



**SLOVENSKI STANDARD**  
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**Elektronsko pobiranje pristojbin (EFC) - Smernice za aplikacije EFC na podlagi v vozila vgrajenih postaj ITS**

Electronic fee collection - Guidelines for EFC applications based on in-vehicle ITS stations

Leitfaden zur elektronischen Gebührenerhebung (EFC) - Anwendungen basierend auf fahrzeuginternen ITS Stationen

Perception de télépéage - Lignes directrices concernant les applications de perception de télépéage basées sur des stations de systèmes de transport intelligents embarquées à bord des véhicules

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**ICS:**

35.240.60	Uporabniške rešitve IT v transportu in trgovini	IT applications in transport and trade
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ICS 35.240.60

English Version

## Electronic fee collection - Guidelines for EFC applications based on in-vehicle ITS stations

Perception de télépéage - Lignes directrices pour les applications de télépéage installées dans les stations de systèmes de transport intelligents (ITS) embarquées dans les véhicules

Elektronische Gebührenerhebung - Richtlinien für Anwendungen der Elektronischen Gebührenerhebung basierend auf fahrzeuginternen IVS Geräten

This Technical Report was approved by CEN on 10 May 2014. It has been drawn up by the Technical Committee CEN/TC 278.

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## Foreword

This document (CEN/TR 16690:2014) has been prepared by Technical Committee CEN/TC 278 “Intelligent transport systems”, the secretariat of which is held by NEN.

This document has been prepared under a mandate given to CEN by the European Commission and the European Free Trade Association.

A CEN Technical Report is a document adopted by CEN/CENELEC containing informative material not suitable for publication as a European Standard or a Technical Specification.

This document has been prepared by CEN/TC 278/WG 1, Project Team 136. The work done by the project team has been governed by the Technical Committee CEN/TC 278 “Intelligent transport systems”, the secretariat of which is held by NEN, and by CEN/TC 278/WG 1, Electronic fee collection and access control (EFC).

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## Introduction

Increasingly, tolling systems are becoming automated and electronic fee collection (EFC) is becoming a pervasive service in Europe. The widespread deployment of EFC systems requires provisions to allow users to employ a single contract and a single OBE to circulate through many different toll domains. In Europe, for example, this need has been officially recognized and legislation on interoperability has already been adopted in the form of the Interoperability Directive 2004/52/EC and the EETS Decision 2009/750/EC.

Standardization in the context of Electronic Fee Collection has been active since the early '90s with the aim of providing the architecture and the definition of interoperable interfaces for interoperable tolling systems. Interoperable interfaces allow tolling systems to exchange information and make mutual use of it. Specifications of such interfaces have been provided in the form of Application Interface Definitions, which are to be considered as toolboxes for defining application protocols and application data exchanged. In many cases, interoperable application profiles have been defined to narrow down the options and provide a sound basis for interoperability.

The standardization results have major relevance for the future of the EETS. Some standards are directly referenced by the EETS Decision and are hence of mandatory application. Other standards provide open and interoperable definitions which are likely to be employed to fulfil the requirement that: "EETS equipment shall be designed in such a manner that its interoperability constituents utilise open standards".

EFC is one of the intelligent transport systems (ITS) applications with the widest deployment. Currently EFC equipment is mostly dedicated to one or a few applications only. On the one hand, EFC equipment is also becoming more capable and EFC OBE may provide platforms for delivering selected Value Added Services as analysed in CEN/TR 16219. On the other hand, future ITS Stations may in principle deliver the EFC Service to users, if certain requirements are fulfilled.

This Technical Report mainly provides a view on how "both worlds", the established and wide-spread EFC services and the emerging ITS services and platforms, could be combined to future solutions in which EFC services are considered as one service amongst others offered by ITS. The Report provides information to designers of ITS about the nature and specialities in the EFC services to be taken into account. It also provides EFC stakeholders with guidance how an integration of EFC into the set of services provided in the ITS environment may be achieved.

