



SLOVENSKI STANDARD SIST EN ISO 18530:2021

01-maj-2021

Nadomešča:

SIST-TS CEN ISO/TS 18530:2016

Zdravstvena informatika - Samodejna identifikacija ter zajem podatkov za označevanje in etiketiranje - Predmet varstva in posamezna identifikacija (ISO 18530:2021)

Health Informatics - Automatic identification and data capture marking and labelling - Subject of care and individual provider identification (ISO 18530:2021)

Medizinische Informatik - Automatische Identifikation und Datenerfassungskennzeichnung und -beschriftung - Identifikation von Behandelten und individuellen Anbietern (ISO 18530:2021)

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Informatique de santé - identification lisible par capture automatique et marquage - identification des sujets de soins de santé et des professionnels de la santé (ISO 18530:2021)

Ta slovenski standard je istoveten z: EN ISO 18530:2021

ICS:

35.240.80	Uporabniške rešitve IT v zdravstveni tehniki	IT applications in health care technology
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EUROPEAN STANDARD

EN ISO 18530

NORME EUROPÉENNE

EUROPÄISCHE NORM

February 2021

ICS 35.240.80

Supersedes CEN ISO/TS 18530:2015

English Version

Health Informatics - Automatic identification and data capture marking and labelling - Subject of care and individual provider identification (ISO 18530:2021)

Informatique de santé - Marquage et étiquetage à l'aide de l'identification et de la saisie automatiques des données - Identification du sujet des soins et du prestataire considéré (ISO 18530:2021)

Medizinische Informatik - Automatische Identifikation und Datenerfassungskennzeichnung und -beschriftung - Identifikation von Behandelten und individuellen Anbietern (ISO 18530:2021)

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European foreword

This document (EN ISO 18530:2021) has been prepared by Technical Committee ISO/TC 215 "Health informatics" in collaboration with Technical Committee CEN/TC 251 "Health informatics" the secretariat of which is held by NEN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by August 2021, and conflicting national standards shall be withdrawn at the latest by August 2021.

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INTERNATIONAL
STANDARD

ISO
18530

First edition
2021-01

**Health informatics — Automatic
identification and data capture
marking and labelling — Subject
of care and individual provider
identification**

*Informatique de santé — Marquage et étiquetage à l'aide de
l'identification et de la saisie automatiques des données —
Identification du sujet des soins et du prestataire considéré*

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Reference number
ISO 18530:2021(E)

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Published in Switzerland

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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 215, *Health informatics*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/TC 251, *Health informatics*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This first edition cancels and replaces ISO/TS 18530:2014, which has been technically revised.

The main changes compared to the previous edition are as follows:

- new definitions added;
- use case and UML diagrams updated;
- bibliography expanded.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

The delivery of healthcare relies heavily on the ability to uniquely and accurately identify people when they attend for care, i.e. the Subject of Care (SoC), as well as, when they provide care, i.e. the Individual Provider.

Health informatics, supporting healthcare delivery, requires a clear specification to identify the SoC and the Individual Provider so that they are correctly associated with the health information contained within a healthcare application. This has led to the need to capture and share information across different systems and healthcare applications.

Data carriers, such as barcodes and Radio Frequency Identification (RFID), commonly referred to as Automatic Identification and Data Capture (AIDC), have amplified the importance of defining the identifier data structures for the SoC and Individual Provider to prevent ambiguity when information is being captured. AIDC provides a wide spectrum of solutions, in particular, regarding optical carriers (such as barcodes). Furthermore, the semantics of data carried is defined by a number of organizations (also named “issuing agencies”), some of them having commercial activities, others nation-wide missions, as well as, standard development organizations. This document focuses on the use of the GS1[®] System of Standards¹⁾ since a considerable majority of supplies in healthcare around the world are identified in accordance to this multisectorial and global system of standards. Interoperability is easier to secure once a single system of standards is used in the healthcare setting.

Interoperability, where information is shared and used by different information systems, requires a common SoC and Individual Provider identification semantic to ensure that shared information is consistent and unambiguous. The same SoC and Individual Provider are accurately identified, referenced and cross-referenced in each system. Effective data capture systems and information sharing is the key to improving the care of SoCs and delivery by Individual Providers in terms of conformance, accuracy and integrity of the health data.

