



Designation: E2691 – 11

## Standard Practice for Job Productivity Measurement<sup>1</sup>

This standard is issued under the fixed designation E2691; the number immediately following the designation indicates the year of original adoption or, in the case of revision, the year of last revision. A number in parentheses indicates the year of last reapproval. A superscript epsilon ( $\epsilon$ ) indicates an editorial change since the last revision or reapproval.

### INTRODUCTION

Job Productivity Measurement (JPM) measures both construction productivity differential on an ongoing and periodic basis and average productivity over the life of the construction project.

JPM calculates the ratio of output per unit of input: how much work—Construction Put In Place (CPIP)—was produced by how many labor hours. Additionally, JPM is an early warning signal for construction performance. It measures ongoing productivity changes, trends, and anomalies resulting from changes on a construction jobsite, which enables contractors, project managers, supervisors, and foremen to react and improve productivity as the construction project unfolds.

### 1. Scope

1.1 Based on the UNIFORMAT II format for organizing building data, established in Classification E1557, and depending on the level where measurement is applied (industry, total job, or building element), JPM measures construction productivity at three levels: task, project, and industry (shown in Fig. 1). By comparing labor hours used against CPIP, JPM allows for unified measurement of established building elements (according to the UNIFORMAT II format. This practice establishes a process for measuring construction job productivity by comparing labor usage to CPIP.

1.2 JPM measures labor productivity of the installation processes on a construction job.<sup>2</sup>

1.3 CPIP is measured with input from the labor performing the installation, utilizing elements of statistical process control (SPC) and industrial engineering.

1.4 JPM takes into account the difficulty of installation at any given point on a job.

1.5 JPM evaluates relative productivity changes using trend monitoring.

<sup>1</sup> This practice is under the jurisdiction of ASTM Committee E06 on Performance of Buildings and is the direct responsibility of Subcommittee E06.81 on Building Economics.

Current edition approved Nov. 1, 2011. Published January 2012. Originally approved in 2007 as E2691 – 09. DOI: 10.1520/E2691-11.

<sup>2</sup> JPM is based on the application of Job Productivity Assurance and Control (JPAC), which has been used in industry for more than fifteen years, resulting in 20 to 30 % improvement in productivity for contractors using it.

### 2. Referenced Documents

2.1 *ASTM Standards*:<sup>3</sup>

E631 Terminology of Building Constructions

E833 Terminology of Building Economics

E1557 Classification for Building Elements and Related Sitework—UNIFORMAT II

E1946 Practice for Measuring Cost Risk of Buildings and Building Systems and Other Constructed Projects

E2166 Practice for Organizing and Managing Building Data

E2587 Practice for Use of Control Charts in Statistical Process Control

### 3. Terminology

3.1 *Definitions*—For definition of terms used in this practice, refer to Terminology E631 and Terminology E833.

### 4. Summary of Practice

4.1 This practice is organized as follows:

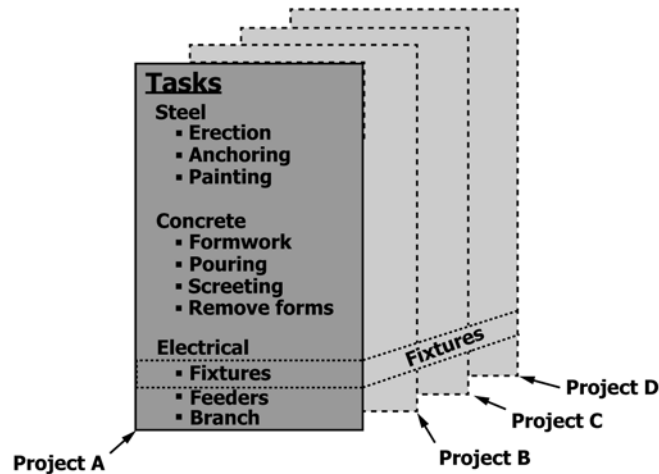
4.1.1 Section 1, Scope—Identifies coverage.

