

SLOVENSKI STANDARD

SIST EN ISO 13406-2:2002

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Ergonomske zahteve za delo s prikazovalnimi zasloni na osnovi ravnih ekranov - 2. del: Ergonomske zahteve za zaslone z ravnim ekranom (ISO 13406-2:2001)

Ergonomic requirements for work with visual displays based on flat panels - Part 2:
Ergonomic requirements for flat panel displays (ISO 13406-2:2001)

Ergonomische Anforderungen für Tätigkeiten an optischen Anzeigeeinheiten in
Flachbauweise - Teil 2: Ergonomische Anforderungen an Flachbildschirme (ISO 13406-
2:2001)

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Exigences ergonomiques pour travail sur écrans de visualisation a panneau plat - Partie
2: Exigences ergonomiques des écrans a panneau plat (ISO 13406-2:2001)

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ICS:

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35.180	Terminalska in druga periferna oprema IT	IT Terminal and other peripheral equipment

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EUROPEAN STANDARD
NORME EUROPÉENNE
EUROPÄISCHE NORM

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December 2001

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English version

**Ergonomic requirements for work with visual displays based on
flat panels - Part 2: Ergonomic requirements for flat panel
displays (ISO 13406-2:2001)**

Exigences ergonomiques pour travail sur écrans de
visualisation à panneau plat - Partie 2: Exigences
ergonomiques des écrans à panneau plat (ISO 13406-
2:2001)

This European Standard was approved by CEN on 4 February 2001.

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This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION
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EUROPÄISCHES KOMITEE FÜR NORMUNG

Management Centre: rue de Stassart, 36 B-1050 Brussels

EN ISO 13406-2:2001 (E)**Foreword**

The text of the International Standard ISO 13406-2:2001 has been prepared by Technical Committee ISO/TC 159 "Ergonomics" in collaboration with Technical Committee CEN/TC 122 "Ergonomics", the secretariat of which is held by DIN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 2002, and conflicting national standards shall be withdrawn at the latest by June 2002.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

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The text of the International Standard ISO 13406-2:2001 was approved by CEN as a European Standard without any modification.

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NOTE: Normative references to International Standards are listed in annex ZA (normative).

Annex ZA (normative)**Normative references to international publications
with their relevant European publications**

This European Standard incorporates by dated or undated reference, provisions from other publications. These normative references are cited at the appropriate places in the text and the publications are listed hereafter. For dated references, subsequent amendments to or revisions of any of these publications apply to this European Standard only when incorporated in it by amendment or revision. For undated references the latest edition of the publication referred to applies (including amendments).

NOTE Where an International Publication has been modified by common modifications, indicated by (mod.), the relevant EN/HD applies.

<u>Publication</u>	<u>Year</u>	<u>Title</u>	<u>EN</u>	<u>Year</u>
ISO 9241-3	1992	Ergonomic requirements for office work with visual display terminals (VDTs) - Part 3: Visual display requirements	EN 29241-3	1993
ISO 9241-6	1999	Ergonomic requirements for office work with visual display terminals (VDTs) - Part 6: Guidance on the work environment	EN ISO 9241-6	1999
ISO 9241-7	1998	Ergonomic requirements for office work with visual display terminals (VDTs) - Part 7: Requirements for display with reflections	EN ISO 9241-7	1998
ISO 9241-8	1997	Ergonomic requirements for office work with visual display terminals (VDTs) - Part 8: Requirements for displayed colours	EN ISO 9241-8	1997

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INTERNATIONAL STANDARD

**ISO
13406-2**

First edition
2001-12-01

Ergonomic requirements for work with visual displays based on flat panels —

Part 2: Ergonomic requirements for flat panel displays

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*Exigences ergonomiques pour travail sur écrans de visualisation
à panneau plat*

Partie 2: Exigences ergonomiques des écrans à panneau plat

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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 3.

Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this part of ISO 13406 may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

International Standard ISO 13406-2 was prepared by Technical Committee ISO/TC 159, *Ergonomics*, Subcommittee SC 4, *Ergonomics of human-system interaction*.

ISO 13406 consists of the following parts, under the general title *Ergonomic requirements for work with visual displays based on flat panels*:

— Part 1: Introduction

— Part 2: Ergonomic requirements for flat panel displays

Annexes A, B and C of this part of ISO 13406 are for information only.

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Introduction

ISO 13406 extends its companion standard ISO 9241 to account for the significant differences in ergonomic trade offs present when flat panels are used.

The rationale for this part of ISO 13406 is presented in ISO 13406-1.

