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**Enterprise-control system integration –
Part 3: Activity models of manufacturing operations management**

**Intégration des systèmes entreprise-contrôle –
Partie 3: Modèles d'activités pour la gestion des opérations de fabrication**

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INTERNATIONAL STANDARD

NORME INTERNATIONALE



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International Standard IEC 62264-3 has been prepared by subcommittee 65E: Devices and integration in enterprise systems, of IEC technical committee 65: Industrial-process measurement, control and automation and ISO SC5, JWG 15, of ISO technical committee 184: Enterprise-control system integration.

It is published as a double logo standard.

This second edition cancels and replaces the first edition published in 2007. This edition constitutes a technical revision.

This edition includes the following significant technical changes with respect to the previous edition:

- a) 4.1 Manufacturing Operations Management was moved to Part 1 and therefore was removed from Part 3;
- b) 4.2 Functional hierarchy was moved to Part 1 and therefore was removed from Part 3;

- c) 4.4 Criterion for defining activities below Level 4 was moved to Part 1 and therefore was removed from Part 3;
- d) 4.5 Categories of production information was moved to Part 1 and therefore was removed from Part 3;
- e) 4.6 Manufacturing operations information was moved to Part 1 and therefore was removed from Part 3;
- f) 5.3 Expanded equipment hierarchy model was moved to Part 1 and therefore was removed from Part 3;
- g) 5.4 Expanded decision hierarchy model was removed from Part 3. The corresponding section was removed from Part 1 and replaced with a reference to ISO 15704;
- h) Annex A (informative) Other enterprise activities affecting manufacturing operations was moved to Part 1 and therefore was removed from Part 3;
- i) Annex D (informative) Associated standards was moved to Part 1 and therefore was removed from Part 3;
- j) Annex F (informative) Applying the decision hierarchy model to manufacturing operations management was removed from Part 3. The corresponding section was removed from Part 1 and replaced with a reference to ISO 15704;
- k) Annex G (informative) Mapping PSLX ontology to manufacturing operations management was removed from Part 3. The committee felt that this section is more appropriate as a PSLX white paper or TR;
- l) The names for data were changed to match the Part 4 standard names. These name changes were made in all figures and in the text. The following data names were changed or added:
 - 1) Detailed Production Schedule changed to Work Schedule,
 - 2) Production Dispatch List changed to Job list,
 - 3) Production Work Order changed to Job Order,
 - 4) Work Order changed to Job Order,
 - 5) Detailed Maintenance Schedule changed to Work Schedule,
 - 6) Detailed Inventory Schedule changed to Work Schedule,
 - 7) The addition of Work Masters as objects that define how work is to be done,
 - 8) The addition of the management of Work Calendars as a task in resource management,
 - 9) The addition of the creation of Work Records as a task in tracing.

The text of this standard is based on the following documents:

CDV	Report on voting
65E/456/CDV	65E/513/RVC

Full information on the voting for the approval of this standard can be found in the report on voting indicated in the above table. In ISO, the standard has been approved by 10 P-members out of 10 having cast a vote.

This publication has been drafted in accordance with ISO/IEC Directives, Part 2.

A list of all parts in the IEC 62264 series, published under the general title *Enterprise-Control system integration*, can be found on the IEC website.

The committee has decided that the contents of this publication will remain unchanged until the stability date indicated on the IEC website under "<http://webstore.iec.ch>" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
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INTRODUCTION

This part of IEC 62264 shows activity models and data flows for manufacturing information that enables enterprise-control system integration. The modelled activities operate between Level 4 logistics and planning functions and Level 2 manual and automated process control functions. The models are consistent with the object models given in IEC 62264-2 and the Level 3 (manufacturing operations and control) definitions.

The goal of the standard is to reduce the risk, cost and errors associated with implementing enterprise systems and manufacturing operations systems in such a way that they inter-operate and easily integrate. The standard may also be used to reduce the effort associated with implementing new product offerings.

This standard provides models and terminology for defining the activities of manufacturing operations management. The models and terminology defined in this standard are:

- to emphasize the good practices of manufacturing operations;
- to be used to improve existing manufacturing operations systems;
- to be applied regardless of the degree of automation.

Some potential benefits produced when applying the standard may include:

- reducing the time to reach full production levels for new products;
- enabling vendors to supply appropriate tools for manufacturing operations;
- enabling more uniform and consistent identification of manufacturing needs;
- reducing the cost of automating manufacturing processes;
- optimizing supply chains;
- improving efficiency in life-cycle engineering efforts.

It is not the intent of this part of the standard to:

- suggest that there is only one way of implementing manufacturing operations;
- force users to abandon their current way of handling manufacturing operations;
- restrict development in the area of manufacturing operations;
- restrict use only to manufacturing industries.

