



SLOVENSKI STANDARD SIST EN ISO 24019:2023

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Platforme za simultano tolmačenje - Zahteve in priporočila (ISO 24019:2022)

Simultaneous interpreting delivery platforms - Requirements and recommendations (ISO 24019:2022)

Simultandolmetschplattformen - Anforderungen und Empfehlungen (ISO 24019:2022)

Plateformes de distribution d'interprétation simultanée - Exigences et recommandations (ISO 24019:2022)

Ta slovenski standard je istoveten z: **EN ISO 24019:2022**

ICS:

01.020	Terminologija (načela in koordinacija)	Terminology (principles and coordination)
03.080.99	Druge storitve	Other services
91.040.10	Javne stavbe	Public buildings

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EN ISO 24019

NORME EUROPÉENNE

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English Version

Simultaneous interpreting delivery platforms - Requirements and recommendations (ISO 24019:2022)

Plateformes de distribution d'interprétation
simultanée - Exigences et recommandations (ISO
24019:2022)

Simultandolmetschplattformen - Anforderungen und
Empfehlungen (ISO 24019:2022)

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European foreword

This document (EN ISO 24019:2022) has been prepared by Technical Committee ISO/TC 37 "Language and terminology" in collaboration with CCMC.

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**Simultaneous interpreting delivery
platforms — Requirements and
recommendations**

*Plateformes de distribution d'interprétation simultanée — Exigences
et recommandations*

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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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This document was prepared by Technical Committee ISO/TC 37, *Language and terminology*, Subcommittee SC 5, *Translation, interpreting and related technology*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/SS A07, *Translation and Interpretation services*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This first edition cancels and replaces ISO/PAS 24019:2020, which has been technically revised.

The main changes are as follows:

- the document has been restructured to attribute requirements and recommendations to the different parties in the audio and video path;
- a simultaneous interpreting delivery platform can be used in conjunction with another system;
- a new clause has been added, entitled “Overall performance”;
- the clause on continuity of transmission has been altered;
- a new clause has been added, entitled “Information on the quality of the speaker or signer’s input”;
- requirements for signed language interpreting have been added;
- communication between interpreters with sound and image has been added;
- requirements about the working environment of both speakers and signers have been added;
- the original annex on information security has been incorporated into the body of the document;
- an annex on audible and visual disturbance has been added;
- an annex including recommendations for microphones has been added;
- an annex including recommendations for test protocols has been added.

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Introduction

Using simultaneous interpreting delivery platforms is relatively new to conference organizers, participants and interpreters alike. Parameters and conditions for using these platforms in settings where the interpreters are not at the same venue as participants, speakers and signers or each other are evolving.

In January 2020, ISO/PAS 24019 was published to provide guidance to those developing simultaneous interpreting delivery platforms. At the same time, it was decided that an International Standard was needed to go into more depth regarding the requirements and recommendations for such platforms.

This document covers simultaneous interpreting delivery platforms for spoken and signed language interpreting.

Equipment and facilities for simultaneous interpreting are covered in ISO 2603, ISO 4043, ISO 20108 and ISO 20109. Conference systems, and their related interpreting systems, are covered in ISO 22259.

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