ETSI TR 103 875-2 V1.1.1 (2023-03)



User Centric approach in Digital Ecosystem;
The Smart Interface;
Part 2: Smart Identity: A Proof of Concept

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Foreword

This Technical Report (TR) has been produced by ETSI Special Committee User Group (USER).

The present document is part 2 of a multi-part deliverable. Full details of the entire series can be found in part 1 [i.1].

Modal verbs terminology

In the present document "should", "should not", "may", "need not", "will", "will not", "can" and "cannot" are to be interpreted as described in clause 3.2 of the <u>ETSI Drafting Rules</u> (Verbal forms for the expression of provisions).

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Introduction

The present document is associated with a demo of the Smart Identity Proof of Concept (see annex A).

1 Scope

The present document demonstrates the feasibility of the Smart Identity as it is defined in ETSI TR 103 875-1 [i.1].

It defines, for a specific use case (e-health), the Smart Identity (ID) and provides an associated Proof of Concept (PoC).

2 References

2.1 Normative references

Normative references are not applicable in the present document.

2.2 Informative references

References are either specific (identified by date of publication and/or edition number or version number) or non-specific. For specific references, only the cited version applies. For non-specific references, the latest version of the referenced document (including any amendments) applies.

NOTE: While any hyperlinks included in this clause were valid at the time of publication ETSI cannot guarantee their long term validity.

The following referenced documents are not necessary for the application of the present document but they assist the user with regard to a particular subject area.

- [i.1] ETSI TR 103 875-1: "User Centric Approach in Digital Ecosystem; The Smart Interface; Part 1: Smart Identity: user digital clone".
- [i.2] <u>Workbook N°1</u>: "Digital identities". Personal Information Values and Policies Chair. Mines Telecom Institut. R 103 875-2 V111 (2023-03)
- [i.3] IEEE 802.11TM: "IEEE Standard for Information Technology -- Telecommunications and Information Exchange between Systems -- Local and Metropolitan Area Networks -- Specific Requirements -- Part 11: Wireless LAN Medium Access Control (MAC) and Physical Layer (PHY) Specifications".

3 Definition of terms, symbols and abbreviations

3.1 Terms

For the purposes of the present document, the following terms apply:

deep learning: type of artificial intelligence where the machine is able to learn by itself (unlike execute rules predetermined)

3.2 Symbols

Void.

3.3 Abbreviations

For the purposes of the present document, the following abbreviations apply:

AI Artificial Intelligence

API Application Programming Interface

DB Database

DNA DeoxyriboNucleic Acid

IBAN International Bank Account Number

ID Identity

ML Model Language PoC Proof of Concept

UML Unified Modeling Language

XNLI Cross-lingual Natural Language Inference

4 Smart Identity: from definition to PoC design

4.1 Identity definition

The notion of identity is complex and polysemous. A definition is available in [i.2].

It depends on the point of view to consider what an individual can be, and on the use that the Smart ID want to make of this identity.

It is possible to identify 3 domains of identification which are cumulative:

1) Civil and legal identity

This identity traditionally and mainly consists of the following elements:

- surname, first name, gender, nationality, filiation (relationships), date and place of birth.

This identity is deemed to be stable throughout life.

2) Biological identity: Height, weight, eye color, retina, fingerprint, DNA

Some attributes of this identity can be used to formally identify a person, in addition to the civil identity.

3) III Social and personal identity alog/standards/sist/83fa0fc7-2010-4c0b-bcac-5268afe7ef76/etsi-

It is made up of many sociological and psychological elements: place of residence, profession, standard of living, hobbies, tastes, friends, beliefs, commitments, etc.

It is built, it evolves and is enriched during life, it is never fixed.

These are identities that can be described as objective or suffered (civil, legal, biological). But there are also subjective and desired identities, corresponding to the way an individual decides for themselves how they intend to present themselves to others. It is a kind of narrative identity. Social networks and the use of pseudonyms and avatars in cyberspace are a tangible manifestation of this. It can be noted in this regard that in the digital world it is possible to have several identities.

The Smart ID is created with:

- The attributes of the objective identity of the person.
- The available resources (equipment, services).

It considers the sequence of the user roles in space-time: objectives, activities, tasks, schedule.

It takes care of the information used to make awareness choices.

More simply, the Smart ID is thus the representation of a person:

- What the user is
- What the user has
- What the user is doing

• What is the user's knowledge

4.2 From Identity to User Profile

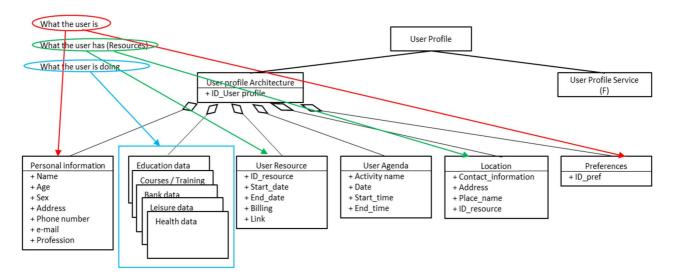


Figure 1: Relationship between Identity definition and user profile model

The "user profile" is therefore the informational representation of the user's identity (figure 1) in the digital ecosystem, including:

