



ISO/IEC 20924

Edition 3.0 2024-02
REDLINE VERSION

INTERNATIONAL STANDARD



Internet of things (IoT) and digital twin – Vocabulary

Itih Standards
(<https://standards.itih.ai>)
Document Preview

[ISO/IEC 20924:2024](https://standards.itih.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024)

<https://standards.itih.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024>





THIS PUBLICATION IS COPYRIGHT PROTECTED
Copyright © 2024 ISO/IEC, Geneva, Switzerland

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either IEC or IEC's member National Committee in the country of the requester. If you have any questions about ISO/IEC copyright or have an enquiry about obtaining additional rights to this publication, please contact the address below or your local IEC member National Committee for further information.

IEC Secretariat
3, rue de Varembe
CH-1211 Geneva 20
Switzerland

Tel.: +41 22 919 02 11
info@iec.ch
www.iec.ch

About the IEC

The International Electrotechnical Commission (IEC) is the leading global organization that prepares and publishes International Standards for all electrical, electronic and related technologies.

About IEC publications

The technical content of IEC publications is kept under constant review by the IEC. Please make sure that you have the latest edition, a corrigendum or an amendment might have been published.

IEC publications search - webstore.iec.ch/advsearchform

The advanced search enables to find IEC publications by a variety of criteria (reference number, text, technical committee, ...). It also gives information on projects, replaced and withdrawn publications.

IEC Just Published - webstore.iec.ch/justpublished

Stay up to date on all new IEC publications. Just Published details all new publications released. Available online and once a month by email.

IEC Customer Service Centre - webstore.iec.ch/csc

If you wish to give us your feedback on this publication or need further assistance, please contact the Customer Service Centre: sales@iec.ch.

IEC Products & Services Portal - products.iec.ch

Discover our powerful search engine and read freely all the publications previews, graphical symbols and the glossary. With a subscription you will always have access to up to date content tailored to your needs.

Electropedia - www.electropedia.org

The world's leading online dictionary on electrotechnology, containing more than 22 500 terminological entries in English and French, with equivalent terms in 25 additional languages. Also known as the International Electrotechnical Vocabulary (IEV) online.

Document Preview

[ISO/IEC 20924:2024](https://standards.iteh.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024)

<https://standards.iteh.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024>



ISO/IEC 20924

Edition 3.0 2024-02
REDLINE VERSION

INTERNATIONAL STANDARD



Internet of things (IoT) and digital twin – Vocabulary

(<https://standards.iteh.ai>)
Document Preview

[ISO/IEC 20924:2024](https://standards.iteh.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024)

<https://standards.iteh.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024>

INTERNATIONAL
ELECTROTECHNICAL
COMMISSION

ICS 35.020

ISBN 978-2-8322-8333-2

Warning! Make sure that you obtained this publication from an authorized distributor.

CONTENTS

FOREWORD.....	3
1 Scope.....	5
2 Normative references	5
3 Terms and definitions	5
3.1 General terms	5
3.2 Internet of Things specific terms	10
3.3 Digital twin specific terms	12
Bibliography.....	15

iTeh Standards
(<https://standards.itih.ai>)
Document Preview

[ISO/IEC 20924:2024](https://standards.itih.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024)

<https://standards.itih.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024>

