



**SLOVENSKI STANDARD**  
**SIST EN 12896-8:2019**

**01-november-2019**

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**Javni prevoz - Referenčni podatkovni model - 8. del: Informacije o upravljanju in statistika**

Public transport - Reference data model - Part 8 : Management information & statistics

Öffentlicher Verkehr - Referenzdatenmodell - Teil 8: Managementinformationen und Statistiken

Transports publics - Modèle de données de référence - Partie 8 : tableaux de bord et statistiques

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EUROPEAN STANDARD

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## Public transport - Reference data model - Part 8 : Management information & statistics

Transports publics - Modèle de données de référence -  
Partie 8 : tableaux de bord et statistiques

Öffentlicher Verkehr - Referenzdatenmodell - Teil 8:  
Managementinformationen und Statistiken

This European Standard was approved by CEN on 19 April 2019.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

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EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

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## European foreword

This document (EN 12896-8:2019) has been prepared by Technical Committee CEN/TC 278 “Intelligent transport systems”, the secretariat of which is held by NEN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by March 2020, and conflicting national standards shall be withdrawn at the latest by March 2020.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

The series is composed of the following documents:

- *Public transport – Reference data model – Part 1: Common concepts;*
- *Public transport – Reference data model – Part 2: Public transport network;*
- *Public transport – Reference data model – Part 3: Timing information and vehicle scheduling;*
- *Public transport – Reference data model – Part 4: Operations monitoring and control;*
- *Public transport – Reference data model – Part 5: Fare management;*
- *Public transport – Reference data model – Part 6: Passenger information;*
- *Public transport – Reference data model – Part 7: Driver management;*
- *Public transport – Reference data model – Part 8: Management information & statistics; and*
- *Public transport – Reference data model – Part 9: Informative documentation [CEN/TR].*

Together these create version 6 of the European Standard EN 12896, known as “Transmodel”, and thus replace EN 12896:2006, known as “Transmodel v5.1”.

In comparison with EN 12896:2006, the technical modifications made are presented in CEN/TR 12896-9, *Public transport – Reference data model – Part 9: Informative Documentation*.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.

**EN 12896-8:2019 (E)****Introduction**

Part 1 of this European Standard presents the following items:

- Rationale for the Transmodel Standard;
- Use of the Transmodel Standard;
- Applicability of the Transmodel Standard;
- Conformance Statement;
- Transmodel Origins;
- Reference to the Previous Version and Other Documents.

The data structures represented in Part 1 are generic patterns that are referenced by different other parts.

Part 2 of this European Standard presents space-related data structures.

Part 3 presents time-related data structures and replaces the sections of EN 12896:2006 referring to the time-related Tactical Planning Components and to Vehicle Scheduling.

Part 4 presents data referring to daily operations (i.e. to operational days), different from those planned for day types (space-related data structures and tactical planning components) and including operational raw data referring to operations follow-up.

Part 5 presents fares structures including sales, validation and control.

Part 6 presents Passenger Information (planned and real-time).

Part 7 presents Driver Management including Driver Scheduling (day-type related driver schedules), Rostering (ordering of driver duties into sequences according to some chosen methods) and Driving Personnel Disposition (assignment of logical drivers to physical drivers and recording of driver performance).

Part 8 (this part) presents Management Information and Statistics.

## 1 Scope

### 1.1 General Scope of the Standard

The main objective of the present standard is to present the Reference Data Model for Public Transport, based on:

- the Reference Data Model, EN 12896, known as Transmodel V5.1;
- EN 28701:2012, *Intelligent transport systems – Public transport – Identification of Fixed Objects in Public Transport (IFOPT)*, although note that this particular standard has been withdrawn as it is now included within Parts 1 and 2 of this standard (EN 12896-1:2016 and EN 12896-2:2016) following their successful publication;

incorporating the requirements of:

- EN 15531-1 to -3 and CEN/TS 15531-4 and -5: *Public transport – Service interface for real-time information relating to public transport operations (SIRI)*;
- CEN/TS 16614-1 and -2: *Network and Timetable Exchange (NeTEx)*, in particular the specific needs for long distance train operation.

Particular attention is drawn to the data model structure and methodology:

- the data model is described in a modular form in order to facilitate the understanding and the use of the model;
- the data model is entirely described in UML.

The following functional domains are considered:

- Network Description: routes, lines, journey patterns, timing patterns, service patterns, scheduled stop points and stop places;
- Timing Information and Vehicle Scheduling (runtimes, vehicle journeys, day type-related vehicle schedules);
- Passenger Information (planned and real-time);
- Fare Management (fare structure, sales, validation, control);
- Operations Monitoring and Control: operating day-related data, vehicle follow-up, control actions;
- Driver Management:
  - Driver Scheduling (day-type related driver schedules),
  - Rostering (ordering of driver duties into sequences according to some chosen methods),
  - Driving Personnel Disposition (assignment of logical drivers to physical drivers and recording of driver performance);
- Management Information and Statistics (including data dedicated to service performance indicators).

The data modules dedicated to cover most functions of the above domains will be specified.

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Several concepts are shared by the different functional domains. This data domain is called “Common Concepts”.

**1.2 Functional Domain Description**

The different functional domains (enumerated above) taken into account in the present document, and of which the data have been represented as the reference model, are described in EN 12896-1:2016, *Public transport – Reference data model – Part 1: Common Concepts*.

