



SLOVENSKI STANDARD
oSIST prEN 16062:2021
01-januar-2021

Inteligentni transportni sistemi - e-Varnost - Zahteve za visoko stopnjo prednosti aplikacijskega protokola elektronskega klica v sili (HLAP) z uporabo komutiranega omrežja GSM/UMTS (2020)

Intelligent transport systems - ESafety - eCall high level application requirements (HLAP) using GSM/UMTS circuit switched networks (2020)

Intelligente Transportsysteme - ESicherheit - Anforderungen an High-Level-Anwendungsprotokolle für eCall (HLAP) unter Verwendung von geschalteten GSM/UTMS-Netzwerken

Systèmes de transport intelligents - ESafety - Exigences de protocole d'application de haut niveau (HLAP) relatives à l'eCall via des réseaux commutés de circuits GSM/UMTS

[SIST EN 16062:2023](https://standards.iteh.ai/SIST/16062/2023)

<https://standards.iteh.ai/SIST/16062/2023> **Ta slovenski standard je istoveten z: prEN 16062**

ICS:

03.220.20	Cestni transport	Road transport
13.200	Preprečevanje nesreč in katastrof	Accident and disaster control
35.240.60	Uporabniške rešitve IT v prometu	IT applications in transport

oSIST prEN 16062:2021

en,fr,de

EUROPEAN STANDARD
NORME EUROPÉENNE
EUROPÄISCHE NORM

DRAFT
prEN 16062

October 2020

ICS 03.220.20; 13.200

Will supersede EN 16062:2015

English Version

Intelligent transport systems - ESafety - eCall high level application requirements (HLAP) using GSM/UMTS circuit switched networks (2020)

Systèmes de transport intelligents - ESafety -
Exigences de protocole d'application de haut niveau
(HLAP) relatives à l'eCall via des réseaux commutés de
circuits GSM/UMTS

Intelligente Transportsysteme - ESicherheit -
Anforderungen an High-Level-Anwendungsprotokolle
für eCall (HLAP) unter Verwendung von geschalteten
GSM/UTMS-Netzwerken

This draft European Standard is submitted to CEN members for enquiry. It has been drawn up by the Technical Committee CEN/TC 278.

If this draft becomes a European Standard, CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

This draft European Standard was established by CEN in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and United Kingdom.

Recipients of this draft are invited to submit, with their comments, notification of any relevant patent rights of which they are aware and to provide supporting documentation. <https://standards.iteh.ai/>

Warning : This document is not a European Standard. It is distributed for review and comments. It is subject to change without notice and shall not be referred to as a European Standard.



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

Contents

Page

European foreword.....	4
Introduction	5
1 Scope.....	7
2 Normative references.....	7
3 Terms and definitions	8
4 Symbols and abbreviations	12
5 Conformance.....	13
6 General overview of the eCall transaction for Pan European eCall	14
7 Requirements.....	18
7.1 General requirements	18
7.1.1 General.....	18
7.1.2 USIM	18
7.1.3 Enabled PSAP.....	18
7.1.4 IVS configured only for eCall.....	19
7.1.5 Self-test	19
7.1.6 Standby mode applicable to IVS configured for eCall only	19
7.2 Activation.....	20
7.2.1 Activation of pan-European eCall.....	20
7.2.2 Activation of a test eCall.....	20
7.3 Call set-up.....	20
7.3.1 General.....	20
7.3.2 IVS network access device (NAD) already registered on PLMN	21
7.3.3 eCall in progress.....	21
7.3.4 Network selection and registration.....	21
7.3.5 Authentication of the subscriber.....	21
7.3.6 eCall establishment	22
7.3.7 Cell localization (by network)	22
7.3.8 Manual termination of eCall by vehicle occupants before trigger confirmation	22
7.4 MSD transfer	22
7.4.1 General.....	22
7.4.2 Send initiation signal from IVS eCall modem to PSAP.....	23
7.4.3 eCall modem synchronization	24
7.4.4 Request MSD by PSAP eCall modem to IVS eCall modem.....	24
7.4.5 Send MSD from vehicle IVS to PSAP eCall modem.....	24
7.4.6 Link layer error check.....	24
7.4.7 Link layer ACK from PSAP eCall modem to IVS eCall modem	24
7.5 Application layer acknowledgement (AL- ACK).....	25
7.5.1 Following transmission of the MSD to the eCall PSAP application.....	25
7.5.2 PSAP acknowledges the MSD	25
7.5.3 No receipt of application layer ACK.....	25
7.5.4 Form of presentation of the AL-ACK.....	25
7.6 PSAP request "SEND MSD"	27
7.6.1 General.....	27

