SLOVENSKI STANDARD
oSIST prEN IEC 62304:2021

01-januar-2021

Programska oprema v zdravstvu - Procesi v življenjskem ciklu programske opreme

Health software - Software life cycle processes

Ta slovenski standard je istoveten z: **prEN IEC 62304:2019**

ICS:

13.020.60	Življenjski ciklusi izdelkov	Product life-cycles
35.240.80	Uporabniške rešitve IT v zdravstveni tehniki	IT applications in health care technology

oSIST prEN IEC 62304:2021 **en**

62A/1349/CDV

COMMITTEE DRAFT FOR VOTE (CDV)

PROJECT NUMBER: **IEC 62304 ED2**	
DATE OF CIRCULATION: **2019-10-04**	CLOSING DATE FOR VOTING: **2019-12-27**
SUPERSEDES DOCUMENTS: **62A/1310/CD,62A/1319A/CC**	

IEC SC 62A : COMMON ASPECTS OF ELECTRICAL EQUIPMENT USED IN MEDICAL PRACTICE

SECRETARIAT: United States of America	SECRETARY: Ms Hae Choe
OF INTEREST TO THE FOLLOWING COMMITTEES: TC 62,SC 62B,SC 62C,SC 62D,TC 65,TC 66,TC 76,TC 106,TC 108	PROPOSED HORIZONTAL STANDARD: ☐ Other TC/SCs are requested to indicate their interest, if any, in this CDV to the secretary.
FUNCTIONS CONCERNED: ☐ EMC ☐ ENVIRONMENT ☐ QUALITY ASSURANCE ☒ SAFETY	
☒ SUBMITTED FOR CENELEC PARALLEL VOTING	☐ NOT SUBMITTED FOR CENELEC PARALLEL VOTING

Attention IEC-CENELEC parallel voting

The attention of IEC National Committees, members of CENELEC, is drawn to the fact that this Committee Draft for Vote (CDV) is submitted for parallel voting.

The CENELEC members are invited to vote through the CENELEC online voting system.

This document is still under study and subject to change. It should not be used for reference purposes.

Recipients of this document are invited to submit, with their comments, notification of any relevant patent rights of which they are aware and to provide supporting documentation.

TITLE:

IEC 62304 Ed. 2: Health software - Software life cycle processes

PROPOSED STABILITY DATE: 2024

NOTE FROM TC/SC OFFICERS:

Please note that IEC 62304 was circulated to IEC/SC 62A and ISO/TC 215 as a CDV/DIS in February, 2018. However, the document did not receive the approval to move forward. Therefore, the draft was

revised, based on the comments received and other input, and was circulated as a 3rd Committee Draft in January 2019. The document was also circulated for information/comment to ISO/TC 210.

The comments submitted on the 3rd Committee Draft were resolved by the IEC 62304 Project Team (see 62A/1319A/CC).

The document is being circulated for ballot as a 2nd CDV/DIS in IEC/SC 62A and ISO/TC 215. The document will also be circulated for information to ISO/TC 210.

NOTE DES RESPONSABLES DU TC/SC:

Please note that IEC 62304 was circulated to IEC/SC 62A and ISO/TC 215 as a CDV/DIS in February, 2018. However, the document did not receive the approval to move forward. Therefore, the draft was revised, based on the comments received and other input, and was circulated as a 3rd Committee Draft in January 2019. The document was also circulated for information/comment to ISO/TC 210.

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INTERNATIONAL ELECTROTECHNICAL COMMISSION

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HEALTH SOFTWARE – SOFTWARE LIFE CYCLE PROCESSES

FOREWORD

1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as "IEC Publication(s)"). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.

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9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

International Standard IEC 62304 has been prepared by a joint working group of subcommittee 62A: Common aspects of electrical equipment used in medical practice, of IEC technical committee 62: Electrical equipment in medical practice and ISO Technical Committee 215, Health informatics. Table C.5 was prepared by ISO/IEC JTC 1/SC 7, Software and systems engineering.

It is published as a dual logo standard.

This second edition cancels and replaces the first edition published in 2006 and Amendment 1:2015. This edition constitutes a technical revision.

This edition includes the following significant technical changes with respect to the previous edition:

a) the scope of this document has been expanded to HEALTH SOFTWARE;

b) the general requirements section has been updated to assure that this document would meet the state of art of the use-environment and the way that HEALTH SOFTWARE is being used.