INTERNET OF THINGS (IoT) AND DIGITAL TWIN – VOCABULARY

FOREWORD

- 1) ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.
- 2) The formal decisions or agreements of IEC and ISO on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC and ISO National bodies.
- 3) IEC and ISO documents have the form of recommendations for international use and are accepted by IEC and ISO National bodies in that sense. While all reasonable efforts are made to ensure that the technical content of IEC and ISO documents is accurate, IEC and ISO cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC and ISO National bodies undertake to apply IEC and ISO documents transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC and ISO document and the corresponding national or regional publication shall be clearly indicated in the latter.
- 5) IEC and ISO do not provide any attestation of conformity. Independent certification bodies provide conformity assessment services and, in some areas, access to IEC and ISO marks of conformity. IEC and ISO are not responsible for any services carried out by independent certification bodies.
- 6) All users should ensure that they have the latest edition of this document.
- 7) No liability shall attach to IEC and ISO or their directors, employees, servants or agents including individual experts and members of its technical committees and IEC and ISO National bodies for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this ISO/IEC document or any other IEC and ISO documents.
- 8) Attention is drawn to the Normative references cited in this document. Use of the referenced publications is indispensable for the correct application of this document.
- 9) IEC and ISO draw attention to the possibility that the implementation of this document may involve the use of (a) patent(s). IEC and ISO take no position concerning the evidence, validity or applicability of any claimed patent rights in respect thereof. As of the date of publication of this document, IEC and ISO had not received notice of (a) patent(s), which may be required to implement this document. However, implementers are cautioned that this may not represent the latest information, which may be obtained from the patent database available at <https://patents.iec.ch> and www.iso.org/patents. IEC and ISO shall not be held responsible for identifying any or all such patent rights.

This redline version of the official IEC Standard allows the user to identify the changes made to the previous edition ISO/IEC 20924:2021. A vertical bar appears in the margin wherever a change has been made. Additions are in green text, deletions are in strikethrough red text.

ISO/IEC 20924 has been prepared by subcommittee 41: Internet of Things and Digital Twin, of ISO/IEC joint technical committee 1: Information technology. It is an International Standard.

This third edition cancels and replaces the second edition published in 2021. This edition constitutes a technical revision.

This edition includes the following technical changes with respect to the previous edition:

- a) addition of new terms which are used in other ISO/IEC IoT related standards;
- b) update of some definitions to align with current usage in IoT standards;
- c) extension of digital twin related vocabularies with title and scope changes.

The text of this International Standard is based on the following documents:

Draft	Report on voting
JTC1-SC41/386/FDIS	JTC1-SC41/404/RVD

Full information on the voting for its approval can be found in the report on voting indicated in the above table.

The language used for the development of this International Standard is English.

This document was drafted in accordance with ISO/IEC Directives, Part 2, and developed in accordance with ISO/IEC Directives, Part 1, and the ISO/IEC Directives, JTC 1 Supplement available at www.iec.ch/members_experts/refdocs and www.iso.org/directives.

IMPORTANT – The "colour inside" logo on the cover page of this document indicates that it contains colours which are considered to be useful for the correct understanding of its contents. Users should therefore print this document using a colour printer.

INTERNET OF THINGS (IoT) AND DIGITAL TWIN – VOCABULARY

1 Scope

This document provides a definition of Internet of Things and digital twin along with a set of terms and definitions. This document is a terminology foundation for the Internet of Things and digital twin.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <https://www.electropedia.org/>
- ISO Online browsing platform: available at <https://www.iso.org/obp>

3.1 General terms

3.1.1 application

software designed to fulfil a particular purpose

[SOURCE: ISO/IEC 24713-2:2008, 4.1, modified – "program or piece of" has been removed and deleted from the beginning of the definition.]

3.1.2 architecture

~~<system>~~ set of fundamental concepts or properties of ~~a system~~ an entity in its environment embodied in its elements, relationships, and in the principles of its design and evolution

Note 1 to entry: Governing principles are covered in the architecture description and are not part of the architecture.

[SOURCE: ISO/IEC/IEEE 42010:2011/2022, 3.2, modified – "set of" has been added to the beginning of the definition, "and governing principles for the realization and evolution of this entity and its related life cycle processes" has been deleted from the end of the definition, and Note 1 to entry has been added.]

3.1.3 asset

entity (3.1.17) that has potential or actual value and is either owned by or under the custody of to an individual, an organization, a government, or other groups

**3.1.4
availability**

property of being accessible and usable upon demand by an authorized *entity* (3.1.17)

Note 1 to entry: *IoT systems* (3.2.15) can include both *human users* (3.1.18) and service components as "authorized entities".

