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An American National Standard

## Standard Terminology Relating to Quality and Statistics<sup>1</sup>

This standard is issued under the fixed designation E 456; the number immediately following the designation indicates the year of original adoption or, in the case of revision, the year of last revision. A number in parentheses indicates the year of last reapproval. A superscript epsilon ( $\epsilon$ ) indicates an editorial change since the last revision or reapproval.

This standard has been approved for use by agencies of the Department of Defense.

 $\varepsilon^1$  Note—New terms were added and other terms corrected editorially in January 2009.

## 1. Scope

- 1.1 This standard is the general terminology standard for terms defined in the standards of Committee E11 on Quality and Statistics.
- 1.2 A term in this standard which lists an attribution to an E11 technical standard indicates that the standard is normative for that term. Any changes in the term definition in the normative standard will be editorially changed in this standard. Any terms added to an E11 standard will be editorially added to this standard with an attribution to that standard.
- 1.3 Term definitions that are similar to ISO 3534 will be noted in this standard, but ISO 3534 will not be considered normative for any E11 terms.

## 2. Referenced Documents

- 2.1 ASTM E11 Standards with terms in this standard:<sup>2</sup>
- E 29 Practice for Using Significant Digits in Test Data to Determine Conformance with Specifications
- E 177 Practice for Use of the Terms Precision and Bias in ASTM Test Methods
- E 178 Practice for Dealing With Outlying Observations
- E 1169 Practice for Conducting Ruggedness Tests
- E 1325 Terminology Relating to Design of Experiments
- E 1402 Guide for Sampling Design
- E 1488 Guide for Statistical Procedures to Use in Developing and Applying Test Methods
- E 1994 Practice for Use of Process Oriented AOQL and LTPD Sampling Plans
- E 2234 Practice for Sampling a Stream of Product by Attributes Indexed by AQL
- E 2281 Practice for Process and Measurement Capability Indices
- E 2282 Guide for Defining the Test Result of a Test Method
- E 2334 Practice for Setting an Upper Confidence Bound For a Fraction or Number of Non-Conforming items, or a Rate of Occurrence for Non-conformities, Using Attribute Data, When There is a Zero Response in the Sample
- E 2489 Practice for Statistical Analysis of One-Sample and Two-Sample Interlaboratory Proficiency Testing Programs
- E 2554 Practice for Estimating and Monitoring the Uncertainty of Test Results of a Test Method in a Single Laboratory Using a Control Sample Program
- E 2555 Practice for Factors and Procedures for Applying the MIL-STD-105 Plans in Life and Reliability Inspection
- E 2586 Practice for Calculating and Using Basic Statistics
- E 2587 Practice for Use of Control Charts in Statistical Process Control Practice for Use of Control Charts in Statistical Process Control
- E 2655 Guide for Reporting Uncertainty of Test Results and Use of the Term Measurement Uncertainty in ASTM Test Methods
- 2.2 ISO Standards:
- ISO 3534 Statistics-Vocabulary and Symbols
- Part 1: Probability and General Statistical Terms
- Part 2: Applied Statistics

<sup>&</sup>lt;sup>1</sup> This terminology is under the jurisdiction of ASTM Committee E11 on Quality and Statistics and is the direct responsibility of Subcommittee E11.70 on Editorial/Terminology.

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<sup>&</sup>lt;sup>2</sup> For referenced ASTM standards, visit the ASTM website, www.astm.org, or contact ASTM Customer Service at service@astm.org. For *Annual Book of ASTM Standards*volume information, refer to the standard's Document Summary page on the ASTM website.