143 The text of this International Standard is based on the following documents:

FDIS	Report on voting
62A/XXXX/FDIS	62A/XXXX/RVD

144

145 Full information on the voting for the approval of this International Standard can be found in the
146 report on voting indicated in the above table.

147 This document has been drafted in accordance with the ISO/IEC Directives, Part 2.

148 In this document, the following print types are used:

149 – requirements and definitions: roman type;

150 – informative material appearing outside of tables, such as notes, examples and references: smaller type.
151 Normative text of tables is also in a smaller type;

152 – TERMS USED THROUGHOUT THIS STANDARD THAT HAVE BEEN DEFINED IN CLAUSE 3: SMALL
153 CAPITALS.

154 The verbal forms used in this standard conform to usage described in Clause 7 of the ISO/IEC
155 Directives, Part 2:2018. For the purposes of this document, the verb:

156 • "shall" means that compliance with a requirement is mandatory for compliance with this
157 document;

158 • "should" means that compliance with a requirement is recommended but is not mandatory
159 for compliance with this document;

160 • "may" is used to describe a permissible way to achieve compliance with a requirement;

161 The term "establish" means to define, document, and implement.

162 Where this document uses the term "as appropriate" in conjunction with a required PROCESS,
163 ACTIVITY, TASK or output, the intention is that the MANUFACTURER shall use the PROCESS, ACTIVITY,
164 TASK or output unless the MANUFACTURER can document a justification for not so doing.

165 An asterisk (*) as the first character of a title or at the beginning of a paragraph indicates that
166 there is guidance related to that item in Annex B.

167 The committee has decided that the contents of this document will remain unchanged until the
168 stability date indicated on the IEC website under "http://webstore.iec.ch" in the data related to
169 the specific document. At this date, the document will be

170 • reconfirmed,

171 • withdrawn,

172 • replaced by a revised edition, or

173 • amended.

174 NOTE The attention of National Committees and Member Bodies is drawn to the fact that equipment
175 MANUFACTURERS and testing organizations may need a transitional period following publication of a new, amended
176 or revised IEC or ISO publication in which to make products in accordance with the new requirements and to equip
177 themselves for conducting new or revised tests. It is the recommendation of the committee that the content of this
178 publication be adopted for mandatory implementation nationally not earlier than 3 years from the date of publication.

179

IMPORTANT – The 'colour inside' logo on the cover page of this publication indicates that it contains colours which are considered to be useful for the correct understanding of its contents. Users should therefore print this document using a colour printer.

180

181

INTRODUCTION

Software is becoming increasingly important in healthcare. The use of software can help contribute to more efficient and safe care of patients. Thus, HEALTH SOFTWARE needs to be developed with appropriate controls to ensure its safe, effective and secure use.

In the past, software in the care environment was used primarily by clinical users (nurses, technicians, dieticians, physicians, etc.) and previous versions of this document addressed product development activities focused on the use of MEDICAL DEVICE SOFTWARE by clinical users. There are now software products that are being used by non-clinical users to measure, manage, maintain, or improve the health of individual(s), or for the delivery of care. For these reasons, the scope of this document has been expanded to HEALTH SOFTWARE.

As software becomes more dependent on network connectivity and integral to clinical workflows, additional considerations need to be made for SECURITY and USABILITY. HEALTH SOFTWARE is being used more commonly in the home and outside of the hospital, so it becomes even more important to develop these products with the user and use environment in mind. For these reasons, the general requirements section has been updated to assure that this document would meet the state of art of the use-environment and the way that HEALTH SOFTWARE is being used.

This document does not duplicate well-established requirements from standards for USABILITY and SECURITY. The addition of USABILITY and SECURITY to this document followed the same approach as RISK MANAGEMENT and quality management PROCESSES of previous versions of this document (i.e. editions 1.0 and 1.1).

Establishing the SAFETY and effectiveness of HEALTH SOFTWARE requires knowledge of what the HEALTH SOFTWARE is intended to do and demonstration that the use of the HEALTH SOFTWARE fulfils those intentions without causing any unacceptable RISKS.

