

---

---

**Ceramic tiling systems —  
Sustainability for ceramic tiles and  
installation materials —**

**Part 2:  
Specification for tile installation  
materials**

*Systèmes de carreaux céramiques - Durabilité des carreaux  
céramiques et des matériaux de pose —*

*Partie 2: Spécification pour les matériaux de pose de carreaux*

ISO 17889-2:2023

<https://standards.iteh.ai/catalog/standards/sist/e98d0f23-87fb-4ef4-9055-e5cb2febba06/iso-17889-2-2023>



# iTeh STANDARD PREVIEW (standards.iteh.ai)

ISO 17889-2:2023

<https://standards.iteh.ai/catalog/standards/sist/e98d0f23-87fb-4ef4-9055-e5cb2febba06/iso-17889-2-2023>



## **COPYRIGHT PROTECTED DOCUMENT**

© ISO 2023

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office  
CP 401 • Ch. de Blandonnet 8  
CH-1214 Vernier, Geneva  
Phone: +41 22 749 01 11  
Email: [copyright@iso.org](mailto:copyright@iso.org)  
Website: [www.iso.org](http://www.iso.org)

Published in Switzerland

# Contents

Page

Foreword.....	iv
Introduction.....	v
<b>1 Scope.....</b>	<b>1</b>
<b>2 Normative references.....</b>	<b>1</b>
<b>3 Terms, definitions, symbols and abbreviated terms.....</b>	<b>2</b>
3.1 Sustainability.....	2
3.2 Environment.....	2
3.3 Materials input.....	3
3.4 Sustainability management.....	4
3.5 Products and production.....	4
3.6 Waste materials.....	5
3.7 Health and safety.....	5
3.8 Symbols.....	6
3.9 Abbreviated terms.....	6
<b>4 Principle criteria for sustainable products.....</b>	<b>7</b>
4.1 General.....	7
4.2 Environmental criteria.....	8
4.3 Economic and functional criteria.....	8
4.4 Social criteria.....	8
<b>5 Assessment.....</b>	<b>8</b>
5.1 General.....	8
5.2 Environmental criteria.....	8
5.2.1 General.....	8
5.2.2 Raw materials.....	8
5.2.3 Manufacture.....	10
5.2.4 Distribution and installation.....	13
5.2.5 Use.....	14
5.2.6 Product environmental mark/labelling.....	16
5.3 Economic and functional criteria.....	16
5.3.1 General.....	16
5.3.2 Product quality, performance level, fitness for use.....	17
5.4 Social criteria.....	17
5.4.1 General.....	17
5.4.2 Occupational health and safety in manufacture.....	17
5.4.3 Health and safety prior and during installation.....	20
5.4.4 Labour agreement.....	20
<b>6 Classification and designation.....</b>	<b>21</b>
6.1 Approach.....	21
6.2 Final rating calculation.....	21
6.3 Classification.....	22
6.4 Final report.....	22
<b>Annex A (informative) Criteria for sustainable products.....</b>	<b>23</b>
<b>Bibliography.....</b>	<b>29</b>

## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see [www.iso.org/patents](http://www.iso.org/patents)).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

This document was prepared by Technical Committee ISO/TC 189, *Ceramic tile*.

A list of all parts in the ISO 17889 series can be found on the ISO website.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html).

## Introduction

This document outlines the requirements for sustainable tiles and installation materials including environmental, economic and social criteria, in order to:

- promote the development and use of sustainable ceramic tiles and installation materials;
- guide all stakeholders in environmental responsibility throughout the supply chain for tiles and installation materials;
- provide a verifiable resource for tile product specification and for design professionals, contractors and consumers to identify sustainable tiles and installation materials;
- increase the value of sustainable tiles and installation materials throughout the supply chain by creating greater market awareness and demand.

This document provides a system for sustainability assessment using the life cycle approach, qualitative and quantitative indicators for environmental, economic and social performance of ceramic tiling systems. This document is focused on tile installation materials.