- Personal information: (standards.iteh.ai)
 - Legal identity
 - Identifications <u>ETSTTR 103 875-2 V1.1.1 (2023-03</u>

uttps://standards.iteh.ai/catalog/standards/sist/83fa0fc7-2010-4c0h-bcac-5268afe7ef76/etsi

- Roles (worker, patient, parent, benevolent, etc.) | _ | _ 2023_03
- User centric characteristics that impact configurations: Actions according to:
 - Preferences
 - Space-time (agenda)
 - Location
- The resource description according to the location:
 - Internal resources (equipment, network, services)
 - External resources (equipment, network, services)

8

More precisely the personal sheet/template (figure 2) identity can be as following:



Figure 2: Personal information template

Moreover, with the evolution of paradigms, the **relationship** between the user and the system is now an **N** to **N** relationship meaning that the user has **N** profiles according to the role (figure 3).



Figure 3: N user potentials roles

The instantiation of the User Profile model will give the complete picture of the user according to their roles in space-time, preferences, and location.

4.3 Knowledge base for Smart Identity: Potential profile

The user identity also takes care of "what the user knows".

This is why the knowledge base also includes the characteristics of the different fields of activity known to the user. This is why, it will be said that he acts in all awareness.

What user knows: potential profile (information allowing choice to be made awareness).

Potential Profile

Potential Profile
Architecture

Data processing services

data collection service

Figure 4: Knowledge base

Use: health domain

(e.g.: Data entry)

Control

https://standards.iteh.ai/catalog/standards/sist/83fa0fc/-2010-4c0b-bcac-5268afe/ef/6/etsi-

Like any entity, the Potential Profile has an architecture and a service interface.

Control

Use : health domain

(e.g.: Data entry)

The first service consists of data collection (instantiation of the Potential Profile model) to store architecture information. The architecture of the Potential Profile enriches the architecture of the User Profile by informing all the areas relating to a temporal action.

The second service will be all the processing on data analysis in order to have additional decision-making information.

Each role played by the user requires data from each of the domains. That is, for each action the Smart ID needs cross-sectional data (figure 4). For example, when the user has a medical appointment, the profile will need the health domain and the finance domain, as with all actions that require payment.

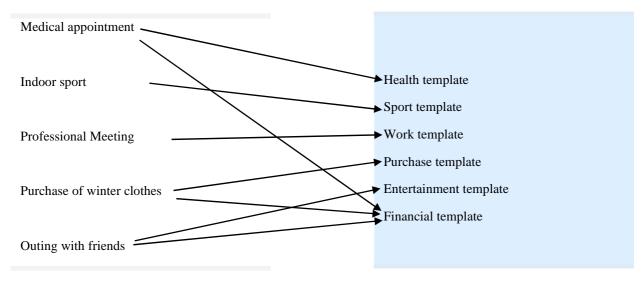
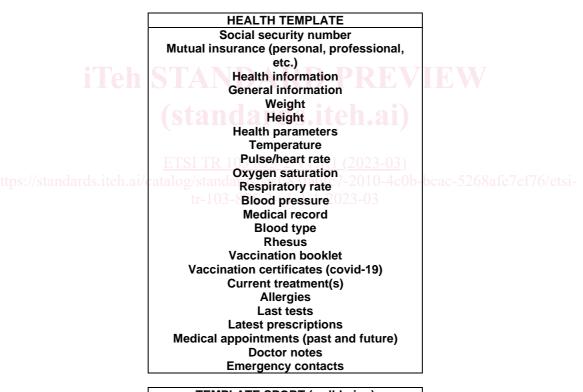


Figure 5: Example of transversal data

For the PoC it will need templates corresponding to the most common roles, that is to say the basic roles (figure 5) involved in areas such as health, work, finance, travel, etc.



TEMPLATE SPORT (well-being)

Membership card
Information
User behaviours
Time spent sleeping/in bed
Inactivity time
Number of steps
Distance (walking and running)
Stages climbed
Stability of walking
Other
Calories
Information sheet
Type of subscription
Wellness goal(s)

TEMPLATE TRAVEL

Information

Tickets/tickets for transport

Ticketing

Flight/train/bus tickets

Advantage/discount card

Carpooling information

Name and contact of the driver

Departure time

Meeting point (departure)

Arrival point

Stay

Hotel/accommodation reservation

TEMPLATE WORK

Registration number

Access badge

Tickets/restaurant card

Professional file

Job function

Office

Department/service

Other

Employment contract/internship agreement

Pay slips

TEMPLATE EDUCATION

Personnel number

Student number

Education card

Student information

Education

Timetable

Teaching units

Documents

Graduations

TEMPLATE SHOPPING/PURCHASES

Information

Item preferences

Product size

Customer record by supplier

Customer number

Membership/loyalty card

Username

Gift card

Discount coupons

Ordering

Points

My addresses (delivery and billing)
My payment methods (credit card, multiple

payments, etc.)

TEMPLATE DOMOTIC

Access card/key

Charges

Energy supplier

Hot and cold water

Heating

Maintenance costs

Green space

Common areas

Household waste collection tax

Connected house

Management of: security, access, lighting,

temperature, fans, objects, etc.

Other

Lease agreement/certificate of residence