TECHNICAL REPORT



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Information technology for learning, education, and training — Immersive content and technology

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Foreword

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 36, *Information technology for learning, education, and training*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at <u>www.iso.org/members.html</u> and <u>www.iec.ch/national-committees</u>.

Introduction

In recent years, many people have widely spoken about virtual reality (VR) and augmented reality (AR). As the terms have not yet been standardized, media and IT companies use various words such as VR, AR, and mixed or merged reality (MR). This document refers to VR and AR as immersive technologies.

Immersive technologies are now becoming popular. At an early age, it grew in the entertainment industry, such as games, but now it is expanding its scope into education and training. Various standardization organizations have also begun to study the standards required for 360° video, virtual environments, and rendering technologies and the problems associated with using these technologies.

Due to the sense of immersion and practicality, immersive technology in the learning, education, and training (LET) domain is expected to improve learning efficiency. At the same time, however, there are some concerns, such as the age of the device's available use and VR sickness or fatigue. It is essential to consider several issues carefully, as some problems can have a more severe effect when applied to the education sector.

Immersive technologies are emerging technology addressing a diverse group of stakeholders and covering a wide range of applications. The following issues were identified and captured as general requirements for Immersive content and technology in the LET domain.

- Human factors guideline for the utilization of VR and MR content
- A catalogue information model for the utilization of VR and MR content

Therefore, this document gives a trend and outlook description of the immersive technology related to LET. This document specifies the understanding of immersive technology implications of using immersive technologies; and provides suggestions for items that could be standardized.

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Information technology for learning, education, and training — Immersive content and technology

1 Scope

This document specifies potential directions for using immersive technologies in learning, education, and training (LET) and provides suggestions on what can be standardized for this purpose. For the purposes of this document, immersive technologies include augmented reality (AR), virtual reality (VR), mixed reality or merged reality (MR).

This document does not apply to technologies such as metaverse, digital twin and extended reality (XR).

2 Normative references

There are no normative references in this document.

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

ISO Online browsing platform: available at https://www.iso.org/obp

— IEC Electropedia: available at <u>https://www.electropedia.org/</u>

3.1 https://standards.iteh.ai/catalog/standards/sist/428f6203-654e-4389-9854-

virtual reality a53a0ad339ba/iso-iec-tr-23844-2023

artificial environment presented using computer technologies

Note 1 to entry: Virtual reality has a high level of immersiveness, fidelity of information representation, and degree of active learner participation compared to other forms of mixed reality.

[SOURCE: ISO/IEC TR 18121:2015, 3.6]

3.2

mixed reality

display continuum in which both real and virtual images are combined in some way and in some proportion

Note 1 to entry: Augmented reality (AR) and virtual reality (VR) are considered to be on the mixed reality continuum

3.3

immersive technology

tools that enable the integration of virtual content and the physical environment in a manner that supports user engagement with the resulting blended reality

Note 1 to entry: Some types of immersive activities and experiences include virtual reality, augmented reality, pervasive games, digital twins, telepresence, and holography.

Note 2 to entry: Supportive technologies that are used to support these activities and experiences may include a combination of different items such as speech recognition, haptics, cameras, 3D displays, headsets, audio, gesture recognition, omnidirectional treadmills, etc.

3.4

augmented reality

virtual objects superimposed upon or composited with the real world

Note 1 to entry: Virtual and real-world objects co-exist in augmented reality systems.

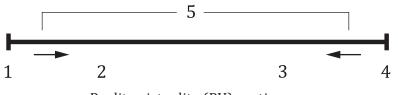
4 Abbreviated terms

- AR augmented reality
- AV augmented virtuality
- HMD head mounted display
- LET learning, education, and training
- MR mixed reality or merged reality
- VR virtual reality

5 Understanding immersive technology

5.1 Immersive technology

The Virtuality continuum represents all the technological possibilities between the real and virtual worlds, as shown in Figure 1.^[10] The space in between these two extremes could characterize as MR. At the two ends of the sub-continuum making up this mixed reality are the AR (closer to the real environment) and AV (closer to the virtual environment). Adding elements of virtuality to the real world is the nature of AR, while adding elements of the real world to virtuality is that of AV. Immersive technologies integrate virtual content into the real environment by leveraging these technologies (AR, VR, MR) to allow users to participate in mixed reality naturally.



Reality virtuality (RV) continuum

Кеу

- 1 real environment
- 2 augmented reality (AR)
- 3 augmented virtuality (AV)
- 4 virtual environment
- 5 mixed reality (MR)

Figure 1 — Simplified representation of a RV Continuum^[10]

5.2 Industrial trends and outlook

5.2.1 Market trends and outlook

According to Gartner's Hype Cycle report,^[5] which analyzes the development and maturity of various emerging technologies, AR and MR technologies have entered a "difficulty of disillusionment" as of

2018. These technologies are poised to become part of mainstream technology within the next 5 to 10 years. Gartner predicts that MR will outperform AR and VR in terms of technology, and MR will be an essential interface technology connecting humans and machines. Their report, published in 2022,^[4] predicted that metaverse, based on immersive technologies such as AR and MR, would become the mainstream technology, which entered the innovation trigger stage.

Related industries are also still growing, and many new players have appeared in this field. According to an estimate by Goldman Sachs, AR and VR are expected to grow into a \$95 billion market by 2025. ^[13] Today's most sustainable demand for technology is in the gaming, live events, video entertainment, and retail industries, but over time, applications utilizing immersive technology will emerge in various areas, such as healthcare, education, the military, and real estate.

