
**Information technology — Office
equipment — Determination of chemical
emission rates from electronic equipment**

*Technologies de l'information — Équipement de bureau —
Détermination des taux d'émission chimique d'un équipement
électronique*

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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: [Foreword - Supplementary information](#)

ISO/IEC 28360 was prepared by Ecma International (as ECMA-328) and was adopted, under a special "fast-track" procedure, by Joint Technical Committee ISO/IEC JTC 1, Information technology, in parallel with its approval by national bodies of ISO and IEC.

This third edition cancels and replaces the second edition (ISO 28360:2012), which has been technically revised.

Introduction

Globally, governmental agencies, academic institutions, environmental organizations and manufacturers have developed methods to determine chemical emissions from electronic equipment. These attempts however, resulted in a range of tests from which the results are not necessarily comparable, either qualitatively or quantitatively.

Following the publications of the 1st edition of ECMA-328 and the “Test method for the determination of emissions from Hard Copy Devices” (RAL-UZ 122), experts from the BAM and Ecma have collaborated to harmonise methods to determine the chemical emission rates from ICT & CE equipment in this 2nd edition.

In addition to stricter test procedures, the second edition uses generalised emission formulae, and their derivations developed in Annex C, to calculate emission rates from concentrations of analytes that are measured in Emission Test Chambers.

The 3rd edition was fully aligned with the 1st edition of ISO/IEC 28360:2007 adopted under ISO/IEC JTC 1's fast track procedure and published in September 2007.

In addition, the 4th edition fixes a number of errata on ISO/IEC 28360:2007 that JTC 1/SC 28 identified.

Following the publications of the 4th edition of ECMA-328 and the “Test method for the determination of emissions from Hard Copy Devices” (RAL-UZ 122), experts from the BAM, WKI, JBMIA and Ecma have collaborated to harmonise methods to determine the Fine Particle (FP) and Ultrafine Particle (UFP) emissions from hard copy devices in the 5th edition.

The 6th edition of ECMA-328 was aligned with the 2nd edition of ISO/IEC 28360:2012, and it added a new ozone calculation method. “Test method for the determination of emission from Hard Copy Devices” (RAL-UZ 122) has been replaced by “Test method for the determination of emission from Hard Copy Devices” (RAL-UZ 171) published in January 2013. Therefore, “RAL-UZ 122 option” is replaced with “RAL-UZ 171 option” in the 6th edition.

Information technology — Office equipment — Determination of chemical emission rates from electronic equipment

1 Scope

This International Standard specifies methods to determine chemical emission rates of *Analyte* from *ICT & CE equipment* during intended operation in an Emission Test Chamber (ETC).

The methods comprise preparation, sampling (or monitoring) in a controlled ETC, storage and analysis, calculation and reporting of emission rates.

This International Standard includes specific methods for equipment using consumables, such as printers, and equipment not using consumables, such as monitors and PC's. Annex A specifies monochrome and colour print patterns for use in the operating phase of EUT using *consumables (e.g. paper)*.

Examples of EUT that do not use consumables are:

- Monitors and TV sets (CRT, Plasma, LCD, Rear projector, Beamer)
- Video (VCR, DVD Player/Recorder, Camcorder).
- SAT Receiver (Set-Top Box).
- Audio units (CD Player/Recorder, Home theatre Systems, Audio Home Systems, Micro-/Mini, Midi Systems, Amplifier, Receiver).
- Portable Audio (CD Player, MP 3 Player, Radio recorder, Clock radio etc).
- Computer (desktop, tower, server), portable computers (Notebooks).

Emission rates from EUT using consumables may also be determined according to additional requirements identified by "RAL-UZ 171 Option".

Calculations use the generalised model and approximations thereof as developed in Annex C.

The emission rates determined with this method may be used to compare equipment in the same class.

Predictions of "real indoor" *concentrations* from the determined *emission rates* are outside the scope of this International Standard.

2 Conformance

Determinations of emission rates and total number of emitted particles conform to this International Standard when:

1. Executed using a Quality Assurance Project Plan, Quality Assurance and Quality Control as specified in ISO 16000-9;
2. Tested in a controlled ETC as specified in [Clause 7](#);
3. Sampled/monitored and calculated as specified in [Clause 8](#) and Annex B;

4. Reported as specified in [Clause 9](#).

For EUT using consumables, determinations according to additional requirements identified by “RAL-UZ 171 Option” herein conform to the RAL-UZ 171 Option.

