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AMENDMENT 3
2016-06-01

Graphical symbols — Public information symbols

AMENDMENT 3

Symboles graphiques — Symboles destinés à l'information du public

AMENDEMENT 3

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The committee responsible for this document is ISO/TC 145, *Graphical symbols*, Subcommittee SC 1, *Public information symbols*.

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Graphical symbols — Public information symbols

AMENDMENT 3

Add the following public information symbols to the alphabetical summary in Table 1 and to the summary of all symbols in Tables 2 and 7:

— PI BP 009: Biometric facial recognition facility

— PI BP 010: Look to a point

— PI BP 011: Manual passport control

— PI BP 012: Move hair

— PI BP 013: Open passport and place on scanning device

— PI BP 014: Do not smile

— PI BP 015: No headwear

— PI BP 016: Wait

— PI BP 017: No sunglasses

— PI BP 018: Single person

— PI BP 019: Proceed forward

— PI CF 019: Shoeshine

— PI CF 020: Snack machine

— PI PF 037: Library

— PI PF 072: Loop for the hearing impaired

— PI PF 073: Priority facilities for obese people

— PI TF 029: Rental bicycle

— PI TF 031: Quarantine

— PI TF 032: Quarantine, animal

— PI TF 033: Quarantine, people

— PI TF 034: Quarantine, plant

— PI TF 036: Self-contained camper van

— PI TF 038: Animal transportation

— PI TF 039: Bus disembarkation

— PI TF 040: Bus embarkation

— PI TF 041: Priority seats for obese people

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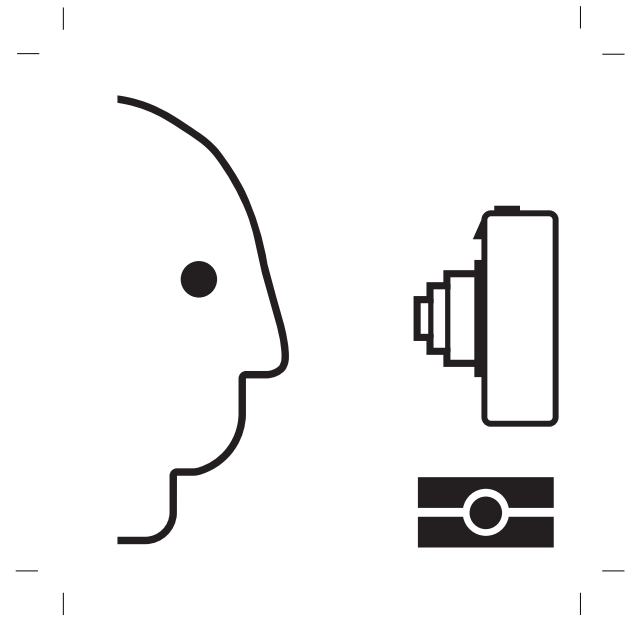
PI BP 009: Biometric facial recognition facility



Reference no.

ISO 7001 – PI BP 009

Meaning

Biometric facial recognition facility

Function

To indicate the location of a biometric facial recognition facility.

Image content

A human head in outline (profile/side view), right facing to a “still” image camera. A biometric symbol is present in the lower right corner.

Human behaviour that is intended to be caused after understanding the public information symbol’s meaning

Finding the biometric facial recognition facility.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 010, 011, 012, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on a direction sign, door, wall or adjacent to a biometric, electronic passports station.

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

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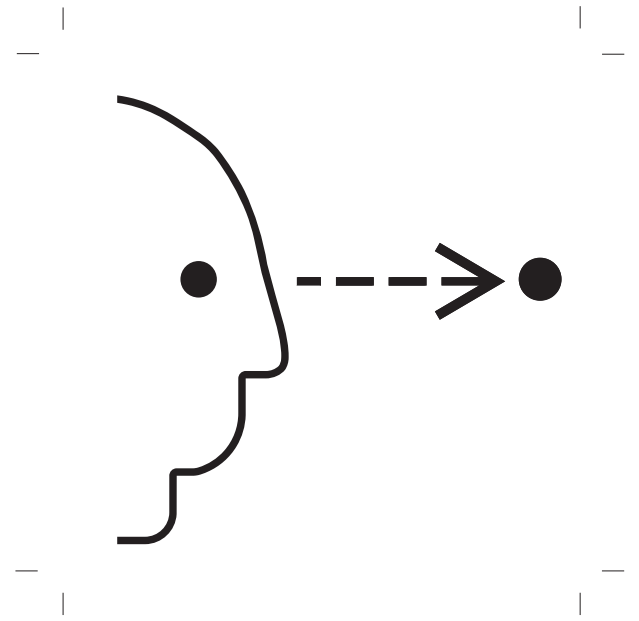
PI BP 010: Look to a point



Reference no.

ISO 7001 – PI BP 010

Meaning

Look to a point

Function

To instruct a person to look directly at a camera (which may not be visible) for facial recognition and comparison with a pre-recorded image.

Image content

A human head in outline (profile/side view), right facing. A horizontal, rightward direction arrow with dotted shaft points to a small, filled circle.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should look at an indicated point.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 011, 012, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

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PI BP 011: Manual passport control

Reference no.

ISO 7001 – PI BP 011

Meaning

Manual passport control

Function

To instruct a person to go to manual passport control (the electronic passport system having been unsuccessful).

Image content

On the upper left, a partially open passport with the biometric symbol on the cover. On the upper right, the torso, arms and head of a uniformed official. In the centre, a horizontal bar representing a counter. On the lower left (below the counter), a rightward pointing arrow.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should go directly to the attended passport control station.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 012, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

The arrow may be orientated to the left if the manual passport control is in that direction.

