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# INTERNATIONAL STANDARD

# NORME INTERNATIONALE



Nuclear facilities – Human factors engineering – Application to the design of human-machine interfaces

Installations nucléaires – Ingénierie des facteurs humains – Application à la conception des interfaces homme-machine

IEC 63351:2024

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# CONTENTS

FC	DREWOR	RD	5
IN	TRODU	CTION	7
1	Scope		
2	Normative references		
3	Terms	and definitions	11
	3.1	Control locations	
	3.2	Function, task and performance	
	3.3	Human factors aspects	
	3.4	Operational aspects	
	3.5	Verification and validation	16
4	Abbre	viated terms	17
5	Management of human factors engineering programme		
_	5 1	General	18
	5.2	Management arrangements	
	5.3	Human factors engineering team	
	5.3.1	HFE team responsibilities	
	5.3.2	Support by a multidisciplinary team	
	5.3.3	HFE team organisation, gualification and authorization	
	5.4	Overall design process	21
	5.5	Identification and resolution of human engineering discrepancies (HEDs)	23
	5.6	HFE programme scope considerations	23
	5.6.1	General Doorant. Droutions.	23
	5.6.2	Integration of activities with the rest of plant facilities	23
	5.6.3	Screening of HFE elements	23
	5.6.4	Graded approach	24
	5.6.5	Use of reference designs	
	5.6.6	Examples of application to different projects	25
	5.7	End point vision	26
	5.8	HFE deliverables to be prepared	27
	5.8.1	General	27
	5.8.2	HFE programme management	27
	5.8.3	Other HFE elements	27
6	Analy	ses providing input to human interaction	28
	6.1	Operating experience review (OER)	28
	6.2	Functional analysis and assignment	29
	6.2.1	General	29
	6.2.2	Functional analysis	29
	6.2.3	Functional assignment	29
	6.2.4	Verification and re-evaluation of assignment	29
	6.2.5	Staff capabilities	30
	6.2.6	I&C system processing capabilities	30
	6.3	Identification and treatment of important human tasks	30
	6.3.1	General	
	6.3.2	Identification of important human tasks	31
	6.3.3	Treatment of important human tasks	31
	6.3.4	Human reliability and safety analyses support	32

	6.4	Task analysis (TA)	32
	6.4.1	General	32
	6.4.2	Definition of the scope and screening criteria	33
	6.4.3	Development of task descriptions	34
	6.4.4	Breakdown tasks	34
	6.4.5	Specific task requirement identification	35
	6.4.6	Output and documentation	35
	6.5	Staffing, organisation, and qualification analysis	35
	6.5.1	General	35
	6.5.2	Inputs to staffing, organisation, and qualification analysis	36
	6.5.3	Methods used for staffing, organisation, and qualification analysis	37
7	Desi	gn of control centres, local control points (LCPs), human-machine interfaces	27
	7.1		37
	7.2	Design of control centres, LCPs and HMIs	38
	7.2.1		38
	7.2.2	HEE inputs to the design of control centres and HMIs	39
	7.3	Guidance for the design of control centres, LCPs and HMIs	39
	7.3.1		
	7.3.2	Plant-specific HFE guidance	
	7.3.3	Project-specific HFE guidance	
	7.3.4	Guidance for the design of control centres	40
	7.3.5	Guidance for the design of local control points (LCPS)	40
	7.3.0	Development of procedures	41
	7.4 7.4 1	Coporal	41
	7.4.1	Baper based precedures vs. computer based precedures (CRP)	41
	7.4.2	Procedures writers guide	42
		Other HEE inputs to procedure designers	42024 13
	7.4.4	Procedures and multistage verification and validation (V&V)	43 13
	7.4.5	Proceedines and multistage vernication and validation (V&V)	43
	7.5	General	43 13
	7.5.1		45 11
	7.5.2	The inputs to implement a training programme provided by the HEE	
	7.0.0	team	44
	7.5.4	Training for teamwork	44
8	Verif	cation and validation	45
	8.1	General	45
	8.2	Verification and validation preparation	45
	8.3	Verification and validation execution	47
	8.3.1	Task support verification	47
	8.3.2	Design verification	47
	8.3.3	Preliminary validation	48
	8.3.4	Integrated system validation execution and resolution	49
	8.3.5	Verification and validation resolution	50
9	HFE	during implementation of the design	50
	9.1	Background	50
	9.2	Objectives	51
	9.3	Confirmation of the as built / implemented HMI	51