The MANUFACTURER of HEALTH SOFTWARE is responsible for determining and complying with the appropriate SAFETY, SECURITY, environmental, health, and interference protection practices and the applicable laws and regulations. Many laws, regulations, and other rules from authorities having jurisdiction have a direct impact on the way SOFTWARE SYSTEMS are developed, tested, and maintained. From a software development perspective, MANUFACTURERS consider these laws, regulations, and other rules as inputs into the requirements that the HEALTH SOFTWARE supports. This means that the requirements of some laws or regulations can translate into specific HEALTH SOFTWARE product requirements. For example, if HEALTH SOFTWARE is going to send or share health data to a doctor, hospital, or other covered entity, it is required to adhere to privacy and SECURITY rules. This can require authentication and SECURITY mechanisms to protect patient information saved in an electronic format. Other requirements of the laws or regulations can impact the PROCESS used during the development of the HEALTH SOFTWARE product. For example, many national regulations and quality systems standards have design control requirements that translate into specific procedures to confirm that the product is designed, verified, and validated in a systematic manner and per proven software engineering practices.

This document specifies that MANUFACTURERS develop and maintain HEALTH SOFTWARE within a quality management SYSTEM (see 4.1) and a RISK MANAGEMENT SYSTEM (4.2).

Whether software is a contributing factor to a HAZARDOUS SITUATION is determined during the HAZARD identification ACTIVITY of the RISK MANAGEMENT PROCESS. However, software may also be used to control RISK. The decision to use software to control RISK is made during the RISK CONTROL ACTIVITY of the RISK MANAGEMENT PROCESS.

This document provides a framework for a life cycle PROCESS. It defines the ACTIVITIES and TASKS necessary for the safe design, development and maintenance of HEALTH SOFTWARE. The development life cycle ACTIVITIES are shown in Figure 1 and described in Clause 5. Some incidents in healthcare delivery are related to HEALTH SOFTWARE SYSTEMS, including

inappropriate software updates and upgrades. The SOFTWARE MAINTENANCE PROCESS is therefore as important as the software development PROCESS. It is shown in Figure 2 and described in Clause 6.

