

# SLOVENSKI STANDARD oSIST prEN 16062:2010

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# Inteligentni transportni sistemi - ESafety - Zahteve za visoko stopnjo prednosti aplikacijskega protokola elektronskega klica v sili (HLAP)

Intelligent transport systems - ESafety - ECall high level application requirements (HLAP)

Stransverkehrstelematik - Notruf - Anwendungsprotokolle

Systemes de transport intelligents - ECall - HLAP

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# Intelligent transport systems - ESafety - ECall high level application requirements (HLAP)

Systemes de transport intelligents - ECall - HLAP

Stransverkehrstelematik - Notruf - Anwendungsprotokolle

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#### **Foreword**

This document (prEN 16062:2010) has been prepared by Technical Committee CEN/TC 278 "Road transport and traffic telematics", the secretariat of which is held by NEN.

This document is currently submitted to the CEN Enquiry.

Normative references are made to eCall PEOR (WI00278220) which is in concurrent ballot and EN number will be added once assigned. TPS eCall OR (WI002744) will commence ballot shortly and EN number will be added once assigned, or it will be moved to Bibliography if publication stage reached before its approval.

#### Introduction

An 'eCall' is an emergency call generated either automatically via activation of in-vehicle sensors or manually by the vehicle occupants; when activated, to provide notification and relevant location information to the most appropriate 'Public Safety Answering Point's (PSAP), by means of *mobile wireless communications networks* and carries a defined standardised *Minimum Set of Data*, notifying that there has been an incident that requires response from the emergency services and establishes an audio channel between the occupants of the vehicle and the most appropriate 'PSAP'.

EN 15722 specifies a standardized 'Minimum set of Data' for eCall, and EN XXXXX specifies 'Pan European eCall- Operating requirements'. (for third party systems EN XXXXX specifies 'Third party services supporting eCall -Operating requirements').

The operating requirements for Pan European eCall are made using 'Public Land Mobile Networks'(PLMN) (such as GSM and 3G), as specified in a number of ETSI standards and technical specifications.

In order to provide the eCall service across a wireless network, high level application protocols are required as an important essential element to effect this service provision. This European Standard specifies the protocols to put into effect the 'Pan European eCall- Operating requirements' using PLMNs, and also identifies common elements that can be used in the link between third party services supporting eCall and 'Public Safety Answering Points'.

#### 1 Scope

In respect of 'Pan European' eCall (operating requirements defined in EN xxxxxxx Intelligent transport systems- eCall- Pan European eCall operating requirements), this European Standard defines the high level application protocols, procedures and processes required to provide the eCall service using a TS12 emergency call over a mobile communications network.

The objective of implementing the pan-European in-vehicle emergency call system (eCall) is to automate the notification of a traffic accident, wherever in Europe, with the same technical standards and the same quality of services objectives by using a mobile telecommunication network (e.g. GSM) which supports the European harmonised 112/E112 emergency number (TS12 ETSI TS 122 003) and to provide a means of manually triggering the notification of an emergency incident.

NOTE HLAP requirements for 'Third party services supporting eCall" are to be found in the deliverable. 'Third party services supporting eCall -Operating requirements', and have been developed in conjunction with the development of this work item, and is consistent in respect of the interface to the PSAP. This deliverable makes reference to those provisions but does not duplicate them.

#### 2 Conformance

Conformance to this European Standard is achieved by conforming to the Requirements clauses of this European Standard specified in Clause 7 below, the test methods specified in Clause 11 of this European Standard.

NOTE Pan European eCall equipment providers, PLMNs and PSAPs that cannot support the eCall flag and MSD, as defined within this European Standard and EN 15722 cannot claim compliance to this European Standard.

Pan-European eCall system conformance testing ensures the full interoperability of its distributed elements, in an emergency context, to conform to Pan-European eCall service functional and operating requirements.

This Standard makes no conformance specifications or requirements in respect of TPS eCall Operating requirements, and conformance requirements in respect of TPS eCall are to be found in prEN 278244 (under development).