4.1.2 Section 2, Referenced Documents—Lists ASTM standards referenced in this practice.

4.1.3 Section 3, Terminology—Addresses definitions of terms used in this practice.

4.1.4 Section 4, Summary of Practice—Outlines the contents of this practice.

<sup>3</sup> For referenced ASTM standards, visit the ASTM website, [www.astm.org](http://www.astm.org), or contact ASTM Customer Service at [service@astm.org](mailto:service@astm.org). For *Annual Book of ASTM Standards* volume information, refer to the standard's Document Summary page on the ASTM website.



Measurement at the **task** and **project** level (above) aggregate to provide measurement at the industry level (below).

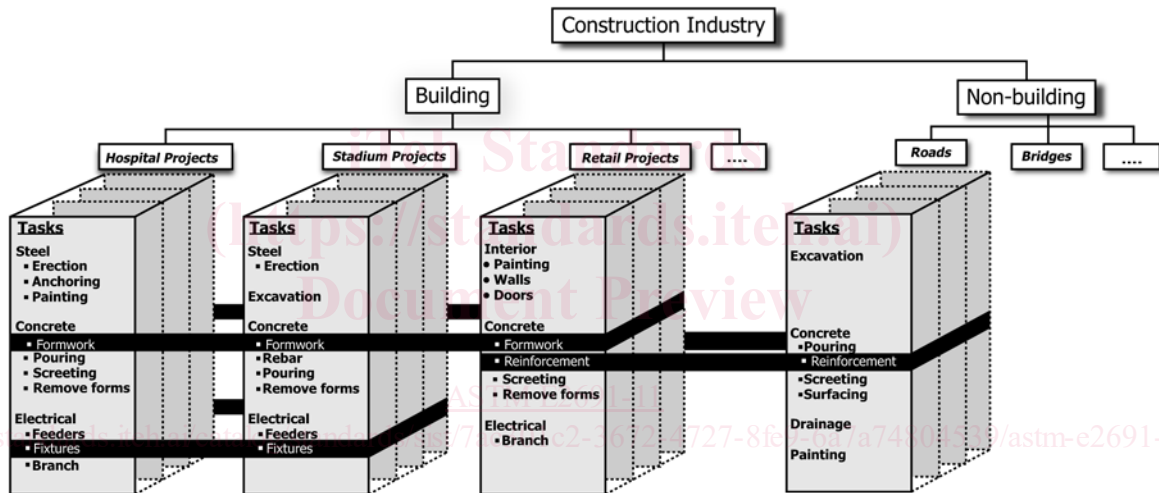


FIG. 1 Measurement of Productivity at the Industry, Project, and Task Level

4.1.5 Section 5, Significance and Use—Explains significance of measuring job productivity and of using the JPM practice to do so.

4.1.6 Section 6, Procedure—Lists the steps for conducting JPM.

4.1.7 Section 7, Data Sources and Assumptions—Describes raw data used in calculation of JPM.

4.1.8 Section 8, Calculation of Labor Productivity Reference Point (LPRP)—Describes calculation of LPRP, using data gathered according to Section 7, and with output provided for Section 9.

4.1.9 Section 9, Calculation of JPM—Provides algorithms for determining JPM.

4.1.10 Section 10, Report—Describes various types of reporting output for JPM.

4.1.11 Section 11, Applications—Describes where and how JPM information can be used.

4.1.12 Section 12, Keywords—Lists related words and phrases.

## 5. Significance and Use

5.1 JPM produces two measurements: construction production rate and productivity.

5.1.1 JPM measures the overall production rate by comparing CPIP to the time elapsed in the construction schedule.

5.1.2 JPM measures overall job productivity through a comparison of labor usage to a reference point.

5.2 JPM issues early warning signals for construction.

5.2.1 JPM identifies productivity deviations in the form of any gains or losses in productivity, and anomalies indicating a special cause, from the productivity reference point.

5.2.2 JPM measures the productivity changes to individual building elements (according to the UNIFORMAT II format for organizing building data, in Classification E1557) with the same methodology used for overall job productivity measurement.

5.2.3 JPM measures ongoing changes in labor usage.

5.3 JPM measures productivity wherever the labor is used in construction by:

5.3.1 Any contractor or construction manager directly or indirectly responsible for the productivity of the labor and its usage.