ENTERPRISE-CONTROL SYSTEM INTEGRATION –

Part 3: Activity models of manufacturing operations management

1 Scope

This part of IEC 62264 defines activity models of manufacturing operations management that enable enterprise system to control system integration. The activities defined in this document are consistent with the object models definitions given in IEC 62264-1. The modelled activities operate between business planning and logistics functions, defined as the Level 4 functions and the process control functions, defined as the Level 2 functions of IEC 62264-1. The scope of this document is limited to:

- a model of the activities associated with manufacturing operations management, Level 3 functions;
- an identification of some of the data exchanged between Level 3 activities.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 62264-1, *Enterprise-control system integration – Part 1: Models and terminology*

IEC 62264-2, *Enterprise-control system integration – Part 2: Object and attributes for enterprise-control system integration*

ISO 22400-1, *Automation systems and integration – Key performance indicators (KPIs) for manufacturing operations management – Part 1: Overview, concepts and terminology*

ISO 22400-2, *Automation systems and integration – Key performance indicators for manufacturing operations management – Part 2: Definitions and descriptions*

3 Terms, definitions and abbreviations

3.1 Terms and definitions

3.1.1

finite capacity scheduling

scheduling methodology where work is scheduled for production equipment, in such a way that no production equipment capacity requirement exceeds the capacity available to the production equipment

3.1.2

inventory operations management

activities within Level 3 of a manufacturing facility which coordinate, direct, manage and track inventory and material movement within manufacturing operations

3.1.3

job list

collection of job orders for one or more work centers and/or resources for a specific time frame

Note 1 to entry: This may take the form of job orders for the set-up instructions for machines, operating conditions for continuous processes, material movement instructions, or batches to be started in a batch system.

Note 2 to entry: Job lists are applicable to all operations management areas, such as maintenance, quality test and inventory.

3.1.4

job order

unit of scheduled work that is dispatched for execution

3.1.5

key performance indicator

KPI

quantifiable level of achieving a critical objective

[SOURCE: ISO 22400-1-2014, 2.1.5]

3.1.6

maintenance operations management

activities within Level 3 of a manufacturing facility which coordinate, direct, manage and track the functions that maintain the equipment, tools and related assets to ensure their availability for manufacturing and ensure scheduling for reactive, periodic, preventive, or proactive maintenance

3.1.7

manufacturing facility

site, or area within a site, that includes the resources within the site or area and includes the activities associated with the use of the resources

3.1.8

manufacturing operations management

activities within Level 3 of a manufacturing facility that coordinate, direct, manage and track the personnel, equipment and materials in manufacturing

Note 1 to entry: This standard details manufacturing operations management in terms of four categories (production operations management, maintenance operations management, quality operations management and inventory operations management) and provides references for other enterprise activities affecting manufacturing operations.

3.1.9

production operations management

activities within Level 3 of a manufacturing facility which coordinate, direct, manage and track the functions that use raw materials, energy, equipment, personnel and information to produce products, with the required costs, qualities, quantities, safety and timeliness

3.1.10

quality operations management

activities within Level 3 of a manufacturing facility which coordinate, direct, manage and track the functions that measure and report on quality

3.1.11

tracing

activity that provides an organized record of resource and product use from any point, forward or backward, using tracking information

3.1.12**tracking**

activity of recording attributes of resources and products through all steps of instantiation, use, change and disposition

3.1.13**work center**

process cell, production unit, production line, storage zone, or any other equivalent level equipment element defined as an extension to the equipment hierarchy model

Note 1 to entry: For compatibility with existing schema implementations the defined term “work center” is used in place of the UK English spelling “work centre”.

3.1.14**work master**

type of work definition that is a template for work to be performed for a job order

3.1.15**work schedule**

detailed schedule that defines production, maintenance, inventory or quality operations activities, or any combination of the activities

3.2 Abbreviations

For the purposes of this standard, the following abbreviations apply.

AGV	Automated guided vehicles
AMS	Asset management system
ASRS	Automated storage and retrieval system
CAPE	Computer-aided process engineering
CAD	Computer-aided design
CAE	Computer-aided engineering
CASE	Computer-aided software engineering
CIM	Computer integrated manufacturing
CNC	Computerized numerical control
DCS	Distributed control system
ERP	Enterprise resource planning
EWI	Electronic work instructions
HR	Human resources
KPI	Key performance indicator
LIMS	Laboratory information management system
MOM	Manufacturing Operations Management
MES	Manufacturing execution system
MPS	Master production schedule
MRP	Material resource planning
OEE	Overall equipment effectiveness
PAT	Process analytical technology
PERA	Purdue enterprise reference architecture
PDM	Product data management
PLC	Programmable logic controller
PLM	Product life-cycle management