



SLOVENSKI STANDARD
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Zaščita industrijske avtomatizacije in nadzornih sistemov - 2-4. del: Zahteve za program varnosti zaščite za ponudnike storitev IACS (IEC 62443-2-4:2015)

Security for industrial automation and control systems - Part 2-4: Security program requirements for IACS service providers (IEC 62443-2-4:2015)

IT-Sicherheit für industrielle Automatisierungssysteme - Teil 2-4: Anforderungen an das IT-Sicherheitsprogramm von Dienstleistern für industrielle Automatisierungssysteme (IEC 62443-2-4:2015)

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Sécurité des automatismes industriels et des systèmes de commande Partie 2-4: Exigences de programme de sécurité pour les fournisseurs de service IACS (IEC 62443-2-4:2015)

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EUROPEAN STANDARD

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April 2019

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**Security for industrial automation and control systems - Part 2-4:
Security program requirements for IACS service providers
(IEC 62443-2-4:2015)**

Sécurité des automatismes industriels et des systèmes de
commande - Partie 2-4: Exigences de programme de
sécurité pour les fournisseurs de service IACS
(IEC 62443-2-4:2015)

IT-Sicherheit für industrielle Automatisierungssysteme - Teil
2-4: Anforderungen an das IT-Sicherheitsprogramm von
Dienstleistern für industrielle Automatisierungssysteme
(IEC 62443-2-4:2015)

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EN IEC 62443-2-4:2019 (E)**European foreword**

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IEC 61508 (series)	NOTE	Harmonized as EN 61508 (series)
IEC 61511 (series)	NOTE	Harmonized as EN 61511 (series)
IEC 62264-1:2013	NOTE	Harmonized as EN 62264-1:2013 (not modified)
IEC 62443-3-3:2013	NOTE	Harmonized as EN IEC 62443-3-3:2019 (not modified)
IEC 62443-4-1	NOTE	Harmonized as EN IEC 62443-4-1
IEC 62443-4-2	NOTE	Harmonized as EN IEC 62443-4-2



IEC 62443-2-4

Edition 1.0 2015-06

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NORME INTERNATIONALE



**Security for industrial automation and control systems –
Part 2-4: Security program requirements for IACS service providers**

**Sécurité des automatismes industriels et des systèmes de commande –
Partie 2-4: Exigences de programme de sécurité pour les fournisseurs de
service IACS**

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INTERNATIONAL ELECTROTECHNICAL COMMISSION

**SECURITY FOR INDUSTRIAL AUTOMATION
AND CONTROL SYSTEMS –**
**Part 2-4: Security program requirements
for IACS service providers**

FOREWORD

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International Standard IEC 62443-2-4 has been prepared by IEC technical committee 65: Industrial-process measurement, control and automation.

This publication contains an attached file in the form of an Excel 97-2003 spreadsheet version of Table A.1. This file is intended to be used as a complement and does not form an integral part of the publication.

The text of this standard is based on the following documents:

CDV	Report on voting
65/545/CDV	65/561A/RVC

Full information on the voting for the approval of this standard can be found in the report on voting indicated in the above table.

This publication has been drafted in accordance with the ISO/IEC Directives, Part 2.

A list of all parts in the IEC 62443 series, published under the general title *Security for industrial automation and control systems*, can be found on the IEC website.

Future standards in this series will carry the new general title as cited above. Titles of existing standards in this series will be updated at the time of the next edition.

The committee has decided that the contents of this publication will remain unchanged until the stability date indicated on the IEC web site under "<http://webstore.iec.ch>" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
- withdrawn,
- replaced by a revised edition, or
- amended.

The contents of the corrigendum of August 2015 have been included in this copy.

