

# INTERNATIONAL STANDARDIZED PROFILE

**ISO/IEC  
ISP  
12062-2**

Third edition  
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## Information technology — International Standardized Profiles AMH2n — Message Handling Systems — Interpersonal Messaging —

Part 2:

**AMH21 — IPM Content**

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*Technologies de l'information — Profils normalisés internationaux  
AMH2n — Systèmes de messagerie — Messagerie entre personnes —*

*ISO/IEC ISP 12062-2:2003  
Partie 2: AMH21 — Contenu de IPM*

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Reference number  
ISO/IEC ISP 12062-2:2003(E)



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## Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

In addition to developing International Standards, ISO/IEC JTC 1 also develops International Standardized Profiles. An International Standardized Profile is an internationally agreed, harmonized document which identifies a standard or group of standards, together with options and parameters, necessary to accomplish a function or a set of functions. Draft International Standardized Profiles adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standardized Profile requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

ISO/IEC ISP 12062-2 was prepared by Joint Technical Committee ISO/IEC JTC 1, Information technology, Subcommittee SC 6, Telecommunications and information exchange between systems.

This third edition cancels and replaces the second edition (ISO/IEC ISP 12062-2:1997), which has been technically revised.

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ISO/IEC ISP 12062 consists of the following parts, under the general title *Information technology — International Standardized Profile AMH2n — Message Handling Systems — Interpersonal Messaging*:

- *Part 1: IPM MHS Service Support*
- *Part 2: AMH21 — IPM Content*
- *Part 3: AMH22 — IPM Requirements for Message Transfer (P1)*
- *Part 4: AMH23 and AMH25 — IPM Requirements for MTS Access (P3) and MTS 94 Access (P3)*
- *Part 5: AMH24 — IPM Requirements for Enhanced MS Access (P7)*
- *Part 6: AMH26 — IPM Requirements for Enhanced MS 94 Access (P7)*

## Introduction

This part of ISO/IEC ISP 12062 is defined within the context of Functional Standardization, in accordance with the principles specified by ISO/IEC TR 10000, "Framework and Taxonomy of International Standardized Profiles". The context of Functional Standardization is one part of the overall field of Information Technology (IT) standardization activities, covering base standards, profiles, and registration mechanisms. A profile defines a combination of base standards that collectively perform a specific well-defined IT function. Profiles standardize the use of options and other variations in the base standards, and provide a basis for the development of uniform, internationally recognized system tests.

One of the rôles for an ISP is to serve as the basis for the development (by organizations other than ISO and IEC) of internationally recognized tests. ISPs are produced not simply to 'legitimize' a particular choice of base standards and options, but to promote real system interoperability. The development and widespread acceptance of tests based on this and other ISPs is crucial to the successful realization of this goal.

The text for this part of ISO/IEC ISP 12062 was originally developed in close cooperation between the MHS Expert Groups of the three Regional Workshops: the North American OSE Implementors' Workshop (OIW), the European Workshop for Open Systems (EWOS) (jointly with the corresponding expert group of the European Telecommunications Standards Institute - ETSI) and the OSI Asia-Oceania Workshop (AOW). The first and second editions of this part of ISO/IEC ISP 12062 were harmonized between these three Workshops and ratified by the plenary assemblies of all three Workshops.

Responsibility for maintenance and further development of MHS ISPs has been transferred to ISO/IEC JTC1/SC33/WG1, who have produced this edition to encompass additions and corrections to ISO/IEC 10021. Because new core requirements have been added for support of Universal Characters in addresses which will take time to be implemented within MHS systems, it is expected that the second edition of this part of ISO/IEC ISP 12062 will remain available for an overlap period.

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# Information technology — International Standardized Profiles AMH2n — Message Handling Systems — Interpersonal Messaging —

## Part 2: AMH21 — IPM Content

### 1 Scope

#### 1.1 General

This part of ISO/IEC ISP 12062 covers the interchange of messages between Interpersonal Messaging (IPM) User Agents (UAs) (see also figure 1). These specifications form part of the Interpersonal Messaging application functions, as defined in the parts of ISO/IEC ISP 12062, and are based on the Common Messaging content type-independent specifications in ISO/IEC ISP 10611.

