

### SLOVENSKI STANDARD SIST EN 62944:2018

01-marec-2018

Avdio, video in večpredstavnostni sistemi in oprema - Digitalna dostopnost televizije - Funkcionalne specifikacije (IEC 62944:2016)

Audio, video and multimedia systems and equipment - Digital television accessibility - Functional specifications (IEC 62944:2016)

Barrierefreiheit des digitalen Fernsehens - Funktionale Festlegungen (IEC 62944:2016)

#### iTeh STANDARD PREVIEW

Systèmes et équipements audio, vidéo et multimédia Accessibilité à la télévision numérique - Spécifications fonctionnelles (IEC 62944:2016)

SIST EN 62944:2018

Ta slovenski standard je istoveten z: 05e4/ski na 10e4/ski 20e4/ski 20e4/sk

ICS:

33.160.25 Televizijski sprejemniki Television receivers

SIST EN 62944:2018 en,fr,de

SIST EN 62944:2018

# iTeh STANDARD PREVIEW (standards.iteh.ai)

SIST EN 62944:2018

EUROPEAN STANDARD NORME EUROPÉENNE EN 62944

EUROPÄISCHE NORM

June 2017

ICS 11.180.99; 33.160.01; 35.240.95

#### **English Version**

# Audio, video and multimedia systems and equipment - Digital television accessibility - Functional specifications (IEC 62944:2016)

Systèmes et équipements audio, vidéo et multimédia -Accessibilité à la télévision numérique - Spécifications fonctionnelles (IEC 62944:2016) Barrierefreiheit des digitalen Fernsehens - Funktionale Festlegungen (IEC 62944:2016)

This European Standard was approved by CENELEC on 2017-01-20. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

#### SIST EN 62944:2018

CENELEC members are the national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.



European Committee for Electrotechnical Standardization Comité Européen de Normalisation Electrotechnique Europäisches Komitee für Elektrotechnische Normung

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

#### EN 62944:2017

#### **European foreword**

The text of document 100/2640/CDV, future edition 1 of IEC 62944, prepared by Technical Area 16 "Active assisted living (AAL), accessibility and user interfaces" of IEC/TC 100 "Audio, video and multimedia systems and equipment" was submitted to the IEC-CENELEC parallel vote and approved by CENELEC as EN 62944:2017.

The following dates are fixed:

•	latest date by which the document has to be	(dop)	2017-12-16
	implemented at national level by publication of an identical national standard or by endorsement		

 latest date by which the national standards conflicting with the document have to be withdrawn (dow) 2020-06-16

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC shall not be held responsible for identifying any or all such patent rights.

#### **Endorsement notice**

The text of the International Standard IEC 62944:2016 was approved by CENELEC as a European Standard without any modification.

In the official version, for Bibliography, the following notes have to be added for the standards indicated:

IEC 60118-4:2014 SNOTE Harmonized as EN 60118-4:2015.

ISO 7731:2003 NOTE Harmonized as EN ISO 7731:2008.

SIST EN 62944:2018

EN 62944:2017

### Annex ZA

(normative)

### Normative references to international publications with their corresponding European publications

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

NOTE 1 When an International Publication has been modified by common modifications, indicated by (mod), the relevant EN/HD applies.

NOTE 2 Up-to-date information on the latest versions of the European Standards listed in this annex is available here: www.cenelec.eu.

11111.00110100.00.				
<u>Publication</u>	<u>Year</u>	<u>Title</u>	EN/HD	<u>Year</u>
IEC 62731	2013	Text-to-speech for television - General requirements	EN 62731	2013
ISO 7001	2007	Graphical symbols Public information symbols	-	-
ISO 24500	2010	Ergonomics Accessible design Auditory signals for consumer products	EN ISO 24500	2010
ISO 24501	2010	Ergonomics - Accessible design - Sound pressure levels of auditory signals for consumer products	EN ISO 24501	2010
ISO 24503	2011	Ergonomics - Accessible design - Tactile dots and bars on consumer products	EN ISO 24503	2011

## iTeh STANDARD PREVIEW (standards.iteh.ai)

SIST EN 62944:2018

SIST EN 62944:2018

# iTeh STANDARD PREVIEW (standards.iteh.ai)

SIST EN 62944:2018



IEC 62944

Edition 1.0 2016-12

## INTERNATIONAL STANDARD

Audio, video and multimedia systems and equipment + Digital television accessibility - Functional specifications.iteh.ai)

