

# ETSI TS 102 250-2 V1.6.2 (2008-09)

---

*Technical Specification*

## **Speech Processing, Transmission and Quality Aspects (STQ); QoS aspects for popular services in GSM and 3G networks; Part 2: Definition of Quality of Service parameters and their computation**

---

**iTeh STANDARD PREVIEW**  
(standards.iteh.ai)

Full standard:  
<https://standards.iteh.ai/catalog/standards/sist/cc30f03f-a7e2-4f17-bee8-4a40a0c56acc/etsi-ts-102-250-2-v1.6.2-2008-09>



---

**Reference**RTS/STQ-000135m

---

**Keywords**3G, GSM, network, QoS, service, speech

---

**ETSI**

---

650 Route des Lucioles  
F-06921 Sophia Antipolis Cedex - FRANCE

---

Tel.: +33 4 92 94 42 00 - Fax: +33 4 93 65 47 16

Siret N° 348 623 562 00017 - NAF 742 C  
Association à but non lucratif enregistrée à la  
Sous-Préfecture de Grasse (06) N° 7803/88

---

**Important notice**

---

Individual copies of the present document can be downloaded from:

<http://www.etsi.org>

The present document may be made available in more than one electronic version or in print. In any case of existing or perceived difference in contents between such versions, the reference version is the Portable Document Format (PDF). In case of dispute, the reference shall be the printing on ETSI printers of the PDF version kept on a specific network drive within ETSI Secretariat.

Users of the present document should be aware that the document may be subject to revision or change of status. Information on the current status of this and other ETSI documents is available at

<http://portal.etsi.org/tb/status/status.asp>

If you find errors in the present document, please send your comment to one of the following services:

[http://portal.etsi.org/chaicor/ETSI\\_support.asp](http://portal.etsi.org/chaicor/ETSI_support.asp)

---

**Copyright Notification**

---

No part may be reproduced except as authorized by written permission.  
The copyright and the foregoing restriction extend to reproduction in all media.

© European Telecommunications Standards Institute 2008.  
All rights reserved.

DECT™, PLUGTESTS™, UMTS™, TIPHON™, the TIPHON logo and the ETSI logo are Trade Marks of ETSI registered for the benefit of its Members.

3GPP™ is a Trade Mark of ETSI registered for the benefit of its Members and of the 3GPP Organizational Partners.

# Contents

Intellectual Property Rights .....	17
Foreword.....	17
Introduction .....	18
1 Scope .....	19
2 References .....	19
2.1 Normative references .....	20
2.2 Informative references .....	21
3 Definitions and abbreviations.....	21
3.1 Definitions .....	21
3.2 Abbreviations .....	23
4 QoS Parameter Basics .....	25
4.1 General Overview.....	25
4.2 FTP, HTTP and E-Mail Issues .....	25
4.2.1 Performance Enhancement Proxies .....	27
4.3 Timeouts.....	28
5 Service independent QoS Parameters.....	28
5.1 Radio Network Unavailability [%].....	28
5.1.1 Abstract Definition .....	28
5.1.2 Abstract Equation .....	28
5.1.3 Trigger Points .....	28
5.2 Network Non-Accessibility [%].....	29
5.2.1 Abstract Definition .....	29
5.2.2 Abstract Equation .....	29
5.2.3 Trigger Points .....	29
5.3 Attach Failure Ratio [%] .....	30
5.3.1 Abstract Definition .....	30
5.3.2 Abstract Equation .....	30
5.3.3 Trigger Points .....	30
5.4 Attach Setup Time [s].....	30
5.4.1 Abstract Definition .....	30
5.4.2 Abstract Equation .....	31
5.4.3 Trigger Points .....	31
5.5 PDP Context Activation Failure Ratio [%] .....	31
5.5.1 Abstract Definition .....	31
5.5.2 Abstract Equation .....	31
5.5.3 Trigger Points .....	32
5.6 PDP Context Activation Time [s].....	32
5.6.1 Abstract Definition .....	32
5.6.2 Abstract Equation .....	32
5.6.3 Trigger Points .....	33
5.7 PDP Context Cut-off Ratio [%].....	33
5.7.1 Abstract Definition .....	33
5.7.2 Abstract Equation .....	33
5.7.3 Trigger Points .....	33
5.8 Data Call Access Failure Ratio [%].....	34
5.8.1 Abstract Definition .....	34
5.8.2 Abstract Equation .....	34
5.8.3 Trigger Points .....	34
5.9 Data Call Access Time [s].....	34
5.9.1 Abstract Definition .....	34
5.9.2 Abstract Equation .....	34
5.9.3 Trigger Points .....	35
5.10 DNS Host Name Resolution Failure Ratio [%].....	35