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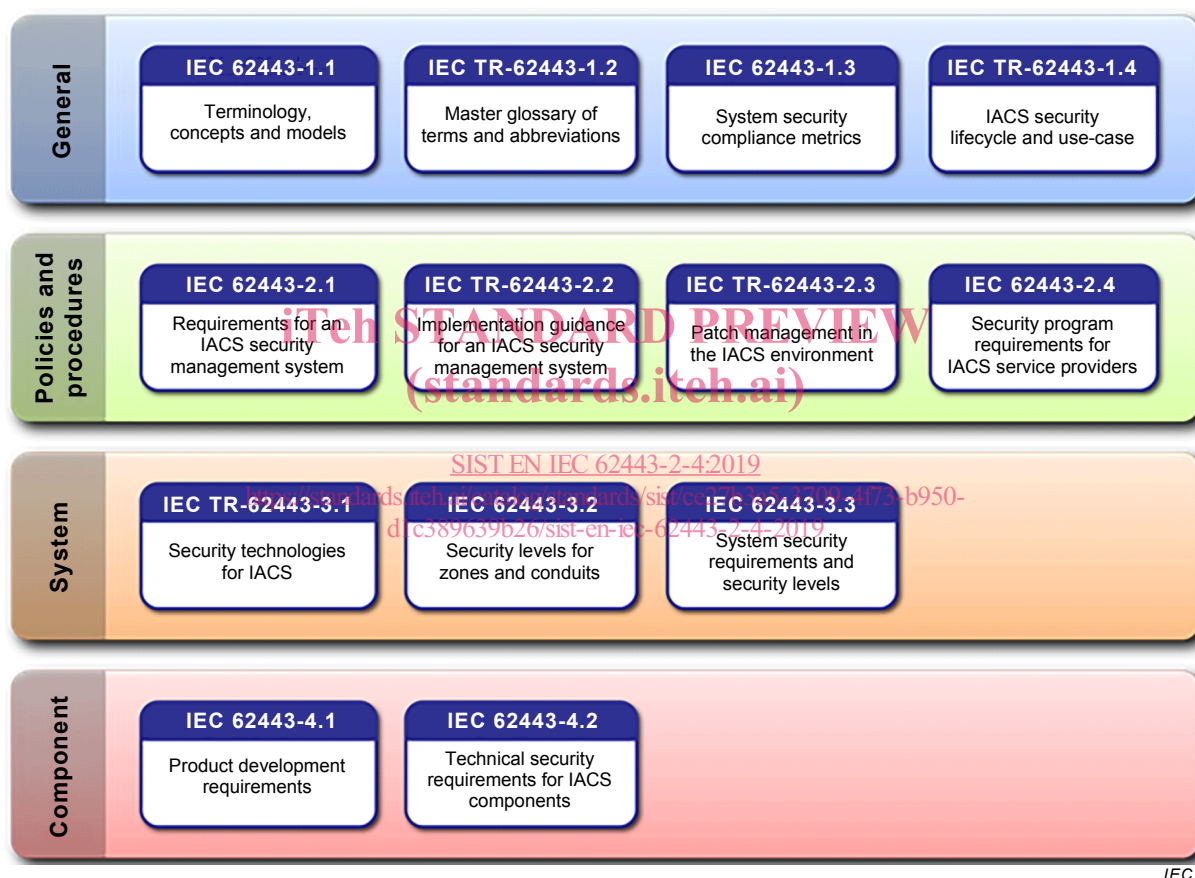
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INTRODUCTION

This standard is the part of the IEC 62443 series that contains security requirements for providers of integration and maintenance services for Industrial Automation and Control Systems (IACS). It has been developed by IEC Technical Committee 65 in collaboration with the International Instrumentation Users Association, referred to as the WIB from its original and now obsolete Dutch name, and ISA 99 committee members.

Figure 1 illustrates the relationship of the different parts of IEC 62443 being developed. Those that are normatively referenced are included in the list of normative references in Clause 2, and those that are referenced for informational purposes or that are in development are listed in the Bibliography.



IEC

Figure 1 – Parts of the IEC 62443 Series

SECURITY FOR INDUSTRIAL AUTOMATION AND CONTROL SYSTEMS –

Part 2-4: Security program requirements for IACS service providers

1 Scope

This part of IEC 62443-2-4 specifies requirements for security capabilities for IACS service providers that they can offer to the asset owner during integration and maintenance activities of an Automation Solution.

NOTE 1 The term “Automation Solution” is used as a proper noun (and therefore capitalized) in this part of IEC 62443 to prevent confusion with other uses of this term.

Collectively, the security capabilities offered by an IACS service provider are referred to as its Security Program. In a related specification, IEC 62443-2-1 describes requirements for the Security Management System of the asset owner.

NOTE 2 In general, these security capabilities are policy, procedure, practice and personnel related.

Figure 2 illustrates how the integration and maintenance capabilities relate to the IACS and the control system product that is integrated into the Automation Solution. Some of these capabilities reference security measures defined in IEC 62443-3-3 that the service provider must ensure are supported in the Automation Solution (either included in the control system product or separately added to the Automation Solution).