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The first step enabling the interoperability of the Pan-European eCall system elements is to verify the conformity of each element to the relevant Pan-European eCall set of standards. In such cases, each element becomes a 'System Under Test' (SUT )which is tested against a reference conformance test system. Two levels of conformity have to be achieved:

- Conformity of the SUT to the network standards being used to achieve the end to end transport of information between the IVS and the PSAP and the establishment maintenance and termination of an audio link between both using the 112 emergency number (or dedicated test number).
- Conformity of the SUT to the high level application protocol as specified in this document and conformity to both EN 15 722 (MSD) and ENxxxxx (Pan-European eCall Operating Requirements).

A second step will be necessary to test in real conditions the interoperability between a given vehicle type and an operational PSAP. Such test shall be achieved without generating significant interference to an operational emergency system.

Both conformance testing and ongoing maintenance testing are specified in Clause 11 of this European Standard

The eCall system is composed of three distributed main subsystems to which shall be added some conformance test system as represented on Figure 1 below.

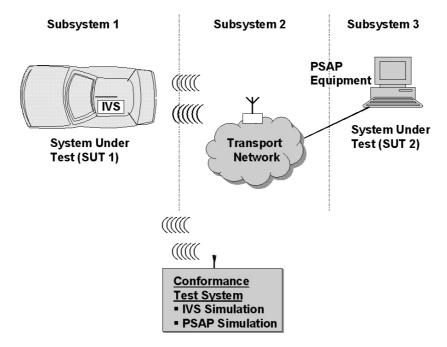


Figure 1: End-to-End eCall system extended with conformance test system

Clause 11 of this document provides the test and conformance requirements for both the IVS and the PSAP equipment. The only evolution of the transport network is the processing of eCall flags.

Consequently, at the transport network level, the conformance testing shall be simply achieved by verifying that the eCalls are correctly routed to relevant PSAPs designated to handle them according to their triggering sources (manual or automatic).

#### 3 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 15722; Road transport and traffic telematics, eSafety, 'eCall' minimum set of data

prEN 2782201; Intelligent transport systems, eSafety, Pan European eCall – Operating requirements

prEN 2782442; Intelligent transport systems, eSafety, Third party support for eCall – Operating requirements

ETSI TS 122 101; TSG Services and system aspects: service aspects; service principles (Release 8)

ETSI TS 124 008; TSG core network and terminals: mobile radio interface layer 3 specification; core network protocols; stage 3 [Release 8]

ETSI TS 126 267; TSG services and system aspects; eCall data transfer – in-band modem solution; general description [Release 8]

ETSLTS 126 268; eCall data transfer – in-band modem solution; ANSI-C reference code [Release 8]

<sup>&</sup>lt;sup>1</sup> Under development

<sup>&</sup>lt;sup>2</sup> Under development

ETSI TS 126 269; eCall data transfer – in-band modem solution; conformance testing [Release 8]

ETSI TS 122 003; Digital cellular communications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Circuit Teleservices supported by a Public Land Mobile Network (PLMN). (Teleservice 12/TC12) /E12) [Release 8]

ETSI TS 122 011; Digital cellular telecommunications system (phase 2+); Universal mobile telecommunications system (UMTS); LTE; Service accessibility [Release 8]

ETSI TS 127 007; Digital cellular telecommunications system (phase 2+); Universal mobile telecommunications system (UMTS); AT command set for user equipment [Release 8]

ETSI TS 102 164; Telecommunications and internet converged services and protocols for advanced networking (TISPAN); Emergency location protocols [version 1.3.1]

ETSI TS 151 010; Digital cellular telecommunications system (Phase 2+); Mobile Station (MS) conformance specification; Part 1: Conformance specification (3GPP TS 51.010-1 version 8.1.0 [Release 8]

ETSI TS 124 123; Universal Mobile Telecommunications System (UMTS); User Equipment (UE) conformance specification; Part 1: Protocol conformance specification (3GPP TS 34.123-1 version 8.6.0 [Release 8]

ETSI TS 121 133; Universal Mobile Telecommunications System (UMTS); 3G security; Security threats and requirements; (3GPP TS 21.133 version 4.1.0 [Release 4]

ETSI TS 122 071; Digital cellular telecommunications system (phase 2+); Universal mobile telecommunications system (UMTS); LTE; Location services (LCS); Service description; Stage 1 [Release 8]

ISO/IEC 9646; Information technology - Open Systems Interconnection - Conformance testing methodology and framework

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#### 4 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

#### 4.1

#### 112

single European emergency call number supporting Teleservice 12 (ETSI TS 122 003).

