## INTERNATIONAL **STANDARD**

## ISO/IEC 18052

Second edition 2011-09-01

Information technology — **Telecommunications and information** exchange between systems — Protocol for Computer Supported **Telecommunications Applications (CSTA)** Phase III

iTeh STANDARD PREVIEW
Technologies de l'information — Téléinformatique — Protocole pour sapplications en télécommunications supportées par ordinateur (CSTA) en phase III

ISO/IEC 18052:2011

https://standards.iteh.ai/catalog/standards/sist/0de6dd7d-e0c9-4dd8-8826-688be4485497/iso-iec-18052-2011



This CD-ROM contains the publication ISO/IEC 18052:2011 in portable document format (PDF), which can be viewed using Adobe® Acrobat® Reader.

Adobe and Acrobat are trademarks of Adobe Systems Incorporated.

This second edition cancels and replaces the first edition (ISO/IEC 18052:2000), which has been technically revised.

## iTeh STANDARD PREVIEW (standards.iteh.ai)

ISO/IEC 18052:2011 https://standards.iteh.ai/catalog/standards/sist/0de6dd7d-e0c9-4dd8-8826-688be4485497/iso-iec-18052-2011



#### **COPYRIGHT PROTECTED DOCUMENT**

#### © ISO/IEC 2011

All rights reserved. Unless required for installation or otherwise specified, no part of this CD-ROM may be reproduced, stored in a retrieval system or transmitted in any form or by any means without prior permission from ISO. Requests for permission to reproduce this product should be addressed to

ISO copyright office • Case postale 56 • CH-1211 Geneva 20 • Switzerland Internet copyright@iso.org

Reproduction may be subject to royalty payments or a licensing agreement.

Violators may be prosecuted.

Published in Switzerland

#### Installation

Г

If this publication has been packaged as a zipped file, do NOT open the file from the CD-ROM, but copy it to the desired location in your local environment. Once the file has been copied to your local environment, open the file to unzip its contents. For compound documents (e.g. HTML documents comprising several files or folders, documents that have been subdivided owing to the total file size, etc.), in order for the links between documents to function properly, the file and folder names must be maintained and all the files stored in the same folder.

Where the zip file contains a Readme file, it is essential to consult this file to understand the way in which the document has been structured.

## iTeh STANDARD PREVIEW (standards.iteh.ai)

ISO/IEC 18052:2011 https://standards.iteh.ai/catalog/standards/sist/0de6dd7d-e0c9-4dd8-8826-688be4485497/iso-iec-18052-2011 ISO/IEC 18052:2011(E)

# iTeh STANDARD PREVIEW (standards.iteh.ai)

ISO/IEC 18052:2011 https://standards.iteh.ai/catalog/standards/sist/0de6dd7d-e0c9-4dd8-8826-688be4485497/iso-iec-18052-2011



### ISO/IEC 18052

Second edition 2011-09-01

Reference number ISO/IEC 18052:2011(E)

ICS 35.100.30





Made in Switzerland

© ISO/IEC 2011

All rights reserved. Unless required for installation or otherwise specified, no part of this CD-ROM may be reproduced, stored in a retrieval system or transmitted in any form or by any means without prior permission from ISO. Requests for permission to reproduce this product should be addressed to

ISO copyright office • Case postale 56 • CH-1211 Geneva 20 • Switzerland Internet copyright@iso.org

Reproduction may be subject to royalty payments or IS a licensing agreement.

ai/cat Violators may be prosecuted d7d https://standards.it 9-4dd8-8826-