[SOURCE: ISO/IEC 27000:2018, 3.7]

**3.1.6
characteristic**

~~abstraction of a property of an *entity* or of a set of entities~~

~~[SOURCE: ISO 18104:2014, 3.1.4]~~

**3.1.5
cloud computing**

paradigm for enabling *network* (3.1.24) access to a scalable and elastic pool of shareable physical or virtual resources with self-service provisioning and administration on demand

[SOURCE: ~~ISO/IEC 17788:2014, 3.2.5~~ ISO/IEC 22123-1:2023, 3.1.1, modified – Notes 1 and 2 to entry have been deleted.]

**3.1.6
cloud service**

one or more capabilities offered via *cloud computing* (3.1.5) invoked using a defined *interface* (3.1.22)

[SOURCE: ~~ISO/IEC 17788:2014, 3.2.8~~ ISO/IEC 22123-1:2023, 3.1.2]

**3.1.7
cloud service provider**

party ~~which makes cloud services available~~ that is acting in a cloud service provider role

[SOURCE: ~~ISO/IEC 17788:2014, 3.2.15~~ ISO/IEC 22123-1:2023, 3.3.3]

**3.1.8
cloud service provider role
CSP role**

set of activities that make cloud services available

[SOURCE: ISO/IEC 22123-1:2023, 3.3.15]

**3.1.10
compliance**

~~conformance to rules, such as those defined by a law, a regulation, a standard, or a policy~~

**3.1.9
component**

modular, deployable, and replaceable part of a system

[SOURCE: ISO 14813-5:2010, B.1.31, modified – "that encapsulates implementation and exposes a set of interfaces" has been deleted from the end of the definition.]

**3.1.10
confidentiality**

property that *information* (3.1.21) is not made available or disclosed to unauthorized individuals, entities, or processes

[SOURCE: ISO/IEC 27000:2018, 3.10]

3.1.11

data

symbol or symbols represented in a digital and formalized manner suitable for communication, storage, interpretation or processing

3.1.12

data store

persistent repository for ~~digital~~ *data* (3.1.11)

Note 1 to entry: A data store can be accessed by a single *entity* (3.1.17) or shared by multiple entities via a *network* (3.1.24) or other connection.

3.1.13

digital entity

~~computational element and/or data element~~

entity (3.1.17) that exists in the digital realm

Note 1 to entry: A digital entity can exist in several forms, including a *cloud service* (3.1.6) or as a *service* (3.1.28) in a data centre, or as a *network* (3.1.24) element or as an *IoT gateway* (3.2.14).

3.1.14

discovery service

service (3.1.28) to find resources, entities or services based on a specification, **keywords, search terms, or tags** of the desired target

Note 1 to entry: A discovery service can be used by a *human user* (3.1.18) or a *digital user* (3.2.4).

3.1.15

endpoint

component (3.1.8) that exposes ~~or~~ and uses one or more *network* (3.1.24) *interfaces* (3.1.22)

<https://standards.iteh.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024>

<https://standards.iteh.ai/catalog/standards/iec/78c4dc33-4784-4886-82ce-5af309013e1a/iso-iec-20924-2024>

3.1.16

endpoint address

<endpoint> ~~value~~ **character or group of characters** that can be used to identify an *endpoint* (3.1.15), which can designate the originating source or destination of *data* (3.1.11) being transmitted

3.1.17

entity

anything (physical or non-physical) having a distinct existence

[SOURCE: ISO/IEC 15459-3:2014, 3.1]

3.1.19

functional component

~~functional building block needed to engage in an activity, backed by an implementation~~

~~Note 1 to entry: See also "component", which is a superset containing all functional components and other types of component that are deployable.~~

~~[SOURCE: ISO/IEC 17789:2014, 3.2.3, modified — Note 1 to entry has been added.]~~

3.1.18

human user

natural person who uses a system

**3.1.19
identifier**

information (3.1.21) that unambiguously distinguishes one *entity* (3.1.17) from other entities in a given *identity context* (3.1.20)

