
**Ergonomics — Accessible design —
Accessibility of information presented
on visual displays of small consumer
products**

*Ergonomie — Conception accessible — Accessibilité des informations
présentées sur les écrans de visualisation des produits de
consommation de petite taille*

[iteh Standards
\(https://standards.iteh.ai\)](https://standards.iteh.ai)
Document Preview

[ISO 24552:2020](https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020)

<https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020>



iTeh Standards
(<https://standards.iteh.ai>)
Document Preview

[ISO 24552:2020](https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020)

<https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020>



COPYRIGHT PROTECTED DOCUMENT

© ISO 2020

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Fax: +41 22 749 09 47
Email: copyright@iso.org
Website: www.iso.org

Published in Switzerland

Contents

	Page
Foreword	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms and definitions	2
4 Basic design principles	2
5 Display elements	3
5.1 Alphanumeric characters.....	3
5.2 Symbols and icons.....	4
6 Presentation of information	4
6.1 Arrangement of displayed elements.....	4
6.2 Displaying status and function.....	4
6.3 Coding of visual information.....	5
7 Physical characteristics of digital displays	5
7.1 Luminance contrast.....	5
7.2 Colour.....	5
7.3 Blinking.....	6
7.4 Time.....	6
Bibliography	7

iTech Standards
(<https://standards.itih.ai>)
Document Preview

[ISO 24552:2020](https://standards.itih.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020)

<https://standards.itih.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020>

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 159, *Ergonomics*, Subcommittee SC 4, *Ergonomics of human-system interaction*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

<https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020>

Introduction

Visual displays are in-built in many consumer products to be used to present information about the status, function or operation of the product to the users. If a product is big enough to adopt large displays, it would be easy to make the various users including older or visually disabled people feel comfortable in recognizing and understanding the presented information on the displays. Some small consumer products, such as digital cameras and remote controllers of air conditioners, are equipped with a small display because of the limited space on the product itself. The adoption of small display can mean that many users experience difficulties in using those products because they cannot easily recognize or understand the information visually presented on it. Among the many things that can be done to make the product more accessible to the widest range of users, one thing is to carefully design the visual information presented on the small display. This document provides design guidance on the accessibility of visually presented information on small displays.

iTeh Standards (<https://standards.iteh.ai>) Document Preview

[ISO 24552:2020](https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020)

<https://standards.iteh.ai/catalog/standards/iso/c262a864-330f-45e4-9942-29f6cbeb7ca9/iso-24552-2020>

