
**Medicinska električna oprema – 1-6. del: Splošne varnostne zahteve –
Kolateralni standard: Uporabnost**

(istoveten EN 60601-1-6:2004)

Medical electrical equipment - Part 1-6: General requirements for safety - Collateral
standard: Usability

iTeh STANDARD PREVIEW
(standards.iteh.ai)

[SIST EN 60601-1-6:2005](https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456667d110/sist-en-60601-1-6-2005)

[https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-](https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456667d110/sist-en-60601-1-6-2005)

[70456667d110/sist-en-60601-1-6-2005](https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456667d110/sist-en-60601-1-6-2005)

ICS 11.040.01

Referenčna številka
SIST EN 60601-1-6:2005(en)

iTeh STANDARD PREVIEW
(standards.iteh.ai)

SIST EN 60601-1-6:2005

<https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005>

EUROPEAN STANDARD

EN 60601-1-6

NORME EUROPÉENNE

EUROPÄISCHE NORM

November 2004

ICS 11.040

English version

Medical electrical equipment
Part 1-6: General requirements for safety –
Collateral standard: Usability
(IEC 60601-1-6:2004)

Appareils électromédicaux
Partie 1-6: Règles générales de sécurité -
Norme collatérale: Aptitude à l'utilisation
(CEI 60601-1-6:2004)

Medizinische elektrische Geräte
Teil 1-6: Allgemeine Festlegungen
für die Sicherheit –
Ergänzungsnorm: Gebrauchstauglichkeit
(IEC 60601-1-6:2004)

iTeh STANDARD PREVIEW
(standards.iteh.ai)

This European Standard was approved by CENELEC on 2004-09-01. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

<https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-4153a974110/sist-60601-1-6-2004>
Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the Central Secretariat or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the Central Secretariat has the same status as the official versions.

CENELEC members are the national electrotechnical committees of Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland and United Kingdom.

CENELEC

European Committee for Electrotechnical Standardization
Comité Européen de Normalisation Electrotechnique
Europäisches Komitee für Elektrotechnische Normung

Central Secretariat: rue de Stassart 35, B - 1050 Brussels

Foreword

The text of document 62A/452/FDIS, future edition 1 of IEC 60601-1-6, prepared by SC 62A, Common aspects of electrical equipment used in medical practice, of IEC TC 62, Electrical equipment in medical practice, was submitted to the IEC-CENELEC parallel vote and was approved by CENELEC as EN 60601-1-6 on 2004-09-01.

The following dates were fixed:

- latest date by which the EN has to be implemented at national level by publication of an identical national standard or by endorsement (dop) 2005-06-01
- latest date by which the national standards conflicting with the EN have to be withdrawn (dow) 2007-09-01

This European Standard is a collateral standard to EN 60601-1:1990, hereinafter referred to as the general standard.

In the 60601 series of publications, collateral standards specify general requirements for safety applicable to

- a group of MEDICAL ELECTRICAL EQUIPMENT (e.g. radiological equipment); or
- a specific characteristic of all MEDICAL ELECTRICAL EQUIPMENT, not fully addressed in the general standard (e.g. electromagnetic compatibility).

The numbering of sections, clauses and subclauses of this collateral standard corresponds with that of the general standard.

Clauses, subclauses, tables and figures which are additional to those of the general standard are numbered starting from 201; additional annexes are lettered AAA, BBB, etc., and additional items aaa), bbb), etc.

<https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-1-6-2005>

In this collateral standard, the following print types are used:

- requirements and definitions: roman type;
- notes, examples, explanations, advice, introductions, general statements and references: smaller roman type;
- *test specifications: italic type;*
- TERMS DEFINED IN CLAUSE 2 OF THE GENERAL STANDARD, IN THIS COLLATERAL STANDARD OR AS NOTED IN THE INDEX OF DEFINED TERMS: SMALL CAPITALS.

The requirements are followed by specifications for the relevant tests.

Clauses and subclauses for which a rationale is provided in the informative Annex AAA are marked with an asterisk (*).

Annex ZA has been added by CENELEC.

