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INTERNATIONAL STANDARD

AMENDMENT 1

Medical device software – Software life cycle processes

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IEC Central Office
3, rue de Varembé
CH-1211 Geneva 20
Switzerland

Tel.: +41 22 919 02 11
Fax: +41 22 919 03 00
info@iec.ch
www.iec.ch

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Medical device software – Software life cycle processes

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FOREWORD

This amendment has been prepared by a joint working group of subcommittee 62A: Common aspects of electrical equipment used in medical practice, of IEC technical committee 62: Electrical equipment in medical practice and ISO Technical Committee 210, Quality management and corresponding general aspects for MEDICAL DEVICES.

This publication is published as a double logo standard.

The text of this amendment is based on the following documents:

FDIS	Report on voting
62A/1007/FDIS	62A/1014/RVD

Full information on the voting for the approval of this amendment can be found in the report on voting indicated in the above table. In ISO, the standard has been approved by 30 P-members out of 30 having cast a vote.

The committee has decided that the contents of this amendment and the base publication will remain unchanged until the stability date indicated on the IEC website under "http://webstore.iec.ch" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

A bilingual version of this publication may be issued at a later date.

INTRODUCTION TO THE AMENDMENT

The first edition of IEC 62304 was published in 2006. This amendment is intended to add requirements to deal with LEGACY SOFTWARE, where the software design is prior to the existence of the current version, to assist manufacturers who must show compliance to the standard to meet European Directives. Software safety classification changes needed for this amendment include clarification of requirements and updating of the software safety classification to include a risk-based approach. Work is continuing in parallel to develop the second edition of IEC 62304.

FOREWORD

Add the following note at the end of the Foreword:

NOTE The attention of National Committees is drawn to the fact that equipment MANUFACTURERS and testing organizations may need a transitional period following publication of a new, amended or revised IEC or ISO publication in which to make products in accordance with the new requirements and to equip themselves for conducting new or revised tests. It is the recommendation of the committee that the content of this publication be adopted for mandatory implementation nationally not earlier than 3 years from the date of publication.

INTRODUCTION

Replace, in the second paragraph, the existing third sentence with the following:

Each life cycle PROCESS consists of a set of ACTIVITIES, with most ACTIVITIES consisting of a set of TASKS.

*Replace, in the first sentence of the fourth paragraph, the phrase "*contributing factor to a HAZARD*" with "* contributing factor to a HAZARDOUS SITUATION*"*.

Replace, in the second sentence of the fourth paragraph, the term, "HAZARDS" *with* "HAZARDOUS SITUATIONS".

Add, after the existing sixth paragraph, the following new paragraph:

Amendment 1 updates the standard to add requirements to deal with LEGACY SOFTWARE, where the software design is prior to the existence of the current version, to assist manufacturers who must show compliance to the standard to meet European Directives. Software safety classification changes include clarification of requirements and updating of the software safety classification to include a risk-based approach.

1 Scope

1.2 * Field of application

Replace the entire existing text of this subclause with the following:

This standard applies to the development and maintenance of MEDICAL DEVICE SOFTWARE when software is itself a MEDICAL DEVICE or when software is an embedded or integral part of the final MEDICAL DEVICE.

NOTE 1 This standard can be used in the development and maintenance of software that is itself a medical device. However, additional development activities are needed at the system level before this type of software can be placed into service. These system activities are not covered by this standard, but can be found in IEC 82304-1[1] [22].

This standard describes PROCESSES that are intended to be applied to software which executes on a processor or which is executed by other software (for example an interpreter) which executes on a processor.

This standard applies regardless of the persistent storage device(s) used to store the software (for example: hard disk, optical disk, permanent or flash memory).

This standard applies regardless of the method of delivery of the software (for example: transmission by network or email, optical disk, flash memory or EEPROM). The method of software delivery itself is not considered MEDICAL DEVICE SOFTWARE.

This standard does not cover validation and final release of the MEDICAL DEVICE, even when the MEDICAL DEVICE consists entirely of software.

NOTE 2 If a medical device incorporates embedded software intended to be executed on a processor, the requirements of this standard apply to the software, including the requirements concerning software of unknown provenance (see 8.1.2).