**3.1.20
identity context**

environment where an *entity* (3.1.17) can be sufficiently identified by a certain set of its attributes and values

**3.1.21
information**

data (3.1.11) that within a certain context has a particular meaning

**3.1.22
interface**

shared boundary between two functional *components* (3.1.8), defined by various characteristics pertaining to the functions, physical interconnections, signal exchanges, and other characteristics

[SOURCE: ISO/IEC 13066-1:2011, 2.15, modified – In the definition, "units" has been replaced by "components"; ", as appropriate" has been deleted from the end of the definition.]

**3.1.23
interoperability**

ability of two or more systems or *applications* (3.1.1) to exchange *information* (3.1.21) and to mutually use the information that has been exchanged

[SOURCE: ~~ISO/IEC 17788:2014, 3.1.5~~ ISO/IEC 22123-1:2023, 3.6.1]

**3.1.24
network**

data network
digital network
infrastructure that connects a set of *endpoints* (3.1.15), enabling communication of *data* (3.1.11) between the digital entities reachable through them

**3.1.25
physical entity**

entity (3.1.17) in the physical world that can be the subject of sensing and/or actuating

Note 1 to entry: In the Internet of Things reference architecture, the physical entity is a thing that can be sensed and/or actuated by IoT devices or IoT systems.

**3.1.26
reference architecture**

~~framework used as a template when developing or validating an architecture description for a particular solution~~

architecture description for a specific subject area that guides and constrains the structure and behaviour of a related set of systems of interest

**3.1.27
safety**

state in which the risk of harm (to persons) or damage is limited to an acceptable level

[SOURCE: ISO 21101:2014, 3.34]

**3.1.28
service**

distinct functionality that is provided by an *entity* (3.1.17) through *interfaces* (3.1.22)

[SOURCE: ISO/IEC TR 14252:1996, 2.2.2.46, modified – In the definition, "part of the functionality" has been replaced by "functionality" and "on one side of an interface to an entity on the other side of the interface" has been replaced by "through *interfaces* (3.1.22)".]

**3.1.29
service provider**

organization that manages and delivers a service or services to customers

[SOURCE: ISO/IEC 20000-10:2018, 3.2.24]

**3.1.30
socialized**

having organized and constructive behaviour of functions in a system or among systems built with the attributes of the division of labour and the collaboration of tasks

[SOURCE: ISO/IEC TR 30174:2021, 3.4]

**3.1.31
stakeholder**

individual, ~~team~~, organization, or classes thereof, having an interest, right, share, or claim, in ~~a system~~ an entity of interest

[SOURCE: ISO/IEC/IEEE 42010:2011/2022, ~~3.10~~ 3.17, modified – "role, position" has been deleted from the beginning of the definition; the EXAMPLE has been deleted.]

**3.1.32
tag**

human- or machine-readable mark, or digital identity used to communicate *information* (3.1.21) about an *entity* (3.1.17)

Note 1 to entry: A tag can contain information that can be read by sensors to aid in identification of the *physical entity* (3.1.25).

**3.1.33
trustworthiness**

ability to meet stakeholder expectations in a demonstrable, verifiable and measurable way

~~Note 1 to entry: Depending on the context or sector, and also on the specific product or service, data, and technology used, different characteristics apply and need verification to ensure stakeholders' expectations are met.~~

~~Note 2 to entry: Characteristics of trustworthiness include, for instance, reliability, availability, resilience, security, privacy, safety, accountability, transparency, integrity, authenticity, quality, usability and accuracy.~~

~~Note 3 to entry: Trustworthiness is an attribute that can be applied to services, products, technology, data and information as well as, in the context of governance, to organizations.~~

**3.1.34
virtual entity**

digital entity that represents a *physical entity* (3.1.25)

**3.1.35
wearable device**

~~electronic device intended to be located near to, on or in a body~~

IoT device designed for operation near to, on, or inside of a body