Endorsement notice

The text of the International Standard IEC 60601-1-6:2004 was approved by CENELEC as a European Standard without any modification.

In the official version, for Bibliography, the following notes have to be added for the standard indicated:

ISO 9000	NOTE	Harmonized as EN ISO 9000:2000 (not modified)
ISO 9001	NOTE	Harmonized as EN ISO 9001:2000 (not modified)
ISO 9241-11	NOTE	Harmonized as EN ISO 9241-11:1998 (not modified)
ISO 13485	NOTE	Harmonized as EN ISO 13485:2003 (not modified)

iTeh STANDARD PREVIEW (standards.iteh.ai)

[SIST EN 60601-1-6:2005](https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005)

<https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005>

Annex ZA (normative)

Normative references to international publications with their corresponding European publications

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

NOTE Where an international publication has been modified by common modifications, indicated by (mod), the relevant EN/HD applies.

<u>Publication</u>	<u>Year</u>	<u>Title</u>	<u>EN/HD</u>	<u>Year</u>
IEC 60601-1	1988	Medical electrical equipment	EN 60601-1	1990
A1	1991	Part 1: General requirements for safety	+ Corr. Juli A1 + Corr. Juli	1994 1993 1994
A2	1995		A2	1995
+ corr. June	1995		A13	1996
IEC 60601-1-8	2003	Medical electrical equipment Part 1-8: General requirements for safety - Collateral standard: General requirements, tests and guidance for alarm systems in medical electrical equipment and medical electrical systems	EN 60601-1-8	2004
ISO 14971	2000	Medical devices - Application of risk management to medical devices	EN ISO 14971	2000
A1	2003		+ corr. February A1	2002 2003

NORME
INTERNATIONALE
INTERNATIONAL
STANDARD

CEI
IEC

60601-1-6

Première édition
First edition
2004-06

Appareils électromédicaux –

Partie 1-6:

Règles générales de sécurité –

Norme collatérale: Aptitude à l'utilisation

iTeh STANDARD PREVIEW

Medical electrical equipment –

Part 1-6: [SIST EN 60601-1-6:2005](https://standards.iteh.ai/catalog/standards/sist/3322e6e1-2350-4588-9c54-704560074110/sist-en-60601-1-6-2005)

<https://standards.iteh.ai/catalog/standards/sist/3322e6e1-2350-4588-9c54-704560074110/sist-en-60601-1-6-2005>

General requirements for safety –

Collateral Standard: Usability

© IEC 2004 Droits de reproduction réservés — Copyright - all rights reserved

Aucune partie de cette publication ne peut être reproduite ni utilisée sous quelque forme que ce soit et par aucun procédé, électronique ou mécanique, y compris la photocopie et les microfilms, sans l'accord écrit de l'éditeur.

No part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from the publisher.

International Electrotechnical Commission, 3, rue de Varembe, PO Box 131, CH-1211 Geneva 20, Switzerland
Telephone: +41 22 919 02 11 Telefax: +41 22 919 03 00 E-mail: inmail@iec.ch Web: www.iec.ch



Commission Electrotechnique Internationale
International Electrotechnical Commission
Международная Электротехническая Комиссия

CODE PRIX
PRICE CODE XB

Pour prix, voir catalogue en vigueur
For price, see current catalogue

CONTENTS

FOREWORD.....	7
INTRODUCTION.....	11

SECTION ONE – GENERAL

1 Scope and object.....	13
1.201 Scope.....	13
1.202 Relationship to other standards.....	13
1.202.1 IEC 60601-1	13
1.202.2 Particular Standards	13
1.202.3 Normative references.....	13
2 Terminology and definitions.....	15
3 General requirements.....	19
6 Identification, markings and documents.....	19
6.8 ACCOMPANYING DOCUMENTS	19
6.8.1 General	19
6.8.2 Instructions for use.....	19
6.8.201 TRAINING and materials for TRAINING.....	19

(standards.iteh.ai)