**1.3 Particular Scope of this Document**

The present document entitled *Public transport – Reference data model – Part 8: Management information & statistics* describes how to structure data which refers to the planning stages (e.g. timetables, run times, driver rosters, etc.) and/or to the daily actual production, and which is registered for different purposes, in particular to build service performance indicators. The data model is based on a generic design pattern, Generic Loggable Objects Model (provided in the Additional Common Concepts part – Annex B), and incorporates the following data packages:

- Logging Time and Place, providing additions to the Generic Loggable Objects Model,
- Recorded Objects,
- Recorded Use of Services,
- Service Journey Performance.

The last three packages show how the recorded data contributes to the implementation of indicators.

This document itself is composed of the following parts:

- Main document (normative), [SIST EN 12896-8:2019](https://standards.iteh.ai/catalog/standards/sist/75a63133-6726-439a-9aa6-0979a1370095/sist-en-12896-8-2019)
- Annex A (normative), containing the data dictionary, i.e. the list of all the concepts and attribute tables present in the main document together with the definitions,
- Annex B (normative), providing a complement to EN 12896-1:2016, particularly useful for Parts 4 to 8 of the Public Transport Reference Data Model;
- Annex C (informative), indicating the data model evolution from the previous version.

**2 Normative references**

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 12896-1:2016, *Public transport – Reference data model – Part 1: Common concepts*

EN 12896-2:2016, *Public transport – Reference data model – Part 2: Public transport network*

EN 12896-3:2016, *Public transport – Reference data model – Part 3: Timing information and vehicle scheduling*

ISO 4217:2015, *Codes for the representation of currencies*

ISO 80000-1:2009, *Quantities and units – Part 1: General*

### 3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <http://www.electropedia.org/>
- ISO Online browsing platform: available at <http://www.iso.org/obp>

#### 3.1 General Terms and Definitions:

##### 3.1.1

##### **attribute**

property of an entity

##### 3.1.2

##### **conceptual data model**

description of a real-world domain in terms of entities, relationships and attributes in an implementation independent manner in order to provide a structure on which the rest of the development of an application system can be based

##### 3.1.3

##### **conceptual level**

conceptual data model in the context of data modelling

##### 3.1.4

##### **database**

collection of data; often used in the sense of the physical implementation of a data model

##### 3.1.5

##### **data domain**

data structure (in this European Standard, part of the Reference Data Model for Public Transport) made up of data related to each other, through the fact that there is a functional area or group of functions using this data set as a whole

##### 3.1.6

##### **data model**

description of a real-world domain in terms of data and relationships

##### 3.1.7

##### **entity**

object (data) that has its own existence (as opposed to an attribute)

##### 3.1.8

##### **fare management**

all activities related to the collection of money from passengers

##### 3.1.9

##### **function**

activity which, in this European Standard, is a sub-activity of a functional area

##### 3.1.10

##### **functional area**

arbitrarily defined set of activities, used, in this European Standard, to define the objectives and limits of the data model

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**EN 12896-8:2019 (E)****3.1.11****interoperability**

ability of (sub)systems to interact with other (sub)systems according to a set of predefined rules (interface)

**3.1.12****logical data model**

data design that takes into account the type of database to be used but which does not consider means of utilization of space or access

**3.1.13****logical denormalized model**

relational data model that is not fully normalized, i.e. does not completely follow the normalization rules and thus may be redundant

**3.1.14****logical level**

logical data model in the context of data modelling

**3.1.15****management information**

all activities allowing the company management to collect the information necessary to meet problem-solving needs

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**3.1.16****object-oriented data model**

data structure expressed according to principles that allow for a direct implementation as an object-oriented database, where information is represented in form of objects, i.e. respecting the principle of encapsulation meaning in particular that each data are accessed or modified through operations (methods) belonging to it

**3.1.17****operations monitoring and control**

all activities related to the transportation process, i.e. real-time functions related to the driving and transportation of passengers according to given instructions, including the monitoring of the driving process and its control in case of deviations, as well as all activities that support the driving process such as traffic light priority, track switching, bay selection, advance/delay advice, etc.

**3.1.18****passenger information**

all activities related to informing the users either on the planned or on the actual transportation services

**3.1.19****personnel disposition**

all activities related to the mid-term and short-term management of drivers

**3.1.20****real-time control**

see Operations monitoring and control

**3.1.21****relational data model**

type of logical data model giving the information as series of tables (relations) and attributes, and possessing the following characteristics:

- a) all attribute values are atomic;
- b) all “tuples” (rows/occurrences) are distinct;
- c) no part of the primary key may be null; and
- d) foreign key values must correspond to an existing primary key in another relation or be null

**3.1.22****scheduling**

see Tactical Planning

**3.1.23****tactical planning**

all activities related to the tactical planning of transportation, splitting into vehicle scheduling, driver scheduling, rostering

**3.2 Domain Specific Terms and Definitions:**

NOTE The following terms specific to the Management Information and Statistics domain are used. Terms which are also data entity names are defined in the data dictionary in Annex A and are mostly not repeated here.

**3.2.1****aggregation frame**

data structure within which the data values are grouped and used for a formula to provide an indicator

**3.2.2****indicator**

set of data (calculated or measured) which may be either qualitative or quantitative that is used to provide information on the status (may be a measure, a functional state, etc.) or the quality of a service or a function

**3.2.3****indicator type**

category of a given indicator, e.g. time, length, passenger count, price, vehicle, etc.

**3.2.4****indicator unit**

measurement unit (e.g. metres, seconds, passengers, etc.) in which a specific indicator is measured

**3.2.5****formula**

method to calculate indicators that are based on other indicators or on a set of raw data

**3.2.6****granularity**

input for calculation processes representing the smallest unit(s) to generate output indicator(s)