

SLOVENSKI STANDARD oSIST prEN 17210:2019

01-julij-2019

Dostopnost in uporabnost grajenega okolja - Funkcionalne zahteve

Accessibility and usability of the built environment - Functional requirements

Barrierefreiheit und Nutzbarkeit der gebauten Umgebung. Funktionale Anforderungen

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Ta slovenski standard je istoveten z: prEN 17210

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en-1/210-202

ICS:

91.040.01 Stavbe na splošno Buildings in general

oSIST prEN 17210:2019 en,fr,de

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EUROPEAN STANDARD NORME EUROPÉENNE **EUROPÄISCHE NORM**

DRAFT prEN 17210

April 2019

ICS 91.040.01

English version

Accessibility and usability of the built environment -Functional requirements

Barrierefreiheit und Nutzbarkeit der gebauten Umgebung. Funktionale Anforderungen

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European foreword

This document (prEN 17210:2019) has been prepared by the Joint Technical Committee CEN-CENELEC/JTC 11 "Accessibility in the built environment", the secretariat of which is held by UNE.

This document has been prepared under Mandate M/420 given to CEN, CENELEC and ETSI by the European Commission and the European Free Trade Association in support of European accessibility requirements for public procurement in the built environment.

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Introduction

This document has been developed in response to mandate M/420 of the European Commission, providing a standard for procurement of an accessible and usable built environment. The main goal of this document is to contribute to the implementation of the United Nations Convention on the Rights of Persons with Disabilities (CRPD) in Europe.

The functional requirements and recommendations in this document are formulated with qualitative terms and describe the objectives which have to be reached, based on the diversity that a wide range of users presents (goals for protection) and can be used as criteria for awarding public contracts (in support of the Public Procurement Directives) as well as for other purposes, i.e. for accessibility legislation. This document does not prescribe or describe how these functional requirements should be met and thus it is not intended that it will conflict with national accessibility standards.

This document specifies a range of functional accessibility and usability requirements and recommendations for many of the elements of construction, assembly, interior settings, components and fittings, which comprise the built environment. These functional accessibility requirements relate to the constructional aspects of outdoor pedestrian and urban areas; approaches and access to buildings; indoor circulation and use of facilities within buildings; egress from buildings in the normal course of events; and evacuation in the event of an emergency.

The functional accessibility and usability requirements in this document are based on the widest range of user needs and target groups as identified in Phase I of Mandate M/420. These requirements support the diversity of all persons and a life-course perspective, i.e. persons with physical impairments, persons with sensory impairments, persons with allergies, persons with learning difficulties/cognitive impairments and persons with mental-ill-health, persons with age-related conditions, but also persons in different stages of life, as children, adults and older persons.

This document also specifies the functional accessibility and usability requirements and recommendations to enable the use of wheeled mobility devices in the built environment. The type of wheeled mobility devices to be facilitated, and consequently the amount of space to be allocated, may be determined by National standards or regulations and/or a procuring body may specify the provision of space for larger electric wheelchairs and mobility scooters in certain types of buildings.

For the purposes of this document, the term 'accessibility' refers to both 'accessibility and usability'.

For specific building uses (see Clauses 16 to 20), such as accommodation, cultural, leisure and sport use, administrative, service and employment buildings, outdoor and urban areas and transport facilities; the basic functional accessibility requirements are supplemented by key requirements and recommendations supported by other related standards or guidance documents.

This document is based to a great extent on ISO 21542:2011 *Building construction – Accessibility and usability of the built environment* (under revision) and where not sufficient, supplemented with references to alternative and/or complementary documents (identified in Phase I of Mandate M/420).

This document is intended to assist primarily public procurers and also architects, engineers, facility managers, ergonomists and other stakeholders in their respective areas of work, enabling them to require, specify, design and assess conformity related to the accessibility of the built environment, using a common framework and a common language, thus ensuring accessibility for all.

As a general structure, explanations on the motives for the requirements and recommendations given in this standard are given in previous short informative 'Rationale', understood as a background.

The technical performance criteria to fulfil the functional requirements given in this document, based on classes, detailed dimensions, etc. will be defined by a CEN-CENELEC Technical Report "Accessibility and usability of the built environment - Technical performance criteria and specifications" (NWI JT011002), currently under development, and may also be determined by National standards.

Another CEN-CENELEC Technical Report on the assessment of conformity to the functional requirements given in this document and the technical specifications given in NWI JT011002 is currently also under development.