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1 In preparation.

NOTE 3 Validation and other development activities are needed at the system level before the software and medical device can be placed into service. These system activities are not covered by this standard, but can be found in related product standards (e.g., IEC 60601-1, IEC 82304-1, etc.).

1.4 Compliance

Delete, in the second paragraph, the instruction “See Annex D.”

Add, after existing Note 4, the following new note:

NOTE 5 For compliance of LEGACY SOFTWARE see 4.4.

3 * Terms and definitions

3.2
ANOMALY

Replace, in the definition, "SOFTWARE PRODUCTS" *with* "MEDICAL DEVICE SOFTWARE".

Replace the existing source reference with the following note:

NOTE Based on IEEE 1044:1993, definition 3.1.

3.4
CHANGE REQUEST

Replace "SOFTWARE PRODUCT" *with* "MEDICAL DEVICE SOFTWARE".

3.5
CONFIGURATION ITEM

Replace, in the note, "ISO/IEC 12207:1995, definition 3.6" *with* "ISO/IEC 12207:2008, 4.7".

3.7
EVALUATION

Replace the existing source reference with "[ISO/IEC 12207:2008, 4.12]".

3.8
HARM

Replace the existing source reference with "[ISO 14971:2007, 2.2]".

3.9
HAZARD

Replace the existing source reference with "[ISO 14971:2007, 2.3]".

3.10
MANUFACTURER

Add the following new notes:

NOTE 1 Attention is drawn to the fact that the provisions of national or regional regulations can apply to the definition of manufacturer.

NOTE 2 For a definition of labelling, see ISO 13485:2003, definition 3.6.

Replace the existing source reference with "[ISO 14971:2007, 2.8]".

3.11
MEDICAL DEVICE

Add the following new note:

NOTE 3 In conjunction with IEC 60601-1:2005 and IEC 60601-1:2005/AMD1:2012 the term "medical device" assumes the same meaning as ME EQUIPMENT or ME SYSTEM (which are defined terms of IEC 60601-1).

3.12
MEDICAL DEVICE SOFTWARE

Replace the existing definition with the following:

SOFTWARE SYSTEM that has been developed for the purpose of being incorporated into the MEDICAL DEVICE being developed or that is intended for use as a MEDICAL DEVICE

NOTE This includes a MEDICAL DEVICE software product, which then is a MEDICAL DEVICE in its own right.

3.13
PROBLEM REPORT

Replace, in the definition and in Notes 1 and 2, "SOFTWARE PRODUCT" *with* "MEDICAL DEVICE SOFTWARE" *(4 times)*.

3.16
RISK

Replace the existing source reference with "[ISO 14971:2007, 2.16]".

3.17
RISK ANALYSIS

Replace the existing source reference with "[ISO 14971:2007, 2.17]".

3.18
RISK CONTROL

Replace the existing source reference with "[ISO 14971:2007, 2.19]".

3.19
RISK MANAGEMENT

Replace the existing source reference with "[ISO 14971:2007, 2.22, modified – The phrase "and monitoring" has been removed]".

3.20
RISK MANAGEMENT FILE

Replace the existing source reference with "[ISO 14971:2007, 2.23]".

3.21
SAFETY

Replace the existing source reference with "[ISO 14971:2007, 2.24]".

3.22
SECURITY

Replace the existing definition with the following:

protection of information and data so that unauthorized persons or systems cannot read or modify them an authorized persons or systems are not denied access to them.

NOTE Based on ISO/IEC 12207:2008, 4.39.

3.23
SERIOUS INJURY

Delete, in the first line of the definition, the words "directly or indirectly".

3.24
SOFTWARE DEVELOPMENT LIFE CYCLE MODEL

Delete, in the second line of the definition, the phrase "for manufacturing*".*

Replace, in the first dashed item, the words "a SOFTWARE PRODUCT" *with* "MEDICAL DEVICE SOFTWARE".