7.6.2	Before call clear-down	27
7.6.3	After call clear-down	29
7.7	PSAP application features	29
7.7.1	General requirements.....	29
7.7.2	MSD display to the PSAP operator.....	29
7.7.3	PSAP operator user interface.....	30
7.8	Audio link to vehicle occupants.....	30
7.9	eCall clear-down.....	30
7.10	PSAP call back.....	31
7.11	Rerouting to another PSAP/emergency control centre.....	31
7.12	Handling non equipped situations / error cases	32
7.12.1	MSD not transmitted correctly	32
7.12.2	Network registration fails	32
7.12.3	Call failure before the MSD is sent and acknowledged	32
7.12.4	Mobile network not supporting eCall flag or not provided with routing tables.....	32
7.12.5	PSAP modem failure	33
7.12.6	PSAP network/ICT failure	33
7.12.7	PSAP application failure.....	33
7.12.8	PSAP operator does not respond	33
7.12.9	No response if line engaged	34
7.12.10	MSD not sent.....	34
7.12.11	MSD not received.....	34
7.12.12	Audio link not established	34
7.12.13	Audio link established but subsequently fails.....	35
7.12.14	Re-attempt in case of interrupted call	35
7.12.15	Automatic repeat attempts.....	35
7.12.16	IVS NAD does not receive call clear-down	35
8	Third party services supported eCall (TPS-eCall)	35
9	Defences against attack (Security provisions).....	36
10	Quality of service requirements.....	36
11	Test and conformance requirements.....	36
12	Marking, labelling and packaging.....	36
13	Declaration of patents and intellectual property	36
Annex A (normative) Table of timings.....		37
Annex B (informative) Summary abstracts of normative referenced documents.....		40
B.1	Objective	40
B.2	Summary abstracts	40
Annex C (informative) Test system strategies.....		51
C.1	General	51
C.2	Vehicle and PSAP equipment life cycle	51
C.3	Laboratory environment	52
C.4	OEM or third party test systems.....	52
Bibliography		54

prEN 16062:2020 (E)

European foreword

This document (prEN 16062:2020) has been prepared by Technical Committee CEN/TC 278 “Intelligent transport systems”, the secretariat of which is held by NEN.

This document is currently submitted to the CEN Enquiry.

This document will supersede EN 16062:2015.

The following changes have been introduced in this revision:

- Improvements in the precision of technical description and update of references;

iTeh Standards
(<https://standards.iteh.ai>)
Document Preview

[SIST EN 16062:2023](https://standards.iteh.ai/catalog/standards/sist/1676658b-5410-4b26-8a60-ab9df037d329/sist-en-16062-2023)

<https://standards.iteh.ai/catalog/standards/sist/1676658b-5410-4b26-8a60-ab9df037d329/sist-en-16062-2023>

Introduction

An *eCall* is an emergency call generated either automatically via activation of in-vehicle sensors or manually by the vehicle occupants; when activated, to provide notification and relevant location information to the most appropriate Public Safety Answering Points (PSAP), by means of mobile wireless communications networks and carries a defined standardized minimum set of data, notifying that there has been an incident that requires response from the emergency services and establishes an audio channel between the occupants of the vehicle and the most appropriate PSAP.

EN 15722 specifies a standardized MSD for *eCall*, and EN 16072 specifies pan-European *eCall* operating requirements. (For third-party systems, EN 16102 specifies third-party services supporting *eCall* operating requirements. See EC Communication on *eCall* Implementation 2009 [COM(2009) 434 final] and Official Journal *eCall* Recommendation C_2011_6269, for more information).

The operating requirements for pan-European *eCall* are made using Public Land Mobile Networks (PLMN) (such as GSM and 3G), as specified in a number of ETSI standards and technical specifications.