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1 Scope

This document describes basic, common minimum functional requirements and recommendations for an accessible and usable built environment, following the Design for All/Universal Design principles which will facilitate equitable and safe use for a wide range of users, including persons with disabilities.

The requirements and recommendations given in this document are applicable across the full spectrum of the built environment.

These functional accessibility and usability requirements and recommendations are relevant to the design, construction, refurbishment or adaptation, and maintenance of built environments including outdoor pedestrian and urban areas.

NOTE 1 Design for All and Universal Design share a similar inclusive design philosophy. "Universal Design" means the design of products, environments, programmes and services to be usable by all people, to the greatest extent possible, without the need for adaptation or specialized design. "Universal Design" does not exclude assistive devices for particular groups of persons with disabilities where this is needed.

NOTE 2 Terms such as "design for all", "universal design", "accessible design", "barrier-free design", "inclusive design" and "transgenerational design" are often used interchangeably with the same meaning.

NOTE 3 This document does not cover management and maintenance issues, but provides basic information in Annex B.

NOTE 4 All figures are provided as examples. They are described by their title and key and do not provide additional information. Some figures show negative examples to be avoided; these are identified by the insertion of a red cross on them. A list of all the figures included is this standard is given in the informative Annex C.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 54-23, Fire detection and fire alarm systems - Part 23: Visual alarm devices

EN 81-20, Safety rules for the construction and installation of lifts - Lifts for the transport of persons and goods - Part 20: Passenger and goods passenger lifts

EN 81-40, Safety rules for the construction and installation of lifts - Special lifts for the transport of persons and goods - Part 40: Stairlifts and inclined lifting platforms intended for persons with impaired mobility

EN 81-41, Safety rules for the construction and installation of lifts - Special lifts for the transport of persons and goods - Part 41: Vertical lifting platforms intended for use by persons with impaired mobility

EN 81-70, Safety rules for the construction and installation of lifts - Special lifts for the transport of persons and goods - Part 70: Accessibility to lifts for persons including persons with disability

EN 81-72, Safety rules for the construction and installation of lifts - Particular applications for passenger and goods passenger lifts - Part 72: Firefighters lifts

CEN/TS 81-76, Safety rules for the construction and installation of lifts - Particular applications for passengers and goods passenger lifts - Part 76: Evacuation of disabled persons using lifts

EN 115-1, Safety of escalators and moving walks - Part 1: Construction and installation

EN 12183, Manual wheelchairs - Requirements and test methods

EN 12184, Electrically powered wheelchairs, scooters and their chargers - Requirements and test methods

EN 16005, Power operated pedestrian doorsets - Safety in use - Requirements and test methods

EN 301549, Accessibility requirements for ICT products and services

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at http://www.electropedia.org/
- ISO Online browsing platform: available at http://www.iso.org/obp

3.1

accessibility

provision of buildings, parts of buildings, or outdoor built environments for people, regardless of disability, age or gender, to be able to gain access to them, into them, to use them and exit from them

Note 1 to entry: Accessibility includes ease of independent approach, entry, evacuation and/or use of a building and its services and facilities, and outdoor spaces by all of the potential users with an assurance of individual health, safety and welfare during the course of those activities.

[SOURCE: ISO 21542:2011, definition 3.2, modified]

3.2

area of rescue assistance

building space directly adjoining, and visible from, a main vertical evacuation route, robustly and reliably protected from heat, smoke and flame during and after a fire, where people requiring assistance can temporarily wait with confidence for further information, instructions, and/or rescue assistance, without obstructing or interfering with the evacuation travel of other building users

Note 1 to entry: "Robust" means structurally hardened and resistant to mechanical damage during the fire and for a period of time afterwards, i.e. the cooling phase.

[SOURCE: ISO 21542:2011, definition 3.3]

3.3

assisted evacuation

strategy that exists during which a designated person or persons provide assistance, during an emergency, to another person to leave a building or a specific part of the built environment and to reach a final place of safety

[SOURCE: ISO 21542:2011, definition 3.4]

3.4

assistive product

product especially produced or generally available, for preventing, compensating for, monitoring, relieving or neutralizing impairments, activity limitations and participation restrictions

 $\label{eq:example_problem} \textbf{EXAMPLE} \ \ \textbf{Devices, equipment, instruments, technology and software.}$

[SOURCE: ISO 21542:2011, definition 3.5]

3.5

assistive technology

equipment, product, system, hardware, software or service that is used to increase, maintain or improve capabilities of persons

Note 1 to entry: Assistive technology is an umbrella term that is broader than assistive products.

Note 2 to entry: Assistive technology can include assistive services, and professional services needed for assessment, recommendation and provision.