In order to identify the guidelines how EFC applications can be provided on ITS in-vehicle stations, the following approach is chosen:

- provide a view and understanding of both EFC and cooperative ITS in terms of available architectures, definitions, specifications, stakeholders and operational experiences (commercially available projects as well as research and trial activities);
- identify major EFC requirements that will have an impact to the ITS Station;
- provide a view as to how EFC roles and functionalities (according to ISO 17573) shall be enabled and supported in the cooperative ITS context (in different phases of the entire life cycle of an EFC service);
- identify a base technical architecture that enables EFC services in an ITS context;
- analyse stakeholders in a business architecture and provide an example of a business architecture for EFC services in an ITS environment; and
- emphasize on particular key areas like conformance and certification, potential synergies in the context of the ITS Station, areas of major concern, governance, critical elements.

This approach could be chosen as the EFC environment is seen very mature in terms of architectural, technical and operational requirements and processes. EFC as a service is already in use in various



commercial projects in many countries throughout the world. Operational experiences have already been taken into account in refining the landscape of existing specifications in EFC. This can be seen as an extraordinary condition compared to other (future) ITS services for which such mature environmental and context is not yet available

ETSI TC ITS has defined a Basic Set of Applications in ETSI/TR 102 638 which is expected to be deployed relatively swiftly after completion of standardization of C-ITS. EFC is directly addressed in this Basic Set of Applications and considered as a primary application. Standardization of the EFC application requirements is, however, within the scope of CEN/TC 278/WG 1, which is in charge of defining the requirements for the EFC use cases in accordance with the set of standards developed by this Working Group.

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**CEN/TR 16690:2014 (E)****1 Scope**

This Technical Report (TR) contains an analysis of the technical and operational feasibility of using a generic ITS Station as specified in ETSI EN 302 665, *Intelligent Transport Systems (ITS); Communications Architecture*, for EFC applications compliant to the requirements specified in ISO 17573, EN ISO 12855, CEN ISO/TS 17575 (all parts), EN ISO 14906, EN 15509, CEN ISO/TS 12813, CEN ISO/TS 13141 and CEN/TS 16439.

The scope of this Technical Report includes:

- description of the context of Cooperative ITS and the ITS Stations;
- providing details of the context of EFC applications;
- outlining the basic architectural concepts and role model of both EFC and Cooperative ITS;
- identification of core requirement areas for operation of an EFC application on an ITS Station;
- specification of a set of recommendations for functional, operational and security requirements to the ITS Station supporting the EFC application(s);
- description of a possible role model in which the roles known in EFC applications make use of the roles in the C-ITS system in order to provide EFC services in an C-ITS context;
- provision of considerations in particular areas of EFC like certification and governances;
- guideless and recommendations for further standardization work in this area;
- emphasizing on security related elements of EFC that need to be considered in a C-ITS environment.

The scope of this Technical Report is limited to in-vehicle ITS Stations. However, an EFC service always requires the involvement of in-vehicle and central functionalities. Furthermore, for enforcement purposes as well as in DSRC based toll domains for toll charging purposes also, it is essential that road-side based functions are provided and operated. In order to facilitate EFC services a set of functionalities, tasks and responsibilities are defined and specified in an EFC role model (ISO 17573). These functionalities, tasks and responsibilities are shared between the roles Toll Charger, Toll Service Provider, Road User and Interoperability Management. All these roles interact with each other. As a consequence this Technical Report provides in various areas explanations that are beyond the in-vehicle environment. This is required in order to present the full environment and context. It keeps the readability of this document at a sound level and provides valuable information to those readers which are not yet familiar with EFC in detail.

Outside the scope of this Technical Report is:

- detailed technical specifications for EFC services and applications on C-ITS systems;
- implementation specific elements.

**2 Normative references**

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 15509, *Road transport and traffic telematics - Electronic fee collection - Interoperability application profile for DSRC*

CEN ISO/TS 12813, *Electronic fee collection - Compliance check communication for autonomous systems (ISO/TS 12813)*

EN ISO 12855:2012, *Electronic fee collection - Information exchange between service provision and toll charging (ISO 12855:2012)*

CEN ISO/TS 13141, *Electronic fee collection - Localisation augmentation communication for autonomous systems (ISO/TS 13141)*

EN ISO 14906, *Electronic fee collection - Application interface definition for dedicated short-range communication (ISO 14906)*

CEN ISO/TS 17575-1:2010, *Electronic fee collection - Application interface definition for autonomous systems - Part 1: Charging (ISO/TS 17575-1:2010)*

