



SLOVENSKI STANDARD SIST EN 15602:2022

01-maj-2022

Nadomešča:
SIST EN 15602:2008

Storitve zasebnega varovanja - Terminologija

Private security services - Terminology

Sicherheitsdienstleister/Sicherungsdienstleister - Begriffe

Prestations de services de sécurité privées - Vocabulaire

Ta slovenski standard je istoveten z: EN 15602:2022

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ICS:

01.040.03	Storitve. Organizacija podjetja, vodenje in kakovost. Uprava. Transport. Sociologija. (Slovarji)	Services. Company organization, management and quality. Administration. Transport. Sociology. (Vocabularies)
01.040.13	Okolje. Varovanje zdravja. Varnost (Slovarji)	Environment. Health protection. Safety (Vocabularies)
03.080.20	Storitve za podjetja	Services for companies
13.310	Varstvo pred kriminalom	Protection against crime

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EUROPEAN STANDARD

EN 15602

NORME EUROPÉENNE

EUROPÄISCHE NORM

March 2022

ICS 01.040.03; 01.040.13; 03.080.20; 13.310

Supersedes EN 15602:2008

English Version

Private security services - Terminology

Prestations de services de sécurité privées -
VocabulaireSicherheitsdienstleister/Sicherungsdienstleister -
Begriffe

This European Standard was approved by CEN on 24 January 2022.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.

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EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

Contents	Page
European foreword	3
Introduction	4
1 Scope	5
2 Normative references	5
3 Terms and definitions	5
3.1 Training	5
3.2 Personnel	6
3.3 Manned security services	7
3.4 Mobile patrols	7
3.5 Alarm response	7
3.6 Key holding	8
3.7 Event security	8
3.8 Door security	8
3.9 Close protection	9
3.10 Public order services	9
3.11 General	9
Index	12

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European foreword

This document (EN 15602:2022) has been prepared by Technical Committee CEN/TC 439 “Private security services”, the secretariat of which is held by ASI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2022, and conflicting national standards shall be withdrawn at the latest by September 2022.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 15602:2008.

In comparison with the previous edition, the following technical modifications have been made:

- The terms and definitions have been updated to the growing need for the use of common terminology and concepts for providers and customers of security services.

Any feedback and questions on this document should be directed to the users’ national standards body. A complete listing of these bodies can be found on the CEN website.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

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Introduction

While private security is regulated by legislation in each country, there is a growing need for the use of common terminology and concepts. This document describes the common terms in the standards that are produced or maintained by the CEN/TC 439 "Private Security Services". The primary goal is to ensure that the users of the CEN/TC 439 standards understand the common terms they face while reading the standards. Secondly, this standard contains terms that may not occur in any standard drafted and maintained by CEN/TC 439. These are defined for the purpose of achieving common understanding in general.

Terms that are specific to individual sectors (e.g. airport or maritime) are defined within sector standards. An up-to-date portfolio of CEN/TC 439 standards can be found on the CEN website.

This document is the second edition. There are two main changes compared with the first edition. Firstly, several terms have been added and some have been deleted. Secondly, this edition comes with an introduction.

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1 Scope

This document applies to providers and customers of security services.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

3.1 Training

3.1.1

basic training

training to prepare for work as a security officer to acquire the minimum level of skills

3.1.2

refresher training

systematic and regular training program to maintain and update previously achieved skills

3.1.3

additional training

systematic and regular training program to develop previously achieved skills as well as acquire new skills

3.1.4

specialised training

training designed to provide necessary supplementary skills

3.1.5

training provider

entity authorised by the relevant authority for providing certified training for security officers

Note 1 to entry: A training provider could be considered as a training centre.

3.1.6

training certificate

proof of successfully completed training

3.1.7

training instructor

person qualified and competent who provides the required security training

3.1.8

training supervisor

qualified and competent member of staff responsible for supervising and documentation of all content and aspects of training

EN 15602:2022 (E)**3.2 Personnel****3.2.1****ancillary staff**

security staff not directly employed in duties falling within the definition of a security officer or relevant employment who may have access to information of a confidential nature

3.2.2**provisional employment**

initial period of employment during which the security screening should be completed

3.2.3**security officer****security guard**

person who is paid a fee, wage or salary and is trained and screened and performs a private security function

Note 1 to entry: Private security officer function could be for example:

- prevention or detection of intrusion, unauthorized entry (access control) or activity, vandalism or trespass on public or private property;
- prevention or detection of theft, loss, embezzlement, misappropriation or concealment of merchandise, money, bonds, stocks, notes or valuable documents or papers;
- protection of individuals;
- environmental protection and management in rural and maritime domains;
- enforcement of (whilst obeying) established company rules, regulations, policies and practices related to crime reduction;
- participation in the provision of services entrusted with public security and/or critical infrastructure, complementing the task of law enforcement authorities;
- reporting and apprehension of violators as defined by national law.

3.2.4**security supervisor**

security officer selected and with specialised training to be responsible for the performance of security officers in delivering a security service

3.2.5**security screening**

process of checking history and background (including judicial and/or criminal records) to verify the eligibility of employees and potential employees

3.2.6**screening supervisor**

member of staff responsible for supervising and recording all aspects of screening within the company

3.3 Manned security services

3.3.1

access/exit control

controlling movement of people, vehicles and goods at fixed access and exit points

3.3.2

armed security officer

armed security guard

security officer with approved specialised training in weapons and authorized to carry weapons by the appropriate authority

3.3.3

manned guarding

security services carried out by security officers

3.3.4

security check

access/exit control of goods, people, and their belongings

3.3.5

site security

activities required to secure a specific facility/area

3.3.6

static guarding

security services with limited scope at a fixed location or property for a fixed length of time

3.4 Mobile patrols

3.4.1

mobile patrolling

security services provided by security officers travelling to multiple customers within a defined period of time

3.5 Alarm response

3.5.1

alarm

warning of the presence of a hazard to life, property or the environment

3.5.2

alarm monitoring centre

continuously manned secure location to which information concerning the status of one or more alarm systems is reported and handled according to assignment instructions

3.5.3

alarm monitoring centre operator

person responsible for the handling of alarms received at the alarm monitoring centre

3.5.4

alarm response

action of an alarm response officer in responding to alarm information

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EN 15602:2022 (E)**3.5.5****alarm response officer**

security officer with specialised training who receives alarm information directly or through the monitoring centre operator and acts according to assignment instructions

3.6 Key holding**3.6.1****key**

physical instrument or data allowing authorized access to a customer's premises

3.6.2**keyholding**

holding, by an organization, of a key or keys

3.6.3**key storage**

storage or service performed by a security company where keys, customer documents and/or confidential documents are stored on behalf of a customer as per regulations issued by the appropriate authority

3.7 Event security**3.7.1****crowd controller**

security officer with specialised training in crowd control

3.7.2**crowd control management**

systematic planning for, and supervision of, orderly movement and assembly of people

3.7.3**crowd control supervisor**

person appointed for crowd management and for maintaining good order in a geographically limited area

3.7.4**event**

organized gathering with a planned time and location and a responsible organizer

3.7.5**event security**

security services provided at an event

3.8 Door security**3.8.1****door security**

access control to premises where the eligibility of visitors is checked to maintain order, safety and security

3.8.2**door supervisor**

person appointed by the management of premises or events, to decide upon the eligibility of visitors to be allowed onto those premises or into the event to maintain order, safety and security

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