9.4	Monitoring and control of plant changes implementation	52			
10 Human performance monitoring5					
10.1	Objective	53			
10.2	Process to be developed	53			
10.2	1 General	53			
10.2	2 Planning and administration	53			
10.2	.3 Execution and evaluation	54			
10.2	4 Resolution	54			
Annex A	(informative) Task analysis methods	55			
A.1	Walk-through / talk-through	55			
A.2	Hierarchical task analysis	55			
A.3	Operating sequence analysis	56			
A.4	Timeline analysis	57			
A.5	Cognitive task analysis	58			
A.6	Workload analysis	58			
Annex B	(normative) Goals of HFE in the design of control centres and HMIs	59			
B.1	General	59			
B.2	HFE in the design of the control centres	59			
B.3	HFE in the design of the human-machine interfaces	60			
Annex C	(informative) Validation methodological issues	61			
C.1	Overview	61			
C.2	General validation objectives	61			
C.3	Specific validation objectives	62			
C.4	ISV test design	62			
C.5	Performance measures	63			
C.6	Validation acceptance criteria	64			
C.7	Validation results, analysis and reporting	64			
C.8 Considerations related to ISV reporting and conclusions					
Bibliogra	bhy	66			
Figure 1 -	- New WG 8 document structure	8			
Figure 2 – Human Factors Engineering process22					
Figure A.1 – Example of HTA performed for a PWR NPP					
Figure A.2 – Example of OSA/OSD performed for a PWR NPP					

# INTERNATIONAL ELECTROTECHNICAL COMMISSION

# NUCLEAR FACILITIES – HUMAN FACTORS ENGINEERING – APPLICATION TO THE DESIGN OF HUMAN-MACHINE INTERFACES

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The text of this International Standard is based on the following documents:

Draft	Report on voting
45A/1530/FDIS	45A/1546/RVD

Full information on the voting for its approval can be found in the report on voting indicated in the above table.

The language used for the development of this International Standard is English.

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# INTRODUCTION

## a) Technical background, main issues and organisation of the Standard

The technical background that led to the decision to develop this International Standard is given in technical report IEC TR 63214.

In brief, IEC TR 63214 recognized that:

- IEC 60964 entitled "Control Room Design" (then at edition 2.0) included a detailed set of requirements to be applied when designing a control room and a process to implement Human Factors Engineering;
- The above two topics were mixed and the Human Factors part was incomplete and did not reflect state-of-the-art knowledge and wording;
- IEC 60964 was also written considering only Human Factors within the scope of the I&C systems in control room designs. The result was that the document did not take a holistic approach towards the design of the plant-wide control rooms and human-machine interfaces (HMI), including e.g. the local control stations located throughout the plant;
- In addition, the IAEA was in the process of developing a Human Factors Guide (now published as SSG-51) that should also be reflected in the IEC standards.

In view of the above, IEC TR 63214 proposed the development of a dedicated Human Factors Engineering standard while reducing the scope of IEC 60964 to a pure Control Room Design standard. This reduction in scope is for a future edition of IEC 60964.

This document focuses on the application of a human factors engineering (HFE) programme to the design of the human-machine interfaces throughout the lifetime of a nuclear facility, including consideration of plant modifications.

This document is applicable to nuclear facilities such as: nuclear power plants (NPPs), research reactors, uranium enrichment and nuclear fuel fabrication facilities, spent fuel storage and the reprocessing facilities.

It is intended that this document be used by operators of NPPs (utilities), and of other facilities associated with the production of nuclear energy, systems designers, system evaluators and by licensors.

It is further noted that, whilst existing standards such as those in the ISO 9241 series address many aspects of the ergonomics of human-system interactions, those standards are judged to be too detailed, extensive and in constant evolution to adequately guide the HFE programme requirements within the scope of IEC SC 45A. However, reference is made to ISO 11064 for certain aspects of the ergonomic design of control centres.

# b) Situation of the current Standard in the structure of the IEC SC 45A standard series

The IEC human factors engineering (HFE) standard is on the same level as IEC 60964 and is the second encompassing document within WG 8. The intention of WG 8 is to update the standard environment step by step with the goal of linking all HFE related standards to this HFE standard and linking all control room (CR) and HMI design-related standards to IEC 60964.



Figure 1 shows the new structure after the update of all WG 8 standards.

Figure 1 – New WG 8 document structure

The documents shown on the left of the figure below the "IEC 60964" box constitute the existing set of control room (CR) and HMI design-related standards and those on the right of the figure below the "IEC 63351" box constitute the HFE related standards.