CEN ISO/TS 17575-2, *Electronic fee collection - Application interface definition for autonomous systems - Part 2: Communication and connection to the lower layers (ISO/TS 17575-2)*

CEN ISO/TS 17575-3:2011, *Electronic fee collection - Application interface definition for autonomous systems - Part 3: Context data (ISO/TS 17575-3:2011)*

CEN ISO/TS 17575-4:2011, *Electronic fee collection - Application interface definition for autonomous systems - Part 4: Roaming (ISO/TS 17575-4:2011)*

ISO 17573:2010, *Electronic fee collection — Systems architecture for vehicle-related tolling*

### 3 Terms and definitions (standards.iteh.ai)

For the purposes of this document, the following terms and definitions apply.

#### 3.1

##### back end

computing and communication facilities of an actor (e.g. a Toll Charger or a Toll Service Provider) exchanging data with a Front or Back End

#### 3.2

##### back office

generic name for the centrally located computing and communication facilities (of a role involved in EFC)

#### 3.3

##### charge report

information containing road usage and related information originated at the Front End

#### 3.4

##### cooperative ITS

subset of the overall ITS that communicates and shares information between ITS Stations to give advice or facilitate actions with the objective of improving safety, sustainability, efficiency and comfort beyond the scope of stand-alone systems

[SOURCE: ISO/DTR 17465]

#### 3.5

##### electronic fee collection

fee collection by electronic means

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**3.6 front end**  
part(s) of the toll system where road usage data for an individual road user are collected, processed and delivered to the Back End

Note 1 to entry: The Front End comprises the on-board equipment and an optional proxy.

[SOURCE: CEN ISO/TS 17575-1:2010, 3.13]

**3.7 interoperability management**  
role that manages the toll charging environment, i.e. defining and maintaining a set of rules that, taken together, defines the policy of a given toll regime or of the overall toll charging environment

**3.8 ITS application**  
association of two or more complementary ITS-S applications

[SOURCE: ETSI EN 302 665 V1.1.1 (2010-09)]

**3.9 ITS service**  
service provided by an ITS application to the user of ITS

[SOURCE: ETSI EN 302 665 V1.1.1 (2010-09)]

**3.10 ITS station**  
entity in a communication network that executes ITS-S applications within a bounded, secured, managed domain comprised of an ITS-S facilities layer, ITS-S networking & transport layer, ITS-S access layer, ITS-S management entity and ITS-S security entity

Note 1 to entry: From an abstract point of view, the term "ITS station" refers to a set of functionalities. The term is often used to refer to an instantiation of these functionalities in a physical unit. The appropriate interpretation is clear from the context. The physical instantiation of an ITS-S is named ITS station unit (ITS-SU).

[SOURCE: ISO 21217:2010]

**3.11 ITS station service provider**  
role that is responsible for procuring an ITS Station (ITS-S), arranging the installation of such ITS-S in vehicles and maintains an ITS-S

Note 1 to entry: This role offers ITS Service providers to host their services on this ITS-S.

**3.12 ITS station unit**  
implementation of an ITS-S

[SOURCE: ISO 21217:2010]

**3.13 on-board equipment**  
equipment located on-board a vehicle including nomadic devices with the function of exchanging information with external systems

**3.14****policy framework**

role that is responsible for all governing and institutional activities required in the system

[SOURCE: prCEN ISO/TS 17427]

**3.15****system management**

role that is responsible to fulfil all required management activities within the system, this especially includes activities supporting the role 'System Operation'

[SOURCE: prCEN ISO/TS 17427]

**3.16****system operation**

role that is responsible for the proper execution of the applications that provide the end-to-end service(s)

[SOURCE: prCEN ISO/TS 17427]

**3.17****toll charger**

entity which levies toll for the use of vehicles in a toll domain

Note 1 to entry: In other documents the terms operator or toll operator may be used.

**3.18****toll context data**

information defined by the responsible toll charger necessary to establish the toll due for using a vehicle on a particular toll context and to conclude the toll transaction

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**3.19****toll declaration**

statement to declare the usage of a given EFC service to a toll charger

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**3.20****toll domain**

area or a part of a road network where a certain toll regime is applied

**3.21****toll service provider**

entity providing toll services in one or more toll domains

Note 1 to entry: In other documents the terms issuer or contract issuer may be used.

