



SLOVENSKI STANDARD
SIST-V ETSI/EG 201 817 V1.1.1:2003
01-november-2003

**Digitalno omrežje z integriranimi storitvami (ISDN) - Vzajemno vplivanje
dopolnilnih storitev**

Integrated Services Digital Network (ISDN) - Supplementary service interactions

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Ta slovenski standard je istoveten z: EG 201 817 Version 1.1.1

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ICS:

33.080	Digitalno omrežje z integriranimi storitvami (ISDN)	Integrated Services Digital Network (ISDN)
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SIST-V ETSI/EG 201 817 V1.1.1:2003 **en**

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ETSI EG 201 817 V1.1.1 (2000-09)

ETSI Guide

Integrated Services Digital Network (ISDN); Supplementary service interactions

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Reference

DEG/SPAN-020083

Keywords

ISDN, supplementary service, interaction

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Association à but non lucratif enregistrée à la
Sous-Préfecture de Grasse (06) N° 7803/88

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Foreword

This ETSI Guide (EG) has been produced by ETSI Technical Committee Services and Protocols for Advanced Networks (SPAN).

Introduction

In the present document the stage one of the ISDN supplementary service interactions have been collected into a single document. With the current approach of the supplementary service standardization in ETSI, where the interactions are described in the standards of each supplementary service concerned, it is hard to keep track of where the latest version of the text is located. This trial document contains the same set of approved supplementary services as the latest version of the respective stage three interaction document (EN 300 195-1 V1.4.3). For this trial period the current approach will be kept in parallel, i.e. for the supplementary services currently under work, the interactions are described in the standards of each supplementary service. Also the approved standards will not be modified by deleting the texts on interactions.

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1 Scope

The present document gives guidance on the stage one of the supplementary service interactions for the pan-European Integrated Services Digital Network (ISDN) as provided by European public telecommunications operators.

The interactions between the Advice of Charge: charging information at call set-up time (AOC-S), Advice of Charge: charging information during the call (AOC-D), Advice of Charge: charging information at the end of the call (AOC-E), Completion of Calls to Busy Subscriber (CCBS), Completion of Calls on No Reply (CCNR), Call Deflection (CD), Call Forwarding Busy (CFB), Call Forwarding No Reply (CFNR), Call Forwarding Unconditional (CFU), Calling Line Identification Presentation (CLIP), Calling Line Identification Restriction (CLIR), Connected Line Identification Presentation (COLP), Connected Line Identification Restriction (COLR), Conference call, add-on (CONF), Explicit Call Transfer (ECT), Closed User Group (CUG), Call Waiting (CW), Direct Dialling In (DDI), Freephone (FPH), Call Hold (HOLD), Malicious Call Identification (MCID), Multiple Subscriber Number (MSN), Message Waiting Indication (MWI), Outgoing Call Barring-Fixed (OCB-F), Outgoing Call Barring-User Controlled (OCB-UC), Selective Call Forwarding (SCF), Subaddressing (SUB), Terminal Portability (TP), User-to-User Signalling (UUS) and Three-Party (3PTY) supplementary services are covered in the present document.

2 References

The following documents contain provisions which, through reference in this text, constitute provisions of the present document.

- References are either specific (identified by date of publication, edition number, version number, etc.) or non-specific.
- For a specific reference, subsequent revisions do not apply.
- For a non-specific reference, subsequent revisions do apply.

- [1] ETSI ETS 300 056 (1991) including amendment A1 (1996): "Integrated Services Digital Network (ISDN); Call Waiting (CW) supplementary service; Service description".
- [2] ETSI ETS 300 089 (1992): "Integrated Services Digital Network (ISDN); Calling Line Identification Presentation (CLIP) supplementary service; Service description".
- [3] ETSI ETS 300 164 (1992): "Integrated Services Digital Network (ISDN); Meet-Me Conference (MMC) supplementary service; Service description".
- [4] ETSI ETS 300 183 (1992) including amendment A1 (1998): "Integrated Services Digital Network (ISDN); Conference call, add-on (CONF) supplementary service; Service description".
- [5] ETSI ETS 300 199 (1994): "Integrated Services Digital Network (ISDN); Call Forwarding Busy (CFB) supplementary service; Service description".
- [6] ETSI ETS 300 200 (1994): "Integrated Services Digital Network (ISDN); Call Forwarding Unconditional (CFU) supplementary service; Service description".
- [7] ETSI ETS 300 201 (1994) including amendment A1 (1996): "Integrated Services Digital Network (ISDN); Call Forwarding No Reply (CFNR) supplementary service; Service description".
- [8] ETSI ETS 300 208 (1996): "Integrated Services Digital Network (ISDN); Freephone (FPH) supplementary service; Service description".
- [9] ETSI ETS 300 357 (1995): "Integrated Services Digital Network (ISDN); Completion of Calls to Busy Subscriber (CCBS) supplementary service; Service description".
- [10] ETSI ETS 300 367 (1995): "Integrated Services Digital Network (ISDN); Explicit Call Transfer (ECT) supplementary service; Service description".
- [11] ETSI EN 301 134 (V1.1.1): "Integrated Services Digital Network (ISDN); Completion of Calls on No Reply (CCNR) supplementary service; Service description".