Due account has to be taken of the relationship between the standards in WG 8 when updating IEC 60964 and the new HFE standard. New standards covering detailed information about HFE may follow and be linked to this standard. Other standards currently pointing to IEC 60964 will in future revisions need to point to both WG 8 high level documents. After the final update this can be adapted based on the relevant content.

For more details on the structure of the IEC SC 45A standard series, see item d) of this introduction.

# c) Recommendations and limitations regarding the application of the Standard

This standard specifies the basic principles and requirements of an HFE programme for all stages of the lifecycle of a nuclear facility.

It builds on the guidance provided by state-of-the-art HFE guides, such as IAEA SSG-51. It covers the minimum requirements for the complete technical scope recognized by such guides but points to other standards for specific detailed requirements.

To ensure that the standard will continue to be relevant in future years, the emphasis has been placed on issues of principle, rather than on specific technologies or techniques.

# d) Description of the structure of the IEC SC 45A standard series and relationships with other IEC documents and other bodies documents (IAEA, ISO)

The IEC SC 45A standard series comprises a consistent set of documents organised in a hierarchy of four levels. The top-level documents of the IEC SC 45A standard series are IEC 61513 and IEC 63046, covering respectively general requirements for instrumentation and control (I&C) systems and general requirements for electrical power systems of NPPs. IEC 61513 and IEC 63046 adopt an overall system life-cycle framework and constitute, along with the relevant second-level standards, the nuclear implementation of the basic safety series IEC 61508.

IEC 61513 and IEC 63046 refer directly to other IEC SC 45A standards for general requirements for specific topics, such as categorization of functions and classification of systems, qualification, separation, defence against common cause failure, control room design, electromagnetic compatibility, human factors engineering, cybersecurity, software and hardware aspects for programmable digital systems, coordination of safety and security requirements and management of ageing.

At a third level, IEC SC 45A standards not directly referenced by IEC 61513 or by IEC 63046 are standards related to specific requirements for specific equipment, technical methods, or activities. Usually, these documents refer to second-level documents for general requirements and can be used on their own.

A fourth level extending the IEC SC 45A standard series, corresponds to the Technical Reports which are not normative.

The IEC SC 45A standards series consistently implements and details the safety and security principles and basic aspects provided in the relevant IAEA safety standards and in the relevant documents of the IAEA nuclear security series (NSS). In particular this includes the IAEA requirements SSR-2/1, establishing safety requirements related to the design of nuclear power plants (NPPs), the IAEA safety guide SSG-30 dealing with the safety classification of structures, systems and components in NPPs, the IAEA safety guide SSG-39 dealing with the design of instrumentation and control systems for NPPs, the IAEA safety guide SSG-34 dealing with the design of electrical power systems for NPPs, the IAEA safety guide SSG-51 dealing with human factors engineering in the design of NPPs and the implementing guide NSS42-G for computer security at nuclear facilities. The safety and security terminology and definitions used by the SC 45A standards are consistent with those used by the IAEA.

IEC 61513 and IEC 63046 refer to ISO 9001 as well as to IAEA GSR part 2 and IAEA GS-G-3.1 and IAEA GS-G-3.5 for topics related to quality assurance (QA).

At level 2, regarding nuclear security, IEC 62645 is the entry document for the IEC/SC 45A security standards. It builds upon the valid high-level principles and main concepts of the generic security standards, in particular ISO/IEC 27001 and ISO/IEC 27002; it adapts them and completes them to fit the nuclear context and coordinates with the IEC 62443 series. At level 2, IEC 60964 is the entry document for the IEC/SC 45A control rooms standards, IEC 63351 is the entry document for the human factors engineering standards and IEC 62342 is the entry document for the ageing management standards.

NOTE IEC TR 63400 provides a more comprehensive description of the overall structure of the IEC SC 45A standards series and of its relationship with other standards bodies and standards.

# NUCLEAR FACILITIES – HUMAN FACTORS ENGINEERING – APPLICATION TO THE DESIGN OF HUMAN-MACHINE INTERFACES

# 1 Scope

This document specifies the basic principles and requirements for the application of a human factors engineering (HFE) programme to the design of the human-machine interfaces (HMI) throughout the lifetime of a nuclear facility. The focus of this document is on control rooms and control functions as discussed in the text.