This document can be used to assess the sustainability performance of the product of interest. Evaluation schemes, taking into account the materials mentioned in the product standards, to enable comparability of the results of assessment, are part of this document.

iTeh STANDARD PREVIEW  
(standards.iteh.ai)

[ISO 17889-2:2023](https://standards.iteh.ai/catalog/standards/sist/e98d0f23-87fb-4ef4-9055-e5cb2febba06/iso-17889-2-2023)

<https://standards.iteh.ai/catalog/standards/sist/e98d0f23-87fb-4ef4-9055-e5cb2febba06/iso-17889-2-2023>



# Ceramic tiling systems — Sustainability for ceramic tiles and installation materials —

## Part 2: Specification for tile installation materials

### 1 Scope

This document specifies sustainability requirements together with assessment methods and evaluation schemes for ceramic tiles and installation materials.

This document includes relevant criteria across product life cycle from raw material through manufacturing, use, and end-of-life management.

This document applies to ceramic tile installation materials including: ceramic tiles, adhesives, grouts, membranes, etc. This document deals with adhesives and other tiling materials.

### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 11890-1, *Paints and varnishes — Determination of volatile organic compound (VOC) content — Part 1: Difference method*

ISO 11890-2, *Paints and varnishes — Determination of volatile organic compounds (VOC) and/or semi volatile organic compounds (SVOC) content — Part 2: Gas-chromatographic method*

ISO 14024, *Environmental labels and declarations — Type I environmental labelling — Principles and procedures*

ISO 14025, *Environmental labels and declarations — Type III environmental declarations — Principles and procedures*

ISO 16000-3, *Indoor air — Part 3: Determination of formaldehyde and other carbonyl compounds in indoor and test chamber air — Active sampling method*

ISO 16000-6, *Indoor air — Part 6: Determination of organic compounds (VVOC, VOC, SVOC) in indoor and test chamber air by active sampling on sorbent tubes, thermal desorption and gas chromatography using MS or MS FID*

ISO 16000-9, *Indoor air — Part 9: Determination of the emission of volatile organic compounds from building products and furnishing - Emission test chamber method*

ISO 16000-11, *Indoor air — Part 11: Determination of the emission of volatile organic compounds from building products and furnishing — Sampling, storage of samples and preparation of test specimens*

ISO 17889-1, *Ceramic tiling systems — Sustainability for ceramic tiles and installation materials — Part 1: Specification for ceramic tiles*

ISO 21930, *Sustainability in buildings and civil engineering works — Core rules for environmental product declarations of construction products and services*

EN 13284-1, *Stationary source emissions - Determination of low range mass concentration of dust - Part 1: Manual gravimetric method*

ASTM D2369-10, *Standard Test Method for Volatile Content of Coatings*

ASTM D6886-18, *Standard Test Method for Determination of the Weight Percent Individual Volatile Organic Compounds in Waterborne Air-Dry Coatings by Gas Chromatography*

### 3 Terms, definitions, symbols and abbreviated terms

For the purposes of this document, the terms and definitions given in ISO 17889-1 and the following apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

#### 3.1 Sustainability

##### 3.1.1

##### **environmental sustainability**

state in which the ecosystem and its functions are maintained for the present and future generation

##### 3.1.2

##### **economic sustainability**

ability to provide sustainable, successful places in an economic context

Note 1 to entry: Economic considerations include employment, competitiveness, wealth and distribution, welfare, accounting and regulation.

##### 3.1.3

##### **social sustainability**

ability to provide sustainable, successful places in a social context

Note 1 to entry: It combines design of the physical realm with design of the world, infrastructure to support social and cultural life, provides social amenities, systems for citizen engagement and spaces for people and places to evolve.