## 3. Terminology

acceptance quality limit AQL, n— quality limit that is the worst tolerable process average when a continuing series of lots is submitted for acceptance sampling. accepted reference value, n—a value that serves as an agreed-upon reference for comparison, and which is derived as: (I) a theoretical or established value, based on scientific principles, (2) an assigned or certified value, based on experimental work of some national or international organization, or (3) a consensus or certified value, based on collaborative experimental work under the auspices of a scientific or engineering group. accuracy, n—the closeness of agreement between a test result and an accepted reference value. E 177 aliases, n—in a fractional factorial design, two or more effects which are estimated by the same contrast and which, therefore, cannot be estimated separately. area sampling, n—probability sampling in which a map, rather than a tabulation of sampling units, serves as the sampling frame. E 1402 assignable cause, n—factor that contributes to variation in a process or product output that is feasible to detect and identify (see special cause). E 2587 attributes data, n—observed values or test results that indicate the presence or absence of specific characteristics or counts of occurrences of events in time or space. E 2587 attributes, method of, n—measurement of quality by the method of attributes consists of noting the presence (or absence) of some characteristic or attribute in each of the units in the group under consideration, and counting how many units do (or do not) possess the quality attribute, or how many such events occur in the unit, group, or area. E 2334 average outgoing quality (AOQ)—the average percent defective of outgoing product including all accepted lots or batches, after any defective units found in them are replaced by acceptable units, plus all lots or batches which are not accepted after such lots or batches have been effectively 100 % inspected and all defective units replaced by acceptable units. E 1994 average outgoing quality limit (AOQL)—the maximum of the AOQs for all possible incoming percentages defective for the process, for a given acceptance sampling plan. E 1994 average quality protection—a type of protection in which there is prescribed some chosen value of average percent defective in the product after inspection (average outgoing quality limit (AOQL), that shall not be exceeded in the long run no matter what may be the level of percent defective in the product submitted to the inspector. average run length (ARL)—the average number of times that a process will have been sampled and evaluated before a shift in process level is signaled. E 2587 E 2281 average standard deviation,  $\bar{s}$ , n—arithmetic average of sample standard deviations. **balanced incomplete block design (BIB),** n—an incomplete block design in which each block contains the same number k of different versions from the t versions of a single principal factor arranged so that every pair of versions occurs together in the same number,  $\lambda$ , of blocks from the b blocks. E 1325 batch, in inspection, n—a collection of units of product produced under conditions that are considered uniform and from which a sample is drawn and inspected, and may differ from a collection of units designated as a batch for other purposes, for example, production, shipment, etc. E 2234 **batch size.** n—the number of units of product in a batch. E 2234 bias, n—the difference between the expectation of the test results and an accepted reference value. E 177 **bulk sampling,** n—sampling to prepare a portion of a mass of material that is representative of the whole. E 1402 c chart—control chart that monitors the count of occurrences of an event in a defined increment of time or space. E 2587 center line—line on a control chart depicting the average level of the statistic being monitored. E 2587 chance cause— source of inherent random variation in a process which is predictable within statistical limits (see common cause). E 2587 characteristic, n—a property of items in a sample or population which, when measured, counted or otherwise observed, helps to distinguish between the items. E 2282 check sample—see control sample. E 2554 classification of defects, n—the enumeration of possible defects of the unit of product arranged according to their seriousness, that is, critical, major, or minor defect. E 2234 cluster sampling, n—sampling in which the sampling unit consists of a group of subunits, all of which are measured for sampled E 1402 coefficient or variation, CV—for a nonnegative characteristic, the ratio of the standard deviation to the mean for a population or sample. E 2586 collaborative study, n—interlaboratory study in which each laboratory uses the defined method of analysis to analyze identical portions of homogeneous materials to assess the performance characteristics obtained for that method of analysis. E 2489 collaborative trial, *n*—see collaborative study. E 2489 common cause—see chance cause. E 2587 **completely randomized design,** n—a design in