3.25
SOFTWARE ITEM

Replace the existing definition with the following:

any identifiable part of a computer program, i.e., source code, object code, control code, control data, or a collection of these items

NOTE 1 Three terms identify the software decomposition. The top level is the SOFTWARE SYSTEM. The lowest level that is not further decomposed is the SOFTWARE UNIT. All levels of composition, including the top and bottom levels, can be called SOFTWARE ITEMS. A SOFTWARE SYSTEM, then, is composed of one or more SOFTWARE ITEMS, and each SOFTWARE ITEM is composed of one or more SOFTWARE UNITS or decomposable SOFTWARE ITEMS. The responsibility is left to the MANUFACTURER to provide the granularity of the SOFTWARE ITEMS and SOFTWARE UNITS.

NOTE 2 Based on ISO/IEC 90003:2004, 3.14 and ISO/IEC 12207:2008, 4.41.

3.26
SOFTWARE PRODUCT

Delete the existing term and definition and add "Not used".

3.28
SOFTWARE UNIT

Replace the existing note by the following:

NOTE The granularity of SOFTWARE UNITS is defined by the MANUFACTURER (see B.3).

3.29
SOUP
software of unknown provenance (acronym)

*Replace, in the third line of the definition, "*software previously developed*" with "*SOFTWARE ITEM previously developed*"*

Add the following new note:

NOTE A MEDICAL DEVICE SOFTWARE SYSTEM in itself cannot be claimed to be SOUP.

3.30
SYSTEM

Replace the existing source reference with the following note:

NOTE Based on ISO/IEC 12207:2008, 4.48.

3.32
TRACEABILITY

Add the following new note:

NOTE Requirements, architecture, risk control measures, etc. are examples of deliverables of the development PROCESS.

3.34
VERSION

Replace, in the existing text of Note1, the words "a SOFTWARE PRODUCT" *with* "MEDICAL DEVICE SOFTWARE".

Replace the existing text of Note 2 with the following

NOTE 2 Based on ISO/IEC 12207:2008, 4.56.

Add the following new definitions:

3.35
HAZARDOUS SITUATION
circumstance in which people, property or the environment are exposed to one or more HAZARD(S)

[SOURCE: ISO 14971:2007, 2.4]

3.36
LEGACY SOFTWARE
MEDICAL DEVICE SOFTWARE which was legally placed on the market and is still marketed today but for which there is insufficient objective evidence that it was developed in compliance with the current version of this standard

3.37
RELEASE
particular VERSION of a CONFIGURATION ITEM that is made available for a specific purpose

NOTE Based on ISO/IEC 12207:2008, definition 4.35.

3.38
RESIDUAL RISK
RISK remaining after RISK CONTROL measures have been taken

NOTE 1 Adapted from ISO/IEC Guide 51:1999, definition 3.9.

NOTE 2 ISO/IEC Guide 51:1999, definition 3.9 uses the term “protective measures” rather than “RISK CONTROL measures.” However, in the context of this International Standard, “protective measures” are only one option for controlling RISK as described in 6.2 [of ISO 14971:2007].

[SOURCE: ISO 14971:2007, 2.15].

3.39
RISK ESTIMATION
PROCESS used to assign values to the probability of occurrence of HARM and the severity of that HARM

[SOURCE: ISO 14971:2007 2.20]

3.40
RISK EVALUATION
PROCESS of comparing the estimated RISK against given RISK criteria to determine the acceptability of the RISK

[SOURCE: ISO 14971:2007 2.21]

4.3 * Software safety classification

Replace existing items a) and b), and insert a new Figure 3, as follows:

a) The MANUFACTURER shall assign to each SOFTWARE SYSTEM a software safety class (A, B, or C) according to the RISK of HARM to the patient, operator, or other people resulting from a HAZARDOUS SITUATION to which the SOFTWARE SYSTEM can contribute in a worst-case-scenario as indicated in Figure 3.