5.2.2 Standardization trends of ISO and IEC

The VR and MR related standards are usually in the purview of ISO/IEC JTC 1/SC 24 (Computer Graphics, Image Processing, and Environmental Data Representation) and ISO/IEC JTC 1/SC 29 (Coding of Audio Picture, Multimedia, and Hypermedia Information). VR and MR applications relating to LET come under ISO/IEC JTC 1/SC 36 (Information Technology for LET). Recently, through the cooperation of ISO/IEC JTC 1/SC 24 and ISO/IEC JTC 1/SC 36, ways to utilize immersive technology in the field of education have been discussed.

5.2.3 *De-facto* standard organizations

The IEEE and Khronos group are the two leading organizations associated with de-facto standards on VR and MR technologies.

The IEEE P2048^[6] is developing 12 standards for VR and AR. They are working on standardization with a focus on the technical side. IEEE P3079^[7] is setting technical guidance to resolve VR sickness caused by the visual mechanism of the head-mounted display (HMD).

The Khronos Group also released a VR Initiative called OpenXR^{™1}) (open standard for virtual and augmented reality).^[8] First, the Application Interface, which application developers and middleware providers write to, and which serves to define and combine common, cross-platform functionality. OpenXR[™] enables application developers to write code that will run everywhere, focus on innovating in their applications, and not have to support multiple interfaces for various devices. Next, the device layer allows VR/AR runtimes to interface with various devices. If a hardware manufacturer wants to add support for a new device, they implement code that conforms to the device layer specification, and their hardware will be immediately compatible with the applications written for the application layer.

6 Implications of immersive technology in LET domain

6.1 Prospect of immersive technology in LET domain

As the Fourth Industrial Revolution (Industry 4.0) progresses around the world, attempts to introduce new technologies such as robots, VR, and artificial intelligence (AI) into learning, education, and training are growing. The educational content market is only a fraction of the VR and MR markets. But someday, when devices are available at a large scale, investment in learning, education, and training applications using immersive technology will increase, driving the entire industry's growth.

The role of VR in the LET domain enables activities that are difficult to experience in the real-world (airplane piloting, surgery, archaeological experience, etc.,) which can be classified as personal experiences.^[2] In contrast, multi-user accessible VR environments help design active learner-centered teaching and learning strategies such as problem, project, and game-based learning^[11]. VR technology is positioned as an educational tool to create immersive environments, driving learner-centered, experiential, and collaborative learning. Additionally, immersive technologies such as VR can provide

¹⁾ OpenXR[™] is an example of a suitable product available commercially. This information is given for the convenience of users of this document and does not constitute an endorsement by ISO or IEC of this product.

another opportunity for students with disabilities. It has proven to be an effective complement to traditional learning methods and provides an essential bridge between theory and practice^[3].

These new technologies comprise real and virtual combined environments and human-machine interactions generated by computer technology and wearables.

6.2 Types of immersive content

6.2.1 VR-based content

Content using virtual reality could divide into content created by 360° images and content made by 3D simulations. Most VR-based content types are played through a see-closed HMD.

- Content created by 360° images: Panoramic pictures or moving images that capture objects in all 360° is used. This type is primarily used for virtual tours of places that are not easily accessed due to locations and time limitations. These could most fruitfully apply to social studies or science. 360° images containing actual landscapes could make students feel as if they had been transported into those places. Creators also show only the intended images and thereby maximize the presence of the experiences by fixing the target user's vision to the camera. This type has the merit of cost relatively. Also, it is possible to play on common mobile devices.
- Content by 3D simulations: With authoring or graphics tools in the computer, it could place 3D objects in virtual simulated spaces. It could represent spaces like ancient cities and future worlds that don't exist. Creators enable greater freedom in users' eyes and body movements. As this is more costly than 360° image content, it primarily utilizes in-game and entertainment fields that could generate profits. A user needs a computer-based device with high specifications to try this content.

6.2.2 AR-based content

AR-based content includes marker or image recognition, location-based service (LBS), and projection type. Because this content overlays the real world with virtual objects, they require the use of a mobile device or the see-through device.

 LBS content: global positioning system (GPS) and/or gyroscope sensors, images showing gathering and identifying user locations. This type is mostly found in an advertisement, marketing, and entertainment. A leading example is Pokémon GO²) which requires active movements of users. Teachers or schools can use this technology for field trip activities.

- Marker or image-recognition content: The cameras mounted on the display devices recognized given markers or images to display additional information by overlapping those. Most of these are in the form of AR cards or AR books. This technology is used to project onto images not only to show data in textbooks or relics at museums but also to help little children learn the alphabet and vocabulary.
- Projection-type content: Small projectors mounted on display devices project images directly onto users' retinas or eyeglasses to display the intended images. Since it needs high costs to implement the devices required for use, few contents have developed so far. Recently, various companies have been investing in the development of these types. It could use for sharing the same content in the classroom or auditorium for many students.

6.2.3 Education beyond the constraints of time and space

Even in school, students could experience various sites and places they could not normally visit due to time and money constraints. In science, abstract concepts such as observing the impact of a hurricane or getting an up-close view of how blood moves through veins are now possible. Concerning geography

²⁾ Pokémon GO is an example of a suitable product available commercially. This information is given for the convenience of users of this document and does not constitute an endorsement by ISO or IEC of this product.