5.10.1	Abstract Definition .....	35
5.10.2	Abstract Equation .....	35
5.10.3	Trigger Points .....	36
5.11	DNS Host Name Resolution Time [s] .....	36
5.11.1	Abstract Definition .....	36
5.11.2	Abstract Equation .....	36
5.11.3	Trigger Points .....	36
6	Direct Services QoS Parameters .....	37
6.1	File Transfer (FTP) .....	37
6.1.1	FTP {Download Upload} Service Non-Accessibility [%] .....	37
6.1.1.1	Abstract Definition .....	37
6.1.1.2	Abstract Equation .....	37
6.1.1.3	Trigger Points .....	37
6.1.2	FTP {Download Upload} Setup Time [s] .....	38
6.1.2.1	Abstract Definition .....	38
6.1.2.2	Abstract Equation .....	38
6.1.2.3	Trigger Points .....	38
6.1.3	FTP {Download Upload} IP-Service Access Failure Ratio [%] .....	39
6.1.3.1	Abstract Definition .....	39
6.1.3.2	Abstract Equation .....	39
6.1.3.3	Trigger Points .....	39
6.1.4	FTP {Download Upload} IP-Service Setup Time [s] .....	40
6.1.4.1	Abstract Definition .....	40
6.1.4.2	Abstract Equation .....	40
6.1.4.3	Trigger Points .....	40
6.1.5	FTP {Download Upload} Session Failure Ratio [%] .....	40
6.1.5.1	Abstract Definition .....	40
6.1.5.2	Abstract Equation .....	40
6.1.5.3	Trigger Points .....	41
6.1.6	FTP {Download Upload} Session Time [s] .....	41
6.1.6.1	Abstract Definition .....	41
6.1.6.2	Abstract Equation .....	41
6.1.6.3	Trigger Points .....	41
6.1.7	FTP {Download Upload} Mean Data Rate [kbit/s] .....	42
6.1.7.1	Abstract Definition .....	42
6.1.7.2	Abstract Equation .....	42
6.1.7.3	Trigger Points .....	42
6.1.8	FTP {Download Upload} Data Transfer Cut-off Ratio [%] .....	43
6.1.8.1	Abstract Definition .....	43
6.1.8.2	Abstract Equation .....	43
6.1.8.3	Trigger Points .....	43
6.2	Mobile Broadcast .....	43
6.2.1	Mobile Broadcast Network Non-Availability {Broadcast Bearer} .....	45
6.2.1.1	Abstract Definition .....	45
6.2.1.2	Abstract Equation .....	45
6.2.1.3	Trigger Points .....	46
6.2.2	Mobile Broadcast Program Menu Non-Accessibility {Bootstrapping Bearer, ESG Retrieval Bearer} .....	46
6.2.2.1	Abstract Definition .....	46
6.2.2.2	Abstract Equation .....	46
6.2.2.3	Trigger Points .....	46
6.2.3	Mobile Broadcast Program Menu Access Time {Bootstrapping Bearer, ESG Retrieval Bearer} .....	47
6.2.3.1	Abstract Definition .....	47
6.2.3.2	Abstract Equation .....	47
6.2.3.3	Trigger Points .....	47
6.2.4	Mobile Broadcast Channel Non-Accessibility {Broadcast Bearer} .....	47
6.2.4.1	Abstract Definition .....	47
6.2.4.2	Abstract Equation .....	47
6.2.4.3	Trigger Points .....	47
6.2.5	Mobile Broadcast Channel Access Time {Broadcast Bearer} .....	48
6.2.5.1	Abstract Definition .....	48
6.2.5.2	Abstract Equation .....	48