5.3.2 Any contractor or construction manager conducting self performance on any portion of the construction job.

5.3.3 Any contractor or construction manager supervising labor performance on any portion of a construction job.

## 6. Procedure

6.1 Establish a baseline labor hour budget (BLHB) for the scope of the construction job being measured using a Work Breakdown Structure (WBS) and reference to the UNIFORMAT II classification (Practice E1557).

6.2 Evaluate the BLHB for appropriate level of detail.

6.3 Establish the labor productivity reference point (LPRP).

6.4 Once any labor hours are expended on the job (even before installation commences, with activities such as planning, layout, pre-assembly), begin tracking the JPM.

6.5 Report the JPM productivity differential and review the results for signals of special causes<sup>4</sup> impacting the productivity.

## 7. Data Sources and Assumptions

7.1 There are four data sources required for the calculation of JPM:

7.1.1 An estimate of the scope of construction to be put in place (see 7.2).

7.1.2 The BLHB developed from a work breakdown structure (WBS) (see 7.3).

7.1.3 Expended labor hours (see 7.4).

7.1.4 CPIP, measured by observed percent complete (see 7.5).

7.2 The estimate of the labor required for installation is established prior to establishing the BLHB.

7.2.1 Profit on the project is calculated based on estimated labor cost with given labor hours; therefore, the BLHB must not exceed the estimated labor hours.

7.3 A WBS comprised of cost codes and tasks is needed to establish the BLHB as described in Section 8.

7.3.1 The UNIFORMAT II classification (Practice E1557) provides a format for creating a WBS by defining a hierarchy of building elements; Practice E2166 provides a practice for organizing building data based on UNIFORMAT II.<sup>5</sup>

7.3.1.1 JPM users managing several contractors or subcontractors have subcontractors reporting JPM for each of the major group elements and group elements defined in UNIFORMAT II.

7.3.1.2 Contractors and subcontractors directly managing installation report JPM for major group elements, using cost

<sup>4</sup> As defined by Practice E2587, a special cause (or unassignable cause) is a factor that contributes to variation in a process or product output that is feasible to detect and identify. In JPM measurement, the factor contributes to variation in productivity or deviation from the productivity reference point.

<sup>5</sup> UNIFORMAT II is limited to building construction, whereas JPM applies to all types of construction, including roads and bridges, tunnels, dams, and railroads.

codes similar to the individual elements from UNIFORMAT II. For example, the cost codes for an electrical contractor include service and distribution, lighting and branch wiring, communication and security systems, and special electrical systems, as shown in Fig. 2.

7.3.2 Establish cost codes that will remain standard across all jobs within the company. Use a maximum of 20 cost codes. Seven to twelve cost codes are effective for most applications.<sup>6</sup> Reference the descriptions listed as individual elements in Section 3 of UNIFORMAT II for creating cost codes.

7.3.3 Depending on the application level of JPM, tasks are defined by either UNIFORMAT II, or when applied at the project level, are generated and described individually as a subset of each cost code.

7.3.4 A partial example of a WBS based on UNIFORMAT II is shown in Fig. 2, where UNIFORMAT II Level 2 and 3 are shown for an electrical contractor, and detailed tasks have been assigned to Level 3 for the Service and Distribution.

7.3.5 The WBS includes tasks for both installation and non-installation activities.

7.3.5.1 Non-installation activities include, but are not limited to, planning, layout, pre-fabrication and assembly, and supervision.

7.3.5.2 Non-installation hours are included as tasks within the cost codes to which they apply.

7.3.6 The baseline labor hours are assigned to the lowest level tasks of the WBS, establishing  $BLHB_{Task}$  for each task.

7.4 On the project level application of JPM, labor hours expended are reported in each cost code. This method of time reporting must be consistent with time reported for payroll purposes. Hours are not reported for any level lower than the cost codes in the WBS. In other words, hours are not collected or reported by individual activities.

7.5 CPIP is the observed completed portion of each task (observed percent complete), contributing to the total completion of that task, based on effort expended.

