
**Tourism and related services —
Bareboat charter — Supplementary
charter services and experiences**

*Tourisme et services connexes — Location de bateaux sans équipage
— Services de location et expériences complémentaires*

iTeh Standards
(<https://standards.itih.ai>)
Document Preview

ISO 22876:2021

<https://standards.itih.ai/catalog/standards/iso/db011aa9-530d-4c31-8b5c-b83246dcc85a/iso-22876-2021>



iTeh Standards
(<https://standards.iteh.ai>)
Document Preview

ISO 22876:2021

<https://standards.iteh.ai/catalog/standards/iso/db011aa9-530d-4c31-8b5c-b83246dcc85a/iso-22876-2021>



COPYRIGHT PROTECTED DOCUMENT

© ISO 2021

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Email: copyright@iso.org
Website: www.iso.org

Published in Switzerland

Contents

Page

Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	1
3 Terms and definitions	1
4 General	3
5 Travel	3
5.1 Travel arrangements other than transfers	3
5.2 Transfers	3
5.3 Entry requirements	3
6 Start and end of charter procedures	4
6.1 Handover and handback of the charter boat	4
6.2 Reception of charter party	4
6.2.1 Welcome procedure	4
6.2.2 Welcome procedure where travel has been provided	4
6.3 Vehicle parking	4
7 Consumables	4
7.1 Fuel	4
7.2 Cooking gas	5
7.3 Fresh water	5
7.4 Provisioning	5
8 Welcome pack	5
8.1 General	5
8.2 Starter cleaning pack	5
8.3 Starter provision pack	5
9 Bed linen and towels	6
10 Cleaning services	6
11 Local area information	6
11.1 General	6
11.2 Specific environmental information	7
11.3 Specific navigational information	7
12 Charter boat equipment	7
12.1 Galley equipment	7
12.2 Other equipment	8
12.2.1 Tender or dinghy	8
12.2.2 Entertainment system	8
12.2.3 Optional equipment	8
13 Services during the charter	9
13.1 Response to problems reported by the charterer	9
13.2 Personal communications	9
13.3 Luggage storage	9
13.4 Vehicle hire	9
14 Supplementary personnel	9
14.1 General	9
14.2 Steward	9
14.3 Chef	10
14.4 Deckhand	10
14.5 Skipper or instructor	10

14.6	Interpreter	10
14.7	Security guard	10
15	Insurance	10

iTeh Standards
(<https://standards.itih.ai>)
Document Preview

[ISO 22876:2021](https://standards.itih.ai/catalog/standards/iso/db011aa9-530d-4c31-8b5c-b83246dcc85a/iso-22876-2021)

<https://standards.itih.ai/catalog/standards/iso/db011aa9-530d-4c31-8b5c-b83246dcc85a/iso-22876-2021>

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 228, *Tourism and related services*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

ISO 22876:2021

<https://standards.iteh.ai/catalog/standards/iso/db011aa9-530d-4c31-8b5c-b83246dcc85a/iso-22876-2021>

Introduction

Over the last decade, boat charters have become increasingly popular and consequently the charter business is expanding. Boat charter is a typical cross-border business activity, with the internet making it easy for companies to offer their services to a large public. The easy access to information (via the internet) and the growing charter market has created a wide choice of charter services all over the world. This can clearly be seen at any number of large international boat shows, where there are numerous competing charter companies.

The minimum requirements covering charter agreements and safety equipment for the supply of a bareboat are set out in ISO 20410, which addresses the quality and safety level of a bareboat offered for charter to ensure the safety of those on board a chartered bareboat.

This document covers additional services for boat charters that are not covered by ISO 20410, the delivery of which must be managed in order to secure the safety and enjoyment of the customer.

This document expands on charter support to enhance the customer experience for bareboat charter and boat charter, including the supply of crew, by covering a range of supplementary services desirable for an enhanced and more complete experience for customers. This document guides the professional in providing a better service and makes boating holidays more accessible for those with little or no boating experience.

This document aims to give charterers the confidence to select a company they can trust to give them an excellent introduction to this type of holiday. It will also benefit those who already sail but want to enjoy their holiday without worrying about the details and are prepared to pay more for a worry-free holiday or for additional services.

The application of this document facilitates a qualitative charter market and increased satisfaction levels for charter providers and charterers alike.

ISO 22876:2021

<https://standards.iteh.ai/catalog/standards/iso/db011aa9-530d-4c31-8b5c-b83246dcc85a/iso-22876-2021>