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**Information technology — User  
interface — Face-to-face speech  
translation —**

**Part 2:  
System architecture and functional  
components**

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*Technologies de l'information — Interface utilisateur — Face-à-face  
discours traduction —*

*Partie 2: Architecture du système et des composants fonctionnels*

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# Contents

	Page
<b>Foreword</b> .....	<b>iv</b>
<b>Introduction</b> .....	<b>v</b>
<b>1 Scope</b> .....	<b>1</b>
<b>2 Normative references</b> .....	<b>1</b>
<b>3 Terms, definitions and abbreviated terms</b> .....	<b>1</b>
3.1 Terms and definitions.....	1
3.2 Abbreviated terms.....	1
<b>4 Overview of face-to-face speech translation</b> .....	<b>1</b>
4.1 General.....	1
4.2 Functional components of F2F speech translation.....	2
<b>5 Functional requirements</b> .....	<b>2</b>
5.1 General requirement.....	2
5.2 Speech recognition requirements.....	3
5.3 Language translation requirements.....	3
5.4 Speech synthesizer requirements.....	3
<b>6 System architectures of F2F speech translation</b> .....	<b>4</b>
6.1 General.....	4
6.2 Two persons with embedded F2F speech translation devices.....	4
6.3 Two persons with remote speech translation functions.....	6
6.4 Mixture of <a href="#">6.2</a> and <a href="#">6.3</a> .....	7
6.5 Adding one more speaker to F2F speech translation conversation.....	9
6.6 Two person with only one fixed F2F speech translation device.....	10
<b>Annex A (informative) History of F2F speech translation</b> .....	<b>13</b>
<b>Annex B (informative) An example scenario of F2F speech translation protocol</b> .....	<b>18</b>
<b>Bibliography</b> .....	<b>19</b>

## Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form a specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organizations to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

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For an explanation on the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

This document was prepared by Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 35, *User interfaces*.

A list of all parts in the ISO/IEC 20382- series can be found on the ISO website.

## Introduction

It is important to consider people with special requirements to ensure that they can gain the same benefits from ICT. One of those special requirements is to help people to avoid language barriers in global environments. Automatic speech translation systems have existed for a long time, but they have functional limitations as well as technical ones with regard to usability and accessibility. [Annex A](#) shows a history of face-to-face speech translation.

One reason for these limitations is the diversity of the languages currently used. It is difficult to support many languages by one or several speech translation systems. A flexible and interoperable standardized framework is needed to work with all different languages utilizing many speech translation systems already developed in many countries. Other considerations to make a natural and usable speech translation service possible include applying users' characteristics within the system, such as emotion, speech style, gender type and other attributes. To reflect those characteristics in the output speech translation, a standardized user interface is required to reflect the input and output data and transfer them to the user's device.

This document aims to enable face-to-face speech translation among people with different languages. The three technologies, i.e., speech recognition, language translation, and speech synthesis technologies, are mature enough to build a speech translation function. There are many face-to-face speech translation devices and/or services using mobile devices. However, the user needs to learn how to use the service and needs to use both hands to control the speech translation system. If the user wishes to use only one hand, which is usually the case, he or she cannot use the current speech translation systems and/or services. To overcome this usability issue, this document suggests a method that exactly follows the conversation among people with the same language. The method in this document is hands-free, and does not require any pre-training. In this sense, this method is the ultimate user interface of face-to-face speech translation and will open a world without language barriers.

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# Information technology — User interface — Face-to-face speech translation —

## Part 2: System architecture and functional components

### 1 Scope

This document specifies the functional components of face-to-face speech translation designed to interoperate among multiple translation systems with different languages. It also specifies the speech translation features, general requirements and functionality, thus providing a framework to support a convenient speech translation service in face-to-face situations. This document is applicable to speech translation devices, servers and communication protocols among speech translation servers and clients in a high-level approach. This document also defines various system architectures in different environments. This document is not applicable to defining speech recognition engines, language translation engines and speech synthesis engines.

### 2 Normative references

There are no normative references in this document.