In hospitals, a SoC (as in-patient) usually experiences a large number of care instances. Examples of these instances include: prescriptions and medicinal product administration, laboratory testing of SoC bio-samples and subsequent analysis and reporting. Each of these instances requires accurate reconciliation of the instance and delivery to the SoC. Healthcare providers (i.e. organizations that deliver healthcare to the SoC) have introduced AIDC technology based barcodes to help capture the SoC's identity, as well as, identification of other related items such as biology samples, so that manual key entry can be replaced by AIDC. In the complex hospital environment with many care instances, the need for uniqueness of identifications is generally recognized, since this avoids identification conflicts, overlaps, uncertainty and risks.

The use of AIDC in the context of chronic care reinforces the need for standards. The SoC in the chronic care instance is not always in the same fixed location where a single technology is available. AIDC can therefore be interoperable with a variety of technologies, solutions and devices. This will enable a continuum of care.

As out-patients, SoCs may be self-medicating. A SoC undergoing treatment for chronic conditions, in particular, should administer and record their medication according to a prescribed treatment plan. This treatment plan can be very prescriptive, on an as-needed basis, or be preventive in nature to avoid dangerous clinical outcomes.

There is also a need to manage and clinically monitor the treatment plan for the SoC for safety and stock purposes. AIDC enables capture of the SoC's identification, medicinal product, administration event, recording of relevant data about the medicinal product administered and other data such as batch number, expiration information and amount used. This should be done for in-patients as well as out-patients. This same data capture can be used to efficiently manage and replenish stock.

1) GS1 is a registered trademark. This information is given for the convenience of users of this document and does not constitute an endorsement by ISO.

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Benefits from unique SoC Identification in AIDC can be documented from the following three examples:

- Patient, as well as, data can travel outside a provider's environment: Following a devastating tornado in Joplin, Missouri, USA, in 2011, 183 SoCs from St John's Hospital had to be swiftly evacuated to other regional hospitals. Under such “chaotic” conditions, a patient identifier that is truly unique would prevent replacing identification bands immediately for every SoC admitted to a different hospital.
- For regional referral laboratories, especially those performing blood bank testing: positively identifying SoCs and linking them to previous records, is essential for patient safety. Two different SoC with the same name, hospitalized at two different facilities using identical patient identification numbering schemes (perhaps because they use the same IT system), could lead to serious errors.
- A provider uses two identifiers for the management of care processes: the “patient identification” and the “case identification”. One provider organized the number banks for the two identifiers in such a way, that data collision was excluded. After years of use of that solution, number banks started overlapping without anyone noticing, until two SoCs were having the same numbers, one of “patient identification”, the other for “care identification”. A mismatch with serious incident occurred.

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Health informatics — Automatic identification and data capture marking and labelling — Subject of care and individual provider identification

1 Scope

This document outlines the standards needed to identify and label the Subject of Care (SoC) and the Individual Provider on objects such as identification (wrist) bands, identification tags or other objects, to enable automatic data capture using data carriers in the care delivery process.

It provides for a unique SoC identification that can be used for other purposes, such as recording the identity of the SoC in individual health records.

This document serves as a reference for any organization which plans to implement or improve Automatic Identification and Data Capture (AIDC) in their delivery of care process. It is based on the use of the GS1® system of standards. Other solutions, such as using other identification systems (for example, systems based on ISBT 128), are possible but not addressed by this document.

This document describes good practices to reduce/avoid variation and workarounds which challenge the efficiency of AIDC at the point of care and compromise patient safety^{[5][6]}.

This document specifies how to manage identifiers in the AIDC process, and completes the information found in ISO/TS 22220 and ISO/TS 27527.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <http://www.electropedia.org/>

3.1

application identifier

AI

GS1® prefix that defines the meaning and purpose of the data element that follows, as defined in ISO/IEC 15418 and GS1® General Specifications

[SOURCE: ISO/IEC 19762:2016, 01.01.82]

3.2

automatic identification and data capture

AIDC

methods or technologies for automatically identifying objects, collecting data about them, and entering that data directly into computer systems, eliminating manual entry

Note 1 to entry: The methods or technologies typically considered as part of AIDC include barcodes, which can be linear or 2-dimensional symbols, and Radio Frequency Identification (RFID) tags/chips.