In order to provide the *eCall* service across a wireless network, high level application protocols are required as an important essential element to effect this service provision. This European Standard specifies the protocols to put into effect the pan-European *eCall* operating requirements using PLMNs, and also identifies common elements that can be used in the link between third-party services supporting *eCall* and PSAPs.

NOTE The term PSAP, which is most widely used in the *eCall* documentation, European Commission documents etc., is used throughout this document and equates to the term emergency call response centre used in the ITS Implementation Directive.

The European Committee for Standardization (CEN) draws attention to the fact that it is claimed that compliance with this European Standard may involve the use of patents concerning *eCall* given in this European Standard.

The patents held may refer to the implementation of *eCall* in general using the specifications in this European Standard, but do not specifically directly refer to specifications of any of the clauses defined herein.

CEN takes no position concerning the evidence, validity and scope of these patent rights.

The holder of these patent rights has ensured to CEN that they are willing to negotiate licenses under reasonable and non-discriminatory terms and conditions with applicants throughout the world. In this respect, the statement of the holder of these patent rights is registered with CEN. Information may be obtained from:

Mr. Thomas R. Rouse VP QTL Patent Counsel QUALCOMM Incorporated

5775 Morehouse Drive

San Diego, California 92121. USA

Phone: +1-858-587-1121

Fax: +1-858-658-2503

Email: trouse@qualcomm.com

URL: www.qualcomm.com

and:

Mr. Thomas W. Davis Jr. General Council AIRBIQUITY Incorporated

1011 Western Avenue, Suite 600

prEN 16062:2020 (E)

Seattle, Washington 98104. USA

Phone: +1.206.219.2700

Fax: +1.206.842.9259

Toll-Free: +1.888.334.7741

Email: tdavis@airbiquity.com

URL: www.airbiquity.com

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights other than those identified above. CEN shall not be held responsible for identifying any or all such patent rights.

iTeh Standards
(<https://standards.iteh.ai>)
Document Preview

[SIST EN 16062:2023](#)

<https://standards.iteh.ai/catalog/standards/sist/1676658b-5410-4b26-8a60-ab9df037d329/sist-en-16062-2023>

1 Scope

In respect of pan-European *eCall* (operating requirements defined in EN 16072), this document defines the high-level application protocols, procedures and processes required to provide the *eCall service* using a TS12 emergency call over a mobile communications network.

NOTE 1 The objective of implementing the pan-European in-vehicle emergency call system (*eCall*) is to automate the notification of a traffic accident, wherever in Europe, with the same technical standards and the same quality of services objectives by using a PLMN (such as ETSI prime medium) which supports the European harmonized 112/E112 emergency number (TS12 ETSI/TS 122 003) and to provide a means of manually triggering the notification of an emergency incident.

NOTE 2 HLAP requirements for third-party services supporting *eCall* can be found in EN 16102, and have been developed in conjunction with the development of this work item, and is consistent in respect of the interface to the PSAP. This deliverable makes reference to those provisions but does not duplicate them.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 15722:2020, *Intelligent transport systems — eSafety — eCall minimum set of data (MSD)*

EN 16072:2020, *Intelligent transport systems — eSafety — Pan-European eCall operating requirements*

EN 16102:2020, *Intelligent transport systems — eCall — Operating requirements for third party support*

CEN/TS 16454:2020, *Intelligent transport systems — eSafety — eCall end to end conformance testing*

ETSI/TS 122 101, *Universal Mobile Telecommunications System (UMTS); LTE; Service aspects; Service principles (3GPP TS 22.101 [Release 8 or later])*

ETSI/TS 124 008, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Mobile radio interface Layer 3 specification; Core network protocols; Stage 3 [Release 8 or later]*

ETSI/TS 126 267, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); eCall data transfer; In-band modem solution; General description [Release 8 or later]*

ETSI/TS 126 268, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); eCall data transfer; In-band modem solution; ANSI-C reference code [Release 8 or later]*

ETSI/TS 126 269, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); eCall data transfer; In-band modem solution; Conformance testing [Release 8 or later]*