### 3 Terms, definitions and abbreviated terms

#### 3.1 Terms and definitions

No terms and definitions are listed in this document.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <http://www.electropedia.org/>
- ISO Online browsing platform: available at <http://www.iso.org/obp>

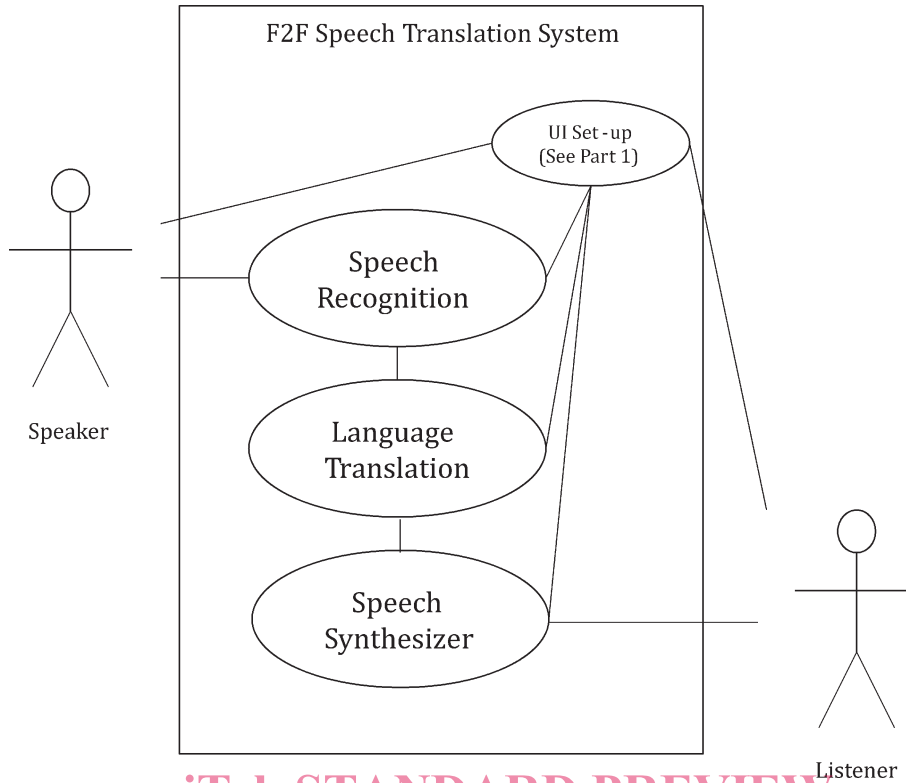
#### 3.2 Abbreviated terms

Utf-8      Unicode standard defined in IETF RFC 2279 (1998), UTF-8, a transformation format of ISO/IEC 10646

## 4 Overview of face-to-face speech translation

### 4.1 General

A face-to-face (F2F) speech translation system enables users of different languages in a face-to-face situation to communicate with each other in spoken languages by providing machine-generated translation results. A face-to-face speech translation system between a speaker and a listener shall have a speech recognition module, language translation module and a speech synthesizer (TTS: text to speech) as shown in [Figure 1](#).



**Figure 1 — Functional components of F2F speech translation**  
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**4.2 Functional components of F2F speech translation**

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For F2F speech translation, the speaker and the listener shall set up a UI (see ISO/IEC 20382-1).

The functions of each component in [Figure 1](#) are as follows.

- 1) The speaker speaks a sentence in his/her own language.
- 2) The speech recognition module recognizes the speech and outputs the corresponding text.
- 3) The text is translated into another language with the same meaning through the language translation module.
- 4) The speech synthesizer generates the corresponding speech in a listener’s language based on the translated text.
- 5) Listening to the speech, the listener answers in his/her own language.
- 6) Steps (2) to (5) continue until the users accomplish their goals.

**5 Functional requirements**

**5.1 General requirement**

Provides general requirements regarding face-to-face speech translation:

- there are three remote services in this document, remote translation service, remote speech recognition service and remote speech synthesis service. All these remote services shall keep the privacy of the face-to-face speech translation users;



- the translation system should allow the users to start a translation session as naturally as in everyday conversation;
- the translation system should allow the users to start a translation session as quickly as in the everyday conversation (i.e., not exceeding 2 seconds);
- the speech translation system should work in real time (i.e., not exceeding 2 seconds);
- the translation system should allow users to have a session with multiple users;
- the translation system should allow the users to add additional participants after the session has started.