# 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60964:2018, Nuclear power plants – Control rooms – Design

IEC 60965, Nuclear power plants – Control rooms – Supplementary control room for reactor shutdown without access to the main control room

IEC 61227, Nuclear power plants – Control rooms – Operator controls

IEC 61771, Nuclear power plants – Main control room – Verification and validation of design IEC 63351:2024

http IEC 61772, Nuclear power plants – Main control room – Application of visual display units 024 (VDUs)

IEC 61839, Nuclear power plants – Design of control rooms – Functional analysis and assignment

IEC 62241, Nuclear power plants – Main control room – Alarm functions and presentation

IEC 62954:2019, Nuclear power plants – Control rooms – Requirements for emergency response facilities

IEC 63260:2020, Guide for incorporating human reliability analysis into probabilistic risk assessments for nuclear power generating stations and other nuclear facilities

ISO 11064-1, Ergonomic design of control centres – Part 1: Principles for the design of control centres

ISO 11064-2 (all parts), Ergonomic design of control centres – Part 2: Principles for the arrangement of control suites

ISO 11064-3:1999 (all parts), Ergonomic design of control centres – Part 3: Control room layout

ISO 11064-4, Ergonomic design of control centres – Part 4: Layout and dimensions of workstations

ISO 11064-5, Ergonomic design of control centres – Part 5: Displays and controls

ISO 11064-6, Ergonomic design of control centres – Part 6: Environmental requirements for control centres

ISO 11064-7, Ergonomic design of control centres – Part 7: Principles for the evaluation of control centres

# 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

- IEC Electropedia: available at https://www.electropedia.org/
- ISO Online browsing platform: available at <a href="https://www.iso.org/obp">https://www.iso.org/obp</a>

# 3.1 Control locations

# 3.1.1

# control centre

combination of control rooms, control suites and local control stations which are functionally related and all on the same site

Note 1 to entry: Depending on the context, the term "control centre" may be applied to a) one or more control rooms, control suite or local control station, or b) some combination of these, or c) all of these.

Note 2 to entry: For NPPs, in addition to a main control room (as addressed in IEC 60964), the control centre typically includes a supplementary control room (as addressed in IEC 60965) and a number of on-site emergency response facilities (as addressed in IEC 62954).

## [SOURCE: ISO 11064-3:1999, 3.1, modified – Notes to entry added]

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# 3.1.2

# control room

core functional entity, and its associated physical structure, where operators are stationed to carry out plant operation, including centralized control, monitoring and administrative tasks

[SOURCE: ISO 11064-3:1999, 3.4, modified – "plant operation, including" inserted, and "responsibilities" replaced by "tasks"]

# 3.1.3

# control suite

group of functionally related rooms, co-located with the control room and including it, which houses the supporting functions to the control room, such as related offices, equipment rooms, rest areas and training rooms

[SOURCE: ISO 11064-3:1999, 3.6]

# 3.1.4

# human-machine interface

HMI

part of a system through which personnel interact with the system to perform their functions and tasks

Note 1 to entry: The human-machine interface constitutes the interface between personnel and plant systems, including procedures, communication systems, displays, alarms and controls.

[SOURCE: IAEA Nuclear Safety and Security Glossary, 2022 (Interim) Edition]

# 3.1.5

# local control station

operator interface that is located near the equipment or system being monitored and/or controlled

Note 1 to entry: Local control stations typically constitute the operator interface for a set of interrelated components (with associated indications and controls), whereas local control points typically constitute that for stand-alone components. Compared to a local control point, more detailed consideration is usually required prior to taking action at a local control station, the impact being at the system level.

[SOURCE: ISO 11064-3:1999, 3.15, modified – Note to entry added]

# 3.1.6 local control point

# LCP

point located outside the control room where local operators perform maintenance, surveillance or control activities

Note 1 to entry: A control centre (see 3.1.1) includes local control stations (see 3.1.5), but not local control points.

[SOURCE: IEC 60964:2018, 3.20, modified – "maintenance, surveillance or" and Note to entry added]

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# 3.2.1

# function

specific purpose or objective to be accomplished, that can be specified or described without reference to the physical means of achieving it

Note 1 to entry: This equates to a medium level goal, broken down from a high-level safety or operational goal, to allow an assignment to human or automation, not on the level of a more detailed specific task.

[SOURCE: IEC 61226:2020, 3.10 modified – Note to entry added]

# 3.2.2

# functional analysis

examination of the functional goals of a system with respect to planned staffing, technology, and other resources, to provide the basis for determining how the function may be assigned and executed

Note 1 to entry: Functional analysis addresses "what is required to be done".

Note 2 to entry: See also the definition for TA (3.2.6).

# 3.2.3

# performance requirements

qualitative and quantitative requirements specifying performance, which ensure the achievement of functional goals