6.2.5.3	Trigger Points.....	48
6.2.6	Mobile Broadcast Interactivity Response Failure Ratio {Mobile Network Bearer} {Broadcast Bearer} .....	48
6.2.6.1	Abstract Definition.....	48
6.2.6.2	Abstract Equation.....	48
6.2.6.3	Trigger Points.....	49
6.2.7	Mobile Broadcast Interactivity Response Time {Mobile Network Bearer} {Broadcast Bearer} .....	49
6.2.7.1	Abstract Definition.....	49
6.2.7.2	Abstract Equation.....	49
6.2.7.3	Trigger Points.....	49
6.2.8	Mobile Broadcast Session Cut-off Ratio {Broadcast Bearer} .....	51
6.2.8.1	Abstract Definition.....	51
6.2.8.2	Abstract Equation.....	51
6.2.8.3	Trigger Points.....	51
6.2.9	Mobile Broadcast Service Integrity {Broadcast Bearer} .....	51
6.2.10	Mobile Broadcast Reproduction Soft Cut-off Ratio {Broadcast Bearer} .....	51
6.2.10.1	Abstract Definition.....	51
6.2.10.2	Abstract Equation.....	52
6.2.10.3	Trigger Points.....	52
6.2.11	Mobile Broadcast Reproduction Hard Cut-off Ratio {Broadcast Bearer} .....	52
6.2.11.1	Abstract Definition.....	52
6.2.11.2	Abstract Equation.....	52
6.2.11.3	Trigger Points.....	52
6.2.12	Mobile Broadcast Audio Quality {Broadcast Bearer} .....	53
6.2.12.1	Abstract Definition.....	53
6.2.12.2	Abstract Equation.....	53
6.2.12.3	Trigger Points.....	53
6.2.13	Mobile Broadcast Video Quality {Broadcast Bearer} .....	53
6.2.13.1	Abstract Definition.....	53
6.2.13.2	Abstract Equation.....	53
6.2.13.3	Trigger Points.....	53
6.3	Ping .....	54
6.3.1	Ping Round Trip Time [ms] .....	54
6.3.1.1	Abstract Definition.....	54
6.3.1.2	Abstract Equation.....	54
6.3.1.3	Trigger Points.....	54
6.4	Push to Talk over Cellular (PoC) .....	54
6.4.1	Definitions .....	55
6.4.2	Generic Signal Flow .....	56
6.4.3	PoC Registration Failure Ratio [%] .....	58
6.4.3.1	Abstract Definition.....	58
6.4.3.2	Abstract Equation.....	58
6.4.3.3	Trigger Points.....	58
6.4.4	PoC Registration Time [s] .....	59
6.4.4.1	Abstract Definition.....	59
6.4.4.2	Abstract Equation.....	59
6.4.4.3	Trigger Points.....	59
6.4.5	PoC Publish Failure Ratio [%].....	60
6.4.5.1	Abstract Definition.....	60
6.4.5.2	Abstract Equation.....	60
6.4.5.3	Trigger Points.....	60
6.4.6	PoC Publish Time [s].....	60
6.4.6.1	Abstract Definition.....	60
6.4.6.2	Abstract Equation.....	61
6.4.6.3	Trigger Points.....	61
6.4.7	PoC Registration Failure Ratio (long) [%] .....	61
6.4.7.1	Abstract Definition.....	61
6.4.7.2	Abstract Equation.....	61
6.4.7.3	Trigger Points.....	62
6.4.8	PoC Registration Time (long) [s].....	62
6.4.8.1	Abstract Definition.....	62
6.4.8.2	Abstract Equation.....	62

6.4.8.3	Trigger Points.....	63
6.4.9	PoC Session Initiation Failure Ratio (on-demand) [%] .....	63
6.4.9.1	Abstract Definition.....	63
6.4.9.2	Abstract Equation.....	63
6.4.9.3	Trigger Points.....	64
6.4.10	PoC Session Initiation Time (on-demand) [s].....	64
6.4.10.1	Abstract Definition.....	64
6.4.10.2	Abstract Equation.....	64
6.4.10.3	Trigger Points.....	65
6.4.11	PoC Session Media Parameters Negotiation Failure Ratio (pre-established) [%] .....	65
6.4.11.1	Abstract Definition.....	65
6.4.11.2	Abstract Equation.....	66
6.4.11.3	Trigger Points.....	66
6.4.12	PoC Session Media Parameters Negotiation Time (pre-established) [s] .....	66
6.4.12.1	Abstract Definition.....	66
6.4.12.2	Abstract Equation.....	67
6.4.12.3	Trigger Points.....	67
6.4.13	PoC Session Initiation Failure Ratio (pre-established) [%] .....	67
6.4.13.1	Abstract Definition.....	67
6.4.13.2	Abstract Equation.....	68
6.4.13.3	Trigger Points.....	68
6.4.14	PoC Session Initiation Time (pre-established) [s] .....	68
6.4.14.1	Abstract Definition.....	68
6.4.14.2	Abstract Equation.....	69
6.4.14.3	Trigger Points.....	69
6.4.15	PoC Session Setup Failure Ratio (on-demand) [%] .....	70
6.4.15.1	Abstract Definition.....	70
6.4.15.2	Abstract Equation.....	70
6.4.15.3	Trigger Points.....	70
6.4.16	PoC Session Setup Failure Ratio (pre-established) [%] .....	71
6.4.16.1	Abstract Definition.....	71
6.4.16.2	Abstract Equation.....	71
6.4.16.3	Trigger Points.....	71
6.4.17	PoC Session Setup Time [s].....	72
6.4.17.1	Abstract Definition.....	72
6.4.17.2	Abstract Equation.....	72
6.4.17.3	Trigger Points.....	72
6.4.18	PoC Push to Speak Failure Ratio [%] .....	73
6.4.18.1	Abstract Definition.....	73
6.4.18.2	Abstract Equation.....	73
6.4.18.3	Trigger Points.....	73
6.4.19	PoC Push to Speak Time [s] .....	74
6.4.19.1	Abstract Definition.....	74
6.4.19.2	Abstract Equation.....	74
6.4.19.3	Trigger Points.....	74
6.4.20	PoC Session Leaving Failure Ratio (on-demand) [%] .....	74
6.4.20.1	Abstract Definition.....	74
6.4.20.2	Abstract Equation.....	74
6.4.20.3	Trigger Points.....	75
6.4.21	PoC Session Leaving Time (on-demand) [s] .....	75
6.4.21.1	Abstract Definition.....	75
6.4.21.2	Abstract Equation.....	75
6.4.21.3	Trigger Points.....	76
6.4.22	PoC Session Leaving Failure Ratio (pre-established) [%] .....	76
6.4.22.1	Abstract Definition.....	76
6.4.22.2	Abstract Equation.....	76
6.4.22.3	Trigger Points.....	76
6.4.23	PoC Session Leaving Time (pre-established) [s] .....	77
6.4.23.1	Abstract Definition.....	77
6.4.23.2	Abstract Equation.....	77
6.4.23.3	Trigger Points.....	77
6.4.24	PoC Deregistration Failure Ratio [%] .....	77