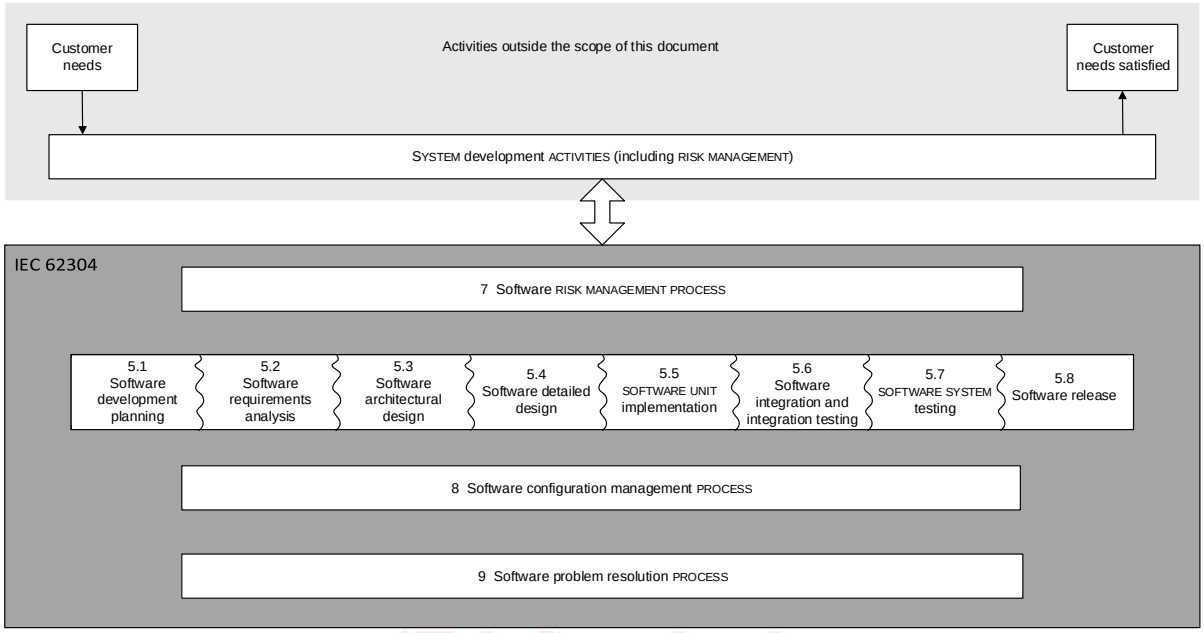

Figure 1 – Overview of software development PROCESSES and ACTIVITIES

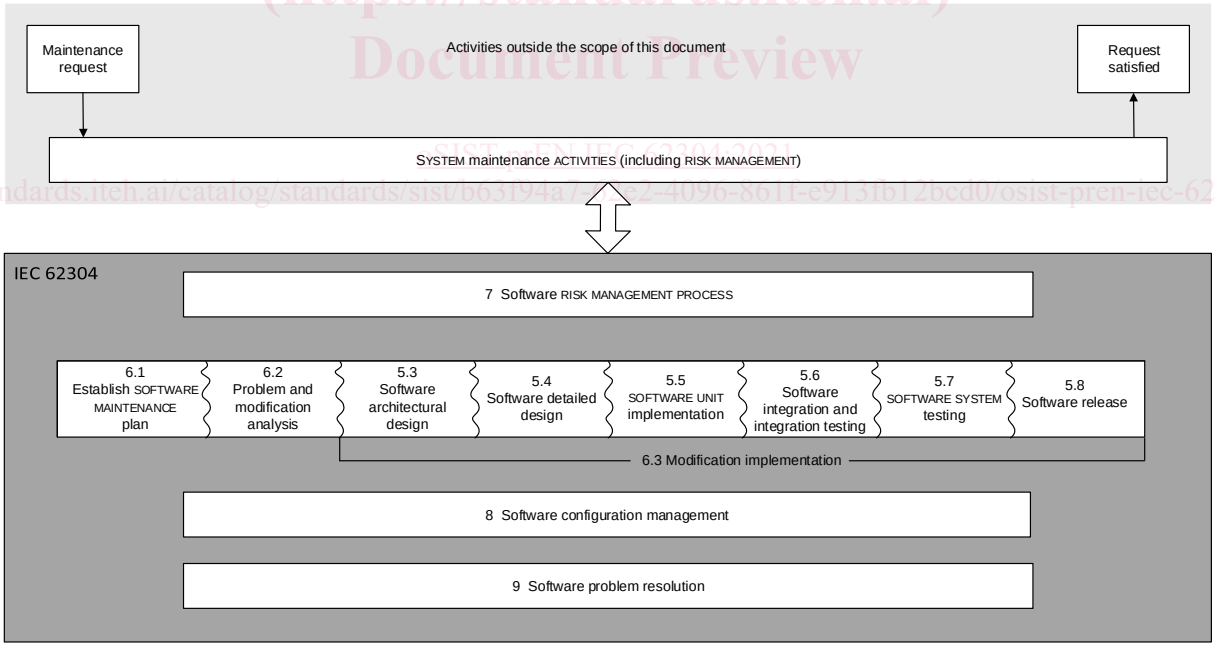

Figure 2 – Overview of SOFTWARE MAINTENANCE PROCESSES and ACTIVITIES

This document identifies two additional supporting PROCESSES considered essential for developing safe HEALTH SOFTWARE. They are the software configuration management PROCESS (Clause 8) and the software problem resolution PROCESS (Clause 9).

This document does not specify a specific organizational structure nor responsibilities within the organization of the MANUFACTURER to perform PROCESSES, ACTIVITIES, and TASKS. This document specifies planning of software development, maintenance and supporting PROCESS ACTIVITIES, and the completion of the ACTIVITIES or TASKS for conformance with this document.

This document does not prescribe the name, format, or explicit content of the documentation to be produced. This document calls for adequate evidence of required ACTIVITIES and TASKS by documentation. Regardless how content is structured and packaged, it is expected that a controlled documentation PROCESS is in place. This document does not prescribe a specific life cycle model. The users of this document are responsible for selecting a life cycle model for the software project and for mapping the PROCESSES, ACTIVITIES, and TASKS in this document onto that model.

Annex A provides rationale for the clauses of this document. Annex B provides guidance on the provisions of this document.

HEALTH SOFTWARE – SOFTWARE LIFE CYCLE PROCESSES

1 Scope

1.1 * Purpose

This document defines the development and maintenance life cycle requirements for HEALTH SOFTWARE. The set of PROCESSES, ACTIVITIES, and TASKS described in this document establishes a common framework for HEALTH SOFTWARE life cycle PROCESSES.

1.2 * Field of application

This document applies to the development and maintenance of HEALTH SOFTWARE by a MANUFACTURER. MEDICAL DEVICE SOFTWARE is a subset of HEALTH SOFTWARE (see Figure 3). Therefore, this document applies to:

– software as part of a MEDICAL DEVICE;

– software as part of specific health hardware;

– software as a medical device (SaMD);

– software-only product for other health use.