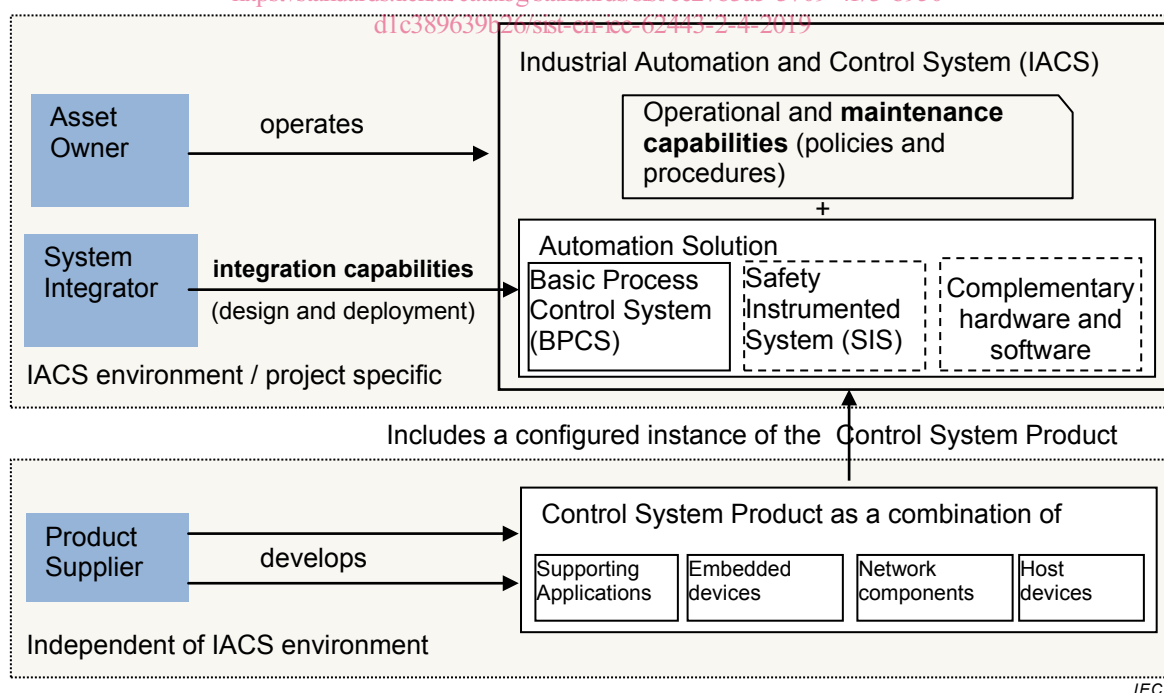


Figure 2 – Scope of service provider capabilities

In Figure 2, the Automation Solution is illustrated to contain a Basic Process Control System (BPCS), optional Safety Instrumented System (SIS), and optional supporting applications, such as advanced control. The dashed boxes indicate that these components are “optional”.

NOTE 3 The term “process” in BPCS may apply to a variety of industrial processes, including continuous processes and manufacturing processes.

NOTE 4 Clause 4.1.4 describes profiles and how they can be used by industry groups and other organizations to adapt this International Standard to their specific environments, including environments not based on an IACS.

NOTE 5 Automation Solutions typically have a single control system (product), but they are not restricted to do so. In general, the Automation Solution is the set of hardware and software, independent of product packaging, that is used to control a physical process (e.g. continuous or manufacturing) as defined by the asset owner.

2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

“None”

3 Terms, definitions, abbreviated terms and acronyms

3.1 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

3.1.1

asset owner

individual or organization responsible for one or more IACSS

Note 1 to entry: Used in place of the generic word end user to provide differentiation.

Note 2 to entry: This definition includes the components that are part of the IACS.

Note 3 to entry: In the context of this standard, asset owner also includes the operator of the IACS.

3.1.2

attack surface

physical and functional interfaces of a system that can be accessed and through which the system can be potentially exploited

Note 1 to entry: The size of the attack surface for a software interface is proportional to the number of methods and parameters defined for the interface. Simple interfaces, therefore, have smaller attack surfaces than complex interfaces.

Note 2 to entry: The size of the attack surface and the number of vulnerabilities are not necessarily related to each other.

3.1.3

Automation Solution

control system and any complementary hardware and software components that have been installed and configured to operate in an IACS

Note 1 to entry: Automation Solution is used as a proper noun in this part of IEC 62443.

Note 2 to entry: The difference between the control system and the Automation Solution is that the control system is incorporated into the Automation Solution design (e.g. a specific number of workstations, controllers, and devices in a specific configuration), which is then implemented. The resulting configuration is referred to as the Automation Solution.

Note 3 to entry: The Automation Solution may be comprised of components from multiple suppliers, including the product supplier of the control system.