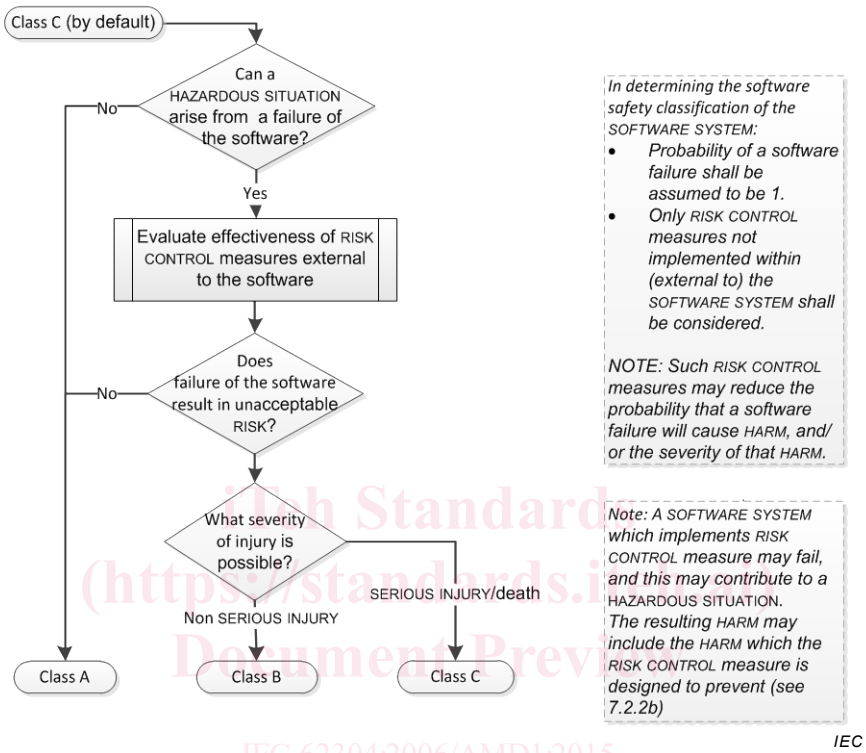

Figure 3 – Assigning software safety classification

The SOFTWARE SYSTEM is software safety class A if:

– the SOFTWARE SYSTEM cannot contribute to a HAZARDOUS SITUATION; or

– the SOFTWARE SYSTEM can contribute to a HAZARDOUS SITUATION which does not result in unacceptable RISK after consideration of RISK CONTROL measures external to the SOFTWARE SYSTEM.

The SOFTWARE SYSTEM is software safety class B if:

– the SOFTWARE SYSTEM can contribute to a HAZARDOUS SITUATION which results in unacceptable RISK after consideration of RISK CONTROL measures external to the SOFTWARE SYSTEM and the resulting possible HARM is non-SERIOUS INJURY.

The SOFTWARE SYSTEM is software safety class C if:

– the SOFTWARE SYSTEM can contribute to a HAZARDOUS SITUATION which results in unacceptable RISK after consideration of RISK CONTROL measures external to the SOFTWARE SYSTEM and the resulting possible HARM is death or SERIOUS INJURY.

For a SOFTWARE SYSTEM initially classified as software safety class B or C, the MANUFACTURER may implement additional RISK CONTROL measures external to the SOFTWARE SYSTEM (including revising the system architecture containing the SOFTWARE SYSTEM) and subsequently assign a new software safety classification to the SOFTWARE SYSTEM.

NOTE 1 External RISK CONTROL measures can be hardware, an independent SOFTWARE SYSTEM, health care procedures, or other means to minimize that software can contribute to a HAZARDOUS SITUATION.

NOTE 2 See ISO 14971:2007 subclause 3.2, *Management Responsibilities*, for the definition of risk acceptability.

b) Not used.

Add, at the end of the first sentence in item d), the following parenthetical phrase: "(software safety classes assigned according to 4.3 a) replacing "SOFTWARE SYSTEM" with "SOFTWARE ITEM")".

Replace the existing text of item f) with the following:

f) For compliance with this standard, when applying this standard to a group of SOFTWARE ITEMS, the MANUFACTURER shall use the PROCESSES and TASKS which are required by the classification of the highest-classified SOFTWARE ITEM in the group unless the MANUFACTURER documents in the RISK MANAGEMENT FILE a rationale for using a lower classification.

