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Sustainable cities and communities — Indicators for smart cities

Villes et communautés territoriales durables — Indicateurs pour les villes intelligentes

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**Sustainable cities and communities —  
Indicators for smart cities**

*Villes et communautés territoriales durables — Indicateurs pour les  
villes intelligentes*

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CH-1214 Vernier, Geneva  
Phone: +41 22 749 01 11  
Fax: +41 22 749 09 47  
Email: [copyright@iso.org](mailto:copyright@iso.org)  
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## ISO 37122:2019(E)

### Introduction

The indicators detailed in ISO 37120 have quickly become the international reference point for sustainable cities. ISO/TC 268/WG2 experts have identified the need for additional indicators for smart cities.

This document complements ISO 37120 and establishes indicators with definitions and methodologies to measure and consider aspects and practices that dramatically increase the pace at which cities improve their social, economic and environmental sustainability outcomes.

This document, when used in conjunction with ISO 37120, helps cities to identify indicators for applying city management systems such as ISO 37101 and to implement smart city policies, programmes and projects to:

- respond to challenges such as climate change, rapid population growth, and political and economic instability by fundamentally improving how they engage society;
- apply collaborative leadership methods, work across disciplines and city systems;
- use data information and modern technologies to deliver better services and quality of life to those in the city (residents, businesses, visitors);
- provide a better life environment where smart policies, practices and technology are put to the service of citizens;
- achieve their sustainability and environmental goals in a more innovative way;
- identify the need for and benefits of smart infrastructure;
- facilitate innovation and growth;
- build a dynamic and innovative economy ready for the challenges of tomorrow.

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