SLOVENSKI STANDARD
SIST EN ISO 17100:2015
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Nadomešča:
SIST EN 15038:2007

Prevajalske storitve - Zahteve za prevajalske storitve (ISO 17100:2015)
Translation Services - Requirements for translation services (ISO 17100:2015)
Übersetzungsdienstleistungen - Anforderungen an Übersetzungsdienstleistungen (ISO 17100:2015)
Services de traduction - Exigences relatives aux services de traduction (ISO 17100:2015)

Ta slovenski standard je istoveten z: EN ISO 17100:2015

ICS:
01.020 Terminologija (načela in koordinacija) Terminology (principles and coordination)
03.080.99 Druge storitve Other services

SIST EN ISO 17100:2015 en

Translation Services - Requirements for translation services
(ISO 17100:2015)

This European Standard was approved by CEN on 20 March 2015.

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Foreword

This document (EN ISO 17100:2015) has been prepared by Technical Committee ISO/TC 37 "Terminology and other language and content resources".

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by November 2015, and conflicting national standards shall be withdrawn at the latest by November 2015.

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The text of ISO 17100:2015 has been approved by CEN as EN ISO 17100:2015 without any modification.
Translation services — Requirements for translation services

Services de traduction — Exigences relatives aux services de traduction

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Foreword

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For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO’s adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: Foreword - Supplementary information.

The committee responsible for this document is ISO/TC 37, Terminology and other language and content resources, Subcommittee SC 5, Translation, interpreting and related technology.
Introduction

This International Standard specifies requirements for all aspects of the translation process directly affecting the quality and delivery of translation services. It includes provisions for translation service providers (TSPs) concerning the management of core processes, minimum qualification requirements, the availability and management of resources, and other actions necessary for the delivery of a quality translation service.

This International Standard is intended for implementation by TSPs of any size. Conformity requires all the International Standard’s provisions to be met, but the methods of implementation may differ depending on the size and complexity of the organization and, in some cases, on the volume and complexity of the translation service being requested of the TSP.

The following auxiliary verbs used in this International Standard have the conventional usage assigned to them by ISO directives:

— shall – used to indicate requirements strictly to be followed in order to conform to the document and from which no deviation is permitted;

— should – used to indicate that, among several possibilities, one is recommended as particularly suitable, without mentioning or excluding others, or that a certain course of action is preferred but not necessarily required;

— may – used to indicate a course of action permissible within the limits of the document;

— can – used for statements of possibility and capability, whether material, physical, or causal.

In this International Standard, the following convention in use has been adopted to provide clarity where there might otherwise be confusion of concept:

— references to “requirements” relate to provisions of this International Standard, other standards, or legal regulation;

— references to “specifications” relate to provisions involving the translation service or project originating from the client, TSP, or other sources.