



**Electronic Signatures and Trust Infrastructures (ESI);  
Policy and security requirements for  
Trust Service Providers issuing certificates;  
Part 2: Requirements for trust service providers issuing  
EU qualified certificates**

ETSI EN 319 411-2 V2.6.0 (2024-12)

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# Foreword

This draft European Standard (EN) has been produced by ETSI Technical Committee Electronic Signatures and Trust Infrastructures (ESI), and is now submitted for the combined Public Enquiry and Vote phase of the ETSI EN Approval Procedure (ENAP).

The present document is part 2 of a multi-part deliverable covering the Policy and security requirements for Trust Service Providers issuing certificates. Full details of the entire series can be found in part 1 [2].

The present document is derived from the requirements specified in ETSI TS 101 456 [i.2].

Proposed national transposition dates	
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# Modal verbs terminology

In the present document **"shall"**, **"shall not"**, **"should"**, **"should not"**, **"may"**, **"need not"**, **"will"**, **"will not"**, **"can"** and **"cannot"** are to be interpreted as described in clause 3.2 of the [ETSI Drafting Rules](#) (Verbal forms for the expression of provisions).

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## Introduction

The Regulation (EU) No 910/2014 [i.1] establishes a legal framework for electronic signature and electronic seal and for website authentication services. These concepts can be commonly achieved by using cryptographic mechanisms. Electronic signatures and seals implemented by this way are digital signatures. Cryptographic mechanisms are generally supported by a Trust Service Provider (TSP) issuing public key certificates, commonly called a Certification Authority (CA).

By providing general policy and security requirements for trust service providers issuing certificates, the part 1 of the series ETSI EN 319 411-1 [2], is aiming to meet the general requirements of the international community to provide trust and confidence in electronic transactions including, amongst others, requirements from Regulation (EU) No 910/2014 [i.1] and from CA/Browser Forum documents BRG [i.3] and EVCG [i.7].

The present document incorporates the general policy and security requirements as specified in ETSI EN 319 411-1 [2] and adds further requirements in order to meet the specific requirements of Regulation (EU) N° 910/2014 for TSPs issuing EU qualified certificates for electronic signatures and/or EU qualified certificates for electronic seals and/or EU qualified certificates for website authentication in accordance with but not limited to Articles 19, 24, 28, 38 and 45 of Regulation (EU) No 910/2014 [i.1].

Bodies wishing to establish policy requirements for TSPs issuing certificates in a regulatory context other than the EU can build their specifications on the general policy requirements specified in ETSI EN 319 411-1 [2] to benefit from global best practices, and specify any additional requirements in a manner similar to the present document.

Conformance to the present document on its own does not imply that the TSP, nor the certificates issued by the TSP, are qualified in accordance with Regulation (EU) No 910/2014 [i.1].

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# 1 Scope

The present document specifies policy and security requirements for the issuance, maintenance and life-cycle management of EU qualified certificates as defined in Regulation (EU) No 910/2014 [i.1]. These policy and security requirements support reference certificate policies for the issuance, maintenance and life-cycle management of EU qualified certificates issued to natural persons (including natural persons associated with a legal person or a website) and to legal persons (including legal persons associated with a website), respectively.

The present document does not specify how the requirements identified can be assessed by an independent party, including requirements for information to be made available to such independent assessors, or requirements on such assessors.

NOTE: See ETSI EN 319 403 [i.6] for guidance on assessment of TSP's processes and services. The present document references ETSI EN 319 411-1 [2] for general requirements on TSP issuing certificates.

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## 2 References

### 2.1 Normative references

References are either specific (identified by date of publication and/or edition number or version number) or non-specific. For specific references, only the cited version applies. For non-specific references, the latest version of the referenced document (including any amendments) applies.

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The following referenced documents are necessary for the application of the present document.

- [1] [ETSI EN 319 401](#): "Electronic Signatures and Trust Infrastructures (ESI); General Policy Requirements for Trust Service Providers".
- [2] [ETSI EN 319 411-1](#): "Electronic Signatures and Trust Infrastructures (ESI); Policy and security requirements for trust service providers issuing certificates; Part 1: General requirements".
- [3] [ETSI EN 319 412-5](#): "Electronic Signatures and Trust Infrastructures (ESI); Certificate Profiles; Part 5: QCStatements".
- [4] [ISO/IEC 9594-8/Recommendation ITU-T X.509](#): "Information technology — Open Systems Interconnection — Part 8: The Directory: Public-key and attribute certificate frameworks".
- [5] [ETSI EN 319 412-1](#): "Electronic Signatures and Trust Infrastructures (ESI); Certificate Profiles; Part 1: Overview and common data structures".

### 2.2 Informative references

References are either specific (identified by date of publication and/or edition number or version number) or non-specific. For specific references, only the cited version applies. For non-specific references, the latest version of the referenced document (including any amendments) applies.