<u>SIST EN 62944:2018</u> https://standards.iteh.ai/catalog/standards/sist/3c39128b-890c-473d-b59c-5ef9ae5c05e4/sist-en-62944-2018

INTERNATIONAL ELECTROTECHNICAL COMMISSION

ICS 11.180.99; 33.160.01; 35.240.95

ISBN 978-2-8322-3686-4

Warning! Make sure that you obtained this publication from an authorized distributor.

#### CONTENTS

F	OREWORD	5
1	Scope	7
2	Normative references	7
3	Terms, definitions and abbreviated terms	7
	3.1 Terms and definitions	7
	3.2 Abbreviated terms	
4	General	10
	4.1 Overview	10
	4.2 Objective	
	4.3 Summary	
	4.4 Principles	
	4.5 Considerations	11
5	Accessibility related to auditory perception	11
	5.1 Overview	11
	5.2 Essential functions	
	5.2.1 List of functions	11
	5.2.2 Closed captioning	12
	5.2.2 Closed captioning 5.2.3 Subtitles Leh STANDARD PREVIEW	12
	5.2.4 (Open) Sign language and ards: iteh:ai) 5.3 Additional functions	13
6	Accessibility related to visual perception 629442018	13
	6.1 Overviewttps://standards.itch.ai/catalog/standards/sist/3c39128b-890c-473d-b59c	13
	6.2 Essential functions 5ef9ae5c05e4/sist-en-62944-2018	
	6.2.1 List of functions	13
	6.2.2 Audio description	14
	6.2.3 Spoken subtitles	14
	6.3 Additional functions	14
	6.4 Solutions for users with little or no visual perception	
	6.4.1 Physical buttons and keys	14
	6.4.2 Assistive speech	
	6.4.3 Tone-based feedback	
	6.4.4 Speech recognition	
	6.5 Solutions for users with low visual perception	
	6.5.1 Overview	
	6.5.2 Large fonts, icons, and buttons	
	6.5.3 Screen magnifier	
	6.5.4 Arrows	
	6.5.5 High contrast	
	6.5.6 Background images	
7	6.6 Solutions for those with limited colour vision perception	
7	,	
	7.1 Overview	
	7.2 Functions	
	7.2.1 General	
	7.2.2 Single hand operation	
	7.2.3 Single button operation	21

7.2.4	3	
7.2.5	3	
8 Acce	ssibility related to cognitive abilities	21
8.1	Overview	21
8.2	Language	
8.3	lcons	
8.4	Labels	22
8.5	Buttons	
8.6	Use of red	
8.7	Simplicity	
9 Acce	ssibility related all (other) perception	
9.1	Setup	
9.1.1		
9.1.2	5	
9.1.3		
9.2	Content search	
,	informative) Remote controls and buttons	
Annex B (	informative) On screen display	28
Annex C (	informative) Content	29
C.1	GeneralTell. STANDARD PREVIEW	29
C.2	Closed captioning	29
C.3	Closed captioning	29
C.4	Subtitles	29
C.5	(Open) Sign language SIST EN 62944.2018	30
Annex D (	informative) External devices Set9ae5c05e4/sist-en-62944-2018	31
D.1	Overview	31
D.2	Pairing with external devices	31
D.3	External audio/headphone connections	32
D.4	Support for USB human interface input/output devices	32
Annex E (	informative) Background	33
E.1	Widest range of users	33
E.2	Context of use	33
E.3	Accessibility considerations	34
E.4	Accessibility principles	34
E.4.1	General	34
E.4.2	Functional equivalency	35
E.4.3	User interface accessibility	35
E.4.4	Content accessibility	35
E.4.5	Accessibility through external solutions	36
E.4.6	Evaluating accessibility and usability	36
E.4.7	Multi-modality	37
Annex F (	informative) Brief user profile outline	38
F.1	Preliminary remarks	38
F.2	Key demographic groups	38
F.2.1	Blind and partially sighted people	38
F.2.2	•	
F.2.3	Deaf and hard of hearing people	39
F.2.4	People with physical disabilities	40