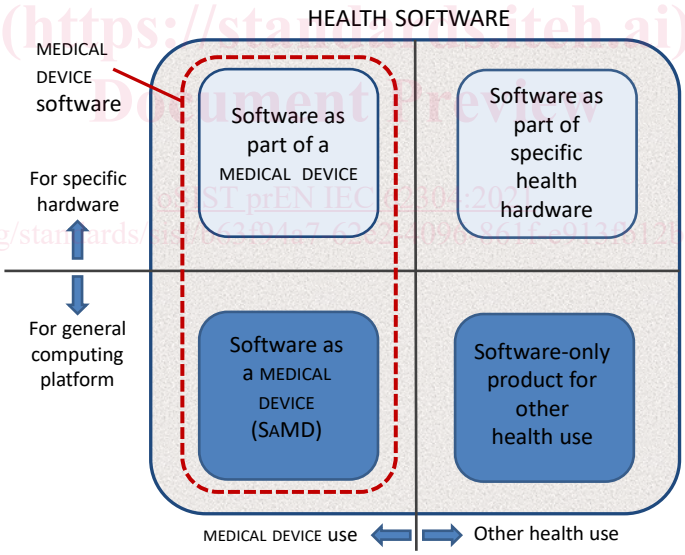

Figure 3 – HEALTH SOFTWARE field of application

NOTE 1 Examples of HEALTH SOFTWARE include the following:

1) HEALTH SOFTWARE not part of a MEDICAL DEVICE: mobile applications running on devices without physiologic sensors or detectors, hospital information systems;

2) MEDICAL DEVICE SOFTWARE: software that is an integral part of a device such as a infusion pump or dialysis machine;

3) software as a MEDICAL DEVICE (SaMD): Software that is itself a MEDICAL DEVICE, such as a software application that reviews images generated by an MRI. For definition of software as a MEDICAL DEVICE see IMDRF/SaMD/WG/N10Final:2013 [33].

4) software as a service, i.e., software executed in an external environment, providing calculation-results that fulfil the definition of a MEDICAL DEVICE.

NOTE 2 This document can be used in the development and maintenance of health software. Before any type of software can be placed into service, activities are necessary at the SYSTEM level. These SYSTEM activities are not covered by this document (see Figure 1), but can be found in related product standards (e.g., IEC 60601-1 [1] or

IEC 82304-1 [15]). For software as a medical device (SaMD) additional guidance on activities at a system level (e.g. clinical EVALUATION) can be found in regulatory authority guidance documents.

This document describes PROCESSES that are intended to be applied to software which executes on a processor or which is executed by other software (for example an interpreter) which executes on a processor.

This document applies regardless of the persistent storage device(s) used to store the software (for example: hard disk, optical disk, permanent or flash memory).

This document applies regardless of the method of delivery of the software (for example: transmission by network or email, EEPROM, Smart Drive, Cloud). The method of software delivery itself is not considered HEALTH SOFTWARE.

This document does not cover VALIDATION and release for INTENDED USE, even when the product consists entirely of software. It also does not cover software lifecycle steps after release for INTENDED USE of the product, including implementation, configuration, integration (with other systems), go-live, clinical use, operations, decommissioning or disposal, other than ACTIVITIES involving maintenance of the software.

NOTE 3 If a product incorporates embedded software intended to be executed on a processor, the requirements of this document apply to the software, including the requirements concerning SOFTWARE OF UNKNOWN PROVENANCE (SOUP) – see 8.1.2).

1.3 Relationship to other standards

This HEALTH SOFTWARE life cycle document is written in a way that it may be used together with referencing standards when developing and maintaining a product that includes HEALTH SOFTWARE.

1.4 Conformance

Conformance with this document is defined as implementing all of the PROCESSES, ACTIVITIES, and TASKS identified in this document in accordance with the software safety class.

NOTE 1 The software safety classes assigned to each requirement are identified in the normative text following the requirement.

Conformance is determined by inspection of all documentation required by this document including the RISK MANAGEMENT FILE, and assessment of the PROCESSES, ACTIVITIES and TASKS required for the software safety class.

Conformance of LEGACY SOFTWARE may be demonstrated by implementing subclause 4.5.

NOTE 2 This assessment could be carried out by internal or external audit.

NOTE 3 The assessment allows for flexibility in the methods of implementing the PROCESSES and performing the ACTIVITIES and TASKS..

NOTE 4 Where any requirements contain "as appropriate" and were not performed, documentation for the justification is necessary for this assessment.

2 * Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 14971, *Medical devices – Application of risk management to medical devices*