#### 4.2

#### E112

emergency communications service using the single European emergency call number, 112, which is enhanced with location information of the calling user TS12

#### 4.3

#### cellular network

wireless communications network consisting of multiple adjacent access points (cells) with the capability of homogeneous transfer of a communications session instance to an adjacent cell without significant interruption to the session

#### 4.4

#### data

representations of static or dynamic objects in a formalized manner suitable for communication, interpretation, or processing by humans or by machines

#### 4.5

#### data concept

any of a group of data structures (i.e., object class, property, value domain, data elements, message, interface dialogue, association) referring to abstractions or things in the natural world that can be identified with explicit boundaries and meaning and whose properties and behaviour all follow the same rules

#### 4.6

#### data element

single unit of information of interest (such as a fact, proposition, observation, etc.) about some (entity) class of interest (e.g., a person, place, process, property, concept, *association*, state, event) considered to be indivisible in a particular context

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#### 4.7

#### eCall

emergency call generated either automatically via activation of in-vehicle sensors or manually by the vehicle occupants; when activated it provides notification and relevant location information to the most appropriate 'Public Safety Answering Point', by means of *mobile wireless communications networks*, carries a defined standardised *Minimum Set of Data* notifying that there has been an incident that requires response from the emergency services, and establishes an audio channel between the occupants of the vehicle and the most appropriate 'Public Safety Answering Point'

#### 4.8

#### eCall generator

occupant of a vehicle or equipment within a vehicle that has cause to trigger an 'eCall' transaction by automatic or manual means

#### 4.9

#### eCall service

end-to-end emergency service to connect occupants of an affected vehicle to the most appropriate PSAP via an audio link across a PLMN together with the transfer of a 'Minimum Set of Data' to the PSAP

#### 4.10

#### eCall transaction

establishment of a mobile wireless communications session across a public wireless communications network and the transmission of a minimum set of data from a vehicle to a public safety answering point and the establishment of an audio channel between the vehicle and the PSAP

#### 4.11

#### identifier

any label, symbol or token that names or identifies an entity or a collection of data or the means of designating or referring to a specific instance of a *data concept* 

#### 4.12

#### in-vehicle equipment

equipment within the vehicle that provides or has access to in-vehicle data required for the *minimum set of data* and any other data that is to be sent as part of or complementary to the *minimum set of data* to effect the 'eCall' *transaction* via a *public mobile wireless communications network* providing a link between the vehicle and a means of enacting the 'eCall' *service* via a *public mobile wireless communications network* 

#### 4.13

#### in-vehicle equipment provider

provider of 'eCall' *in-vehicle equipment* which is given access to the relevant minimum set of data by the vehicle manufacturer for a vehicle in order to effect the 'eCall' service

NOTE the in-vehicle equipment provider may be the vehicle manufacturer or the provider of aftermarket equipment

#### 4.14

#### in-vehicle system

in-vehicle equipment together with the means to trigger, manage and effect the eCall transaction

#### 4.15

#### minimum set of data

standardised data concept comprising data elements of relevant vehicle generated data essential for the performance of the 'eCall' service; as defined in EN 15722

#### 4.16

#### mobile wireless communications network

wireless communications network with homogeneous handover between network access points

#### 4.17

#### mobile wireless communications network device

device providing communications to a *mobile wireless communications network* with homogeneous handover between *network access points* 

#### 4.18

#### most appropriate PSAP

PSAP defined beforehand by national authorities to cover emergency calls from a certain area or for emergency calls of a certain type. See also PSAP

NOTE A number of different instantiations of PSAP service are supported within this European Standard. A PSAP ay be a Public Authority or a private service provider operating under the control of a Public Authority