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The following referenced documents are not necessary for the application of the present document but they assist the user with regard to a particular subject area.

- [i.1] [Regulation \(EU\) No 910/2014](#) of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC.
- [i.2] ETSI TS 101 456: "Electronic Signatures and Infrastructures (ESI); Policy requirements for certification authorities issuing qualified certificates".
- [i.3] CA/Browser Forum: "Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates".

NOTE: The version is as referenced in ETSI EN 319 411-1 [2].

- [i.4] IETF RFC 3647: "Internet X.509 Public Key Infrastructure Certificate Policy and Certification Practices Framework".
- [i.5] [Directive 95/46/EC](#) of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data.
- [i.6] ETSI EN 319 403: "Electronic Signatures and Infrastructures (ESI); Trust Service Provider Conformity Assessment - Requirements for conformity assessment bodies assessing Trust Service Providers".
- [i.7] CA/Browser Forum: "Guidelines for The Issuance and Management of Extended Validation Certificates".

NOTE: The version is as referenced in ETSI EN 319 411-1 [2].

- [i.8] ETSI TS 119 612: "Electronic Signatures and Trust Infrastructures (ESI); Trusted Lists".
- [i.9] IETF RFC 6960: "Internet X.509 Public Key Infrastructure Online Certificate Status Protocol - OCSP".
- [i.10] ETSI TR 119 411-4: "Electronic Signatures and Trust Infrastructures (ESI); Policy and security requirements for Trust Service Providers issuing certificates; Part 4: Checklist supporting audit of TSP against ETSI EN 319 411-1 or ETSI EN 319 411-2".
- [i.11] [Commission implementing decision \(EU\) 2015/1505 of 8 September 2015](#) laying down technical specifications and formats relating to trusted lists pursuant to Article 22(5) of Regulation (EU) No 910/2014 of the European Parliament and of the Council on electronic identification and trust services for electronic transactions in the internal market.
- [i.12] ETSI TS 119 615: "Electronic Signatures and Infrastructures (ESI); Trusted Lists; Procedures for using and interpreting European Union Member States national trusted lists".
- [i.13] ETSI TS 119 172-4: "Electronic Signatures and Trust Infrastructures (ESI); Signature policies; Part 4: Signature applicability rules (validation policy) for European qualified electronic signatures/seals using trusted lists".

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## 3 Definition of terms, symbols, abbreviations and notations

### 3.1 Terms

For the purposes of the present document, the terms given in ETSI EN 319 401 [1], ETSI EN 319 411-1 [2], Regulation (EU) No 910/2014 [i.1] and the following apply:

**EU Qualified Certificate:** Qualified Certificate as specified in Regulation (EU) No 910/2014 [i.1].



**Qualified electronic Signature/Seal Creation Device (QSCD):** As specified in Regulation (EU) No 910/2014 [i.1].

## 3.2 Symbols

Void.

## 3.3 Abbreviations

For the purposes of the present document, the abbreviations given in ETSI EN 319 401 [1], ETSI EN 319 411-1 [2] and the following apply:

QCP-l	Policy for EU Qualified Certificate issued to a legal person
QCP-l-qscd	Policy for EU Qualified Certificate issued to a legal person where the private key and the related certificate reside on a QSCD
QCP-n	Policy for EU Qualified Certificate issued to a natural person
QCP-n-qscd	Policy for EU Qualified Certificate issued to a natural person where the private key and the related certificate reside on a QSCD
QEVCP-w	Policy for EU qualified website certificate issued to a legal person and linking the website to that person based on the EVCG

NOTE: Previous versions of the present document used the abbreviation QCP-w.

QNCP-w	Policy for EU qualified website certificate issued to a natural or a legal person and linking the website to that person based on the BRG
QNCP-w-gen	Policy for EU qualified website certificate issued to a natural or a legal person and linking the website to that person, applicable for general purpose certificate for qualified website authentication
QSCD	Qualified electronic Signature/Seal Creation Device

## 3.4 Notations

The requirements identified in the present document include:

- requirements applicable to any certificate policy. Such requirements are indicated by clauses without any additional marking;
- requirements applicable under certain conditions. Such requirements are indicated by clauses marked by "[CONDITIONAL]";
- requirements that include several choices which ought to be selected according to the applicable situation. Such requirements are indicated by clauses marked by "[CHOICE]";
- requirements applicable to the services offered under the applicable certificate policy. Such requirements are indicated by clauses marked by the applicable certificate policy indicator: "[QCP-l]", "[QCP-n]", "[QCP-l-qscd]", "[QCP-n-qscd]", "[QEVCP-w]", "[QNCP-w]" and/or "[QNCP-w-gen]".