##### 3.1.4

##### **LCA**

life-cycle assessment

systematic evaluation of the *environmental impact* (3.2.3) of a product(s) that includes all stages of its life cycle

#### 3.2 Environment

##### 3.2.1

##### **environment**

surroundings in which an organization operates, including air, water, land, natural resources, flora, fauna, humans, and their interrelation

Note 1 to entry: Surroundings in this context extend from within an organization to the global system.

[SOURCE: ISO 14001:2015, 3.2.1, modified — Note 2 to entry deleted.]



**3.2.2****environmental aspect**

element of an organization's activities or products or services that can interact with the *environment* (3.2.1)

[SOURCE: ISO 14001:2015, 3.2.2, modified — Notes to entry deleted.]

**3.2.3****environmental impact**

change to the *environment* (3.2.1), whether adverse or beneficial, wholly or partially resulting from an organization's *environmental aspects* (3.2.2)

[SOURCE: ISO 14001:2015, 3.2.4]

**3.3 Materials input****3.3.1****raw material**

basic material that can be converted by processing or manufacturing, or a combination of both, into a new product

Note 1 to entry: A raw material may be virgin, recycled, harvested, extracted, recovered, or manufactured when used as an ingredient in a new material.

**3.3.2****indigenous raw material**

*raw material* (3.3.1) that is recovered, harvested, or extracted within an 800 km radius of the manufacturing site

Note 1 to entry: Where materials are transported by water or rail, the distance to the manufacturing site shall be determined by multiplying the distance that the materials are transported by water or rail by 0,25 and adding that number to the distance transported by means other than water or rail.

**3.3.3****fresh water**

surface water and groundwater withdrawn for manufacturing use

**3.3.5****packaging material**

material intended for presentation to a consumer that is used for the containment, protection, handling, or preservation of a product

Note 1 to entry: Included tools in a kit or parts of the packaging that are used directly in the combining or installation of the product shall be excluded from this definition.

**3.3.6****primary packaging**

material that first envelops and holds the *product of interest* (3.5.2)

Note 1 to entry: It is intended to be the smallest unit of distribution or use and is the package which is in direct contact with the contents. For *ceramic tiles* (3.5.1) the primary packaging is restricted to the following materials: paper, cardboard or corrugate.

**3.3.7****shipping material**

material that is used for the containment, protection, handling, or preservation of a product while en route from one location to another and that is generally not intended for presentation to a consumer

EXAMPLE Pallet, industrial carton, banding, freight panels, wood/lumber bracing, etc.

## 3.4 Sustainability management

### 3.4.1

#### **EEMS**

energy efficiency management system

energy management procedures to monitor, control, evaluate and improve the performance of the used energy

### 3.4.2

#### **EMS**

environmental management system

environmental management procedures to monitor, control, evaluate and improve the organization environmental performance

### 3.4.3

#### **OHSMS**

occupational health and safety management system

health and safety management system

procedures to monitor, control, evaluate and improve the system performance as regards health and safety

### 3.4.4

#### **environmental product declaration**

##### **EPD**

standardized and *life-cycle assessment* (3.1.4) (LCA)-based tool—type III environmental declaration—to communicate the environmental performance of a product or system

### 3.4.5

#### **type I label**

*life-cycle assessment* (3.1.4) (LCA)-based label which identifies products or services proven environmentally preferable overall, within a specific product or service category

### 3.4.6

#### **certified**

product or management system validated by a certification body (3.4.7) in accordance with the relevant standard

### 3.4.7

#### **certification body**

third-party conformity assessment body operating certification schemes

### 3.4.8

#### **maintenance**

service

actions which have the objective of retaining or restoring a product in or to a state in which it can perform its intended function

## 3.5 Products and production

### 3.5.1

#### **ceramic tile**

ceramic surfacing unit, usually relatively thin in relation to facial area, having either a glazed or unglazed face and fired above red heat in the course of manufacture to a temperature sufficiently high to produce specific physical properties and characteristic

**3.5.2****product of interest**

single product or line of products with homogeneous technical characteristics and equal *environmental impacts* (3.2.3) and performances

Note 1 to entry: In case of product-specific environmental criteria a “worst case scenario” analysis of a single product may suffice to extend the boundaries of the product of interest to be representative of the facility’s entire *production* (3.5.3).