3.1.4**basic process control system**

system that responds to input signals from the process, its associated equipment, other programmable systems and/or an operator and generates output signals causing the process and its associated equipment to operate in the desired manner but does not perform any safety integrated functions (SIF)

Note 1 to entry: Safety instrumented functions are specified in the IEC 61508 series.

Note 2 to entry: The term “process” in this definition may apply to a variety of industrial processes, including continuous processes and manufacturing processes.

3.1.5**consultant**

subcontractor that provides expert advice or guidance to the integration or maintenance service provider

3.1.6**control system**

hardware and software components used in the design and implementation of an IACS

Note 1 to entry: As shown in Figure 2, control systems are composed of field devices, embedded control devices, network devices, and host devices (including workstations and servers).

Note 2 to entry: As shown in Figure 2, control systems are represented in the Automation Solution by a BPCS and an optional SIS.

3.1.7**handover**

act of turning an Automation Solution over to the asset owner

Note 1 to entry: Handover effectively transfers responsibility for operations and maintenance of an Automation Solution from the integration service provider to the asset owner and generally occurs after successful completion of system test, often referred to as Site Acceptance Test (SAT).

3.1.8**industrial automation and control system**

collection of personnel, hardware, software, procedures and policies involved in the operation of the industrial process and that can affect or influence its safe, secure and reliable operation

Note 1 to entry: The IACS may include components that are not installed at the asset owner's site.

Note 2 to entry: The definition of IACS was taken from in IEC-62443-3-3 and is illustrated in Figure 2. Examples of IACSs include Distributed Control Systems (DCS) and Supervisory Control and Data Acquisition (SCADA) systems. IEC 62443-2-4 also defines the proper noun “Solution” to mean the specific instance of the control system product and possibly additional components that are designed into the IACS. The Automation Solution, therefore, differs from the control system since it represents a specific implementation (design and configuration) of the control system hardware and software components for a specific asset owner.

3.1.9**integration service provider**

service provider that provides integration activities for an Automation Solution including design, installation, configuration, testing, commissioning, and handover

Note 1 to entry: Integration service providers are often referred to as integrators or Main Automation Contractors (MAC).

3.1.10**maintenance service provider**

service provider that provides support activities for an Automation Solution after handover

Note 1 to entry: Maintenance is often considered to be distinguished from operation (e.g. in common colloquial language it is often assumed that an Automation Solution is either in operation or under maintenance). Maintenance service providers can perform support activities during operations, e.g. managing user accounts, security monitoring, and security assessments.

3.1.11**portable media**

portable devices that contain data storage capabilities that can be used to physically copy data from one piece of equipment and transfer it to another

Note 1 to entry: Types of portable media include but are not limited to: CD / DVD / BluRay Media, USB memory devices, smart phones, flash memory, solid state disks, hard drives, handhelds, and portable computers.

3.1.12**product supplier**

manufacturer of hardware and/or software product

Note 1 to entry: Used in place of the generic word vendor to provide differentiation.

3.1.13**remote access**

access to a control system through an external interface of the control system

Note 1 to entry: Examples of applications that support remote access include RDP, OPC, and Syslog.

Note 2 to entry: In general, remote access applications and the Automation Solution will reside in different security zones as determined by the asset owner. See IEC 62443-3-2 for the application of zones and conduits to the Automation Solution by the asset owner.

3.1.14**safety instrumented system**

system used to implement functional safety

Note 1 to entry: See IEC 61508 and IEC 61511 for more information on functional safety.

3.1.15**security compromise**

violation of the security of a system such that an unauthorized (1) disclosure or modification of information or (2) denial of service may have occurred

Note 1 to entry: A security compromise represents a breach of the security of a system or an infraction of its security policies. It is independent of impact or potential impact to the system.

3.1.16**security incident**

security compromise that is of some significance to the asset owner or failed attempt to compromise the system whose result could have been of some significance to the asset owner

Note 1 to entry: The term ‘of some significance’ is relative to the environment in which the security compromise is detected. For example, the same compromise may be declared as a security incident in one environment and not in another. Triage activities are often used by asset owners to evaluate security compromises and identify those that are significant enough to be considered incidents.

Note 2 to entry: In some environments, failed attempts to compromise the system, such as failed login attempts, are considered significant enough to be classified as security incidents.

3.1.17**security patch**

software patch that is relevant to the security of a software component

Note 1 to entry: For the purpose of this definition, firmware is considered software.

Note 2 to entry: Software patches may address known or potential vulnerabilities, or simply improve the security of the software component, including its reliable operation.

