

---

---

**Information technology —  
Telecommunications and information  
exchange between systems — Services  
for Computer Supported  
Telecommunications Applications (CSTA)  
Phase III**

iTeh STANDARD PREVIEW

(standards.iteh.ai)  
*Technologies de l'information — Téléinformatique — Services pour  
applications en télécommunications supportées par ordinateur (CSTA)  
en phase III*

[ISO/IEC 18051:2010](https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-b2ba6fa1794d/iso-iec-18051-2010)

[https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-  
b2ba6fa1794d/iso-iec-18051-2010](https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-b2ba6fa1794d/iso-iec-18051-2010)

**PDF disclaimer**

PDF files may contain embedded typefaces. In accordance with Adobe's licensing policy, such files may be printed or viewed but shall not be edited unless the typefaces which are embedded are licensed to and installed on the computer performing the editing. In downloading a PDF file, parties accept therein the responsibility of not infringing Adobe's licensing policy. The ISO Central Secretariat accepts no liability in this area.

Adobe is a trademark of Adobe Systems Incorporated.

Details of the software products used to create the PDF file(s) constituting this document can be found in the General Info relative to the file(s); the PDF-creation parameters were optimized for printing. Every care has been taken to ensure that the files are suitable for use by ISO member bodies. In the unlikely event that a problem relating to them is found, please inform the Central Secretariat at the address given below.

This CD-ROM contains the publication ISO/IEC 18051:2010 in portable document format (PDF), which can be viewed using Adobe® Acrobat® Reader.

Adobe and Acrobat are trademarks of Adobe Systems Incorporated.

**iTeh STANDARD PREVIEW**

This fifth edition cancels and replaces the fourth edition (ISO/IEC 18051:2007), which has been technically revised. It includes the following major enhancements:

- new features that enable the establishment and control of advanced types of conference;
- new set of location-based features that enable location-aware applications;
- call control enhancements that include the ability to deflect a call to multiple destinations;
- enhanced deviceID formats to indicate when a number and/or name associated with a deviceID is private;
- new features that enhance the ability of applications to synchronize with a CSTA implementation.



**COPYRIGHT PROTECTED DOCUMENT**

© ISO/IEC 2010

All rights reserved. Unless required for installation or otherwise specified, no part of this CD-ROM may be reproduced, stored in a retrieval system or transmitted in any form or by any means without prior permission from ISO. Requests for permission to reproduce this product should be addressed to

ISO copyright office • Case postale 56 • CH-1211 Geneva 20 • Switzerland  
Internet copyright@iso.org

Reproduction may be subject to royalty payments or a licensing agreement.

Violators may be prosecuted.

Published in Switzerland

**Installation**

If this publication has been packaged as a zipped file, do NOT open the file from the CD-ROM, but copy it to the desired location in your local environment. Once the file has been copied to your local environment, open the file to unzip its contents. For compound documents (e.g. HTML documents comprising several files or folders, documents that have been subdivided owing to the total file size, etc.), in order for the links between documents to function properly, the file and folder names must be maintained and all the files stored in the same folder.

Where the zip file contains a Readme file, it is essential to consult this file to understand the way in which the document has been structured.



**iTeh STANDARD PREVIEW**  
**(standards.iteh.ai)**

[ISO/IEC 18051:2010](https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-b2ba6fa1794d/iso-iec-18051-2010)

<https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-b2ba6fa1794d/iso-iec-18051-2010>

**iTeh STANDARD PREVIEW**  
**(standards.iteh.ai)**

[ISO/IEC 18051:2010](https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-b2ba6fa1794d/iso-iec-18051-2010)

<https://standards.iteh.ai/catalog/standards/sist/79477d0c-9cb4-43b7-8965-b2ba6fa1794d/iso-iec-18051-2010>

---

---

**ICS 35.100.30**

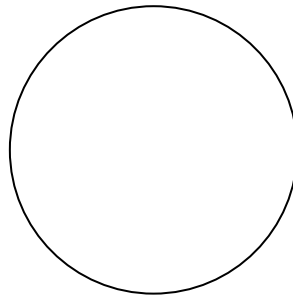
Price based on 390 pages

# INTERNATIONAL STANDARD

**ISO/IEC  
18051**

Fifth edition  
2010-05-15

Reference number  
ISO/IEC 18051:2010(E)  
**ICS 35.100.30**



Made in Switzerland

© ISO/IEC 2010

All rights reserved. Unless required for installation or otherwise specified, no part of this CD-ROM may be reproduced, stored in a retrieval system or transmitted in any form or by any means without prior permission from ISO. Requests for permission to reproduce this product should be addressed to

ISO copyright office • Case postale 56 • CH-1211 Geneva 20 • Switzerland  
Internet [copyright@iso.org](mailto:copyright@iso.org)

Reproduction may be subject to royalty payments or  
a licensing agreement.

Violators may be prosecuted.

<https://standards.iso.org/standards/catalog/standards/sist/79477d0c-9eb4-43b7-8965-b2ba6a1794d/iso-iec-18051-2010>