



SLOVENSKI STANDARD
SIST EN 15602:2008
01-april-2008

Ponudniki varnostnih storitev - Terminologija

Security service providers - Terminology

Sicherheitsdienstleister/Sicherungsdienstleister - Terminologie

Prestataires de services de sécurité - Terminologie

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Ta slovenski standard je istoveten z: EN 15602:2008

[SIST EN 15602:2008](https://standards.iteh.ai/catalog/standards/sist/d2c3552b-80ff-4446-9218-65e3d6e040b0/sist-en-15602-2008)

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ICS:

01.040.03

01.040.13

03.080.20

13.310

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en,fr,de

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ICS 01.040.03; 01.040.13; 03.080.20; 13.310

English Version

Security service providers - Terminology

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This European Standard was approved by CEN on 21 December 2007.

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This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN Management Centre has the same status as the official versions.

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COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

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Foreword

This document (EN 15602:2008) has been prepared by CEN/BT/TF 167 "Security services", the secretariat of which is held by DIN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by July 2008, and conflicting national standards shall be withdrawn at the latest by July 2008.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

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1 Scope

This standard applies to providers of security services.

2 Terms and definitions

2.1 Training

2.1.1

basic training

training designed to allow every individual wishing to work as a security officer/guard to acquire the minimum level of skills

2.1.2

refresher training

systematic and regular training program to maintain and update previously achieved skills

2.1.3

additional training

systematic and regular training program to develop previously achieved skills as well as acquire new skills

2.1.4

specialised training

training designed to allow security officers/guards to acquire necessary supplementary skills

2.1.5

training centre

entity authorised by the relevant authority for providing certified training for security officers/guards

2.1.6

training certificate

proof of successfully completed training issued by the authorized entity

2.1.7

training instructor

person qualified and competent who provides the required security training

2.1.8

training supervisor

member of staff responsible for supervising and recording all aspects of training within the company

2.2 Personnel selection

2.2.1

ancillary staff

all security company staff not directly employed in duties falling within the definition of a security officer/guard or relevant employment who may have access to information of a confidential nature

2.2.2

provisional employment

initial period of employment for a new individual during which the security screening should be completed

2.2.3**relevant employment**

employment which involves, or may involve, the acquisition of, or access to, information or equipment, the improper use of which could involve the organization, any client of the organization, or any third party in a security risk

2.2.4**screening supervisor**

member of staff responsible for supervising and recording all aspects of screening within the company

2.2.5**security officer/security guard**

person who is paid a fee, wage or salary and is trained and screened and performs one or more of the following functions:

- prevention or detection of intrusion, unauthorized entry (access control) or activity, vandalism or trespass on public or private property;
- prevention or detection of theft, loss, embezzlement, misappropriation or concealment of merchandise, money, bonds, stocks, notes or valuable documents or papers;
- protection of individuals from bodily harm;
- environmental protection and management in rural and maritime domains;
- enforcement of (whilst obeying) established company rules, regulations, policies and practices related to crime reduction;
- reporting and apprehension of violators as defined by national law.

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2.2.6**security screening**

process of checking history and background of employees and potential employees

2.2.7**security vetting**

verification by the national authority of the judicial and criminal record of employees and potential employees

2.3 Manned guarding**2.3.1****access/exit control**

controlling movement of people, vehicles and goods at fixed access and exit points

2.3.2**airport security checks**

security services involving checking passengers/employees, baggage, cargo and their identity, to prevent persons and materials that can endanger aircraft and airport safety and security

2.3.3**armed security officer/guard**

security officer/security guard with approved specialized training in weapons and authorized to carry weapons by the appropriate authority

2.3.4**manned guarding**

security services carried out by security officers/security guards

2.3.5

port security checks

security services involving checking passengers/employees, baggage, cargo and their identity, to prevent persons and materials that can endanger vessels, port safety and security

2.3.6

reception security

access/exit control combined with customer services

2.3.7

site security

activities required to secure a specific area

2.3.8

static guarding

security services with limited scope at a fixed location or property for a fixed length of time

2.3.9

store detective

security officer/security guard without uniform supervising behaviour in order to prevent and detect thefts

2.4 Mobile patrols

2.4.1

mobile patrolling

security services provided by security officers/security guards travelling to multiple sites physically distant from one another, within a defined period of time

2.4.2

mobile area/site patrolling

security services provided by security officers/security guards travelling within a specified area/site, within a defined period of time

2.5 Alarm response

2.5.1

alarm

warning of the presence of a hazard to life, property or the environment

2.5.2

monitoring and alarm receiving centre

continuously manned secure location to which information concerning the status of one or more alarm systems is reported and handled according to assignment instructions

2.5.3

alarm receiving and monitoring centre operator

person responsible for the handling of messages presented at the annunciation equipment

2.5.4

alarm response

action of an alarm response officer in responding to alarm information

2.5.5

alarm response officer

security guard/security officer with specialized training who receives alarm information directly or through the monitoring centre operator and acts according to assignment instructions

2.6 Key holding

2.6.1

key

instrument or data allowing authorized access to a customer's property

2.6.2

keyholding

holding, by an organization, of a key or keys to a customer's premises and/or equipment

2.6.3

key storage

storage or service performed by a security company where keys, customer documents and/or confidential documents are stored on behalf of a customer as per regulations issued by the appropriate authority

2.7 Event security

2.7.1

crowd controller

security guard/security officer with specialized training in crowd control

2.7.2

crowd control supervisor

person appointed by an authority for crowd management and for maintaining good order in a geographically limited area

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2.7.3

crowd control management (standards.iteh.ai)

systematic planning for, and supervision of, orderly movement and assembly of people

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2.7.4

event

any organized gathering of the public, whether on payment or otherwise, in the open-air, or under cover

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2.7.5

event security

security services, control and service tasks for events limited in time and location

2.8 Door security

2.8.1

door security

access control in places of entertainment where the suitability of customers to be allowed on to those premises is required to maintain public order, safety and security

2.8.2

door supervisor

person employed by any person responsible for the management of any premises or event, who has the authority of the owner, designated premises supervisor, manager or organizer, exclusively or mainly, to decide upon the suitability of customers to be allowed onto those premises or into the event, and/or to maintain order and public safety.