which the treatments are assigned at random to the full set of experimental units. E 1325 completely randomized factorial design, n—a factorial experiment (including all replications) run in a completely randomized composite design, n—a design developed specifically for fitting second order response surfaces to study curvature, constructed by adding further selected treatments to those obtained from a  $2^n$  factorial (or its fraction). E 1325 confidence bound, *n*—see confidence limit. E 2334 confidence coefficient, n—the value, C, of the probability associated with a confidence interval or statistical coverage interval. It ISO 3534-1 is often expressed as a percentage. confidence interval, n—an interval estimate of a population parameter, calculated such that there is a given long-run probability that the parameter is included in the interval. E 2334 confidence level, *n*—see confidence coefficient. E 2334 confidence limit, n—each of the limits,  $T_1$  and  $T_2$ , of the two sided confidence interval, or the limit T of the one sided confidence **E2334**—the upper or lower limit of a confidence interval for a population parameter. **confounded factorial design,** n—a factorial experiment in which only a fraction of the treatment combinations are run in each block and where the selection of the treatment combinations assigned to each block is arranged so that one or more prescribed effects is(are) confounded with the block effect(s), while the other effects remain free from confounding. E 1325 confounding, n—combining indistinguishably the main effect of a factor or a differential effect between factors (interactions) with the effect of other factor(s), block factor(s) or interactions(s). E 1325 consumer's risk—the probability that a lot whose percentage defective is equal to the LTPD will be accepted by the plan. E 1994 **contrast,** n—a linear function of the observations for which the sum of the coefficients is zero. E 1325 contrast analysis, n—a technique for estimating the parameters of a model and making hypothesis tests on preselected linear combinations of the treatments (contrasts). control chart, n—--chart on which are plotted a statistical measure of a subgroup versus time of sampling along with limits based on the statistical distribution of that measure so as to indicate how much common, or chance, cause variation is inherent in the process or product. control chart factor, n—a tabulated constant, depending on sample size, used to convert specified statistics or parameters into a central line value or control limit appropriate to the control chart. control limits, n—limits on a control chart that are used as criteria for signaling the need for action or judging whether a set of data does or does not indicate a state of statistical control based on a prescribed degree of risk. E 2587 control sample, n—sample taken from a stable, homogeneous material for the purposes of monitoring the performance of a test method in a laboratory. E 2554 **critical defect,** n—a defect that judgment and experience indicate would result in hazardous or unsafe conditions for individuals using, maintaining, or depending upon the product, or a defect that judgment and experience indicate is likely to prevent performance of the function of a major end item. E 2234 critical defective, n—a unit of product which contains one or more critical defects and may also contain major and/or minor E 2234 **defect,** n—any nonconformance of the unit of product with specified requirements. E 2234 **defective,** *n*—a unit of product which contains one or more defects. E 2234 **defects per hundred units,** n—any given quantity of units of product is one hundred times the number of defects contained therein (one or more defects being possible in any unit of product) divided by the total number of units of product, that is: Defects per hundred units =  $\frac{\text{Number of defects} \times 100}{\text{Number of units inspected}}$ E 2234 dependent variable, n—See response variable. E 1325 design of experiments, n—the arrangement in which an experimental program is to be conducted, and the selection of the levels (versions) of one or more factors or factor combinations to be included in the experiment. Synonyms include experiment design and experimental design. double sampling plan, n—a multiple sampling plan in which up to two samplings can be taken and evaluated to accept or reject **empirical percentile**, *n*—estimate of a population percentile using the sample data. This is a sample value such that a percentage E 2586 p of the sample is less than that value. E 2655 **error of result,** n—a test result minus the accepted reference value of the characteristic. **expanded uncertainty, U,** n—uncertainty reported as a multiple of the standard uncertainty. E 2655 evolutionary operation (EVOP), n— a sequential form of experimentation conducted in production facilities during regular E 1325 production. experimental design, n—see design of experiments. E 1325 **experiment space,** n—the materials, equipment, environmental conditions and so forth that are available for conducting an