NOTE 1—Observed percent complete will take into account the difficulty of installation of each task. For example, the first five hundred feet of a one thousand foot pipe installation could be a straight run, giving observed percent complete of fifty percent. The second five hundred feet of the installation could be more difficult, requiring more labor hours. Therefore, the ratio of construction put in place to labor hours spent will not be a linear relationship. In this example, the first five hundred feet could use 250 out of 1000 hours, where the second five hundred feet could use 750 out of 1000 hours.

## 8. Calculation of Labor Productivity Reference Point

8.1 The WBS created in 7.3 is used to create the BLHB, which is then evaluated and used to establish the initial LPRP.

8.2 Create a BLHB for the job.

8.2.1 Data from 7.3.6 provides budgeted labor hours for each task in the WBS. Use either the budgeted labor hours specific to a job based on company past practice or, if that data

<sup>6</sup> For reasons similar to those listed in 6.1.3 of Practice E1946, 20 elements provides an appropriate level of detail for measuring job progress without oversimplifying the JPM, or placing undue burden on the field labor for tracking required for the JPM.

<b>Level 1 Major Group Elements</b>	<b>Level 2 Group Elements</b>	<b>Level 3 Individual Elements</b>
A SUBSTRUCTURE	A10 Foundations	A1010 Standard Foundations A1020 Special Foundations A1030 Slab on Grade
	A20 Basement Construction	A2010 Basement Excavation A2020 Basement Walls
B SHELL	B10 Superstructure	B1010 Floor Construction B1020 Roof Construction
	B20 Exterior Enclosure	B2010 Exterior Walls B2020 Exterior Windows B2030 Exterior Doors
	B30 Roofing	B3010 Roof Coverings B3020 Roof Openings
C INTERIORS	C10 Interior Construction	C1010 Partitions C1020 Interior Doors C1030 Fittings
	C20 Stairs	C2010 Stair Construction C2020 Stair Finishes
	C30 Interior Finishes	C3010 Wall Finishes C3020 Floor Finishes C3030 Ceiling Finishes
D SERVICES	D10 Conveying	D1010 Elevators & Lifts <i>D1020 Escalators &amp; Moving Walks</i> D1090 Other Conveying Systems
	D20 Plumbing	D2010 Plumbing Fixtures D2020 Domestic Water Distribution D2030 Sanitary Waste D2040 Rain Water Drainage D2090 Other Plumbing Systems
	D30 HVAC	D3010 Energy Supply D3020 Heat Generating Systems D3030 Cooling Generating Systems <i>D3040 Distribution Systems</i> D3050 Terminal & Package Units D3060 Controls and Instrumentation D3070 Systems Testing & Balancing D3090 Other HVAC Systems & Equipment
	D40 Fire Protection	D4010 Sprinklers D4020 Standpipes D4030 Fire Protection Specialties D4090 Other Fire Protection Systems
	D50 Electrical	D5010 Electrical Service & Distribution D5020 Lighting and Branch Wiring D5030 Communications & Security D5090 Other Electrical Systems
E EQUIPMENT & FURNISHING	E10 Equipment	E1010 Commercial Equipment E1020 Institutional Equipment E1030 Vehicular Equipment E1090 Other Equipment
	E20 Furnishings	E2010 Fixed Furnishings E2020 Movable Furnishings
F SPECIAL CONSTRUCTION & DEMOLITION	F10 Special Construction	F1010 Special Structures F1020 Integrated Construction F1030 Special Construction Systems F1040 Special Facilities F1050 Special Controls and Instrumentations
	F20 Selective Building Demolition	F2010 Building Elements Demolition F2020 Hazardous Components Abatement

FIG. 2 One Section of the UNIFORMAT II Classification of Building Elements (Practice E1557), Shown as a Format for Creating a WBS

