



SLOVENSKI STANDARD
SIST EN 15696:2009
01-januar-2009

Glavna vsebina: Samostojna shranjevalna storitev - Specifikacija za samostojna shranjevalna storitvena storitva

Self storage - Specification for self storage services

Selbsteinlagerung - Anforderungen an Selbsteinlagerungsdienstleistungen

Self-stockage - Spécification pour les services de self-stockage

Ta slovenski standard je istoveten z: **EN 15696:2008**

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ICS:

03.080.30	Storitve za potrošnike	Services for consumers
55.220	Shranjevanje	Storing. Warehousing

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EUROPEAN STANDARD

EN 15696

NORME EUROPÉENNE

EUROPÄISCHE NORM

November 2008

ICS 03.080.30; 55.220

English Version

Self storage - Specification for self storage services

Self-stockage - Spécification pour les services de self-stockage

Selbsteinlagerung - Anforderungen an Selbsteinlagerungsdienstleistungen

This European Standard was approved by CEN on 5 October 2008.

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Contents

Page

Foreword.....	4
Introduction	5
1 Scope	6
2 Terms and Definitions	6
3 The self storage facility.....	7
3.1 Security.....	7
3.2 Access	7
3.3 Health, safety and the environment.....	7
3.4 Handling equipment	8
4 Self storage units.....	8
4.1 General construction and condition of units.....	8
4.2 Closure of units.....	8
4.3 Access to units	8
5 Response to enquiry	9
5.1 Preliminary information	9
5.2 Assessment of space required.....	9
5.3 Reservations	9
6 Drafting and Completion of the self storage contract.....	9
6.1 The self storage contract and Terms and Conditions.....	9
6.2 Proof of identity and address.....	10
6.3 Customer Goods Insurance Declaration.....	10
7 During the contract period.....	10
7.1 Move in.....	10
7.2 Customer access to unit.....	10
7.3 Service provider access to units.....	11
7.4 Other authorised access to units.....	11
8 Late payment and Lien.....	11
9 Unit vacate process - Condition of unit.....	11
10 After sales service	11
10.1 Monitoring	11
10.2 Response to Feedback.....	11
10.3 Resolution of Dispute.....	12
11 Insurance	12
12 Risk management	12
12.1 Prohibited Goods.....	12
12.2 Anti-terrorism and anti-criminality measures.....	12

12.3	Disaster plan	12
13	Operations Manual	12
14	Human resources	12
15	Implementation of the standard	13
15.1	Communication of the standard	13
15.2	Conducting, controlling and reviewing responsibilities for the standard.....	13
15.3	Elimination of sub-standard service	13
15.4	Corrective Action.....	13
16	Claims of Conformity	13
Annex A (normative) List of Prohibited Goods		14

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Foreword

This document (EN 15696:2008) has been prepared by Technical Committee CEN/TC 320 "Transport - Logistics and services", the secretariat of which is held by NEN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by May 2009, and conflicting national standards shall be withdrawn at the latest by May 2009.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

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Introduction

This European Standard has been drafted at an early stage in the development of self storage services in the European Community in order to promote a customer focussed approach to the commercial provision of customer direct access space for storage purposes, to both businesses and private individuals.

Given the various implications attaching to the provision of such services, it is recognised that the applicable legislative framework may be subject to change and it is therefore strongly recommended that service providers establish a system designed to identify European, national or local legislation applicable to such facilities and ensure that they are kept abreast of changes as they occur.

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EN 15696:2008 (E)**1 Scope**

This European Standard specifies requirements for the provision of self storage facilities and related services, for both personal and business purposes.

2 Terms and Definitions

For the purposes of this document, the following terms and definitions apply.

2.1 self storage
system of storage in which the service provider allocates, under the terms of a self storage contract, a finite, securable unit for storage to which the customer has the right to exclusive access

2.2 self storage facility
building or other designated area in which self storage is provided

2.3 self storage unit
unit
individual self-contained, securable, unit of storage space which once occupied is static in a self storage facility

2.4 hard-standing ground
permanent hard purpose-built surface (e.g. pavement, tarmac or concrete) with good drainage to enable rainwater to run off with ease

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2.5 the natural elements
weather conditions usually prevailing in the vicinity of the self storage facility

2.6 service provider
entity providing the self storage service on a commercial basis

2.7 self storage contract
written agreement between the service provider and the customer by means of which the customer is allocated the use of one or more self storage units, in accordance with the terms and conditions agreed

2.8 sound condition
structurally robust, without significant deterioration from the as new condition, clean and free from contamination that would affect stored items, and capable of protecting stored items from unauthorised access (other than through forced entry or other illegal means) and deterioration through exposure to the natural elements

2.9 unit size
approximate area/volume of usable floor space expressed in square/cubic metres

NOTE In some countries this is expressed in square/cubic feet.

2.10**prohibited goods**

goods which shall not be stored in a self storage facility

3 The self storage facility**3.1 Security**

The self storage facility shall, as a minimum, be constructed and maintained to provide the following:

- secure, defined perimeter, which may be the building itself and/or a perimeter fence;
- means of securing entrances/exits;
- control of access and egress, with the aim of preventing unauthorised removal of stored items other than through forced entry or forced exit or other illegal means;
- camera monitoring and/or recording of movements through access and exit points. Records shall be retained for a minimum of 14 days subject only to legislative restriction;
- adequate intruder alarm system unless the facility is covered by an authorised guard.

3.2 Access

The self storage facility shall, as a minimum, be constructed and maintained to provide the following:

- adequate space for loading/ unloading of goods;
- lift, escalator, rolling staircase, ramp or permanent stairs for access to upper/lower floors and levels.

3.3 Health, safety and the environment

The self storage facility shall be constructed, maintained and operated in a manner commensurate with promoting the safety and well-being of the customer, and subject to national and local fire, health and safety legislation, to provide the following as a minimum:

- clean, dry environment inside any building of the facility, and hard-standing ground for storage units and access, externally;
- monitoring of vermin infestation and provision of control measures by a professional;
- facility to maintain privacy for the goods in individual units at least when requested;
- fire protection that includes provision of:
 - within any building a fire detection and alarm system capable of triggering, at least, an audible warning and alerting a remote monitoring system;
 - fire prevention and extinguishing equipment, appropriate to the protection of the items stored and capable of containing or extinguishing fires;
 - necessary operating instruction;
- internal signage specifically notifying customers of health and safety, no-smoking and fire regulation requirements and prohibited goods;