Each requirement is identified as follows:

<3 letters service component> - < the clause number> - <2 digit number – incremental>

The service components are:

- **OVR:** General requirement (requirement applicable to more than 1 component)
- **GEN:** Certificate Generation Services
- **REG:** Registration Services
- **REV:** Revocation Services
- **DIS:** Dissemination Services

- **SDP:** Subject Device Provisioning
- **CSS:** Certificate Status Service

The management of the requirement identifiers throughout subsequent editions of the present document is as follows:

- When a requirement is inserted at the end of a clause, the 2 digit number above is incremented to the next available digit.
- When a requirement is inserted between two existing requirements, capital letters appended to the previous requirement identifier are used to distinguish new requirements.
- The requirement identifier for a deleted requirement is left and completed with "Void".
- The requirement identifier for a modified requirement is left void and the modified requirement is identified by capital letter(s) appended to the initial requirement number.

---

## 4 General concepts

### 4.1 General policy requirements concepts

ETSI EN 319 411-1 [2], clause 4.1 applies.

### 4.2 Certification Services applicable documentation

#### 4.2.1 Certification Practice Statement

The explanations identified in ETSI EN 319 411-1 [2], clause 4.2.1 apply.

#### 4.2.2 Certificate Policy

The present document defines a number of certificate policies and allocates a policy identifier for each of them. These policy identifiers are called "EU qualified certificate policy identifiers"; they are defined in clause 5.3.

The certificate policies are based on the following policy requirements specified in ETSI EN 319 411-1 [2]:

- Requirements of the Normalized Certificate Policy (NCP).
- Requirements of the enhanced Normalized Certificate Policy (NCP+).
- Requirements of the Extended Validation Certificate Policy (EVCP).
- Requirements of the Organizational Validation Certificate Policy (OVCP), the Individual Validation Certificate Policy (IVCP) and the Domain Validation Certificate Policy (DVCP).
- Requirements common to web-authentication certificates for general purpose tagged [WEB].

**NOTE:** Some relying parties (e.g. vendors of Internet browser software) may also require conformance to the entirety of CA/Browser Forum Baseline Requirements or Extended Validation Guidelines or other policy requirements.

The EU qualified certificate policies are:

- 1) A policy for EU qualified certificates issued to natural persons (QCP-n) offering the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates:
  - The requirements for QCP-n include all the NCP policy requirements, plus additional requirements suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].

- If the TSP's implementation of this policy requires a secure cryptographic device, the requirements for QCP-n include all the NCP+ requirements, plus the additional requirements suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].
- 2) A policy for EU qualified certificates issued to legal persons (QCP-l) offering the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates:
- The requirements for QCP-l include all the NCP policy requirements, plus additional requirements suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].
  - If the TSP's implementation of this policy requires a secure cryptographic device, the requirements for QCP-n include all the NCP+ requirements, plus the additional requirements suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].
- 3) A policy for EU qualified certificates issued to natural persons (QCP-n-qscd) offering the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates and requiring the use of a Qualified Signature Creation Device (QSCD). Such policy requires that the private key related to the certified public key resides in the QSCD:
- The requirements for QCP-n-qscd include all the QCP-n requirements (including all the NCP+ requirements), plus additional provisions suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1], including those specific to the QSCD provision.
- 4) A policy for EU qualified certificates issued to legal persons (QCP-l-qscd) offering the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates and requiring the use of a Qualified Seal Creation Device (QSCD). Such policy requires that the private key related to the certified public key resides in the QSCD:
- The requirements for QCP-l-qscd include all the QCP-l requirements (including all the NCP+ requirements), plus additional provisions suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1], including those specific to the QSCD provision.
- 5) A policy for EU qualified website certificates (QEVCP-w) that conforms to the latest version of EVCG [i.7], offering at a minimum the "Extended Validated" level of assurance as defined by the CA/Browser Forum, and the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates used in support of websites authentication:
- The requirements for QEVCP-w include all the EVCP requirements for certificates issued to legal persons, plus additional provisions suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].
- 6) A policy for EU qualified website certificates (QNCP-w) that conforms to the latest version of BRG [i.3], offering at a minimum the "Organization Validated" or "Individual Validated" level of assurance as defined by the CA/Browser Forum and the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates used in support of websites authentication:
- The requirements for QNCP-w include all the NCP requirements for certificates issued to natural or legal persons, plus either the IVCP or the OVCP requirements, plus additional provisions suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].
- 7) A policy for EU qualified website certificates (QNCP-w-gen) offering the level of quality defined in Regulation (EU) No 910/2014 [i.1] for EU qualified certificates used in support of websites authentication for general purpose certificate for qualified website authentication:
- The requirements for QNCP-w-gen include all the NCP requirements for certificates issued to natural or legal persons, plus selected requirements from BRG [i.3] tagged as [WEB] in ETSI EN 319 411-1 [2], plus additional provisions suited to support EU qualified certificates issuance and management as specified in Regulation (EU) No 910/2014 [i.1].

Clause 7 specifies a framework for other certificate policies which enhance or further constrain the above policies.