Note 2 to entry: The Toll Service Provider may provide the OBE or may provide only a magnetic card or a smart card to be used with OBE provided by a third party (like a mobile telephone and a SIM card can be obtained from different parties).

Note 3 to entry: The Toll Service Provider is responsible for the operation (functioning) of the OBE with respect to tolling.

**3.22****trusted recorder**

logical entity capable of cryptographic functions, used to provide the OBE with security services, including data confidentiality, data integrity, authentication and non-repudiation

## CEN/TR 16690:2014 (E)

## 4 Symbols and abbreviations

For the purpose of this document, the following abbreviations apply throughout the document unless otherwise specified.

ANPR	Automatic Number Plate Recognition
BSDM	Bounded Secure Management Domain
C2C-CC	Car-to-Car Communication Consortium
CALM	Communication Architecture for Land Mobiles
CALM FAST	CALM network protocol stack
C-ITS	Cooperative ITS
CMC	Configuration Management Centre
CVIS	Cooperative Vehicle Infrastructure Systems
CN	Cellular Network
DSRC	Dedicated Short Range Communication
EAL	Evaluation Assurance Level
EC	European Commission
ECU	Electronic Control Unit
EETS	European Electronic Toll Service
EFC	Electronic Fee Collection
EGNOS	European Geostationary Navigation Overlay Service
ESO	European Standardization Organization(s)
ETSI ITS-G5	Access layer specification for ITS operating in the 5 GHz frequency band (Draft ETSI EN 302 663)
ETSI TC ITS	ETSI Technical Committee on ITS
EU7FP	7th framework program (2007 – 2013) of the European Commission
FNTP	Fast Networking and Transport layer Protocol
GLONASS	Globalnaya Navigatsionnaya Sputnikovaya Sistema (or Global Navigation Satellite System)
GNSS	Global Navigation Satellite System
GST	Global System for Telematics
HGV	Heavy Good Vehicle
HMC	Host Management Centre
HMI	Human Machine Interfaces
I2I	Infrastructure-to-Infrastructure
ITS	Intelligent Transport Systems
ITS-S	ITS Station
ITS-S SP	ITS Station Service Provider
ITS-SU	ITS Station Unit
KPI	Key Performance Indicator
LAC	Localization Augmentation Communication

LDM	Local Dynamic Map
OBE	On Board Equipment
OEM	Original Equipment Manufacturer
OSGi	Open Services Gateway Initiative
PC	Personal Computer
PKI	Public Key Infrastructure
RSE	Road Side Equipment
R&TTE	Radio and Telecommunications Terminal Equipment
SAM	Secure Application Module
SDO	Standardization Developing Organization(s)
SLA	Service Level Agreement
TC	Toll Charger
TD	Toll Domain
TEN-T	Trans-European Transport Network
TR	Technical Report
TS	Technical Specification
TSP	Toll Service Provider
VAS	Value Added Services
V2I	Vehicle-to-Infrastructure
V2V	Vehicle-to-Vehicle
WLAN	Wireless local area network

## 5 Context of C-ITS

### 5.1 Definition of C-ITS

#### 5.1.1 Introduction

Cooperative System(s) or Cooperative ITS (C-ITS) is being proposed as a new paradigm in ITS, but its exact definition sometimes remains unclear and is not agreed upon by all stakeholders. The most common understanding is that C-ITS involves vehicle-to-vehicle (V2V) and vehicle-to-infrastructure (V2I) communication to enhance safety and efficiency of the road transport system. C-ITS is also considered as a mean to get away from the multitude of proprietary stand-alone devices invading the driver environment. The feeling was that it is not sustainable to put a new box with antennas, display, keyboard, etc. for each new application that was going into the car. This is too costly, too unsafe, does not give interoperability, and is just not safe or sustainable from a windshield real estate point of view.

As a consequence ITS has to evolve from “silos” or vertical integration of all functions for each new application, into a new world of sharing common resources where useful and possible.

The definition of what a cooperative system is has proven to be difficult. There are several reasons for this. A major reason is the existence of a plethora of organizations and projects within the field, each deriving their own definition. This can mostly be attributed to historical reasons, but it has also been influenced by turf wars and commercial pressures from actors in existing markets feeling threatened by this new world. The result is that currently several definitions of C-ITS exist.