**3.5.3****production**

industrial processes involving steps resulting in the manufacture of products or items

**3.5.4****transport**

movement of goods from one location to another

Note 1 to entry: The goods can be, for example, products, *raw materials* (3.3.1).

**3.6 Waste materials****3.6.1****post-consumer material**

waste material generated by households or by commercial, industrial and institutional facilities in their role as end-users of the product, which can no longer be used for its original intended purpose

**3.6.2****pre-consumer material**

material, solid and/or liquid, diverted from a waste stream generated by the manufacturing process

Note 1 to entry: Reutilization of materials (i.e. rework, regrind or scrap generated in a process that does not enter the waste stream and that is capable of being reclaimed within the same process that generated it) is excluded.

**3.6.3****reclaimed waste**

waste, scrap material, or water generated during manufacturing processes that, in lieu of disposal, is captured and reused to manufacture more of the same product

**3.7 Health and safety****3.7.1****hazard**

source, situation, or act with a potential for harm in terms of human injury or *ill health* (3.7.3), or a combination of these

Note 1 to entry: Adapted from ISO 45001.

**3.7.2****hazard identification**

process of recognizing that a *hazard* (3.7.1) exists and defining its characteristics

**3.7.3****ill health**

identifiable, adverse physical or mental condition arising from and/or made worse by a work activity and/or work-related situation

**3.7.4****safety in use**

level of risks associated with the installation and use of the products

### 3.8 Symbols

Symbols	Description	Units
$a_{ave}$	arithmetical average	
$c_{PM,i}$	PM concentration in the $i$ -th chimney stack	mg/Nm <sup>3</sup>
$F_{E,j}$	emission factor of the pollutant " $j$ " (PM, HF) through emissions into the atmosphere	g/kg
$I$	incidence of indigenous raw materials	%
$M_{post}$	post-consumer material input	kg
$M_{pre}$	pre-consumer material input	kg
$p_I$	quantity of indigenous raw materials in the body of the product of interest	kg
$p_t$	quantity (weight) of the body of the product of interest	kg
$P_{sm}$	annual ceramic tile production	m <sup>2</sup> /year
$P_t$	annual ceramic tile production	t/year
$P_W$	annual production water utilized	L/year
$P_{WD}$	annual production waste water discharged	L/year
$Q_i$	volume flow rate of the $i$ -th chimney stack	Nm <sup>3</sup> /h
$R_C$	recycled and/or reclaimed waste content	%
$R_{C,post}$	post-consumer recycled content	%
$R_{C,pre}$	pre-consumer recycled content	%
$R_{WC}$	reclaimed waste content	
$R_{MC}$	recycled material content of packaging materials	%
$R_w$	reclaimed waste input	kg
$S_{ra}$	sustainability rating	%
$t_i$	operation time of the $i$ -th chimney stack	h/year
$T_{GW}$	total grinding water	kg
$T_{RM}$	total raw materials used in the product of interest	kg
$V_1$	voluntary pass/fail requirements (V1)	
$V_2$	voluntary multirating managerial requirements (V2)	
$V_3$	voluntary multirating quantitative and performance requirements (V3)	
$W_D$	waste water discharge	%

### 3.9 Abbreviated terms

EEMS	energy efficiency management system
EMAS	eco management and auditing scheme <sup>[5]</sup>
EMS	environmental management system
EPD	environmental product declaration
HF	hydrogen fluoride
M	mandatory requirements
Nm <sup>3</sup>	cubic meter of gas measured in normal conditions (temperature = 273 K, pressure = 101,3 kPa)
OHSMS	occupational health and safety management system