This part of ISO 13406 presents the requirements for visual display units (VDUs) based on flat panels as defined in ISO 13406-1. It is intended for evaluators and users of this technology. Some document users will find part of the material complex. Notes, figures and examples are provided to lessen the problem. The legibility of flat panels is a principal concern. The requirements are primarily based on the visual ergonomic research used in ISO 9241-3 and on new research referenced in this part of ISO 13406. Here, as in ISO 9241-3, some requirements are based on visual comfort, muscular comfort and user acceptability. This part of ISO 13406 includes requirements and recommendations that are based on legibility, comfort and acceptability that arise when multicolour displays are used, based on the visual ergonomic research described in ISO 9241-8, but modified and extended to consider the unique trade offs of flat panels. Legibility in the presence of ambient room light and the acceptability of unwanted reflected images are addressed covering the flat panel aspects covered in ISO 9241-7 for cathode ray tube (CRT) technology.

Clause 3 Definitions presents or recalls those terms needed to specify requirements and measurements. Where possible, definitions taken from other publications are quoted verbatim. If some change has been made, the definition is followed by a note stating "Adopted from ISO xxxx:date,x.x". Since this part of ISO 13406 often relies on mathematical models and physical measurements to ensure the fitness of purpose of flat panel VDUs, a clause 8 (Symbols) is presented as a convenient reference.

Guiding principles and performance requirements clauses modelled on ISO 9241-3 are presented to remind document users of the foundations of the work.

Design requirements and recommendations present the physical attributes that are to be strictly followed to conform (indicated by the word: shall) or preferred but not necessarily required (indicated by the word: should). The topics of design viewing distance, design viewing direction and design screen illumination depart somewhat from the precedents of ISO 9241-3. Two reasons exist:

- a) an important type of flat panel has viewing characteristics that require more careful control and consideration of viewing direction than considered in ISO 9241-3;
- b) there is no basis to assume that a flat panel VDU is tabletop mounted. These topics are presented as ergonomically constrained, supplier-specifications. This is not unprecedented, viewing distance was handled this way in ISO 9241-3. Once specified, these requirements become the conditions under which all other attributes are to be measured or decided.

A departure from ISO 9241-3 is the use of area-luminance. For CRT technology, the addressed locations are generally close together so that a *high-low-high-low-high-low*-pixel pattern will exhibit less contrast than a sparse pattern. Since the flat-panel pixel area is less than 100 % optically modulated (the fill factor is less than 1), the difference between sparse and dense pattern contrast is minor. The luminance determination has to be complicated by the need for viewing direction precision. The use of area-luminance simplification offsets that somewhat.

Some requirements are presented in categories. For example, some flat panels exhibit long image-formation times. For static images, such panels are ergonomically acceptable without reservation. Not all modern applications rely solely on such static images. Requirement categories are therefore established. If the supplied equipment has such a limitation, the supplier/evaluator is required to identify it. The system integrator, purchaser or user then can consider whether the category is consistent with intended applications.

Clause 8 covering measurements is intended for evaluators of flat panel VDUs. The panel surface is sampled for evaluation. Three evaluation sites are chosen and measured, and compliance decisions can be made from these measurements. Panels with large requirement margins do not require precision-evaluation equipment but panels with small margins can.

Clause 9 covering compliance is closely modelled on ISO 9241-3. The alternative test (Visual performance and comfort test) prepared as a normative annex in an amendment to ISO 9241-3, is cited as an alternative compliance route.

Annex A provides additional information on colour difference. Annex B extends the analytic flicker determination method of ISO 9241-3 to luminance-time modulation that is not CRT-like. Annex C informs the users of this International Standard of new work on an alternate modelling method for screens with reflection properties that cannot be adequately modelled with a simple combination of luminance coefficient (diffuse reflection) and luminance factor (specular or regular reflection) and standardized assumptions about the environment. This method develops the bidirectional reflection distribution function. When this work progresses further, it can possibly become a normative method and replace the method in clause 8. The bibliography cites references.

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Ergonomic requirements for work with visual displays based on flat panels —

Part 2: Ergonomic requirements for flat panel displays

1 Scope

This part of ISO 13406

- establishes ergonomic image-quality requirements for the design and evaluation of flat panel displays,
- defines terms needed to address image quality on flat panel displays,
- specifies methods of determining image quality on flat panel displays, and
- establishes ergonomic principles for guiding these requirements.

This part of ISO 13406 is applicable to

- flat panel display screens when used to perform office tasks,
- flat panel display screens that consist of a regular array of picture elements arranged in evenly spaced rows without built-in gaps,
- the presentation of fonts based on Latin-, Cyrillic- and Greek-origin alphabetic characters and Arabic numerals on flat panel display screens,
- the presentation of Asian characters, and
- flat panel display screens that are large enough to display at least 40 Latin-origin characters.

This part of ISO 13406 is not applicable to

- flat panel technology applied to a display that uses optics to form an image that is not the same size as the electro-optical transducer (projection applications of flat panel displays), or
- flat panel technology applied to a display limited to fixed-messages or segmented alphanumerics. [See 2.13 IEC SC 47C (Central Office) 3:1992].

NOTE Some of the measurement methods (e.g. contrast and luminance) in this part of ISO 13406 are not applicable for reflective flat panels. When technology has developed, appropriate measurement methods will be added to this part of ISO 13406.