[SOURCE: ISO/IEC Guide 71:2014, 2.16, modified – "individuals" replaced by "persons" for consistency within this document]

3.6

audio description

verbal narration that conveys the visual description of a presentation or performance

[SOURCE: ISO 21542:2011, definition 3.7]

3.7

built environment

external and internal environments and any element, component or fitting that is commissioned, designed, constructed and managed for use by people

[SOURCE: ISO 21542:2011, definition 3.10, modified – deleted Note 1 to entry.]

3.8

circulation space

[SOURCE: ISO 21542:2011, definition 3.11, modified]

3.9

contraflow

(fire) emergency access by fire fighters or rescue teams into a building and towards a fire, while people are still moving away from the fire and evacuating the building

[SOURCE: ISO 21542:2011, definition 3.14]

3.10

cyclability/bikeability

conditions in a village, town or outdoor area associated with transport-related cycling, including for example: bike route density, cycle route separation, connectivity, topography and destination density

[SOURCE Patricia Jasmin Krenn, Pekka Oja, Sylvia Titze, Development of a Bikeability Index to Assess the Bicycle-Friendliness of Urban Environments; Open Journal of Civil Engineering, 2015, 5, 451-459, https://file.scirp.org/pdf/OJCE 2015123114394282.pdf]

3.11

disorientation

permanent or temporary inability of people to orient themselves with regard to space, time and context in either the built environment or virtual environment

Note 1 to entry: Acute disorientation brought on by the use of alcohol, "social" drugs and some medicines, or dramatic alterations in a person's circumstances, e.g. involvement in a fire incident, is not uncommon. Long term progressive disorientation is a symptom of a variety of psychological and/or neurological disorders.

[SOURCE: ISO 21542:2011, definition 3.15, modified]

3.12

evacuation lift

lift that can be used, during an emergency, for self or assisted egress

[SOURCE: ISO 21542:2011, definition 3.18]

3.13

fire compartment

enclosed space, which may be subdivided, separated from adjoining spaces by fire barriers

[SOURCE: ISO 13943:2017, definition 3.120]

3.14

fire engineering strategy

coherent and purposeful arrangement of fire prevention, fire protection and fire management measures which is developed in order to attain specified fire engineering design objectives

Note 1 to entry: Some "fire safety objectives" may be required by national legislation/regulations.

[SOURCE: ISO 21542:2011, definition 3.22]

3.15

fire prevention

all measures necessary to prevent an outbreak of fire in a building, including such secondary activities as fire research and education of the public concerning fire hazard

[SOURCE: ISO 21542:2011, definition 3.23]

3.16

fire protection

use of spatial planning, building design, construction, services, systems, personnel and equipment in order to control and extinguish fire, and minimize any adverse or harmful environmental impacts caused

[SOURCE: ISO 21542:2011, definition 3.24]

3.17

fire resistance

ability of an element of construction to withstand or give protection from heat, smoke and flame for a period of time

Note 1 to entry: Adapted from ISO 13943:2008.

[SOURCE: ISO 21542:2011, definition 3.25, modified]

3.18

fire resisting doorset

doorset, properly installed or mounted on site, the function of which is to resist the passage of heat, smoke and flame for a specified time during a fire

[SOURCE: ISO 21542:2011, definition 3.26]

3.19

flush kerb

kerb whereby the edge of the footway/pavement is at the same level as adjoining carriageway (road)

[SOURCE: ISO 23599:2012, definition 2.2]

3.20

footpath

path for the exclusive use of pedestrians and users of mobility devices which is not adjacent to a carriageway (road)

3.21

footway

part of the highway adjacent to the carriageway (road) on which the pedestrians and users of mobility devices have exclusive access, commonly known as the pavement. For ease of understanding and to clearly distinguish this from a footpath the term pavement is used in this EN

3.22

going

tread

(stair) horizontal distance between two consecutive nosings, measured on the centre line

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[SOURCE: ISO 21542:2011, definition 3.27]-17210-2021

3.23

going

(ramp) horizontal distance between the start and finish of a flight of a ramp

[SOURCE: ISO 21542:2011, definition 3.28]

3.24

guiding pattern

tactile walking surface indicators (TWSIs) to indicate a direction of travel

[SOURCE: ISO 21542:2011, definition 3.29]

3.25

handrail

component of a stair or of a ramp or other building components that provides guidance, balance and support

Note 1 to entry: Adapted from ISO 6707-1:2004, 5.2.73.

[SOURCE: ISO 21542:2011, definition 3.31]