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Security and resilience — Emergency management — Guidelines for capability assessment

Sécurité et résilience — Gestion des situations d'urgence — Lignes directrices pour l'évaluation de la capacité

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Contents

Page

Foreword ..... **iv**
Introduction ..... **v**
1 Scope **1**
2 Normative references **1**
3 Terms and definitions **1**
4 Assessment model **2**
5 Indicators **2**
5.1 General 2
5.2 Leadership 3
5.3 Resource management 3
5.4 Information and communication 4
5.5 Risk management 5
5.6 Coordination and cooperation 5
5.7 Emergency management planning 5
5.8 Exercise programme 6
5.9 Incident management system 7
6 Assessment process **7**
6.1 General 7
6.2 Planning 8
6.3 Collecting 8
6.4 Analysing 9
6.5 Reporting 9
Annex A (informative) **Assessment template** **10**
Bibliography **11**

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Foreword

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The committee responsible for this document is Technical Committee ISO/TC 292, *Security and resilience*.

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Introduction

This document provides guidelines for an organization in assessing its emergency management capability by using four maturity levels, eight indicators and an assessment process (see Figure 1).

A capability assessment can be used to:

— ensure regulatory compliance, reduce risk and meet the safety expectations of the population;

— improve organizational processes;

— enhance partnership, coordination and cooperation within an organization and with other agencies and sectors;

— share best practices;

— promote continual improvement.

A capability assessment can be performed by the organization itself or by an external organization.

Organizations can define their context to allow for an appropriate assessment of its emergency management capability. This context can be expressed through identifying appropriate activities in relation to prevention, mitigation, preparedness, response and recovery. While most organizations deliver all emergency management functions, some organizations can be responsible for only a single function so not all the indicators will apply.

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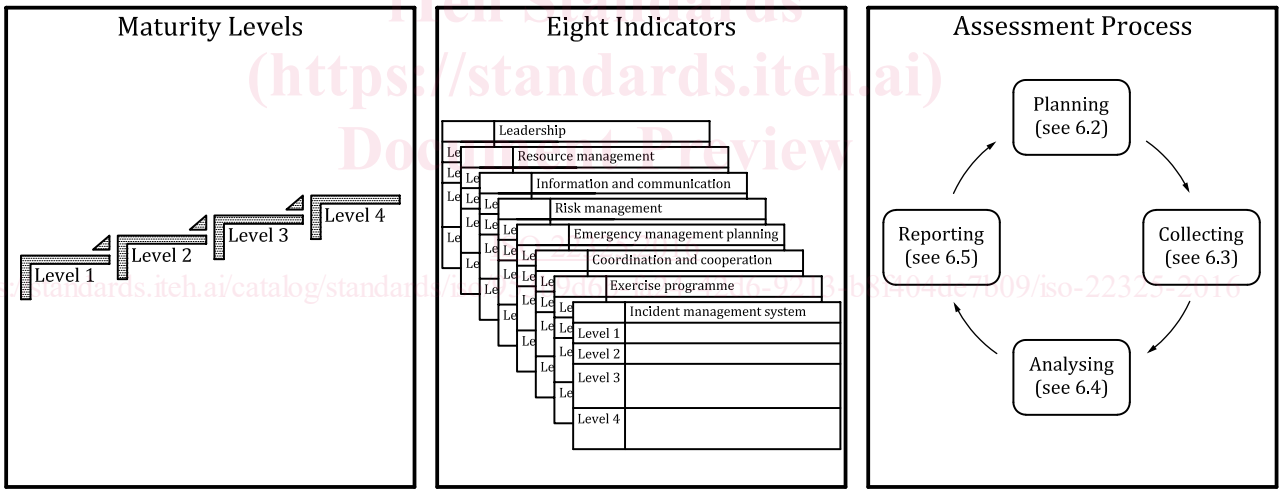

Figure 1 — Emergency capability assessment

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