3 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ECMA-74, *Measurement of Airborne Noise emitted by Information Technology and Telecommunications Equipment*

ISO 554:1976, *Standard atmospheres for conditioning and/or testing – Specifications*

ISO 13655:1996, *Graphic technology – Spectral Measurements and colorimetric computation for graphic arts images*

ISO 16000-3:2001, *Indoor air – Part 3: Determination of formaldehyde and other carbonyl compounds – Active sampling method*

ISO 16000-6:2011, *Indoor air – Part 6: Determination of volatile organic compounds in indoor and chamber air by active sampling on TENAX TA sorbent, thermal desorption and gas chromatography using MS/FID*

ISO 16000-9:2006, *Indoor air – Part 9: Determination of the emission of volatile organic compounds from building products and furnishing – Emission test chamber method*

ISO 16017-1:2000, *Indoor ambient and workplace air - Sampling and analysis of volatile organic compounds by sorbent tube / thermal desorption / capillary gas chromatography – Part 1: Pumped sampling*

EN 55013:2013, *Sound and Television Broadcast Receivers and associated equipment – Radio disturbance characteristics – Limits and methods for measurement*

CIE 15:2004, *Commission Internationale de l'Eclairage – Colorimetry, 3rd edition*

4 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

4.1

averaged concentration time series

simple Moving Average of total particle number concentration (Cp) over 31±3 seconds

4.2

averaged ozone concentration time series

Simple Moving Average of ozone concentration (Co3) over 80±5 seconds

4.3

aerosol

[suspension](#) of fine [solid](#) particles and/or [liquid](#) droplets in a [gas](#)

4.4

aerosol measuring system

AMS

device for measuring the total number concentration of aerosol particles within a size range at a certain frequency

4.5**air exchange rate****n**ratio (n) of the volume of clean air brought into the ETC per hour [m^3/h] to the unloaded ETC volume [m^3]**4.6****air velocity**air speed [m/s] measured in the unloaded ETC**4.7****analyte**

volatile organic compounds (VOC), carbonyl compounds, ozone, particulate matter, fine particles (FP) and ultrafine particles (UFP)

4.8**condensation particle counter****CPC**

AMS capable to measure the total particle number concentration

NOTE AMS consist of a flow meter, a particle counting device, a computer and suitable software. An AMS may also be equipped with a particle size classifier.

4.9**consumables**

toner, ink, paper and ribbon

4.10**emission test chamber****ETC**

enclosure with controlled operational parameters for testing analyte mass emitted from EUT

4.11**equipment under test****EUT**

functional and complete ICT or CE equipment from which chemical emission rates are determined

4.12**fast AMS**

AMS with integrated particle size classifier

4.13**fine particles****FP**particles with particle size / diameter range between $0.1 \mu\text{m}$ and $2.5 \mu\text{m}$ **4.14****loading factor**

ratio of the EUT volume to the volume of the unloaded ETC

4.15**hard copy devices**

class of EUT using Consumables that includes printers, (Photo)copiers and Multi Functional Devices (MFD)

4.16**maximum usage time before testing****MUT**

<EUT using consumables> ratio between the total number of prints carried out by the EUT and the printing speed of the EUT

NOTE Maximum usage time is the maximum permitted time of operation before testing in order to consider the EUT as newly manufactured equipment for testing purposes.

4.17

operating phase

phase in which the EUT is performing its intended functions

4.18

particle

solid or liquid matter with defined physical boundaries suspended in a gas

4.19

particle emission rate

PER

averaged emission rate, i.e. total number of particles in a specified particle size range emitted during the operating phase

4.20

particle emission rate

PER(t)

time dependent emission rate of particles in a specified particle size range after the start of the operating phase

4.21

particle loss-rate coefficient

β

coefficient describes the loss of particles in a specified particle size range in an ETC

4.22

particle size / particle diameter

measurement category to describe the physical dimension of a particle

NOTE

The term particle size is often used as a synonym for particle diameter. The particle diameter is used to assign a particle to a particle size class (e.g. UFP).

4.23

particulate matter

PM

quantity of particles measured by gravimetric methods

4.24

pre-operating phase

phase in which the EUT is connected to an electrical supply before the EUT is able to enter the operating phase

NOTE

The pre-operating phase can include warming-up and energy saving modes.

4.25

post-operating phase

phase following the operating phase

NOTE

The post-operating can include energy saving modes.

