



**SLOVENSKI STANDARD**  
**SIST EN ISO 9241-920:2025**

**01-januar-2025**

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**Ergonomija medsebojnega vpliva človek-sistem - 920. del: Taktilne in haptične interakcije (ISO 9241-920:2024)**

Ergonomics of human-system interaction - Part 920: Tactile and haptic interactions (ISO 9241-920:2024)

Ergonomie der Mensch-System-Interaktion - Teil 920: Taktile und haptische Interaktionen (ISO 9241-920:2024)

Ergonomie de l'interaction homme-système - Partie 920: Interactions tactiles et haptiques (ISO 9241-920:2024)

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35.180	Terminalska in druga periferna oprema IT	IT Terminal and other peripheral equipment

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## Ergonomics of human-system interaction - Part 920: Tactile and haptic interactions (ISO 9241-920:2024)

Ergonomie de l'interaction homme-système - Partie  
920: Interactions tactiles et haptiques (ISO 9241-  
920:2024)

Ergonomie der Mensch-System-Interaktion - Teil 920:  
Taktile und haptische Interaktionen (ISO 9241-  
920:2024)

This European Standard was approved by CEN on 17 October 2024.

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**EN ISO 9241-920:2024 (E)**

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## European foreword

This document (EN ISO 9241-920:2024) has been prepared by Technical Committee ISO/TC 159 "Ergonomics" in collaboration with Technical Committee CEN/TC 122 "Ergonomics" the secretariat of which is held by DIN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by April 2025, and conflicting national standards shall be withdrawn at the latest by April 2025.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

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**International  
Standard**

**ISO 9241-920**

**Ergonomics of human-system  
interaction —**

**Part 920:  
Tactile and haptic interactions**

*Ergonomie de l'interaction homme-système —  
Partie 920: Interactions tactiles et haptiques*

**Second edition  
2024-10**

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### Foreword

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This document was prepared by Technical Committee ISO/TC 159, *Ergonomics*, Subcommittee SC 4, *Ergonomics of human-system interaction*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/TC 122, *Ergonomics*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This second edition cancels and replaces the first edition (ISO 9241-920:2009), which has been technically revised.

The main change is as follows:

- The document has been updated to reflect newer research in tactile/haptic interactions.

A list of all parts in the ISO 9241 series can be found on the ISO website.

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