
Ponudniki varnostnih storitev - Terminologija

Security service providers - Terminology

Sicherheitsdienstleister/Sicherungsdienstleister - Terminologie

Entreprises prestataires de services de sécurité - Terminologie

Ta slovenski standard je istoveten z: prEN 15602[oSIST prEN 15602:2021](https://standards.iteh.ai/catalog/standards/sist/bd15e978-144f-413b-a731-f5216a383cd4/osist-pren-15602-2021)<https://standards.iteh.ai/catalog/standards/sist/bd15e978-144f-413b-a731-f5216a383cd4/osist-pren-15602-2021>**ICS:**

01.040.03	Storitve. Organizacija podjetja, vodenje in kakovost. Uprava. Transport. Sociologija. (Slovarji)	Services. Company organization, management and quality. Administration. Transport. Sociology. (Vocabularies)
01.040.13	Okolje. Varovanje zdravja. Varnost (Slovarji)	Environment. Health protection. Safety (Vocabularies)
03.080.20	Storitve za podjetja	Services for companies
13.310	Varstvo pred kriminalom	Protection against crime

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EUROPEAN STANDARD
NORME EUROPÉENNE
EUROPÄISCHE NORM

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prEN 15602

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ICS 01.040.03; 01.040.13; 03.080.20; 13.310

Will supersede EN 15602:2008

English Version

Security service providers - Terminology

Entreprises prestataires de services de sécurité -
Terminologie

Sicherheitsdienstleister/Sicherungsdienstleister -
Terminologie

This draft European Standard is submitted to CEN members for enquiry. It has been drawn up by the Technical Committee CEN/TC 439.

If this draft becomes a European Standard, CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

This draft European Standard was established by CEN in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

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Recipients of this draft are invited to submit, with their comments, notification of any relevant patent rights of which they are aware and to provide supporting documentation.

Warning : This document is not a European Standard. It is distributed for review and comments. It is subject to change without notice and shall not be referred to as a European Standard.



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

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Contents	Page
European foreword	3
Introduction	4
1 Scope.....	5
2 Normative references.....	5
3 Terms and definitions.....	5
3.1 Training.....	5
3.2 Personnel selection.....	6
3.3 Manned guarding.....	7
3.4 Mobile patrols.....	7
3.5 Alarm response.....	8
3.6 Key holding.....	8
3.7 Event security.....	9
3.8 Door security.....	9
3.9 close protection.....	9
3.10 Public order services.....	10
3.11 General.....	10

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European foreword

This document (prEN 15602:2020) has been prepared by Technical Committee CEN/TC 439 “Private security services”, the secretariat of which is held by ASI.

This document is currently submitted to the CEN Enquiry.

This document will supersede EN 15602:2008.

In comparison with the previous edition, the following technical modifications have been made:

- The terms and definitions have been updated to the growing need for the use of common terminology and concepts for providers and customers of security services.

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Introduction

This document describes the common terms used in the standards that are produced or maintained by the CEN/TC 439 “Private Security Services”. The goal is to ensure that the users/readers of the CEN/TC 439 standards understand the common terms they face while reading the standards.

Terms that are specific to individual sectors will be defined within that sector standard.

While private security is regulated by legislation in each country, there is a growing need for the use of common terminology and concepts.

This document is the second edition. There are two main changes compared with the first edition. Firstly, the structure has been changed. Secondly, several terms are added. This edition comes with an introduction and two new subclauses. These clauses contain the sector specific terms from the maritime and airport subject areas. As more sector-specific standards are published, this standard will need to be reviewed accordingly.

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1 Scope

This document applies to providers and customers of security services.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <https://www.electropedia.org/>
- ISO Online browsing platform: available at <https://www.iso.org/obp>

3.1 Training

3.1.1

basic training

training to prepare for work as a security officer/guard to acquire the minimum level of skills

3.1.2

refresher training

systematic and regular training program to maintain and update previously achieved skills

3.1.3

additional training

systematic and regular training program to develop previously achieved skills as well as acquire new skills

3.1.4

specialised training

training designed to provide necessary supplementary skills

3.1.5

training provider

entity authorised by the relevant authority for providing certified training for security officers/guards

Note 1: A training provider could be considered as a training centre.

3.1.6

training certificate

proof of successfully completed training

3.1.7

training instructor

person qualified and competent who provides the required security training

3.1.8

training supervisor

member of staff responsible for supervising and recording all aspects of training

3.3 Manned guarding

3.3.1

access/exit control

controlling movement of people, vehicles and goods at fixed access and exit points

3.3.2

airport security check

security service involving checking passengers/employees and their identity, baggage, cargo etc., to ensure airport and aviation safety and security

3.3.3

armed security officer/guard

security officer/security guard with approved specialized training in weapons and authorized to carry weapons by the appropriate authority

3.3.4

manned guarding

security services carried out by security officers/security guards

3.3.5

port security check

security services involving checking passengers/employees and their identity, baggage, cargo etc., to ensure vessel and port safety and security

3.3.6

reception security

access/exit control combined with customer services

3.3.7

site security

activities required to secure a specific facility/area

3.3.8

static guarding

security services with limited scope at a fixed location or property for a fixed length of time

3.3.9

store detective

security officer/security guard/detective without uniform who detects and prevents thefts in a retail environment

3.4 Mobile patrols

3.4.1

mobile patrolling

security services provided by security officers/security guards travelling to multiple sites within a defined period of time

prEN 15602:2020 (E)**3.4.2****mobile area/site patrolling**

security services provided by security officers/security guards moving within a specified area/site, within a defined period of time

3.5 Alarm response**3.5.1****alarm**

warning of the presence of a hazard to life, property or the environment

3.5.2**alarm monitoring centre**

continuously manned secure location to which information concerning the status of one or more alarm systems is reported and handled according to assignment instructions

3.5.3**alarm monitoring centre operator**

person responsible for the handling of messages presented at the annunciation equipment

3.5.4**alarm response**

action of an alarm response officer in responding to alarm information

3.5.5**alarm response officer**

security guard/security officer with specialized training who receives alarm information directly or through the monitoring centre operator and acts according to assignment instructions

3.6 Key holding**3.6.1****key**

instrument or data allowing authorized access to premises or equipment of a customer

3.6.2**keyholding**

holding, by an organization, of a key or keys

3.6.3**key storage**

storage or service performed by a security company where keys, customer documents and/or confidential documents are stored on behalf of a customer as per regulations issued by the appropriate authority

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