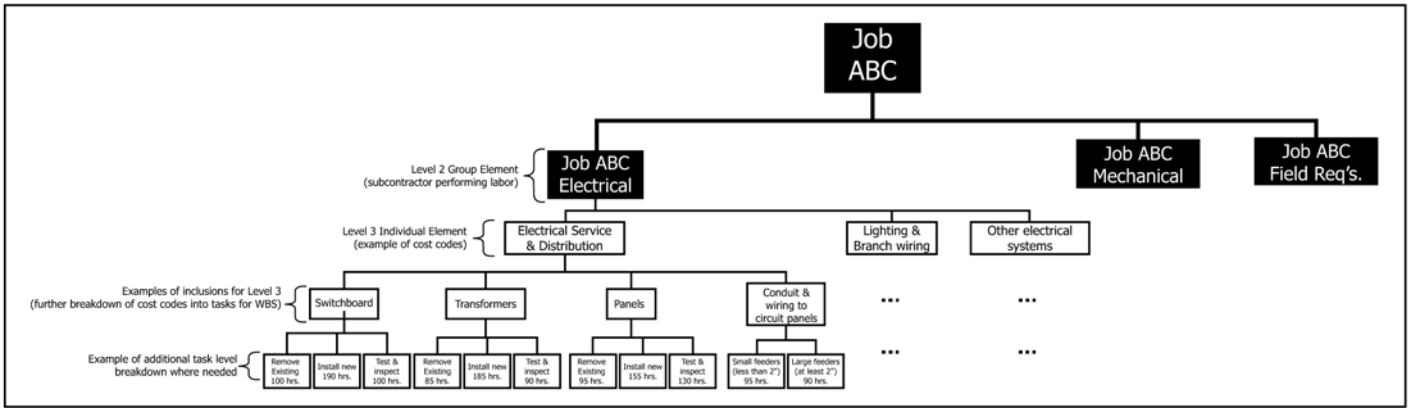


FIG. 3 Partial WBS for Electrical Subcontractor, Based on UNIFORMAT II

is not available, use an industry standard reference point such as R.S. Means Cost Estimating guide (1).<sup>7</sup>

8.2.2 Determine the BLHB for each cost code by summing the BLHB for each task within the cost code at the lowest level of the WBS, according to Eq 1:

$$BLHB_{CostCode} = \sum_{Tasks} BLHB_{Task} \quad (1)$$

8.2.3 Determine the BLHB for the total job by summing the hours budgeted in each cost code, as shown in Eq 2.

$$BLHB_{Job} = \sum_{CostCodes} BLHB_{CostCode} \quad (2)$$

8.2.4 The summed cost code hours comprise the total direct labor budget for the job. An illustration of a conversion from the WBS into a BLHB is shown in Table 1.

8.3 Evaluate the BLHB.

8.3.1 Calculate the contribution of each  $BLHB_{Task}$  to its associated cost code, and to the overall job (Eq 3 and 4).

$$BLHB_{Task\ Weight\ per\ Cost\ Code} = \frac{BLHB_{Task}}{BLHB_{CostCode}} \quad (3)$$

$$BLHB_{Task\ Weight\ per\ Job} = \frac{BLHB_{Task}}{BLHB_{Job}} \quad (4)$$

8.3.2 Common practice has shown that a task representing more than 2.5 % of the total job will be difficult to visualize for reporting observed percent complete. If any  $BLHB_{Task}$  is greater than 2.5 % of  $BLHB_{Job}$ , divide the task into more detailed tasks.

8.3.3 Continue to divide tasks as necessary and reallocate hours until each  $BLHB_{Task}$  is less than 2.5 % of the  $BLHB_{Job}$ . Examples of BLHB task weightings are shown in Table 2, columns 4 and 5.

8.3.4 Calculate the LPRP for each cost code as the BLHB required for one percent of CPIP (Eq 5).

$$LPRP_{CostCode} = \frac{BLHB_{CostCode}}{100} \quad (5)$$

8.3.5 Calculate the LPRP for the total job by summing the  $LPRP_{CostCode}$  of each cost code weighted by the  $BLHB_{CostCode}$  as a portion of the  $BLHB_{Job}$  (Eq 6).

$$LPRP_{Job} = \sum_{CostCodes} \left( LPRP_{CostCode} \cdot \frac{BLHB_{CostCode}}{BLHB_{Job}} \right) \quad (6)$$

NOTE 2—One percent of a cost code ( $LPRP_{CostCode}$ ) is not equal to one percent of the total job due to the fact that each cost code has a different impact on the job and is therefore weighted against the total job. In other words, one percent completion of each cost code could be higher or lower than one percent completion of the job. The cost code weighting is done to ensure that JPM takes into account the difficulty of installation based on the cost code being measured. Eq 6 takes weighting of the cost code into account and is a summation of weighted  $LPRP_{CostCode}$ , and therefore will not be equal to the simple summation of all  $LPRP_{CostCode}$ .