4 –	IEC 62944:2016	© IFC 2016
<del>-</del>	100 02344.2010	@ ILO 2010

F.2.5 Ped	ople with cognitive disabilities	40
F.2.6 Old	er people	41
F.3 Key stat	istics	41
Annex G (informat	ive) Guidance on use of colours	42
	ive) User abilities, characteristics and preferences – Environment	43
Annex I (informativ	ve) Future access services	44
Annex J (informati	ve) FCC user interface rules	45
Bibliography		46
Figure 1 – Recomr	mended layout of numeric keys	16
Figure A.1 – Layοι	ut of numeric keys in Japan	27
Table H.1 – User a	abilities, characteristics and preferences	43

## iTeh STANDARD PREVIEW (standards.iteh.ai)

SIST EN 62944:2018

#### INTERNATIONAL ELECTROTECHNICAL COMMISSION

### AUDIO, VIDEO AND MULTIMEDIA SYSTEMS AND EQUIPMENT – DIGITAL TELEVISION ACCESSIBILITY – FUNCTIONAL SPECIFICATIONS

#### **FOREWORD**

- 1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as "IEC Publication(s)"). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.
- 2) The formal decisions or agreements of IEC on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC National Committees.
- 3) IEC Publications have the form of recommendations for international use and are accepted by IEC National Committees in that sense. While all reasonable efforts are made to ensure that the technical content of IEC Publications is accurate, IEC cannot be held responsible for the way in which they are used or for any misinterpretation by any end user. The NIDARD PREVIEW
- misinterpretation by any end user. The property of the property of the maximum extent possible in their national and regional publications. Any divergence between any IEC Publication and the corresponding national or regional publication shall be clearly indicated in the latter
- 5) IEC itself does not provide any attestation of conformity. Independent certification bodies provide conformity assessment services and in some areas access to IEC marks of conformity; IEC is not responsible for any services carried out by independent certification bodies.
- 6) All users should ensure that they have the latest edition of this publication.
- 7) No liability shall attach to IEC or its directors, employees, servants or agents including individual experts and members of its technical committees and IEC National Committees for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this IEC Publication or any other IEC Publications.
- 8) Attention is drawn to the Normative references cited in this publication. Use of the referenced publications is indispensable for the correct application of this publication.
- 9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

International Standard IEC 62944 has been prepared by technical area 16: Active assisted living (AAL), accessibility and user interfaces, of IEC technical committee 100: Audio, video and multimedia systems and equipment.

The text of this standard is based on the following documents:

CDV	Report on voting	
100/2640/CDV	100/2795/RVC	

Full information on the voting for the approval of this International Standard can be found in the report on voting indicated in the above table.

This document has been drafted in accordance with the ISO/IEC Directives, Part 2.

IEC 62944:2016 © IEC 2016

The committee has decided that the contents of this document will remain unchanged until the stability date indicated on the IEC website under "http://webstore.iec.ch" in the data related to the specific document. At this date, the document will be

- · reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

A bilingual version of this publication may be issued at a later date.

## iTeh STANDARD PREVIEW (standards.iteh.ai)

SIST EN 62944:2018

https://standards.iteh.ai/catalog/standards/sist/3c39128b-890c-473d-b59c-5ef9ae5c05e4/sist-en-62944-2018

**-6-**

### AUDIO, VIDEO AND MULTIMEDIA SYSTEMS AND EQUIPMENT – DIGITAL TELEVISION ACCESSIBILITY – FUNCTIONAL SPECIFICATIONS

#### 1 Scope

This document specifies a set of principles and considerations for digital television products in support of older people and persons with disabilities in addition to mainstream users. The effect of following the principles and considerations as set out in this document is to ensure that the widest range of users can access, understand and use digital television products. These principles and considerations cover four main user profiles such as individuals with hearing impairments, individuals with sight impairments, individuals with mobility impairments and individuals with cognitive impairments.

This document applies to consumer solutions whose primary function is to receive digital television, such as integrated digital televisions, set top boxes, digital television recorders and equivalent products and devices (see Annex D). All these solutions are referred to as digital television solutions throughout this document. The standard does not cover solutions that support digital television as a secondary function (for instance gaming consoles or computers with digital receiver cards). However, much of the content also provides for future solutions and/or implementations. This document does not cover delivery, unpacking, secure installation on a stand or wall mounting or first time connection of the power and signals.