#### 4.19

#### network access device (NAD)

see mobile wireless communications network device

#### 4.20

#### network access points

beacon, antenna or similar source of signal propagation and receipt together with equipment to manage communication sessions with users operating within the operating reach of the network access point and

provide connectivity for the users within the operating reach of the single access point to a wider communications network

NOTE a network access point may or may not provide homogeneous or heterogeneous handover to another network access point

#### 4.21

#### public mobile wireless communications network

mobile wireless communications network with access to a public telecommunications network

#### 4.22

#### 'Public Safety Answering Point' (PSAP)

physical location where emergency calls are first received under the responsibility of a public authority or a private organisation recognised by the government. See also 'most appropriate' PSAP

NOTE A number of different instantiations of PSAP service are supported within this European Standard

#### 4.23

#### service provider

physical and functional component responsible for providing telematics based services to its subscribers

#### 4.24

#### vehicle manufacturer

entity which first assembles the vehicle and provides 'eCall' equipment as part of its specification and subsequently sells the vehicle directly or via an agent

#### 4.25

#### vehicle occupant(s)

person(s) inside the vehicle

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#### 4.26

#### wireless communications network

network operating using an air-interface capable of bi-directional transfer of data and or voice

NOTE There are different types of wireless communications such as PAN, LAN, cellular network etc.

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#### 5 Symbols and abbreviations

**3G** third generation mobile telecommunication system

ACK positive acknowledgement AleC 'Automatic Initiated eCall'

AT attention (part of modem instruction to dial as specified in ETSI TS 127 007)

**BS** bearer services

CAN controller-area network
CRC cyclic redundancy check
EC European Commission

**EGEA** expert group on emergency access

**ETSI** European Telecommunications Standards Institute

GIS geographic information system **GNSS** global navigation satellite system

GSM global system for mobile communications

**HGV** heavy goods vehicle HLR home location registry HMI human machine interface

Home 'Public Land Mobile Network' **HPLMN** 

IAM immediate alert message

IMEI international mobile equipment identity IMSI international mobile subscriber identity

IVS in-vehicle system LAN local area network

LTE long term evolution (of 3G UMTS access network)

manually initiated emergency call MleC

MSC mobile switching centre MNO mobile network operator

**MSISDN** Mobile subscriber ISDN (integrated services digital network)

MSD minimum set of data (CEN 15722) **NACK** negative acknowledgement

NAD network access device (e.g. a GSM or UMTS module)

telephone system private automatic branch exchange

PAN personal area network **PLMN** 'Public Land Mobile Network' **PSAP** 'Public Safety Answering Point'

subscriber identity module (GSM/3GPP) SIM

**TPS** third party service

**TPSP** 

third party service provider technical specification **TS (i)** 

TS (ii) teleservice

Teleservice 12 ETSI TS 122 003 **TS12** 

Unified Modeling Language (ISO 15901) UML **UMTS** universal mobile telecommunication system

USIM user service identity module

WGS world geodetic system

**WGS 84** world geodetic system; issue 1984 (last revised 2004)

#### 6 General overview of the eCall transaction

In the introduction to this document, eCall was described as "an emergency call generated either automatically via activation of in-vehicle sensors or manually by the vehicle occupants (the eCall generator); when activated, to provide notification and relevant location information to the most appropriate 'Public Safety Answering Points', by means of *mobile wireless communications networks* and carries a defined standardised *Minimum Set of Data*, notifying that there has been an incident that requires response from the emergency services and establishes an audio channel between the occupants of the vehicle and the most appropriate *'Public Safety Answering Point'*.

Pan European eCall effects this service using a 'Circuit Teleservice' supported by a 'Public Land Mobile Network' (PLMN) (Teleservice 12/TS12) ETSI TS 122 003.

NOTE Should the MSD not be sent or received for any reason then the eCall continues as a normal 112/E112 emergency call and is afforded the same protection and priority as a Teleservice 12 (ETSI TS 122 003) emergency voice call.

Figure 2 shows an illustrative view of the Pan European eCall Service, as defined in prEN 278220 (under development),



Figure 2: eCall overview

Figure 3 shows the relationship of the eCall process to European Standards.