4.26

total number of emitted particles

TP

calculated total number of particles emitted in a specified particle size range

4.27**total particle number concentration****C_p**

particle number concentration in a specified particle size range

4.28**total volatile organic compounds****TVOC**

the sum of the concentrations of identified VOC and the concentrations of the converted areas of unidentified peaks using the toluene response factor

NOTE This definition of “total volatile organic compounds” differs from the definition in ISO 16000-6:2011.

4.29**ultrafine particles****UFP**

particles with particle diameter less or equal 0.1 µm

4.30**unit specific emission rate****SER**

mass, in micrograms, of a specific analyte emitted per hour

NOTE If more than one EUT is placed in the ETC, the determined SER is divided by the number of EUTs to obtain the unit specific emission rate SER_u.**4.31****volatile organic compounds****VOC**

compounds that elute between n-hexane and n-hexadecane on an unpolar GC-column

5 Symbols and abbreviated terms**5.1 Abbreviated terms**

AMS	Aerosol Measuring System
CE	Consumer Electronics
CPC	Condensation Particle Counter
DNPH	2,4-Dinitrophenylhydrazine
ETC	Emission Test Chamber
EUT	Equipment Under Test
FP	Fine Particles
FID	Flame Ionisation Detector
GC/MS	Gas chromatography/Mass spectrometry
ICT	Information and Communication Technology
MFD	Multi Functional Device
PTFE	Polytetrafluoroethene

PVC	Polyvinylchloride
rH	Relative humidity
SER	Unit Specific Emission Rate
PER	averaged Particle Emission Rate
PER(t)	time-dependent Particle Emission Rate
TVOC	Total Volatile Organic Compounds
UFP	Ultrafine Particles
VOC	Volatile Organic Compounds

5.2 Symbols

α	Factor in the exponential particle decay function [cm^{-3}]
β	Particle loss-rate coefficient [h^{-1}]
C_s	Average mass concentration [$\mu\text{g m}^{-3}$]
C_{bg}	Background mass concentration [$\mu\text{g m}^{-3}$]
C_0	Initial mass concentration [$\mu\text{g m}^{-3}$]
C_{pre}	Average mass concentration during pre-operating phase [$\mu\text{g m}^{-3}$]
C_{ope}	Average mass concentration during operating phase and optionally during post-operating phase [$\mu\text{g m}^{-3}$]
C_p	Total particle number concentration [cm^{-3}]
$C_{p,BG}$	Background particle number concentration [cm^{-3}]
Co_3	Ozone concentration [mg/m^3]
d	Equivalent Particle Diameter [nm]
m_{after}	Sample filter mass [μg] after sampling
m_{before}	Sample filter mass [μg] before sampling
m_{bg}	Sampled mass for chamber background [μg]
m_{pm}	Mass of particulate matter [μg] deposited on the filter
$m_{ref-after}$	Reference filter mass [μg] after sampling
$m_{ref-before}$	Reference filter mass [μg] before sampling
m_s	Sampled mass [μg]
m_{pre}	Sampled mass [μg] during pre-operating phase
m_{ope}	Sampled mass [μg] during operating and optionally post-operating phase

n	Air exchange rate [h^{-1}]
p	Atmospheric pressure [Pa]
PER	Particle Emission Rate [h^{-1}]
R	gas constant [PaK-1], (for ozone: 339.8 [PaK-1])
SER_{bg}	Background SER [$\mu\text{g h}^{-1}$]
SER_{ope}	SER during operating and optionally post-operating phase [$\mu\text{g h}^{-1}$]
SER_{O_3}	SER for ozone [$\mu\text{g min}^{-1}$]
SER_{pm}	SER for particulate matter [$\mu\text{g h}^{-1}$]
SER_{pre}	SER during pre-operating [$\mu\text{g h}^{-1}$]
SER_u	SER per unit [$\mu\text{g h}^{-1} \text{u}^{-1}$]
T	Ambient temperature [K]
TP	Total Number of Emitted Particles
t_{ope}	Operating phase duration [h]
t_G	Sampling time during operating and optionally post-operating phase [h]
t_{start}	point in time marking the start of operating phase
t_{stop}	point in time marking the end of particle emission
t_{pre}	Pre-operating phase duration [h]
Δt	Time-resolution of the UFP measurement [s]
u	Number of EUTs units
V	ETC volume [m^3]
V_s	Sampled air volume [m^3]
V_{bg}	Sampled air volume [m^3] for determination of C_{bg}
V_{pre}	Sampled air volume [m^3] in pre-operating phase
V_{ope}	Sampled air volume [m^3] in operating and optionally post-operating phase

6 Method overview

The flowchart in Figure 1 illustrates the method; clause numbers are indicated in brackets.