- [12] ITU-T Recommendation E.164 (1997): "The international public telecommunication numbering plan".
- [13] ITU-T Recommendation I.112 (1993): "Vocabulary of terms for ISDNs".
- [14] ITU-T Recommendation I.210 (1993): "Principles of telecommunication services supported by an ISDN and the means to describe them".
- [15] ITU-T Recommendation I.221 (1993): "Common specific characteristics of services".

3 Definitions and abbreviations

3.1 Definitions

For the purposes of the present document, the following terms and definitions apply.

active call: call on which the connection has already been established

barring program: selection of type of calls to which the calls can be barred

busy: see ITU-T Recommendation I.221 [15], clause 3

call forwarding: general term applied to any functionality whereby a call is redirected automatically by the service provider to another user. The forms of forwarding are: unconditional, whereby all calls are redirected; busy, whereby calls encountering busy are redirected; and, no reply, whereby calls which are not answered within a time period are redirected

called party number: ITU-T Recommendation E.164 [12] number provided by the calling user, when originating the call in order to identify the called user in the call

calling party number: number provided by the public network which identifies either the calling party or at least the access into the public network of the call from the calling user

called user: user who received an incoming call (originated by the calling user)

calling user: user who originates, or originated, the call

CCBS busy: any one of the following conditions will cause user A to be considered as CCBS busy:

- maximum number of calls reached at user A;
- no B-channels available at user A;
- CCBS recall pending on user A.

CCBS call: call generated by the network from user A to destination B resulting from user A's acceptance of a CCBS recall

CCBS recall: indication informing user A that the network is ready to initiate a CCBS call to destination B and that the network is awaiting a response to this indication

CCBS recall timer: maximum time the network will wait for user A to respond to a CCBS recall. The value of this timer shall be a minimum of 10 seconds and a maximum of 20 seconds

CCBS request: instance of an activation of the CCBS supplementary service which is held in a queue pending the correct conditions for the CCBS supplementary service to be completed

CCNR busy: any one of the following conditions will cause user A to be considered as CCNR busy:

- maximum number of calls reached at user A;
- no B-channels available at user A;
- CCNR recall pending on user A.

CCNR call: call generated by the network from user A to destination B resulting from user A's acceptance of a CCNR recall

CCNR recall: indication informing user A that the network is ready to initiate a CCNR call to destination B and that the network is awaiting a response to this indication

CCNR recall timer: maximum time the network will wait for user A to respond to a CCNR recall. The value of this timer shall be a minimum of 10 seconds and a maximum of 20 seconds

CCNR request: instance of an activation of the CCNR supplementary service which is held in a queue pending the correct conditions for the CCNR supplementary service to be completed

compatible terminal: terminal which can support the bearer service or teleservice requested for the original call to destination B and which can accept calls to the ISDN number and subaddress identifying the called user in the original call to destination B

conferee: any user involved in the conference, other than the conference controller

conference: call involving a number of users who can communicate simultaneously

conference controller: (served) user who invokes the CONF supplementary service and controls the addition and removal of conferees

controlling user: user that activates and deactivates the MWI supplementary service

NOTE: The controlling user is likely to be a mail box.

deflected-to user: user to whom the call is redirected as a result of the CD supplementary service

deflecting user: user for whom the call is subjected to call deflection

destination B: entity addressed in the original call

destination B idle guard timer: time the network will wait after destination B has become not busy before informing user A. The value of this timer shall be a maximum of 15 seconds

diverted-to user: user to whom a call is redirected as a result of diversion

diverting user: user for whom the call is subjected to diversion

diversion: general term which includes all forms of forwarding, and includes deflection whereby calls are redirected by the user instead of being answered

explicit request: UUS supplementary service is considered as explicitly requested when a user requests the activation of the UUS supplementary service

forwarded-to user: user to whom the call is redirected as a result of forwarding

freephone call: call made to the freephone number

freephone number: set of digits assigned by the service provider to a served user upon subscription to the FPH supplementary service. The freephone number forms the subscriber number part of the ISDN number, and in conjunction with a service access code, the freephone number forms the national part of an ISDN number (see ITU-T Recommendation E.164 [12])

held call: call on which the call hold supplementary service is currently in operation

idle state: in this state, the user invokes the CONF supplementary service without an associated call

implicit request: UUS supplementary service is considered as implicitly requested when no explicit request for the UUS supplementary service is made and UUI is sent by the user when originating a call