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experiment.

**experimental unit,** n—a portion of the experiment space to which a treatment is applied or assigned in the experiment. **factorial experiment (general),** n— in general, an experiment in which all possible treatments formed from two or more factors, each being studied at two or more levels (versions) are examined so that interactions (differential effects) as well as main effects can be estimated.  $2^n$  factorial experiment, n—a factorial experiment in which n factors are studied, each of them in two levels (versions). **fractional factorial design**, n—a factorial experiment in which only an adequately chosen fraction of the treatments required for the complete factorial experiment is selected to be run. E 1325 frame, n—a list, compiled for sampling purposes, which designates all of the sampling units (items or groups) of a population or universe to be considered in a specific study. E 1402 fully nested experiment, n—a nested experiment in which the second factor is nested within levels (versions) of the first factor and each succeeding factor is nested within versions of the previous factor. E 1325 hierarchical experiment, *n*—see nested experiment. E 1325 histogram, n—graphical representation of the frequency distribution of a characteristic consisting of a set of rectangles with area proportional to the frequency. E 2586 **I chart,** n—control chart that monitors the individual subgroup observations. E 2587 incomplete block design, n—a design in which the experiment space is subdivided into blocks in which there are insufficient experimental units available to run a complete set of treatments or replicate of the experiment. E 1325 **inspection,** n—the process of measuring, examining, testing, or otherwise comparing the unit of product with the requirements. E 2234 inspection by attributes, n—inspection whereby either the unit of product is classified simply as defective or non-defective, or the number of defects in the unit of product is counted, with respect to a given requirement or set of requirements. E 2234 **interlaboratory comparison,** n—organization, performance, and evaluation of tests on the same or similar test items by two or more laboratories in accordance with predetermined conditions. **E 2489** interquartile range, IQR, n—the 75 <sup>th</sup> percentile (0.75 quantile) minus the 25<sup>th</sup> percentile (0.25 quantile), for a data set. E 2586 intermediate precision, n—the closeness of agreement between test results obtained under specified intermediate precision conditions. intermediate precision conditions, n— conditions under which test results are obtained with the same test method using test units or test specimens (see Practice E 691. 2 10.3) taken at random from a single quantity of material that is as nearly homogeneous as possible, and with changing conditions such as operator, measuring equipment, location within the laboratory, and time. E 177 **kurtosis**,  $\gamma_2$ ,  $g_2$ , n— for a population or a sample, a measure of the weight of the tails of a distribution relative to the center, calculated as the ratio of the fourth central moment (empirical if a sample, theoretical if a population applies) to the standard deviation (sample, s, or population,  $\sigma$ ) raised to the fourth power, minus 3 (also referred to as excess kurtosis). **level (of a factor),** n—a given value, a specification of procedure or a specific setting of a factor. E 1325 **limiting quality level** (LQL), n—quality level having a specified consumer's risk for a given sampling plan. E 2555 long term standard deviation,  $\sigma_{IT}$ , n—sample standard deviation of all individual (observed) values taken over a long period of time. E 2281 **lot,** *n*—see batch. E 2234 **lot size,** *n*—see batch size. lot quality protection—a type of protection in which there is prescribed some chosen value of limiting percent defective in a lot (lot tolerance percent defective, (LTPD)) and also some chosen value for the probability (called the consumer's risk) of accepting a submitted lot that has a percent defective equal to the lot tolerance percent defective.lot. Lot size—defective.lot. E 1994 lot tolerance percent defective (LTPD)— the percentage of defective units in a batch or lot for which, for purposes of acceptance sampling, the consumer wishes the probability of acceptance to be restricted to a specified low value, specifically 10 % for this practice. This is also referred to by the more general term *limiting quality* taken at 10 % consumer risk. E 1994 E 2587 lower control limit (LCL), n—minimum value of the control chart statistic that indicates statistical control. lower process capability index, C pkl, n—index describing process capability in relation to the lower specification limit.  $\mathbf{E}$ 2281 lower process performance index, P pkl, n—index describing process performance in relation to the lower specification limit. main effect, average effect, n—a term describing a measure for the comparison of the responses at each level (version) of a factor averaged over all levels (versions) of other factors in the experiment. major defect, n—a defect, other than critical, that is likely to result in failure, or to reduce materially the usability of the unit of

major defective, n—a unit of product which contains one or more major defects, and may also contain minor defects but contains

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product for its intended purpose.