SECTIONS TWO TO SIX – NOT USED

SIST EN 60601-1-6:2005

SECTION SEVEN – PROTECTION AGAINST EXCESSIVE TEMPERATURES AND OTHER SAFETY HAZARDS

46* USE ERROR and USABILITY.....	21
46.201 SAFETY for the PATIENT, OPERATOR and other persons	21
46.202 USABILITY ENGINEERING PROCESS.....	21
46.202.1 General.....	21
46.202.2 Input for the USABILITY ENGINEERING PROCESS.....	23
46.202.3 USABILITY SPECIFICATION	25
46.202.4 USABILITY VERIFICATION	27
46.202.5 USABILITY VALIDATION plan	27
46.202.6 USABILITY VALIDATION.....	27

SECTION EIGHT TO TEN – NOT USED

Annex AAA (informative) General guidance and rationale	29
Annex BBB (informative) A Taxonomy of OPERATOR action.....	41
Annex CCC (informative) Examples of USE ERRORS, ABNORMAL USE and design flaws potentially leading to USE ERRORS	43
Annex DDD (informative) Guidance on the USABILITY ENGINEERING PROCESS	49
Annex EEE (informative) Sample USABILITY SPECIFICATION.....	107
Annex FFF (informative) Reference documents	125

Bibliography.....	143
Terminology – Index of defined terms	147
Figure BBB.1 – Summary of the taxonomy of OPERATOR action	41
Figure DDD.1 – An OPERATOR-EQUIPMENT INTERFACE design cycle.....	55
Figure DDD.2 – Bubble diagram of the conceptual model of a physiological monitor	85
Figure EEE.1 – Example of a USABILITY SPECIFICATION for a hypothetical device	107
Table DDD.1 – Sample of design flaws and associated USE ERRORS	53
Table DDD.2 – Mapping of Figure DDD.1 to the subclauses of this standard	55
Table DDD.3 – Examples of OPERATOR-EQUIPMENT INTERFACE requirements	63
Table DDD.4 – Typical deliverables	75
Table DDD.5 – Examples of objective and subjective USABILITY goals	83
Table DDD.6 – Examples of OPERATOR-EQUIPMENT INTERFACE modelling techniques	87
Table DDD.7 – Characteristics of a typical USABILITY testing effort	87

iTeh STANDARD PREVIEW **(standards.iteh.ai)**

[SIST EN 60601-1-6:2005](https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005)

<https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005>

INTERNATIONAL ELECTROTECHNICAL COMMISSION

MEDICAL ELECTRICAL EQUIPMENT –**Part 1-6: General requirements for safety –
Collateral Standard: Usability**

FOREWORD

- 1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as "IEC Publication(s)"). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.
- 2) The formal decisions or agreements of IEC on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC National Committees.
- 3) IEC Publications have the form of recommendations for international use and are accepted by IEC National Committees in that sense. While all reasonable efforts are made to ensure that the technical content of IEC Publications is accurate, IEC cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC National Committees undertake to apply IEC Publications transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC Publication and the corresponding national or regional publication shall be clearly indicated in the latter.
- 5) IEC provides no marking procedure to indicate its approval and cannot be rendered responsible for any equipment declared to be in conformity with an IEC Publication.
- 6) All users should ensure that they have the latest edition of this publication.
- 7) No liability shall attach to IEC or its directors, employees, servants or agents including individual experts and members of its technical committees and IEC National Committees for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this IEC Publication or any other IEC Publications.
- 8) Attention is drawn to the Normative references cited in this publication. Use of the referenced publications is indispensable for the correct application of this publication.
- 9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

International Standard IEC 60601-1-6 has been prepared by subcommittee 62A: Common aspects of electrical equipment used in medical practice, of IEC technical committee 62: Electrical equipment in medical practice.

This first edition constitutes a Collateral Standard to IEC 60601-1:1998, *Medical electrical equipment – Part 1: General requirements for safety*, hereinafter referred to as the General Standard.

The text of this Collateral Standard is based on the following documents:

FDIS	Report of voting
62A/452/FDIS	62A/458/RVD

Full information on the voting for the approval of this Collateral Standard can be found in the report on voting indicated in the above table.