## 5.2 Speech recognition requirements

Provides the requirements regarding the speech recognition module of face-to-face speech translation:

- the speech recognition module shall recognize the speech and provide it in text of the same language;
- the speech recognition module shall accept most popular speech formats;
- the speech format should be defined as a metadata format such as the MIME format;
- the output of the speech recognition module should be written in utf-8 format (see IETF RFC 2279 (1998)).

NOTE This document does not specify the data format of the speech nor that of the text since there are many off-the-shelf speech recognition modules with various input and output data formats.

## 5.3 Language translation requirements

Provides requirements for the user language translation module of face-to-face speech translation:

- the language translation module shall translate text from a source language into text in a target language with the same meaning;
- if there is no direct language translation module between the source language and the target language, one should use an intermediate language to accomplish the language translation. One should translate the source language to the intermediate language, and then the intermediate language to the target language. One should choose the intermediate language so that the language translation performance is the best. If there is no performance data available, the intermediate language should be chosen from the same language family or from languages with the same word order as the source language or the target language.

NOTE This document does not specify the data formats of the input and output texts since there are many off-the-shelf language translation modules with various input and output data formats.

## 5.4 Speech synthesizer requirements

Provides requirements for the speech synthesizer of face-to-face speech translation:

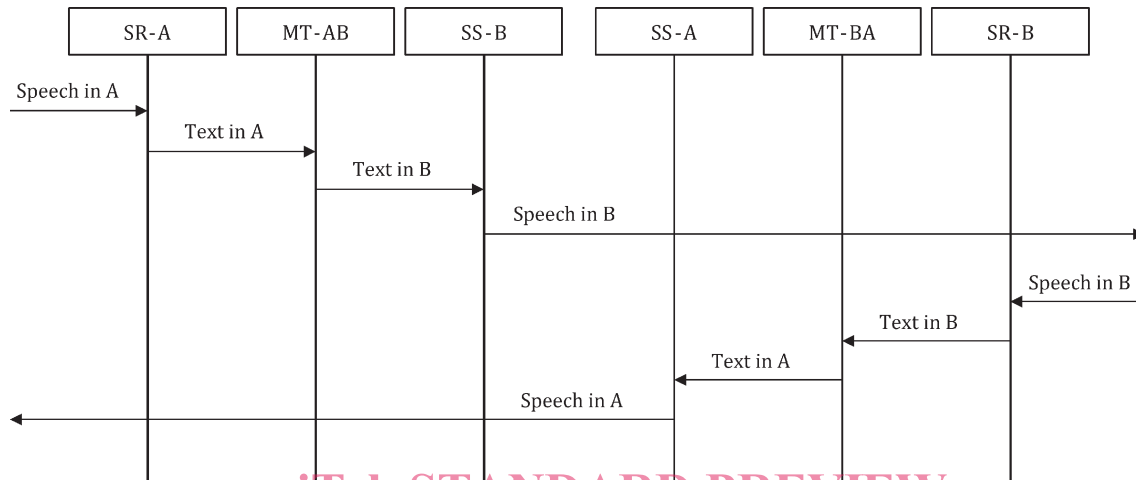
- the speech synthesizer shall generate the corresponding speech from text of the same language;
- in face-to-face speech translation the synthesized speech should be as close as possible to that of the original speaker to increase the natural feel of the conversation. The gender of the synthesized speech in language B should be the same as that of the user in language A. The natural feeling can be increased if the base frequency, speed, prosody and/or speech colour of the synthesized speech is similar to those of the original speaker;
- the text input of the speech synthesizer should be written in utf-8 format (see IETF RFC 2279 (1998)).

NOTE This document does not specify the data format of the speech nor that of the text since there are many off-the-shelf speech synthesizers with various input and output data formats.