Integrated Services Digital Network (ISDN): see ITU-T Recommendation I.112 [13], clause 2.3, definition 308

ISDN number: number conforming to the numbering plan and structure specified in ITU-T Recommendation E.164 [12]

mail box: system, inside or outside the public network infrastructure, capable to handle mail

multiple subscriber number: number used to identify one or more terminals connected to an access. This number comprises either the whole ISDN number or part of the ISDN number - i.e. the least significant digit(s)

Network Determined User Busy (NDUB): see ITU-T Recommendation I.221 [15], clause 3.1.4

network operator: entity which provides the network operating elements and resources for the execution of a supplementary service

No Impact (NI): neither supplementary service shall affect the operation of the other supplementary service

Not Applicable (NA): there is no interaction between the supplementary service and itself

override category: allows a special category of users (e.g. police) to override the CLIR supplementary service in order to receive the calling line identity. This is a national matter, the operation of which is beyond the scope of this standard

permanent mode: in this mode, the CLIR or COLR supplementary service is invoked automatically by the network on all calls

private communication: communication between the conference controller and another user who may be a past/potential conferee. This communication is entirely separate from the conference

receiving user: user that receives the message waiting indication

remote party: user involved in a call, other than the served user

screening: process whereby the network checks that a user provided information is acceptable to the network

served user: user to whom a supplementary service has been provided

service access code: digits assigned to the FFH supplementary service, which forms the national destination code part of an ISDN number. In conjunction with a freephone number, the service access code forms the national part of an ISDN number

service provider: entity which offers a supplementary service subscription. The network operator may be the service provider

special arrangement: agreement between a customer and a public network operator whereby customer supplied calling party ISDN numbers are not screened by the public ISDN

subaddress: see ITU-T Recommendation E.164 [12], clause 11.2

supplementary service: see ITU-T Recommendation I.210 [14], clause 2.4

temporary mode: in this mode, the CLIR or COLR supplementary service is invoked on a per call basis

user A: in the diversion supplementary services the calling user in a call which is subject to diversion. In the ECT supplementary service the user to whom the ECT supplementary service is provided

user B: in the diversion supplementary services the served user when a call (from user A) is subject to a diversion supplementary service

NOTE: In the context of multiple diversions, a suffix is used, e.g. 1, 2, ... n, n + 1, ... m, to denote the successive diverting users. For example, user B3 is also the diverted-to user with respect to the diversion applied at user B2.

In the ECT supplementary service the other user in one of user A's calls. By convention, in the present document, it is considered that the connection has been established on this call.

user C: in the diversion supplementary services the forwarded-to user in a call which is subject to a diversion supplementary service. In the case of a call which is subject to multiple diversions, user C is the forwarded-to user with respect to the final call forwarding. In the ECT supplementary service the other user in another of user A's calls

User Determined User Busy (UDUB): see ITU-T Recommendation I.221 [15], clause 3.1.4

User-to-User Information (UUI): information transferred by using the UUS supplementary service

"UUS not required" request: request where originating a call shall continue even if the request for the UUS supplementary service cannot be accepted

"UUS required" request: request where originating a call shall be rejected if the request for the UUS supplementary service cannot be accepted

3.2 Abbreviations

For the purposes of the present document, the following abbreviations apply:

AOC-D	Advice Of Charge: charging information during the call
AOC-E	Advice Of Charge: charging information at the end of the call
AOC-S	Advice Of Charge: charging information at call set-up time
CCBS	Completion of Calls to Busy Subscriber
CCNR	Completion of Calls on No Reply
CD	Call Deflection
CFB	Call Forwarding Busy
CFNR	Call Forwarding No Reply
CFU	Call Forwarding Unconditional
CLIP	Calling Line Identification Presentation
CLIR	Calling Line Identification Restriction
COLP	Connected Line Identification Presentation
COLR	Connected Line Identification Restriction
CONF	Conference call, add-on
CUG	Closed User Group
CW	Call Waiting
DDI	Direct Dialling In
ECT	Explicit Call Transfer
FPH	Freephone
HOLD	Call Hold
ISDN	Integrated Services Digital Network
MCID	Malicious Call Identification
MMC	Meet-Me Conference
MSN	Multiple Subscriber Number
MWI	Message Waiting Indication
NA	Not Applicable
NDUB	Network Determined User Busy
NI	No Impact
OCB-F	Outgoing Call Barring-Fixed
OCB-UC	Outgoing Call Barring-User Controlled
SCF	Selective Call Forwarding
SUB	Subaddressing
TP	Terminal Portability
UDUB	User Determined User Busy
UUI	User-to-User Information
UUS	User-to-User Signalling
3PTY	Three-Party