#### 1.2 Position within the taxonomy

This part of ISO/IEC ISP 12062 is the second part of a multipart ISP identified in ISO/IEC TR 10000-2 as “AMH2, Message Handling Systems - Interpersonal Messaging” (see also ISO/IEC TR 10000-1, 8.2 for the definition of multipart ISPs).

This part of ISO/IEC ISP 12062 specifies the following profile:

##### AMH21 - IPM Content

The AMH21 profile may optionally be combined with profiles AMH23, AMH24, AMH25 or AMH26 (see annex D of ISO/IEC ISP 12062-1) specifying OSI MHS communications protocols and supporting services for an IPM UA.

#### 1.3 Scenario

The model used is one of indirect interchange of interpersonal messages (content types 22 and 2) between IPM UAs via an intermediate Message Transfer System (MTS), as shown in figure 1. The provision of, and access to, the MTS is outside the scope of this profile.

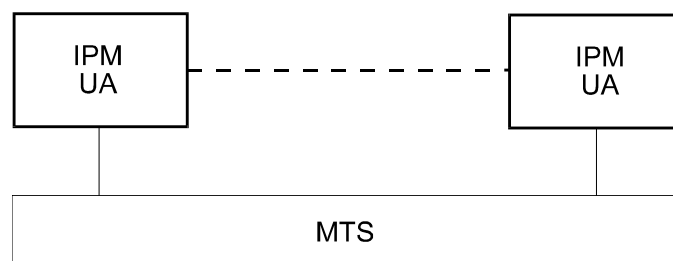


Figure 1 - AMH21 scenario

The MHS services and functions covered by the AMH21 profile are specified in ISO/IEC 10021-7. There are no OSI upper layer services and protocols within the scope of the AMH21 profile.

## 2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

Amendments and corrigenda to the base standards referenced are listed in annex B.

### NOTES

1 - References in the body of this part of ISO/IEC ISP 12062 to specific clauses of ISO/IEC documents shall be considered to refer also to the corresponding clauses of the equivalent ITU-T Recommendations (as noted below) unless otherwise stated.

2 - Informative references are found in annex C.

CCITT Recommendation T.415 (1993), | ISO/IEC 8613-5:1994, *Information technology - Open Document Architecture (ODA) and Interchange Format - Open Document Interchange Format*

ISO/IEC 8859 (all parts), *Information technology - 8-bit single-byte coded graphic character sets*

ISO/IEC TR 10000-1:1998, *Information technology - Framework and taxonomy of International Standardized Profiles - Part 1: General principles and documentation framework*

ISO/IEC TR 10000-2:1998, *Information technology - Framework and taxonomy of International Standardized Profiles - Part 2: Principles and Taxonomy for OSI Profiles*

ITU-T Recommendation F.400/X.400 (1999), *Message Handling Systems - System and service overview*

ISO/IEC 10021-1:2003, *Information technology - Message Handling Systems (MHS) - Part 1: System and service overview* [see also ITU-T Recommendation F.400/X.400]

ITU-T Recommendation X.402 (1999) | ISO/IEC 10021-2:—<sup>1)</sup>, *Information technology - Message Handling Systems (MHS): Overall architecture*

ITU-T Recommendation X.420 (1999) | ISO/IEC 10021-7:—<sup>2)</sup>, *Information technology - Message Handling Systems (MHS): Interpersonal messaging system*

ISO/IEC ISP 12062-1:2003, *Information technology - International Standardized Profiles AMH2n - Message Handling Systems - Interpersonal Messaging - Part 1: IPM MHS Service Support*

ISO 10646-1:2000, *Information technology - Universal Multiple-Octet Coded Character Set (UCS) - Part 1: Architecture and Basic Multilingual Plane*

## 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

Terms used in this part of ISO/IEC ISP 12062 are defined in the referenced base standards; in addition, the following terms are defined.

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1) To be published. (Revision of ISO/IEC 10021-2:1996)

2) To be published. (Revision of ISP/IEC 10021-7:1997)



### 3.1 General

**Basic requirement** : an Element of Service, protocol element, procedural element or other identifiable feature specified in the base standards which is required to be supported by all MHS implementations.

**Functional group** : a specification of one or more related Elements of Service, protocol elements, procedural elements or other identifiable features specified in the base standards which together support a significant optional area of MHS functionality.