ETSI/TS 122 003, *Digital cellular communications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Circuit Teleservices supported by a Public Land Mobile Network (PLMN) (Teleservice 12/TC12) /E12 [Release 8 or later]*

ETSI/TS 122 011, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Service accessibility [Release 8 or later]*

prEN 16062:2020 (E)

ETSI/TS 127 007, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); AT command set for user equipment [Release 8 or later]*

ETSI/TS 102 164, *Telecommunications and Internet converged Services and Protocols for Advanced Networking (TISPAN); Emergency Location Protocols (version 1.3.1)*

ETSI/TS 151 010-1, *Digital cellular telecommunications system (Phase 2+); Mobile Station (MS) conformance specification; Part 1: Conformance specification (3GPP TS 51.010-1 version 8.1.0) [Release 8 or later]*

ETSI/TS 121 133, *Universal Mobile Telecommunications System (UMTS); 3G Security; Security Threats and Requirements; (3GPP TS 21.133 version 4.1.0) [Release 4 or later]*

ETSI/TS 122 071, *Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Location Services (LCS); Service description; Stage 1 [Release 8 or later]*

ISO/IEC 9646 (all parts), *Information technology — Open Systems Interconnection — Conformance testing methodology and framework*

ITU-T:2009, Recommendation G.168 “Digital network echo cancellers”

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <http://www.electropedia.org/>
- ISO Online browsing platform: available at <http://www.iso.org/obp>

3.1**112**

single European emergency call number supporting Teleservice 123

<https://standards.iteh.ai/catalog/standards/sist/1676658b-5410-4b26-8a60-ab9df037d329/sist-en-16062-2023>
[SOURCE: ETSI/TS 122 003]

3.2**call clear-down**

termination of call and freeing up of line (usually achieved by hanging up the receiver or pressing ‘end call’ or similar on screen)

3.3**cellular network**

wireless communications network consisting of multiple adjacent access points (cells) with the capability of homogeneous transfer of a communications session instance to an adjacent cell without significant interruption to the session

3.4**data**

representations of static or dynamic objects in a formalized manner suitable for communication, interpretation, or processing by humans or by machines

3.5

data concept

any of a group of *data* structures (i.e. object class, property, value domain, *data elements*, message, interface dialogue, *association*) referring to abstractions or things in the natural world that can be identified with explicit boundaries and meaning and whose properties and behaviour all follow the same rules

3.6

data element

single unit of information of interest (such as a fact, proposition, observation, etc.) about some (entity) class of interest (e.g. a person, place, process, property, concept, state, event) considered to be indivisible in a particular context

3.7

E112

emergency communications service using the single European emergency call number, 112, which is enhanced with location information of the calling user TS12

3.8

eCall

emergency call generated either automatically via activation of in-vehicle sensors or manually by the *vehicle occupants*

Note 1 to entry: when activated it provides notification and relevant location information to the most appropriate *Public Safety Answering Point*, by means of *mobile wireless communications networks*, carries a defined standardized *minimum set of data* (MSD) notifying that there has been an incident that requires response from the emergency services, and establishes an audio channel between the occupants of the vehicle and the most appropriate *Public Safety Answering Point*

3.9

eCall generator

occupant of a vehicle or equipment within a vehicle that has cause to trigger an *eCall* transaction by automatic or manual means

3.10

eCall identifier

one of two information element bits (flags) included in the emergency call set-up message that may be used by the mobile network to filter and route automatically and manually initiated *eCalls* to a designated PSAP

3.11

eCall service

end-to-end emergency service to connect occupants of an affected vehicle to the most appropriate PSAP via an audio link across a PLMN together with the transfer of a minimum set of data to the PSAP

3.12

eCall transaction

establishment of a mobile wireless communications session across a public wireless communications network and the transmission of a minimum set of data from a vehicle to a public safety answering point and the establishment of an audio channel between the vehicle and the PSAP

prEN 16062:2020 (E)**3.13****emergency control centre**

unit which deals with emergency calls and which has the capacity to consider professionally the need for response, and which has the provision to mobilise the needed resources to deal with the emergency in question

3.14**emergency call response centre**

term used in ITS Implementation Directive to mean Public Safety Answering Point (PSAP)