6.4.24.1	Abstract Definition.....	77
6.4.24.2	Abstract Equation.....	78
6.4.24.3	Trigger Points.....	78
6.4.25	PoC Deregistration Time [s].....	78
6.4.25.1	Abstract Definition.....	78
6.4.25.2	Abstract Equation.....	78
6.4.25.3	Trigger Points.....	79
6.4.26	PoC Busy Floor Response Failure Ratio [%].....	79
6.4.26.1	Abstract Definition.....	79
6.4.26.2	Abstract Equation.....	79
6.4.26.3	Trigger Points.....	80
6.4.27	PoC Busy Floor Response Time [s].....	80
6.4.27.1	Abstract Definition.....	80
6.4.27.2	Abstract Equation.....	80
6.4.27.3	Trigger Points.....	81
6.4.28	PoC Talk Burst Request Failure Ratio [%].....	81
6.4.28.1	Abstract Definition.....	81
6.4.28.2	Abstract Equation.....	81
6.4.28.3	Trigger Points.....	81
6.4.29	PoC Talk Burst Request Time [s].....	82
6.4.29.1	Abstract Definition.....	82
6.4.29.2	Abstract Equation.....	82
6.4.29.3	Trigger Points.....	82
6.4.30	PoC Talk Burst Cut-off Ratio [%].....	82
6.4.30.1	Abstract Definition.....	82
6.4.30.2	Abstract Equation.....	83
6.4.30.3	Trigger Points.....	83
6.4.31	PoC Talk Burst Packet Drop Ratio [%].....	84
6.4.31.1	Abstract Definition.....	84
6.4.31.2	Abstract Equation.....	84
6.4.31.3	Trigger Points.....	84
6.4.32	PoC Voice Transmission Delay (first) [s].....	84
6.4.32.1	Abstract Definition.....	84
6.4.32.2	Abstract Equation.....	85
6.4.32.3	Trigger Points.....	85
6.4.33	PoC Voice Transmission Delay (others) [s].....	85
6.4.33.1	Abstract Definition.....	85
6.4.33.2	Abstract Equation.....	86
6.4.33.3	Trigger Points.....	86
6.4.34	PoC Speech Quality.....	86
6.4.35	Group Management QoS Parameter.....	86
6.4.36	Group Document related QoS Parameter.....	86
6.4.37	Instant Message QoS Parameter.....	86
6.5	Streaming Video.....	86
6.5.1	Definitions.....	86
6.5.1.1	Streaming Session or Session.....	86
6.5.2	Prerequisites.....	87
6.5.3	Streaming Scenarios.....	87
6.5.3.1	Generic Streaming Signalling Flow.....	87
6.5.3.2	Parameter Overview Chart.....	88
6.5.4	Streaming Service Non-Accessibility [%].....	88
6.5.4.1	Abstract Definition.....	88
6.5.4.2	Abstract Equation.....	88
6.5.4.3	Trigger Points.....	88
6.5.5	Streaming Service Access Time [s].....	89
6.5.5.1	Abstract Definition.....	89
6.5.5.2	Abstract Equation.....	89
6.5.5.3	Trigger Points.....	89
6.5.6	Streaming Reproduction Cut-off Ratio [%].....	89
6.5.6.1	Abstract Definition.....	89
6.5.6.2	Abstract Equation.....	89
6.5.6.3	Trigger Points.....	89

