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Izdelki za otroke - Smernice o splošni varnosti - 5. del: Informacije o izdelku

Child care articles - General safety guidelines - Part 5: Product information

Artikel für Säuglinge und Kleinkinder - Sicherheitsleitfaden - Teil 5: Produktinformationen

Articles de puériculture - Conseils relatifs à la sécurité - Partie 5 : Informations relatives au produit

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FINAL DRAFT
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Will supersede CEN/TR 13387-5:2018

English Version

Child care articles - General safety guidelines - Part 5: Product information

Articles de puériculture - Conseils relatifs à la sécurité -
Partie 5 : Informations relatives au produit

Artikel für Säuglinge und Kleinkinder -
Sicherheitsleitfaden - Teil 5: Produktinformationen

This draft Technical Report is submitted to CEN members for Vote. It has been drawn up by the Technical Committee CEN/TC 252.

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Recipients of this draft are invited to submit, with their comments, notification of any relevant patent rights of which they are aware and to provide supporting documentation.

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EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
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European foreword

This document (FprCEN/TR 13387-5:2022) has been prepared by Technical Committee CEN/TC 252 “Childcare articles”, the secretariat of which is held by AFNOR.

This document is currently submitted to the Vote on TR.

This document will supersede CEN/TR 13387-5:2015.

The first edition of CR 13387 was published in 1999 and this is its latest revision. It is a Technical Report which provides guidance information on common hazards that should be taken into consideration when developing safety standards for childcare articles.

This new edition of this European Technical Report is a hazard based technical report. In comparison with the previous edition, the main changes related to the section on Product information are:

- When preparing CEN/TR 13387-5, CEN/CLC Guide 11, *Product information relevant to consumers — Guidelines for standard developers*, and ISO/IEC Guide 50, *Safety aspects — Guidelines for child safety in standards and other specifications*, have been taken into consideration.

The CEN/TR 13387 series comprises the following five parts:

- Safety philosophy and safety assessment (CEN/TR 13387-1);
- Chemical hazards (CEN/TR 13387-2);
- Mechanical hazards (CEN/TR 13387-3);
- Thermal hazards (CEN/TR 13387-4);
- Product information (CEN/TR 13387-5).

CEN/TR 13387-5 is intended to be used in conjunction with CEN/TR 13387-1.

1 Scope

This document is meant to introduce good practices for drafting product information requirements in standards related to childcare products.

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <https://www.electropedia.org/>
- ISO Online browsing platform: available at <https://www.iso.org/obp>

3.1 product information

text, images, video, etc, provided in printed and/or digital formats that may accompany or be associated with a specific childcare article

Note 1 to entry: This includes marking of the product and any packaging, purchase information and instructions for use.

3.2 marking of the product

product information permanently attached to the childcare article

Note 1 to entry: Where the packaging creates the risk, marking should be attached to the packaging. All markings belong to one of the categories 'purchase information' and 'instructions for use', or both. Too much information should be avoided, as this could detract from safety warnings.

3.3 purchase information

information provided at the point of sale that will enable the purchaser to make an informed choice before purchasing the product

Note 1 to entry: This information might be on the product, its packaging and/or other points of sale, such as web pages and mail order catalogues.

3.4 instructions for use

information provided regarding safe use of the product

Note 1 to entry: This might comprise information on safety, assembly, installation, operation, storage, maintenance, repair, disposal etc, where appropriate

3.5 quick-start guide

printed document that is provided with the product providing warning regarding safe use of the product, and on how to obtain detailed product information

4 Marking of the product and any packaging

4.1 General

Markings should be permanently attached to or on the product, in the language(s) of the country where the product is sold.

Markings should not hinder product use nor create a new risk.

Where packaging could create a risk, it should have warnings permanently attached to and/or printed on it.

Safety related information should only be provided in relation to known hazards of the child care article under consideration.

Too much information should be avoided as this could detract from warnings. Safety information should not be mixed with commercial or certification information.

If marking the product would not be possible (e.g. the product or parts of the product are too small) the information may be presented in an alternative way. However, additional efforts should be made to draw the user's attention to the information but without the creation of a new risk.

4.2 Visible markings

Markings indicating warnings should be visible when the product is assembled for use.

Visibility of markings and warnings should be determined taking into account the significance of the hazard to which they are referring

The following information should be marked on the product:

- specific warning sentences and symbols which are selected as the basis of the safety philosophy described in Clause 1;
- if the packaging creates a risk of suffocation, it should be marked with a warning, for example: **"WARNING!: Keep this (plastic) cover away from your child to avoid suffocation"** or with similar words that convey the same meaning.

4.3 Additional markings

The product should also be marked with at least the following information:

- identification of the product;
- identification of the manufacturer, importer or organization responsible for its sale;
- identification of the relevant European standard.

If it is not provided with the product, the means of accessing detailed product information. This could be a QR code and web address, or other means providing a direct link to a digital version of the information.

