SLOVENSKI STANDARD
SIST EN ISO/IEC 17065:2012

01-november-2012

Nadomešča:

SIST EN 45011:1998

Ugotavljanje skladnosti - Zahteve za organe, ki certificirajo proizvode, procese in storitve (ISO/IEC 17065:2012)

Conformity assessment - Requirements for bodies certifying products, processes and services (ISO/IEC 17065:2012)

Konformitätsbewertung - Anforderungen an Stellen, die Produkte (einschließlich Dienstleistungen) und Prozesse zertifizieren (ISO/IEC 17065:2012)

Évaluation de la conformité - Exigences pour les organismes de certification, certifiant les produits, les services et les procédés (ISO/IEC 17065:2012)

Ta slovenski standard je istoveten z: **EN ISO/IEC 17065:2012**

ICS:

03.120.20	Certificiranje proizvodov in podjetij. Ugotavljanje skladnosti	Product and company certification. Conformity assessment

SIST EN ISO/IEC 17065:2012   **en**

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EUROPEAN STANDARD

NORME EUROPÉENNE

EUROPÄISCHE NORM

EN ISO/IEC 17065

September 2012

ICS 03.120.20

Supersedes EN 45011:1998

English version

Conformity assessment - Requirements for bodies certifying products, processes and services (ISO/IEC 17065:2012)

Évaluation de la conformité - Exigences pour les organismes certifiant les produits, les procédés et les services (ISO/IEC 17065:2012)

Konformitätsbewertung - Anforderungen an Stellen, die Produkte, Prozesse und Dienstleistungen zertifizieren (ISO/IEC 17065:2012)

This European Standard was approved by CEN on 18 August 2012.

CEN and CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN and CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN and CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN and CENELEC members are the national standards bodies and national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.

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EN ISO/IEC 17065:2012 (E)

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Foreword

This document (EN ISO/IEC 17065:2012) has been prepared by Technical Committee ISO/CASCO "Committee on conformity assessment" in collaboration with Technical Committee CEN/CLC/TC 1 "Criteria for conformity assessment bodies" the secretariat of which is held by BSI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by March 2013, and conflicting national standards shall be withdrawn at the latest by March 2013.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN [and/or CENELEC] shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 45011:1998.

According to the CEN/CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

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Endorsement notice

The text of ISO/IEC 17065:2012 has been approved by CEN as a EN ISO/IEC 17065:2012 without any modification.

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INTERNATIONAL
STANDARD

ISO/IEC
17065

First edition
2012-09-15

Conformity assessment — Requirements
for bodies certifying products, processes
and services

*Évaluation de la conformité — Exigences pour les organismes certifiant
les produits, les procédés et les services*

Reference number
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ISO/IEC 17065:2012(E)

Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of conformity assessment, the ISO Committee on conformity assessment (CASCO) is responsible for the development of International Standards and Guides.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

Draft International Standards are circulated to the national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 17065 was prepared by the ISO Committee on conformity assessment (CASCO).

It was circulated for voting to the national bodies of both ISO and IEC, and was approved by both organizations.

This first edition of ISO/IEC 17065 cancels and replaces ISO/IEC Guide 65:1996, which has been technically revised.

The following major changes have been made compared with ISO/IEC Guide 65:1996:

— restructuring of this International Standard based on the common structure adopted by ISO/CASCO;

— modifications based on ISO/PAS 17001, ISO/PAS 17002, ISO/PAS 17003, ISO/PAS 17004 and ISO/PAS 17005;

— introduction of the ISO/IEC 17000 functional approach in the process requirements of Clause 7;

— information on the application of this International Standard for processes and services in Annex B;

— revision of the terms and definitions in Clause 3;

— improvement of the impartiality requirements (mechanism);

— consolidation of the management system requirements in Clause 8;

— inclusion of principles for product certification bodies and their activities in Annex A;

— improvement by taking into account IAF GD 5;

— inclusion of a reference to certification schemes, for which further information is provided in ISO/IEC 17067.

Introduction

The overall aim of certifying products, processes or services is to give confidence to all interested parties that a product, process or service fulfils specified requirements. The value of certification is the degree of confidence and trust that is established by an impartial and competent demonstration of fulfilment of specified requirements by a third party. Parties that have an interest in certification include, but are not limited to:

a)   the clients of the certification bodies;

b)   the customers of the organizations whose products, processes or services are certified;

c)   governmental authorities;

d)   non-governmental organizations; and

e)   consumers and other members of the public.

Interested parties can expect or require the certification body to meet all the requirements of this International Standard as well as when relevant, those of the certification scheme.

Certification of products, processes or services is a means of providing assurance that they comply with specified requirements in standards and other normative documents. Some product, process or service certification schemes may include initial testing or inspection and assessment of its suppliers' quality management systems, followed by surveillance that takes into account the quality management system and the testing or inspection of samples from the production and the open market. Other schemes rely on initial testing and surveillance testing, while still others comprise type testing only.

This International Standard specifies requirements, the observance of which is intended to ensure that certification bodies operate certification schemes in a competent, consistent and impartial manner, thereby facilitating the recognition of such bodies and the acceptance of certified products, processes and services on a national and international basis and so furthering international trade. This International Standard can be used as a criteria document for accreditation or peer assessment or designation by governmental authorities, scheme owners and others.

The requirements contained in this International Standard are written, above all, to be considered as general criteria for certification bodies operating product, process or service certification schemes; they may have to be amplified when specific industrial or other sectors make use of them, or when particular requirements such as health and safety have to be taken into account. Annex A contains principles relating to certification bodies and certification activities that they provide.

This International Standard does not set requirements for schemes and how they are developed and is not intended to restrict the role or choice of scheme owners, however scheme requirements should not contradict or exclude any of the requirements of this International Standard.

Statements of conformity to the applicable standards or other normative documents can be in the form of certificates and/or marks of conformity. Schemes for certifying particular products or product groups, processes and services to specified standards or other normative documents will, in many cases, require their own explanatory documentation.

While this International Standard is concerned with third parties providing product, process or service certification, many of its provisions may also be useful in first- and second-party product conformity assessment procedures.

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In this International Standard, the following verbal forms are used:

⸺ "shall" indicates a requirement;

⸺ "should" indicates a recommendation;

⸺ "may" indicates a permission;

⸺ "can" indicates a possibility or a capability.

Further details can be found in the ISO/IEC Directives, Part 2.

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