6.5.7	Streaming Audio Quality .....	90
6.5.7.1	Abstract Definition.....	90
6.5.7.2	Abstract Equation.....	90
6.5.7.3	Trigger Points.....	90
6.5.8	Streaming Video Quality .....	90
6.5.8.1	Abstract Definition.....	90
6.5.8.2	Abstract Equation.....	90
6.5.8.3	Trigger Points.....	90
6.5.9	Streaming Audio/Video De-Synchronization .....	91
6.5.9.1	Abstract Definition.....	91
6.5.9.2	Abstract Equation.....	91
6.5.9.3	Trigger Points.....	91
6.5.10	Streaming Reproduction Start Failure Ratio [%] .....	91
6.5.10.1	Abstract Definition.....	91
6.5.10.2	Abstract Equation.....	91
6.5.10.3	Trigger Points.....	91
6.5.11	Streaming Reproduction Start Delay [s] .....	92
6.5.11.1	Abstract Definition.....	92
6.5.11.2	Abstract Equation.....	92
6.5.11.3	Trigger Points.....	92
6.5.12	Teardown Failure Ratio [%] .....	92
6.5.12.1	Abstract Definition.....	92
6.5.12.2	Abstract Equation.....	92
6.5.12.3	Trigger Points.....	92
6.5.13	Teardown Time [s].....	93
6.5.13.1	Abstract Definition.....	93
6.5.13.2	Abstract Equation.....	93
6.5.13.3	Trigger Points.....	93
6.5.14	Rebuffering Failure Ratio [%] .....	93
6.5.14.1	Abstract Definition.....	93
6.5.14.2	Abstract Equation.....	93
6.5.14.3	Trigger Points.....	93
6.5.15	Rebuffering Time [s] .....	93
6.5.15.1	Abstract Definition.....	93
6.5.15.2	Abstract Equation.....	94
6.5.15.3	Trigger Points.....	94
6.6	Telephony .....	94
6.6.1	Telephony Service Non-Accessibility [%] .....	94
6.6.1.1	Abstract Definition.....	94
6.6.1.2	Abstract Equation.....	94
6.6.1.3	Trigger Points.....	95
6.6.2	Telephony Setup Time [s].....	98
6.6.2.1	Abstract Definition.....	98
6.6.2.2	Abstract Equation.....	98
6.6.2.3	Trigger Points.....	98
6.6.3	Telephony Speech Quality on Call Basis.....	99
6.6.3.1	Abstract Definition.....	99
6.6.3.2	Abstract Equation.....	99
6.6.3.3	Trigger Points.....	99
6.6.4	Telephony Speech Quality on Sample Basis .....	99
6.6.4.1	Abstract Definition.....	99
6.6.4.2	Abstract Equation.....	99
6.6.4.3	Trigger Points.....	100
6.6.5	Telephony Cut-off Call Ratio [%] .....	100
6.6.5.1	Abstract Definition.....	100
6.6.5.2	Abstract Equation.....	100
6.6.5.3	Trigger Points.....	100
6.7	Video Telephony .....	100
6.7.1	Network Accessibility/Availability .....	100
6.7.2	Parameter Overview Chart.....	101
6.7.3	VT Service Non-Accessibility [%] .....	103
6.7.3.1	Abstract Definition.....	103



6.7.3.2	Abstract Equation.....	103
6.7.3.3	Trigger Points.....	103
6.7.4	VT Service Access Time [s] .....	104
6.7.4.1	Abstract Definition.....	104
6.7.4.2	Abstract Equation.....	104
6.7.4.3	Trigger Points.....	104
6.7.5	VT Audio/Video Setup Failure Ratio [%] .....	104
6.7.5.1	Abstract Definition.....	104
6.7.5.2	Abstract Equation.....	105
6.7.5.3	Trigger Points.....	105
6.7.6	VT Audio/Video Setup Time [s].....	105
6.7.6.1	Abstract Definition.....	105
6.7.6.2	Abstract Equation.....	105
6.7.6.3	Trigger Points.....	106
6.7.7	VT Cut-off Call Ratio [%] .....	106
6.7.7.1	Abstract Definition.....	106
6.7.7.2	Abstract Equation.....	106
6.7.7.3	Trigger Points.....	107
6.7.8	VT Speech Quality on Call Basis .....	108
6.7.8.1	Abstract Definition.....	108
6.7.8.2	Abstract Equation.....	108
6.7.8.3	Trigger Points.....	108
6.7.9	VT Speech Quality on Sample Basis .....	109
6.7.9.1	Abstract Definition.....	109
6.7.9.2	Abstract Equation.....	109
6.7.9.3	Trigger Points.....	110
6.7.10	VT Video Quality .....	110
6.7.10.1	Abstract Definition.....	110
6.7.10.2	Abstract Equation.....	110
6.7.10.3	Trigger Points.....	111
6.7.11	VT End-To-End Mean One-Way Transmission Time [s].....	111
6.7.11.1	Abstract Definition.....	111
6.7.11.2	Abstract Equation.....	111
6.7.11.3	Trigger Points.....	112
6.7.12	VT Audio/Video Synchronization [%] .....	112
6.7.12.1	Abstract Definition.....	112
6.7.12.2	Abstract Equation.....	112
6.7.12.3	Trigger Points.....	112
6.7.13	Signalling Diagrams .....	113
6.8	Web Browsing (HTTP) .....	116
6.8.1	HTTP Service Non-Accessibility [%].....	116
6.8.1.1	Abstract Definition.....	116
6.8.1.2	Abstract Equation.....	116
6.8.1.3	Trigger Points.....	116
6.8.2	HTTP Setup Time [s].....	116
6.8.2.1	Abstract Definition.....	116
6.8.2.2	Abstract Equation.....	116
6.8.2.3	Trigger Points.....	117
6.8.3	HTTP IP-Service Access Failure Ratio [%] .....	117
6.8.3.1	Abstract Definition.....	117
6.8.3.2	Abstract Equation.....	117
6.8.3.3	Trigger Points.....	117
6.8.4	HTTP IP-Service Setup Time [s] .....	117
6.8.4.1	Abstract Definition.....	117
6.8.4.2	Abstract Equation.....	118
6.8.4.3	Trigger Points.....	118
6.8.5	HTTP Session Failure Ratio [%] .....	118
6.8.5.1	Abstract Definition.....	118
6.8.5.2	Abstract Equation.....	118
6.8.5.3	Trigger Points.....	118
6.8.6	HTTP Session Time [s].....	118
6.8.6.1	Abstract Definition.....	118