In the 60601 series of publications, Collateral Standards specify general requirements for safety applicable to:

- a subgroup of MEDICAL ELECTRICAL EQUIPMENT (e.g. radiological equipment); or
- a specific characteristic of all MEDICAL ELECTRICAL EQUIPMENT, not fully addressed in the General Standard (e.g. electromagnetic compatibility).

The numbering of sections, clauses and subclauses of this Collateral Standard corresponds with that of the General Standard.

Clauses, subclauses, tables and figures which are additional to those of the General Standard are numbered starting from 201; additional annexes are lettered AAA, BBB, etc., and additional items aaa), bbb), etc.

In this Collateral Standard, the following print types are used:

- requirements and definitions: roman type;
- notes, examples, explanations, advice, general statements and references: smaller roman type;
- *test specifications: italic type*; and
- TERMS DEFINED IN CLAUSE 2 OF THE GENERAL STANDARD OR IN THIS COLLATERAL STANDARD OR AS NOTED IN THE INDEX OF DEFINED TERMS: SMALL CAPITALS.

The requirements are followed by specifications for the relevant tests.

Clause and subclauses for which a rationale is provided in informative Annex AAA are marked with an asterisk (*).

The committee has decided that the contents of this publication will remain unchanged until the maintenance result date indicated on the IEC web site under "<http://webstore.iec.ch>" in the data related to the specific publication. At this date, the publication will be

- reconfirmed;
- withdrawn;
- replaced by a revised edition, or
- amended.

INTRODUCTION

Medical practice is increasingly using MEDICAL ELECTRICAL EQUIPMENT for observation and treatment of PATIENTS. USE ERRORS caused by inadequate MEDICAL ELECTRICAL EQUIPMENT USABILITY have become an increasing cause for concern. The USABILITY ENGINEERING PROCESS is intended to achieve reasonable USABILITY, which in turn is intended to minimise USE ERRORS and to minimise use associated RISKS. Some, but not all, forms of incorrect use are amenable to control by the manufacturer. The USABILITY ENGINEERING PROCESS is part of the PROCESS of RISK CONTROL.

This Collateral Standard describes a USABILITY ENGINEERING PROCESS, and provides guidance on how to implement and execute the PROCESS to provide MEDICAL ELECTRICAL EQUIPMENT SAFETY. It is intended to be useful not only for manufacturers of MEDICAL ELECTRICAL EQUIPMENT, but also for technical committees responsible for the preparation of particular standards.

iTeh STANDARD PREVIEW (standards.iteh.ai)

[SIST EN 60601-1-6:2005](https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005)

<https://standards.iteh.ai/catalog/standards/sist/3322a6e1-2350-4588-9c54-70456007d1f0/sist-en-60601-1-6-2005>

MEDICAL ELECTRICAL EQUIPMENT –
Part 1-6: General requirements for safety –
Collateral Standard: Usability

SECTION ONE – GENERAL

1 Scope and object

1.201 Scope

This Collateral Standard specifies requirements for a PROCESS to analyse, design, verify and validate the USABILITY, as it relates to SAFETY of MEDICAL ELECTRICAL EQUIPMENT, hereinafter referred to as EQUIPMENT. This standard addresses NORMAL USE and USE ERRORS but excludes ABNORMAL USE.

1.202 Relationship to other standards

1.202.1 IEC 60601-1

This Collateral Standard complements IEC 60601-1.

When referring to IEC 60601-1 or to this Collateral Standard, either individually or in combination, the following conventions are used:

- “the General Standard” designates IEC 60601-1 alone;
- “this Collateral Standard” designates IEC 60601-1-6 alone;
- “this Standard” designates the combination of the General Standard and this Collateral Standard.

1.202.2 Particular Standards

A requirement in a Particular Standard takes priority over the corresponding requirement in this Collateral Standard.

1.202.3 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 60601-1:1988, *Medical electrical equipment – Part 1: General requirements for safety*
Amendment 1 (1991)
Amendment 2 (1995)

IEC 60601-1-8:2003, *Medical electrical equipment – Part 1-8: General requirements for safety – Collateral standard: General requirements, tests and guidance for alarm systems in medical electrical equipment and medical electrical systems*

ISO 14971:2000, *Medical devices – Application of risk management to medical devices*
Amendment 1 (2003)

2 Terminology and definitions

For the purpose of this collateral standard, the terms and definitions given in Clause 2 of IEC 60601-1:1988, as amended by the other collateral standards, Clause 3 of ISO 14971:2000 and the following apply.