NOTE - A functional group can cover any combination of MHS features specified in the base standards for which the effect of implementation can be determined at a standardized external interface - i.e. via a standard OSI communications protocol (other forms of exposed interface, such as a standardized programmatic interface, are outside the scope of this version of ISO/IEC ISP 12062).

### 3.2 Support classification

To specify the support level of information objects and items for this part of ISO/IEC ISP 12062, the following terminology is defined.

The following classifications are used in this part of ISO/IEC ISP 12062 to specify static conformance requirements - i.e. capability.

The classification of information objects and items (elements) is relative to that of the containing information element, if any. Where the constituent elements of a non-primitive element are not individually specified, then each shall be considered to have the classification of that element. Where the range of values to be supported for an element is not specified, then all values defined in the MHS base standards shall be supported.

**mandatory support (m)** : the element shall be supported. An implementation shall be able to generate the element, and/or receive the element and perform all associated procedures (i.e. implying the ability to handle both the syntax and the semantics of the element) as relevant, as specified in the MHS base standards. Where support for origination (generation) and reception are not distinguished, then both capabilities shall be assumed.

#### NOTES

1 - In the case of character repertoires, mandatory support implies that the IPM UA implementation is able to generate and/or receive the encodings of all characters within those repertoires. How graphic characters are originated and rendered is outside the scope of this ISP.

2 - Where required by the base standards, mandatory support also implies that the IPM UA implementation is able to pass the element on the origination port/reception port to/from the corresponding element on the submission port/delivery port/retrieval port.

**optional support (o)** : an implementation is not required to support the element. If support is claimed, then the element shall be treated as if it were specified as mandatory support. If the element is not supported on reception, then it shall be ignored.

**conditional support (c)** : the element shall be supported under the conditions specified in this part of ISO/IEC ISP 12062. If these conditions are met, the element shall be treated as if it were specified as mandatory support. If these conditions are not met, the element shall be treated as if it were specified as optional support (unless otherwise stated).

**out of scope (i)** : the element is outside the scope of this part of ISO/IEC ISP 12062 - i.e. it will not be the subject of an ISP conformance test.

**not applicable (–)** : the element is not applicable in the particular context in which this classification is used.

## 4 Abbreviations

|       |   |
|-------|---|
| 84IW  | 84 Interworking                                 |
| AMH   | Application Message Handling                    |
| ASN.1 | Abstract Syntax Notation One                    |
| BC    | Business Class                                  |
| CV    | Conversion                                      |
| DIR   | Use of Directory                                |
| DL    | Distribution List                               |
| EoS   | Element of Service                              |
| FG    | Functional group                                |
| FWD   | Manual Forwarding                               |
| IPM   | Interpersonal Messaging / Interpersonal Message |
| IPN   | Interpersonal Notification                      |
| ISP   | International Standardized Profile              |
| LD    | Latest Delivery                                 |
| MHS   | Message Handling Systems                        |
| MS    | Message store                                   |
| MT    | Message transfer                                |
| MTA   | Message transfer agent                          |
| MTS   | Message Transfer System                         |
| OSI   | Open Systems Interconnection                    |
| PD    | Physical Delivery                               |
| RED   | Redirection                                     |
| RoC   | Return of Content                               |
| SEC   | Security  |
| UA    | User agent                                      |

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Support level for information objects (see 3.2): [ISO/IEC ISP 12062-2:2003](https://standards.iteh.ai/catalog/standards/sist/ccb7389d-a283-40cc-bab4-507ad39adae4/iso-iec-isp-12062-2-2003)

|   |                     |
|---|---------------------|
| m | mandatory support   |
| o | optional support    |
| c | conditional support |
| i | out of scope        |
| — | not applicable      |

## 5 Conformance

The scope of conformance to profile AMH21 covers the functionality of, and interoperability between, IPM UAs. Conformance to profile AMH21 does not imply the provision of a standard OSI communications protocol for access to the MTS. Conformance to profile AMH21 does not imply the provision of an exposed IPM service interface (whether a human user interface or a standardized programmatic interface).

This part of ISO/IEC ISP 12062 states requirements upon implementations to achieve interworking. A claim of conformance to this part of ISO/IEC ISP 12062 is a claim that all requirements in the relevant base standards are satisfied, and that all requirements in the following clauses and in annex A of this part of ISO/IEC ISP 12062 are satisfied. Annex A states the relationship between these requirements and those of the base standards.