6.8.6.2	Abstract Equation.....	118
6.8.6.3	Trigger Points.....	119
6.8.7	HTTP Mean Data Rate [kbit/s].....	119
6.8.7.1	Abstract Definition.....	119
6.8.7.2	Abstract Equation.....	119
6.8.7.3	Trigger Points.....	119
6.8.8	HTTP Data Transfer Cut-off Ratio [%].....	119
6.8.8.1	Abstract Definition.....	119
6.8.8.2	Abstract Equation.....	120
6.8.8.3	Trigger Points.....	120
6.9	Web Radio.....	120
6.9.1	General.....	120
6.9.2	Preconditions.....	120
6.9.3	Special remarks on Internet radio audio playback and buffering.....	121
6.9.4	Transaction Definition from Customer's perspective.....	121
6.9.5	Result Definition.....	121
6.9.6	KPI Overview.....	121
6.9.7	Web Radio EPG Retrieval Failure Ratio [%].....	122
6.9.7.1	Abstract Definition.....	122
6.9.7.2	Abstract Equation.....	122
6.9.7.3	Trigger Points.....	122
6.9.8	Web Radio EPG Retrieval Time [s].....	122
6.9.8.1	Abstract Definition.....	122
6.9.8.2	Abstract Equation.....	122
6.9.8.3	Trigger Points.....	122
6.9.9	Web Radio Tune-in Failure Ratio [%].....	122
6.9.9.1	Abstract Definition.....	122
6.9.9.2	Abstract Equation.....	123
6.9.9.3	Trigger Points.....	123
6.9.10	Web Radio Tune-in Time [s].....	123
6.9.10.1	Abstract Definition.....	123
6.9.10.2	Abstract Equation.....	123
6.9.10.3	Trigger Points.....	123
6.9.11	Web Radio Reproduction Set-up Failure Ratio [%].....	123
6.9.11.1	Abstract Definition.....	123
6.9.11.2	Abstract Equation.....	123
6.9.11.3	Trigger Points.....	124
6.9.12	Web Radio Reproduction Set-Up Time [s].....	124
6.9.12.1	Abstract Definition.....	124
6.9.12.2	Abstract Equation.....	124
6.9.12.3	Trigger Points.....	124
6.9.13	Web Radio Reproduction Cut-off Ratio [%].....	124
6.9.13.1	Abstract Definition.....	124
6.9.13.2	Abstract Equation.....	125
6.9.13.3	Trigger Points.....	125
6.9.14	Web Radio Audio Quality.....	125
6.10	WLAN service provisioning with HTTP based authentication.....	126
6.10.1	Generic Signal Flow.....	126
6.10.2	WLAN Scan Failure Ratio [%].....	127
6.10.2.1	Abstract Definition.....	127
6.10.2.2	Abstract Equation.....	127
6.10.2.3	Trigger Points.....	127
6.10.3	WLAN Time to Scan [s].....	127
6.10.3.1	Abstract Definition.....	127
6.10.3.2	Abstract Equation.....	128
6.10.3.3	Trigger Points.....	128
6.10.4	WLAN PS Data Service Provisioning Failure Ratio [%].....	128
6.10.4.1	Abstract Definition.....	128
6.10.4.2	Abstract Equation.....	128
6.10.4.3	Trigger Points.....	129
6.10.5	WLAN PS Data Service Provisioning Time [s].....	130
6.10.5.1	Abstract Definition.....	130