3.1.18**security program**

portfolio of security services, including integration services and maintenance services, and their associated policies, procedures, and products that are applicable to the IACS

Note 1 to entry: The security program for IACS service providers refers to the policies and procedures defined by them to address security concerns of the IACS.

3.1.19

service provider

individual or organization (internal or external organization, manufacturer, etc.) that provides a specific support service and associated supplies in accordance with an agreement with the asset owner

Note 1 to entry: This term is used in place of the generic word “vendor” to provide differentiation.

3.1.20

subcontractor

service provider under contract to the integration or maintenance service provider or to another subcontractor that is directly or indirectly under contract to the integration or maintenance service provider

3.1.21

system

interacting, interrelated, or interdependent elements forming a complex whole

Note 1 to entry: A system may be packaged as a product.

Note 2 to entry: In practice, the interpretation of its meaning is frequently clarified by the use of an adjective, such as control system. In the context of a control system, the elements are largely hardware and software elements.

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3.1.22

verify

check that the specified requirement was met

3.1.23

vulnerability

flaw or weakness in the design, implementation, or operation and management of a component that can be exploited to cause a security compromise

Note 1 to entry: Security policies typically include policies to protect confidentiality, integrity, and availability of system assets.

3.2 Abbreviations

AES_GCM	Advanced Encryption Standard Galois/Counter Mode
BPCS	Basic Process Control System
BR	Base Requirement
CEF	Common Event Format
DCOM	Distributed Common Object Model
DCS	Distributed Control System
EWS	Engineering Workstation
IACS	Industrial Automation and Control System
RE	Requirement Enhancement
RDP	Remote Desktop Protocol
RFC	Request For Comment
RFQ	Request For Quote
SCADA	Supervisory Control And Data Acquisition
SIEM	Security Information and Event Management
SIF	Safety Instrumented Function
SIL	Safety Integrity Level

SIS	Safety Instrumented System
SNMP	Simple Network Management Protocol
SOW	Statement Of Work
SSID	Service Set Identifier
SP	Security Program
TR	Technical Report
VPN	Virtual Private Network

4 Concepts

4.1 Use of IEC 62443-2-4

4.1.1 Use of IEC 62443-2-4 by IACS service providers

This part of the IEC 62443 series defines requirements for security capabilities to be supported by security programs of integration and maintenance service providers (see 4.1.3 and 4.1.6). Support for these capabilities means that the service provider can provide them to the asset owner upon request. The terms and conditions for providing these capabilities are beyond the scope of this standard. In addition, IEC 62443-2-4 can be used by these IACS service providers to structure and improve their security programs.

In addition, IACS service providers can use IEC 62443-3-3 and IEC 62443-4-2 in conjunction with IEC 62443-2-4 to work with suppliers of underlying control systems/components. This collaboration can assist the service provider in developing policies and procedures around a capability of a system/component, e.g. backup and restore based on the recommendations from the suppliers of the systems/components used.

The security programs implementing these requirements are expected to be independent of different releases of the control system product that is embedded in the Automation Solution. That is a new release of the control system product does not necessarily require a change to the service provider's security program. However, changes to the security program will be required when changes to the underlying control system make the existing security program deficient with respect to these IEC 62443-2-4 requirements.

EXAMPLE 1 A service provider may have experience with a specific control system line of products. Developing policies and procedures for that line of products will be based on the recommendations of the product supplier and the capabilities of the product line. Therefore, when the product capabilities for backup and restore are changed, the corresponding capabilities of the service provider's security program (corresponding to SP.12.XX) may have to be changed to remain consistent with the updated product capabilities. On the other hand, the service provider's policies and procedures around non-disclosure agreements or personnel background checks (corresponding to SP.01.03 and SP.01.04) and are very likely independent of the control system product used in the Automation Solution.

This collaboration can also be used to improve security in these systems/components. First, the service provider can recommend new or updated security features to the system/component supplier. Second, the service provider can gain knowledge about the system/component that allows it to add its own compensating security measures to the Automation Solution during deployment or maintenance.

The requirements are specified in Annex A, and are defined in terms of the capabilities that these security programs are required to provide. Clause 4.1.4 discusses the ability of industry groups to subset these capabilities into profiles to address risk reduction. See IEC 62443-3-2 for more detail on security risks.

IEC 62443-2-4 also recognizes that security programs evolve and that capabilities go through a lifecycle of their own, often starting as completely manual and evolving over time to become more formal, more consistent, and more effective. Clause 4.2 addresses this issue of evolving capabilities by defining a maturity model to be used with the application of this standard.