NOTE An Index of all defined terms used in this collateral standard is found at the end of the document.

2.201

ABNORMAL USE

intended act or intended omission of an act by the USER or OPERATOR of EQUIPMENT as a result of conduct that is beyond any reasonable means of RISK CONTROL by the manufacturer

NOTE 1 See also Annex BBB. Examples are given in Annex CCC.

NOTE 2 It is possible for the PATIENT to be the OPERATOR, e.g. when EQUIPMENT is used in the PATIENT'S home.

NOTE 3 ABNORMAL USE is not considered REASONABLY FORESEEABLE MISUSE.

2.202

EFFECTIVENESS

accuracy and completeness with which OPERATORS achieve specified goals

[ISO 9241-11:1998, definition 3.2, modified]

2.203

EFFICIENCY

resources expended in relation to the accuracy and completeness with which OPERATORS achieve goals

[ISO 9241-11:1998, definition 3.3 modified]

2.204

* OPERATOR-EQUIPMENT INTERFACE

means by which the OPERATOR and the EQUIPMENT communicate

[ANSI/AAMI/HE 74:2001, definition 3.24 modified]

NOTE The ACCOMPANYING DOCUMENTS are considered part of the EQUIPMENT and the OPERATOR-EQUIPMENT INTERFACE.

2.205

OPERATOR PROFILE

summary of the mental, physical and demographic traits of the intended OPERATOR population, as well as any special characteristics that can have a bearing on design decisions, such as occupational skills and job requirements

2.206

* PRIMARY OPERATING FUNCTION

function that involves OPERATOR interaction that is either frequently used or related to the SAFETY of the EQUIPMENT in NORMAL USE

2.207

* REASONABLY FORESEEABLE MISUSE

use by the OPERATOR in a way not intended by the manufacturer but which can result from readily predictable human behaviour

[ISO/IEC Guide 51:1999, definition 3.14, modified]

NOTE 1 REASONABLY FORESEEABLE MISUSE is an intended action.

NOTE 2 Use refers to a product, PROCESS or service.

NOTE 3 Slips, lapses, mistakes and ABNORMAL USE can also be reasonably foreseeable, but are not considered REASONABLY FORESEEABLE MISUSE.

NOTE 4 See also Annex BBB.

2.208

TRAINING

application-specific OPERATOR-oriented instruction or exercises required for the safe and effective use of the EQUIPMENT

2.209

USE ERROR

act or omission of an act that has a different EQUIPMENT response than intended by the manufacturer or expected by the OPERATOR

NOTE 1 USE ERROR includes slips, lapses, mistakes, and REASONABLY FORESEEABLE MISUSE.

NOTE 2 See also Annex BBB and DDD.1.3.

NOTE 3 The physiological response of the PATIENT is not considered part of USE ERROR.

2.210

USE SCENARIO

sequence of events and tasks used to specify and test the USABILITY of the EQUIPMENT

2.211

* USABILITY

Characteristic that establishes EFFECTIVENESS, EFFICIENCY and OPERATOR learnability and satisfaction

2.212

USABILITY ENGINEERING

application of knowledge about human behaviour, abilities, limitations, and other characteristics to the design of tools, machines, EQUIPMENT, devices, systems, tasks, jobs, and environments to achieve adequate USABILITY

2.213

* USABILITY ENGINEERING FILE

set of RECORDS and other documents that are produced by USABILITY ENGINEERING activities

2.214

USABILITY SPECIFICATION

documentation defining the OPERATOR-EQUIPMENT INTERFACE requirements related to USABILITY

2.215

VALIDATION

confirmation, through the provision of objective evidence, that the requirements for a specific intended use or application have been fulfilled

NOTE 1 The term “validated” is used to designate the corresponding status.

NOTE 2 The use conditions for VALIDATION can be real or simulated.

[ISO 9000:2000, definition 3.8.5]