4.4 Durability of markings

Suitable requirements and a test method for testing markings should be given in the standard.

The warnings should be provided in a permanent/legible format which the consumer would have to take a deliberate action to remove or obliterate.

4.5 Format of warning text

It is recommended that warning text on products should adopt the following formats:

- The colour of warnings should be in sharp contrast to the colour of the background. Avoid using similar foreground and background colours such as white text on yellow background. Dark ink on bright paper or bright ink on dark paper provides good contrast.
- For the background of warnings avoid strong background patterns or images that might interfere with the warnings.
- Avoid red-green and blue-yellow colour combinations, as these might create problems for persons with colour vision deficiency.
- Avoid highly reflecting surfaces and highly reflecting glossy paper leading to poor legibility for surfaces displaying warning text.
- Avoid transparent packaging material that may obscure, blur or deform warning text.
- Preferably use sans-serif font types. Avoid the use of different font types in warning text.
- Use font sizes that allow all target groups, including those with corrected vision, to read warnings easily.

5 Purchase information

Purchase information enables the consumer to make an informed choice (e.g. by specifying any age/weight/ability limitation or compatibility information) when purchasing the childcare article.

Purchase information should be provided at the point of sale, in the language of the country where the product is sold.

If the product is sold through the internet, the point of sale is the web page where the product is sold.

6 Instructions for use

The instructions for use should include:

- warnings and safety statements required by the standard;
- relevant information for a safe assembly, installation and use of the product;
- additional information.

All above might be provided in printed and/or digital form.

The digital version should be capable of being printed and be available for the lifetime of the product. The printed version that is available on request should also be available throughout the lifetime of the product.

NOTE Lifetime of the product is determined by the manufacturer.

In case of digital form, the product should be accompanied with a physical “quick-start guide” – see Clause 7.

Instructions for use should be provided in the language of the country where the product is sold and include at least information regarding safety, assembly, installation, operation, storage, maintenance, repair, disposal etc. where appropriate

Consumers should be advised to read the instructions carefully before use and keep them for future reference, for example, by the use of the text: *“IMPORTANT – Read these instructions carefully before use and keep them for future reference”*

The instructions for use should repeat all purchase information and all markings.

Information for safe operation/intended use of the product should be in accordance with the results of a risk assessment.

Instructions for assembly and/or installation should include, where relevant, an inventory of parts and/or special skills or tools required.

Instructions for use should be as simple and brief as possible, and readily understandable by a carer with no previous experience of the product.

The digital version should be capable of being printed and be available for the lifetime of the product. The printed version that is available on request should also be available throughout the lifetime of the product.

For further information regarding instructions for use reference can be made to EN 82079-1.

7 Quick-Start guide

If detailed product information is not provided in printed form with the product, a quick-start guide should be provided in a paper form written in the language of the country where the product is sold, that includes the following information as a minimum:

- The heading to draw attention of the user to importance of reading product information as for example:

“WARNING: Prevent injuries by reading and observing the instructions for use before use. To open the instructions for use, scan the QR-code or use the link below. The QR code is located on this quick-start guide and on the product.”

- where appropriate, a warning drawing the attention of the consumer on the main hazard linked to the use of the product;
- a direct means of accessing a web page (for example, QR code and web link) where a digital version of the information can be found. The consumer should not be required to enter any personal data into the website before being able to access the digital user guide;
- contact details for the consumer to request a printed version of the full user instructions.

It may be appropriate for other essential information on the safe use of the product to be included in the quick start guide.

8 Warnings

8.1 Warning sentences

When relevant, a normative annex with warnings in the languages of CEN members should be provided in product standards. It is recommended to limit the number of warnings in given language to the most critical hazards.

Warning statements may be expressed in different words providing they clearly convey the same message (e.g. in case of products convertible into other products/function). If this is the case, the annex giving the translation is no longer needed.


In the case of severe hazards, a signal word, preferably **WARNING**, should be added at the beginning of a warning sentence or at the top of a list of separated warnings.

8.2 Symbols


8.2.1 General

NOTE Symbols in the following tables are represented on a grey background to highlight the presence of the white border.

8.2.2 WARNING - Never leave the child unattended

 <p>Figure 1 — Never leave the child unattended</p>	<p>Minimum diameter:</p> <ul style="list-style-type: none"> - 25 mm for product marking - 10 mm for instructions <p>Proportions: as in Figure 1</p> <p>Colours:</p> <ul style="list-style-type: none"> - outside border: white - circle and stroke: red - background inside the circle: white - child / carer / arrow: black
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8.2.3 WARNING - Always use this product with adult supervision

 <p>Figure 2 — Always use this product with adult supervision</p>	<p>Minimum diameter:</p> <ul style="list-style-type: none"> - 25 mm for product marking - 10 mm for instructions <p>Proportions: as in Figure 2</p> <p>Colours:</p> <ul style="list-style-type: none"> - outside border: white - background inside the circle: blue - child / carer / arrow: white
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