ISO 18530:2021(E)**3.3
data capture**

deliberate action that results in the registration of a record into a record keeping system

**3.4
care unit
ward**

subdivision of an organization where the *subject of care* (3.15) receives the care they need during their stay

**3.5
global service relation number²⁾
GSRN**

identification key to identify the relationship between an organization offering services and the recipient or provider of services

Note 1 to entry: GSRN are encoded on data carriers with an Application Identifier 8018 for the recipient of a service (Subject of Care) and with an Application Identifier 8017 for the provider of a service (Individual Provider).

**3.6
healthcare provider**

organization or facility that delivers healthcare to subjects of care

**3.7
integrating the healthcare enterprise
IHE³⁾**

initiative by healthcare professionals and industry to improve the way computer systems in healthcare share information

Note 1 to entry: IHE[®] promotes the coordinated use of established standards to address specific clinical need in support of optimal patient care.

Note 2 to entry: Systems developed in accordance with IHE[®] communicate with one another better, are easier to implement, and enable care providers to use information more effectively.

**3.8
individual provider**

person who provides or is a potential provider of a health care service

Note 1 to entry: An individual provider is an individual person and is not considered to be a group of providers.

Note 2 to entry: Not all health care providers are recognized by professional bodies. It is for this reason that 'health care professional' has not been used to describe them. All health care professionals are providers, but not all providers are health care professionals.

**3.9
individual provider identification**

unique number or code issued for the purpose of identifying an individual provider

**3.10
information system**

organized collection of hardware, software, supplies, policies, procedures and people that stores, processes and provides access to information

2) GSRN is the GS1[®] identifier for service relations and is supplied by the GS1[®] System. This information is given for the convenience of users of this document and does not constitute an endorsement by ISO of the service relation identifier named. Equivalent products may be used if they can be shown to lead to the same results.

3) IHE is the registered trademark of the Healthcare Information Management Systems Society. This information is given for the convenience of users of this document and does not constitute an endorsement by ISO.

3.11**machine readable code**

code, readable by a machine, which contains information used to establish a relationship between a physical object such as a medical product package and data sources such as medical, production, logistical and/or reimbursement coding systems

3.12**record**

recorded information, in any form, including data in computer systems, created or received and maintained by an organization or person in the transaction of business or the conduct of affairs and kept as evidence of such activity

3.13**registration**

act of giving a record a unique identity in a record keeping system

3.14**service relation instance number****SRIN**

attribute to a *global service relation number* (3.5) to identify an instance within a care process

EXAMPLE An identification band, an order sheet, a test-tube, etc.

3.15**subject of care****SoC**

person seeking to receive, receiving or having received health care

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4 GS1® specifications and ISO deliverables

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In this document, **automatic identification and data capture (AIDC)** refers to selected data carriers which are widely used across many industries, jurisdictions and which are already based on and specified in ISO deliverables. The benefit of this approach is to use the already widely available applications and devices for encoding and reading the different types of data carriers. It should, however, be noted that certain types of data carriers such as data matrix may only be read by image-based scanners.

AIDC solutions should be in accordance with GS1® general specifications, which in-turn are based on ISO deliverables. If the recommendation is followed, then information contained in the data carriers shall be structured and standardized according to the GS1® semantics. The identification key (global service relation number, GSRN) is the identifier for service relations (such as SoC and Individual Providers) and is supplied by the GS1® System of Standards.

5 Data structures and semantics**5.1 Application identifiers**

The GS1® item identification system and related encoding standard are complemented by the GS1® maintained application identifiers, hereafter referred to as “GS1® Application Identifiers” or “GS1® AIs”. This document comprises two principal elements that are the key to any encoding system: the data content and the data carrier.

The use of GS1® AIs is subject to the rules established by GS1®.

GS1® maintains a list of over 200 AIs which support various processes with automatic identification and data capture.