6.10.5.2	Abstract Equation.....	130
6.10.5.3	Trigger Points.....	131
6.10.6	WLAN Association Failure Ratio [%].....	131
6.10.6.1	Abstract Definition.....	131
6.10.6.2	Abstract Equation.....	131
6.10.6.3	Trigger Points.....	131
6.10.7	WLAN Association Time [s].....	132
6.10.7.1	Abstract Definition.....	132
6.10.7.2	Abstract Equation.....	132
6.10.7.3	Trigger Points.....	132
6.10.8	WLAN IP Address Allocation Failure Ratio [%].....	132
6.10.8.1	Abstract Definition.....	132
6.10.8.2	Abstract Equation.....	132
6.10.8.3	Trigger Points.....	133
6.10.9	WLAN IP Address Allocation Time [s].....	133
6.10.9.1	Abstract Definition.....	133
6.10.9.2	Abstract Equation.....	133
6.10.9.3	Trigger Points.....	133
6.10.10	WLAN Landing Page Download Failure Ratio [%].....	133
6.10.10.1	Abstract Definition.....	133
6.10.10.2	Abstract Equation.....	133
6.10.10.3	Trigger Points.....	134
6.10.11	WLAN Landing Page Download Time [s].....	134
6.10.11.1	Abstract Definition.....	134
6.10.11.2	Abstract Equation.....	134
6.10.11.3	Trigger Points.....	134
6.10.12	WLAN Landing Page Password Retrieval Failure Ratio [%].....	134
6.10.12.1	Abstract Definition.....	134
6.10.12.2	Abstract Equation.....	135
6.10.12.3	Trigger Points.....	135
6.10.13	WLAN Landing Page Password Retrieval Time [s].....	135
6.10.13.1	Abstract Definition.....	135
6.10.13.2	Abstract Equation.....	135
6.10.13.3	Trigger Points.....	135
6.10.14	WLAN Landing Page Authorization Failure Ratio [%].....	135
6.10.14.1	Abstract Definition.....	135
6.10.14.2	Abstract Equation.....	135
6.10.14.3	Trigger Points.....	136
6.10.15	WLAN Landing Page Authorization Time [s].....	136
6.10.15.1	Abstract Definition.....	136
6.10.15.2	Abstract Equation.....	136
6.10.15.3	Trigger Points.....	136
6.10.16	WLAN Re-accessibility Failure Ratio [%].....	136
6.10.16.1	Abstract Definition.....	136
6.10.16.2	Abstract Equation.....	137
6.10.16.3	Trigger Points.....	137
6.10.17	WLAN Re-accessibility Time [s].....	137
6.10.17.1	Abstract Definition.....	137
6.10.17.2	Abstract Equation.....	137
6.10.17.3	Trigger Points.....	138
6.10.18	WLAN Logout Page Download Failure Ratio [%].....	138
6.10.18.1	Abstract Definition.....	138
6.10.18.2	Abstract Equation.....	138
6.10.18.3	Trigger Points.....	138
6.10.19	WLAN Logout Page Download Time [s].....	138
6.10.19.1	Abstract Definition.....	138
6.10.19.2	Abstract Equation.....	138
6.10.19.3	Trigger Points.....	138
6.11	Wireless Application Protocol (WAP).....	139
6.11.1	WAP Activation Failure Ratio [%] (WAP 1.x only).....	140
6.11.1.1	Abstract Definition.....	140
6.11.1.2	Abstract Equation.....	140

6.11.1.3	Trigger Points.....	140
6.11.2	WAP Activation Time [s] (WAP 1.x only).....	140
6.11.2.1	Abstract Definition.....	140
6.11.2.2	Abstract Equation.....	141
6.11.2.3	Trigger Points.....	141
6.11.3	WAP {Page} IP Access Failure Ratio [%] (WAP 2.x only).....	141
6.11.3.1	Abstract Definition.....	141
6.11.3.2	Abstract Equation.....	141
6.11.3.3	Trigger Points.....	141
6.11.4	WAP {Page} IP Access Setup Time [s] (WAP 2.x only).....	142
6.11.4.1	Abstract Definition.....	142
6.11.4.2	Abstract Equation.....	142
6.11.4.3	Trigger Points.....	142
6.11.5	WAP {Page} Session Failure Ratio [%].....	142
6.11.5.1	Abstract Definition.....	142
6.11.5.2	Abstract Equation.....	142
6.11.5.3	Trigger Points.....	143
6.11.6	WAP {Page} Session Time [s].....	143
6.11.6.1	Abstract Definition.....	143
6.11.6.2	Abstract Equation.....	143
6.11.6.3	Trigger Points.....	143
6.11.7	WAP {Page} Request Failure Ratio [%].....	144
6.11.7.1	Abstract Definition.....	144
6.11.7.2	Abstract Equation.....	144
6.11.7.3	Trigger Points.....	144
6.11.8	WAP {Page} Request Time [s].....	144
6.11.8.1	Abstract Definition.....	144
6.11.8.2	Abstract Equation.....	144
6.11.8.3	Trigger Points.....	144
6.11.9	WAP {Page} Mean Data Rate [kbit/s].....	145
6.11.9.1	Abstract Definition.....	145
6.11.9.2	Abstract Equation.....	145
6.11.9.3	Trigger Points.....	145
6.11.10	WAP {Page} Data Transfer Cut-off Ratio [%].....	145
6.11.10.1	Abstract Definition.....	145
6.11.10.2	Abstract Equation.....	145
6.11.10.3	Trigger Points.....	145
6.11.11	WAP {Page} Data Transfer Time [s].....	146
6.11.11.1	Abstract Definition.....	146
6.11.11.2	Abstract Equation.....	146
6.11.11.3	Trigger Points.....	146
7	Store-and-forward (S&F) Services QoS Parameters.....	146
7.1	Generic Store-and-forward Parameters.....	147
7.1.1	Parameter Overview Chart.....	147
7.1.2	{Service} Message Upload Failure Ratio [%].....	149
7.1.2.1	Abstract Definition.....	149
7.1.2.2	Abstract Equation.....	149
7.1.2.3	Trigger Points.....	149
7.1.3	{Service} Message Upload Time [s].....	149
7.1.3.1	Abstract Definition.....	149
7.1.3.2	Abstract Equation.....	149
7.1.3.3	Trigger Points.....	149
7.1.4	{Service} Message Upload Access Failure Ratio [%].....	149
7.1.4.1	Abstract Definition.....	149
7.1.4.2	Abstract Equation.....	149
7.1.4.3	Trigger Points.....	150
7.1.5	{Service} Message Upload Access Time [s].....	150
7.1.5.1	Abstract Definition.....	150
7.1.5.2	Abstract Equation.....	150
7.1.5.3	Trigger Points.....	150
7.1.6	{Service} Message Upload Data Transfer Cut-off Ratio [%].....	150