3.15**identifier**

any label, symbol or token that names or identifies an entity or a collection of data or the means of designating or referring to a specific instance of a data concept

3.16**in-vehicle equipment**

equipment within the vehicle that provides or has access to in-vehicle data required for the minimum set of data and any other data that is to be sent as part of or complementary to the minimum set of data to effect the *eCall* transaction via a public mobile wireless communications network providing a link between the vehicle and a means of enacting the *eCall* service via a public mobile wireless communications network

3.17**in-vehicle equipment provider**

provider of *eCall* in-vehicle equipment

Note 1 to entry: The in-vehicle equipment provider can be the vehicle manufacturer or the provider of aftermarket equipment.

3.18**in-vehicle system**

in-vehicle equipment together with the means to trigger, manage and effect the *eCall* transaction

<https://standards.iteh.ai/catalog/standards/sist/1676658b-5410-4b26-8a60-ab9df037d329/sist-en-16062-2023>

3.19**minimum set of data**

standardized data concept comprising data elements of relevant vehicle generated data essential for the performance of the *eCall* service

[SOURCE: EN 15722:2011]

3.20**mobile wireless communications network**

wireless communications network with homogeneous handover between *network access points*

3.21**mobile wireless communications network device**

device providing communications to a *mobile wireless communications network* with homogeneous handover between *network access points*

3.22

most appropriate PSAP

PSAP defined beforehand by responsible authorities to cover emergency calls from a certain area or for emergency calls of a certain type

Note 1 to entry: See also PSAP.

Note 2 to entry: A number of different instantiations of PSAP service are supported within this European Standard. A PSAP can be a Public Authority or a private *service provider* operating on behalf of the responsible authorities.

3.23

network access device (NAD)

see *mobile wireless communications network device*

3.24

network access points

beacon, antenna or similar source of signal propagation and receipt together with equipment to manage communication sessions with users operating within the operating reach of the *network access point* and provide connectivity for the users within the operating reach of the single *access point* to a wider communications network

Note 1 to entry: A network access point may but does not need to provide homogeneous or heterogeneous handover to another network access point.

3.25

public mobile wireless communications network

mobile wireless communications network with access to a public telecommunications network

3.26

Public Safety Answering Point (PSAP)

physical location working on behalf of the national authorities where emergency calls are first received under the responsibility of a public authority or a private organization recognized by the national government

Note 1 to entry: See also most appropriate PSAP.

Note 2 to entry: A number of different instantiations of PSAP service are supported within this European Standard.

3.27

service provider

physical and functional component responsible for providing telematics based services to its subscribers

3.28

vehicle manufacturer

entity which first assembles the vehicle and provides *eCall* equipment as part of its specification and subsequently sells the vehicle directly or via an agent

3.29

vehicle occupant(s)

person(s) inside the vehicle

prEN 16062:2020 (E)

3.30

wireless communications network

network operating using an air-interface capable of bi-directional transfer of *data* and or voice

Note 1 to entry: There are different types of wireless communications such as PAN, LAN, *cellular network* etc.

4 Symbols and abbreviations

3G	third generation mobile telecommunication system
ACK	ACKnowledgement
AIeC	automatic initiated <i>eCall</i>
AT	attention (part of modem instruction to dial as specified in ETSI/TS 127 007)
BS	bearer services
CAN	controller-area network
CRC	cyclic redundancy check
EC	European Commission
ETSI	European Telecommunications Standards Institute
GSM	global system for mobile communications
HLR	home location registry
HPLMN	home public land mobile network
IAM	initial address message
IMSI	international mobile subscriber identity
IVS	in-vehicle system
LAN	local area network
LTE	long term evolution (of 3G UMTS access network) 23
MieC	manually initiated <i>eCall</i>
MSC	mobile switching centre
MNO	mobile network operator
MSISDN	mobile subscriber ISDN (integrated services digital network)
MSD	minimum set of data (EN 15722)
NAD	network access device (e.g. a GSM or UMTS module)
PAN	personal area network
PLMN	public land mobile network
PSAP	public safety answering point
REQ	REQuest
SUT	system under test
TPS	third party service
TPSP	third party service provider
TS (i)	technical specification