### 2 Normative references (standards.iteh.ai)

The following documents are referred sto Tin the text in such a way that some or all of their content constitutes requirements of this document. Bot 2 dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 62731:2013, Text-to-speech for television – General requirements

ISO 7001:2007, Graphical symbols – Public information symbols

ISO 24500:2010, Ergonomics – Accessible design –Auditory signals for consumer products

ISO 24501:2010, Ergonomics – Accessible design – Sound pressure levels of auditory signals for consumer products

ISO 24503:2011, Ergonomics – Accessible design – Tactile dots and bars on consumer products

#### 3 Terms, definitions and abbreviated terms

#### 3.1 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at http://www.electropedia.org/
- ISO Online browsing platform: available at http://www.iso.org/obp

- 8 -

IEC 62944:2016 © IEC 2016

#### 3.1.1

#### access service

additional or alternative content associated with a television programme, intended to make the programme accessible to specific users

EXAMPLE Audio/video description for blind and partially sighted people, captioning/subtitling for deaf and hard of hearing people and/or for delivery to different language audiences, signed programmes for sign language users,

#### 3.1.2

#### high definition

HD

video resolution, typically in the range of 720 to 1 080 vertical lines

#### 3.1.3

#### standard definition

SD

video resolution, typically in the range of 480 to 576 vertical lines

#### electronic program guide

on screen application that provides users with scheduling information for current and upcoming programming

#### iTeh STANDARD PREVIEW 3.1.5

#### safe area

area of the television picture that can be seen on the great majority of television screens

Note 1 to entry: See ST 2046-1:2009, RP 218-2002, and FCC 79.101 (12).

https://standards.iteh.ai/catalog/standards/sist/3c39128b-890c-473d-b59c-3.1.6

5ef9ae5c05e4/sist-en-62944-2018

#### text-to-speech

**TTS** 

solution that converts textual content to the audible content speech, often implemented with a speech synthesizer system

#### 3.1.7

#### audio description

verbal depiction of key visual elements in media and live productions

Note 1 to entry: See 6.2.2.

#### high visibility interface

user interface that allows the user to change the presentation rules in order to improve visibility

#### 3.1.9

#### wand remote control

remote control that moves an on screen pointer by aiming it at the screen

#### 3.1.10

#### companion device

device connected to a digital television solution with the intention to provide a connected experience and interactivity across both

Note 1 to entry: Such devices include a smartphone, tablet or laptop.

IEC 62944:2016 © IEC 2016

\_ 9 \_

Note 2 to entry: Also known as "second screen (device)" or "secondary device".

#### 3.1.11

#### smartphone

mobile phone with additional advanced features commonly found on computers, with Internet access in addition to the voice channel and with the ability to install applications to extend and customise its properties and abilities

#### 3.1.12

#### companion screen app

companion screen application

application running on a companion device, interacting with a digital television solution and providing access to the same or additional content and/or programme guides

#### 3.1.13

#### Internet protocol

principle communications protocol that essentially establishes the Internet

#### 3.1.14

#### Internet protocol television

**IPTV** 

digital television product that receives programming over the Internet or from a source that uses IP to deliver video

#### iTeh STANDARD PREVIEW

#### 3.1.15 application programming interface and ards.iteh.ai)

API

specification for software to use and interact with a system or platform

Abbreviated https://standards.iteh.ai/catalog/standards/sist/3c39128b-890c-473d-b59c-3.2

5ef9ae5c05e4/sist-en-62944-2018

ΑD Audio Description

API **Application Programming Interface** 

**Automatic Speech Recognition** ASR

**EPG** Electronic Program Guide

FCC Federal Communications Commission

Hybrid Broadcast Broadband TeleVision HbbTV

HD **High Definition** 

IΡ Internet Protocol

**IPTV** Internet Protocol Television

NFC **Near Field Communication** 

SD Standard Definition

SPL Sound Pressure Level

TTS Text-To-Speech

UI User Interface

USB Universal Serial Bus

**WPS** Wi-Fi Protected Setup

xHCI eXtensible Host Controller Interface