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Uporabniška skupina - Kakovost storitev IKT - Definicije in metode za ocenjevanje parametrov kakovosti storitve (QoS) glede na stopnje odnosov s strankami, ki se ne nanašajo na izkoriščanje

User Group - Quality of ICT services - Definitions and methods for assessing the QoS parameters of the customer relationship stages other than utilization

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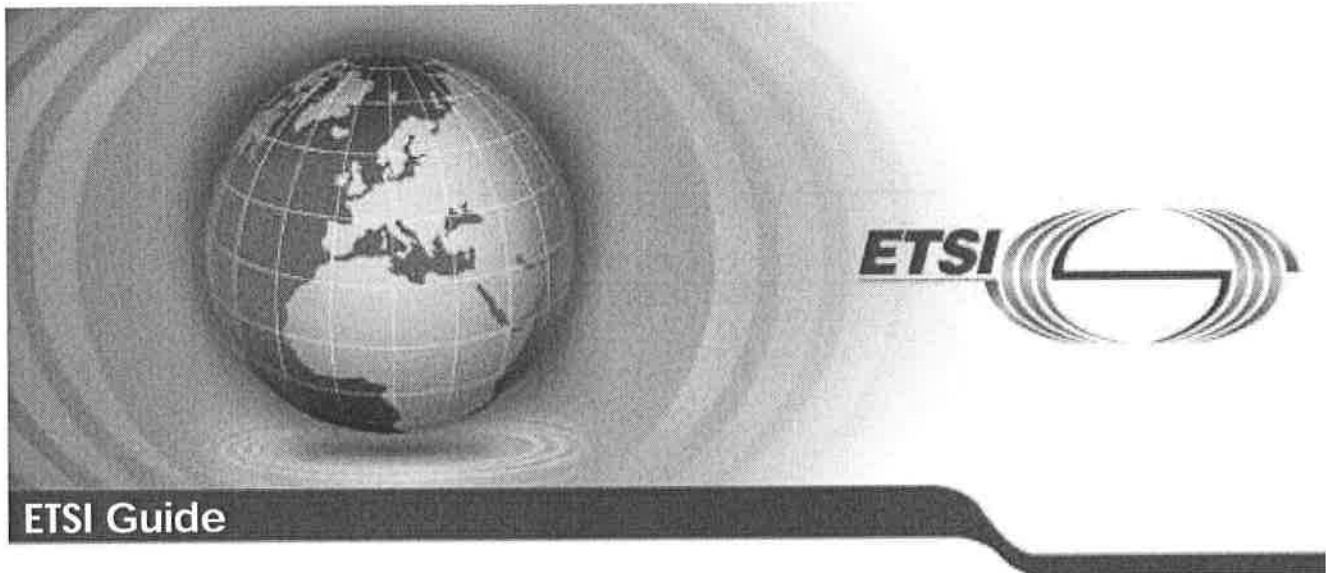
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**User Group;
Quality of ICT services;
Definitions and methods for assessing the QoS parameters
of the customer relationship stages other than utilization**

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