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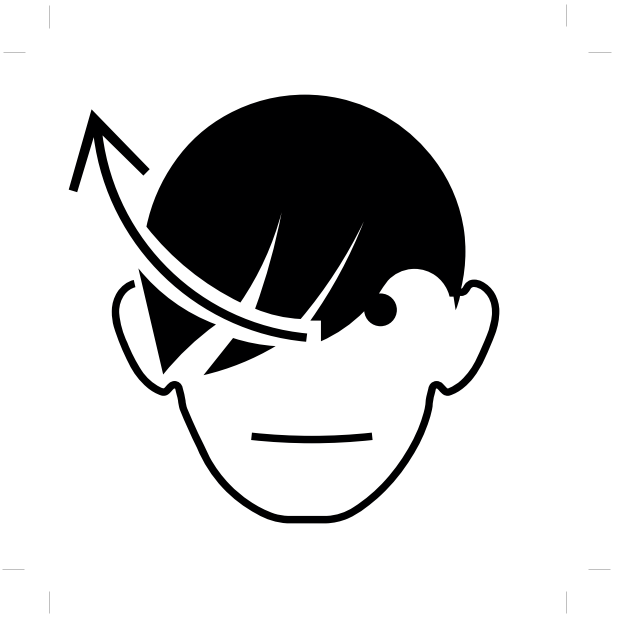
PI BP 012: Move hair



Reference no.

ISO 7001 – PI BP 012

Meaning

Move hair

Function

To instruct a person to move hair away from their face and eyes for photographic imaging.

Image content

A frontal, outline view of a human head with black hair and a fringe. The persons left eye and mouth are visible. An arrow with a long, curved shaft moves from the centre of the face to the top left of the symbol on top of the hair.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should move any hair over the face away from the eyes and upper face.

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Need

To aid persons using biometric, electronic passport systems.

Related meanings

ISO 7001:2007/Amd 3:2016
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PI PB 009, 010, 011, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

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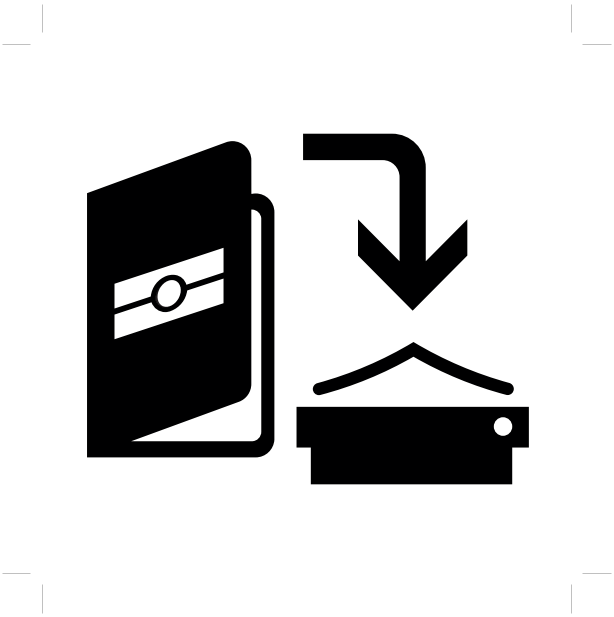
PI BP 013: Open passport and place on scanning device



Reference no.

ISO 7001 – PI BP 013

Meaning

Open passport and place on scanning device

Function

To instruct a person to open their electronic passport and place it face-down on a scanning device.

Image content

On the left, a partially open passport with the biometric symbol on the cover. On the upper right, a downward pointing arrow with a curved shaft to a scanning device (lower right) on which an open passport is placed.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should open their electronic passport and place it face down on the scanning device.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

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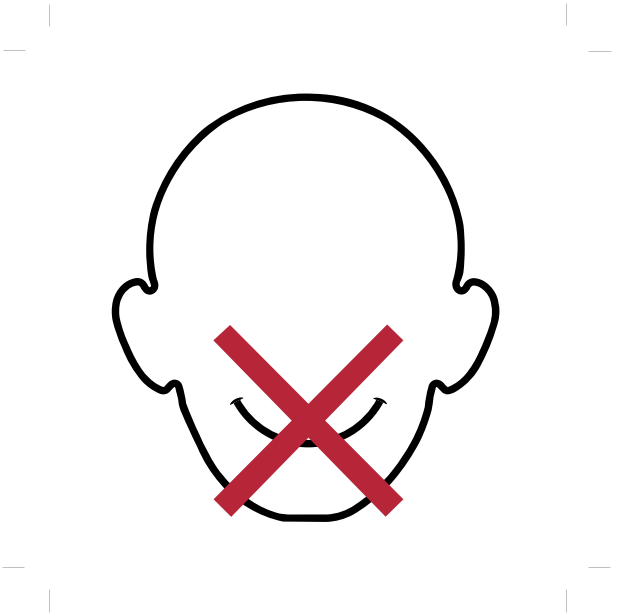
PI BP 014: Do not smile



Reference no.

ISO 7001 – PI BP 014

Meaning

Do not smile

Function

To instruct a person not to smile and to remain "straight faced" for photographic imaging.

Image content

A frontal, outline view of a human head with a curved "smiling" mouth. Over the mouth only is a red, negation cross.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should not smile (or talk).

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

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PI BP 015: No headwear

Reference no.

ISO 7001 – PI BP 015

Meaning

No headwear

Function

To instruct persons to remove their headwear for photographic imaging.

Image content

A black, “trilby” style hat with the front slightly raised to reveal the inside, over which a red, diagonal, negation bar is superimposed.

Human behaviour that is intended to be caused after understanding the public information symbol’s meaning

The person should remove any hats or headwear.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 014, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

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