Replace the existing text of the note with the following:

NOTE In the clauses and subclauses that follow, the software safety classes for which a specific requirement applies are identified following the requirement in the form of [Class . . .].

Add the following new subclause:

4.4 * LEGACY SOFTWARE

4.4.1 General

As an alternative to applying Clauses 5 through 9 of this standard, compliance of LEGACY SOFTWARE may be demonstrated as indicated in 4.4.2 to 4.4.5.

4.4.2 RISK MANAGEMENT ACTIVITIES

In accordance with 4.2 of this standard, the MANUFACTURER shall:

a) assess any feedback, including post-production information, on LEGACY SOFTWARE regarding incidents and / or near incidents, both from inside its own organization and / or from users;

b) perform RISK MANAGEMENT ACTIVITIES associated with continued use of the LEGACY SOFTWARE, considering the following aspects:
   - integration of the LEGACY SOFTWARE in the overall MEDICAL DEVICE architecture;
   - continuing validity of RISK CONTROL measures, implemented as part of the LEGACY SOFTWARE;
   - identification of HAZARDOUS SITUATIONS associated with the continued use of the LEGACY SOFTWARE;
   - identification of potential causes of the LEGACY SOFTWARE contributing to a HAZARDOUS SITUATION;
   - definition of RISK CONTROL measures for each potential cause of the LEGACY SOFTWARE contributing to a HAZARDOUS SITUATION.

4.4.3 Gap analysis

Based on the software safety class of the LEGACY SOFTWARE (see 4.3), the MANUFACTURER shall perform a gap analysis of available DELIVERABLES against those required according to 5.2, 5.3, 5.7, and Clause 7.

a) The MANUFACTURER shall assess the continuing validity of available DELIVERABLES.

b) Where gaps are identified, the MANUFACTURER shall EVALUATE the potential reduction in RISK resulting from the generation of the missing DELIVERABLES and associated ACTIVITIES.

c) Based on this evaluation, the MANUFACTURER shall determine the DELIVERABLES to be created and associated ACTIVITIES to be performed. The minimum DELIVERABLE shall be SOFTWARE SYSTEM test records (see 5.7.5).

NOTE Such gap analysis should assure that RISK CONTROL measures, implemented in LEGACY SOFTWARE, are included in the software requirements.

4.4.4 Gap closure activities

a) The MANUFACTURER shall establish and execute a plan to generate the identified DELIVERABLES. Where available, objective evidence may be used to generate required DELIVERABLES without performing ACTIVITIES required by 5.2, 5.3, 5.7 and Clause 7.

NOTE A plan on how to address the identified gaps can be included in a software maintenance plan (see 6.1).

b) The plan shall address the use of the problem resolution PROCESS for handling problems detected in the LEGACY SOFTWARE and DELIVERABLES in accordance with Clause 9.

c) Changes to the LEGACY SOFTWARE shall be performed in accordance with Clause 6.

4.4.5 Rationale for use of LEGACY SOFTWARE

The MANUFACTURER shall document the VERSION of the LEGACY SOFTWARE together with a rationale for the continued use of the LEGACY SOFTWARE based on the outputs of 4.4.

NOTE Fulfilling 4.4 enables further use of LEGACY SOFTWARE in accordance with IEC 62304.

5 Software development PROCESS

5.1 * Software development planning

5.1.1 Software development plan

Replace, in list item e), “SOFTWARE PRODUCTS” *with* “MEDICAL DEVICE SOFTWARE”.

5.1.3 Software development plan reference to SYSTEM design and development

Replace the existing text of list item b) with the following:

b) In the software development plan, the MANUFACTURER shall include or reference procedures for coordinating the software development with the system development necessary to satisfy 4.1 (such as system integration, verification, and validation).

5.1.5 Software integration and integration testing planning

Add the following new note and renumber the first note as Note 1:

NOTE 2 See 5.6.

5.1.8 Documentation planning

Delete list item c).

Add the following new note:

NOTE See Clause 8 for consideration of configuration management of documentation.

5.1.9 Software configuration management planning

Replace, in list item c), “software configuration management and ACTIVITIES” *with* “software configuration management ACTIVITIES”.