### 5.1 Conformance statement

For each implementation claiming conformance to profile AMH21 as specified in this part of ISO/IEC ISP 12062, a PICS shall be made available stating support or non-support of each option identified in this part of ISO/IEC ISP 12062.

## 5.2 MHS conformance

This part of ISO/IEC ISP 12062 specifies implementation options or selections such that conformant implementations will satisfy the conformance requirements of ISO/IEC 10021 and the ITU-T X.400 Recommendations.

Implementations conforming to profile AMH21 as specified in this part of ISO/IEC ISP 12062 shall implement all the mandatory support (m) features identified as basic requirements in annex A except those features that are components of an unimplemented optional feature. It shall be stated which optional support (o) features are implemented.

For implementations conforming to profile AMH21 as specified in this part of ISO/IEC ISP 12062, it shall be stated whether or not they support any of the optional functional groups as specified in ISO/IEC ISP 12062-1 which are applicable to the scope of this profile. For each functional group for which support is claimed, an implementation shall implement all the mandatory support (m) features identified for that functional group in annex A except those features that are components of an unimplemented optional feature. It shall be stated which optional support (o) features are implemented.

Implementations shall support the procedures associated with supported protocol elements as specified in the base standards and as further specified in ISO/IEC ISP 12062-1. The MHS Elements of Service corresponding to such procedures are indicated in annex A of ISO/IEC ISP 12062-1.

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## Annex A<sup>2</sup>

(normative)

### ISPICS Proforma for ISO/IEC ISP 12062-2 (AMH21)

In the event of a discrepancy becoming apparent in the body of this part of ISO/IEC ISP 12062 and the tables in this annex, this annex is to take precedence.

Clause A.1 specifies the basic requirements for conformance to profile AMH21. Clause A.2 specifies additional requirements to those specified in A.1 for each of the optional functional groups if conformance to such a functional group is claimed. Clause A.3 allows additional information to be provided for certain aspects of an implementation where no specific requirements are included in ISO/IEC ISP 12062. All three clauses shall be completed as appropriate.

In each table, the "Base" column reflects the level of support required for conformance to the base standard and the "Profile" column specifies the level of support required by this ISP (using the classification and notation defined in 3.2).

The "Ref" column is provided for cross-referencing purposes. The notation employed for references also indicates composite elements which contain sub-elements (a sub-element reference is prefixed by the reference of the composite element).

The Support column is provided for completion by the supplier of the implementation as follows:

- |            |   |
|------------|---|
| Y          | the element or feature is fully supported   |
| N          | the element or feature is not supported   |
| – or blank | the element or feature is not applicable (i.e. a major feature or composite protocol element which includes this element or feature is not supported) |

Where support for origination and support for reception cannot be covered by a single indication, then both support levels shall be indicated, separated by a solidus (e.g. 'N/Y').

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<sup>2</sup>Copyright release for ISPICS proformas

Users of this International Standardized Profile may freely reproduce the ISPICS proforma in this annex so that it can be used for its intended purpose and may further publish the completed ISPICS.

## A.0 Identification of the implementation

### A.0.1 Identification of PICS

| Ref | Question                                     | Response |
|-----|--|----------|
| 1   | Date of statement (YYYY-MM-DD)               |          |
| 2   | PICS serial number                           |          |
| 3   | System conformance statement cross reference |          |

### A.0.2 Identification of IUT

| Ref | Question                 | Response |
|-----|--------------------------|----------|
| 1   | Implementation name      |          |
| 2   | Implementation version   |          |
| 3   | Hardware name            |          |
| 4   | Hardware version         |          |
| 5   | Operating system name    |          |
| 6   | Operating system version |          |
| 7   | Special configuration    |          |
| 8   | Other information        |          |

### A.0.3 Identification of supplier

| Ref | Question          | Response |
|-----|-------------------|----------|
| 1   | Organization name |          |
| 2   | Contact name(s)   |          |
| 3   | Address           |          |
| 4   | Telephone number  |          |
| 5   | Telex number      |          |
| 6   | Fax number        |          |
| 7   | E-mail address    |          |
| 8   | Other information |          |