7.1.6.1	Abstract Definition.....	150
7.1.6.2	Abstract Equation.....	150
7.1.6.3	Trigger Points.....	150
7.1.7	{Service} Message Upload Data Transfer Time [s] .....	150
7.1.7.1	Abstract Definition.....	150
7.1.7.2	Abstract Equation.....	151
7.1.7.3	Trigger Points.....	151
7.1.8	{Service} Notification Start Failure Ratio [%].....	151
7.1.8.1	Abstract Definition.....	151
7.1.8.2	Abstract Equation.....	151
7.1.8.3	Trigger Points.....	151
7.1.9	{Service} Notification Start Time [s] .....	151
7.1.9.1	Abstract Definition.....	151
7.1.9.2	Abstract Equation.....	151
7.1.9.3	Trigger Points.....	151
7.1.10	{Service} Notification Download Failure Ratio [%].....	152
7.1.10.1	Abstract Definition.....	152
7.1.10.2	Abstract Equation.....	152
7.1.10.3	Trigger Points.....	152
7.1.11	{Service} Notification Download Time [s] .....	152
7.1.11.1	Abstract Definition.....	152
7.1.11.2	Abstract Equation.....	152
7.1.11.3	Trigger Points.....	152
7.1.12	{Service} Notification Download Access Failure Ratio [%].....	152
7.1.12.1	Abstract Definition.....	152
7.1.12.2	Abstract Equation.....	152
7.1.12.3	Trigger Points.....	153
7.1.13	{Service} Notification Download Access Time [s].....	153
7.1.13.1	Abstract Definition.....	153
7.1.13.2	Abstract Equation.....	153
7.1.13.3	Trigger Points.....	153
7.1.14	{Service} Notification Data Transfer Cut-off Ratio [%].....	153
7.1.14.1	Abstract Definition.....	153
7.1.14.2	Abstract Equation.....	153
7.1.14.3	Trigger Points.....	153
7.1.15	{Service} Notification Data Transfer Time [s].....	153
7.1.15.1	Abstract Definition.....	153
7.1.15.2	Abstract Equation.....	154
7.1.15.3	Trigger Points.....	154
7.1.16	{Service} Message Download Failure Ratio [%] .....	154
7.1.16.1	Abstract Definition.....	154
7.1.16.2	Abstract Equation.....	154
7.1.16.3	Trigger Points.....	154
7.1.17	{Service} Message Download Time [s].....	154
7.1.17.1	Abstract Definition.....	154
7.1.17.2	Abstract Equation.....	154
7.1.17.3	Trigger Points.....	154
7.1.18	{Service} Message Download Access Failure Ratio [%] .....	155
7.1.18.1	Abstract Definition.....	155
7.1.18.2	Abstract Equation.....	155
7.1.18.3	Trigger Points.....	155
7.1.19	{Service} Message Download Access Time [s] .....	155
7.1.19.1	Abstract Definition.....	155
7.1.19.2	Abstract Equation.....	155
7.1.19.3	Trigger Points.....	155
7.1.20	{Service} Message Download Data Transfer Cut-off Ratio [%].....	155
7.1.20.1	Abstract Definition.....	155
7.1.20.2	Abstract Equation.....	155
7.1.20.3	Trigger Points.....	156
7.1.21	{Service} Message Download Data Transfer Time [s].....	156
7.1.21.1	Abstract Definition.....	156
7.1.21.2	Abstract Equation.....	156