## 6 System architectures of F2F speech translation

### 6.1 General

Figure 2 shows the sequence diagram of face-to-face speech translation.

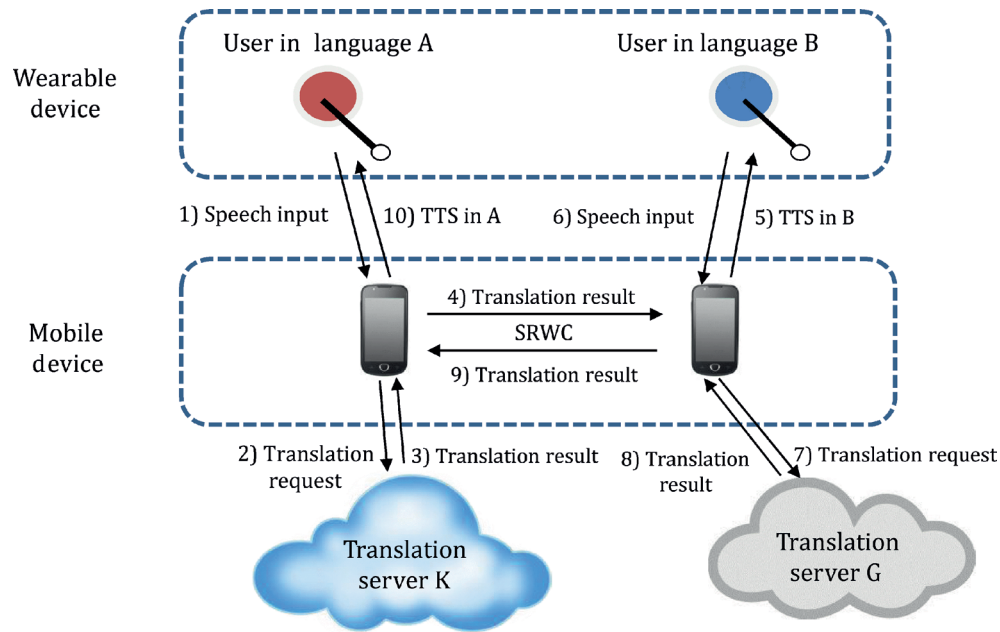


- SR-A: speech recognition of language A
- MT-AB: machine translation from A to B
- SS-B: speech synthesizer of language B
- SR-B: speech recognition of language B
- MT-BA: machine translation from B to A
- SS-A: speech synthesizer of language A

Figure 2 — Sequence diagram  
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### 6.2 Two persons with embedded F2F speech translation devices

The basic system architecture between two persons with embedded F2F speech translation devices is described in Figure 3.



**Figure 3 — System architecture between two persons with embedded F2F speech translation devices**

- In this configuration, the language A speech recognition module and the language A speech synthesizer are embedded in the mobile device of the user in language A, and the language B speech recognition module and the language B speech synthesizer are embedded in the mobile device of the user in language B.
- The A-to-B and B-to-A language translation modules reside in the translation server of the translation service.
- The data format of (2), (3), (7) and (8) can be any format. For example, one can use Modality Conversion Markup Language[3].
- One of the mobile devices can be a fixed device with short range wireless communication capability. Tellers or box offices can use such an architecture.

The following steps are speech translation service steps between two persons with embedded F2F speech translation devices. [Annex B](#) shows an example scenario of face-to-face speech translation protocol.

- 1) The user in language A speaks a sentence in language A. The language A speech recognition module embedded in the mobile device of the user recognizes the speech in language A and outputs the corresponding text in language A.
- 2) The text in language A is translated into text in language B with the same meaning through the A-to-B language translation module in translation server K.
- 3) The translated text in language B is transferred to the mobile device of the user in language A.
- 4) The translated text in language B is then transferred through short range wireless communication to the mobile device of the user in language B.
- 5) The language B speech synthesizer generates the corresponding speech in language B.
- 6) After listening to the speech in language B, the user in language B answers in language B. The language B speech recognition module embedded in the mobile device of the user recognizes this speech in language B and outputs the corresponding text in language B. This recognized text is transferred to the B-to-A language translation module residing in translation server G.