8.4 Account for change orders.

8.4.1 The budgeted labor hours associated with change orders are added or subtracted from the BLHB, and are included in the calculation of the baseline productivity from the point at which they are recognized by the labor performing installation.

8.4.2 Note reasons for change orders as part of the JPM.

## 9. Calculation of JPM

9.1 Evaluate the JPM periodically by collecting CPIP and expended labor hours, and comparing them to the LPRP.

9.1.1 Report the CPIP, measured by observed percent complete on each task, as shown in Table 3, column 6.

9.1.1.1 Calculate observed percent complete per cost code, by summing the weighted percent complete per task item for the cost code (Eq 7).

$$Observed\% \ Complete_{CostCode} = \quad (7)$$

$$\sum_{Tasks\ for\ CostCode} (Observed\% \ Complete_{Task} \cdot BLHB_{Task\ Weight\ per\ CostCode})$$

NOTE 3—For Eq 7, Observed%Complete is expressed as a percentage and can take any value between 0 and 100.

9.1.2 Report the hours expended by the labor on each cost code, as shown in Table 4, column 7.

9.1.3 Calculate current productivity per cost code<sup>8</sup> as the labor hours expended per observed percent of CPIP for each

<sup>8</sup> Current average productivity per job can also be calculated as labor hours expended per job divided by the observed percent complete for the job. Although this calculation is not used for calculation of the productivity differential and tracking JPM, it is a by-product of the data collected for JPM. For example, using the numbers in Table 4, current average productivity for the job is 37.7 hours per observed percent of CPIP (that is, 1508 divided by 40 = 37.7; where 1508 is listed in line 60, column 7, and 40 is listed in line 60, column 6).

<sup>7</sup> The boldface numbers in parentheses refer to a list of references at the end of this standard.

**TABLE 1 Calculation of BLHB Using UNIFORMAT II Classification and WBS**

Column # → Row # ↓	1	2a	2b	3	
1	(UNIFORMAT II Level 3 Individual Element) Cost Code	Tasks		BLHB	
2	Electrical Service & Distribution	Main switchboard	Remove Existing Switchboard	100	
3			Install Switchboard - Equip. Room 1	100	
4			Install Switchboard - Equip. Room 2	90	
5			Test & Inspect S. Board - Equip. Room 1	60	
6			Test & Inspect S. Board - Equip. Room 2	40	
7			Primary transformer	Remove Existing Transformers	85
8		Install Transformer - Equip. Room 1		95	
9		Install Transformer - Equip. Room 2		90	
10		Test & Inspect Transformer - Equip. Room 1		50	
11		Test & Inspect Transformer - Equip. Room 2		40	
12		Branch circuit panels	Remove Existing Panels	95	
13			Install Panels - Equip. Room 1	80	
14			Install Panel - Equip. Room 2	75	
15			Test & Inspect Panels - Equip. Room 1	70	
16		Conduit & wiring to circuit panels	Test & Inspect Panel - Equip. Room 2	60	
17			Small Feeders	95	
18			Large Feeders	90	
19		Total Budgeted Hours for Electrical Service & Distribution			1315
20		Lighting & Branch Wiring	Lighting Fixtures	Floor 1 - assemble	40
21	Floor 1 - install			95	
22	Floor 2 - assemble			40	
23	Floor 2 - install			95	
24	Floor 3 - assemble			35	
25	Floor 3 - install			80	
26	Showroom track lighting - assemble			40	
27	Showroom track lighting - install			80	
28	Showroom sconces - assemble			25	
29	Showroom sconces - install			70	
30	Showroom lay-ins - assemble			65	
31	Showroom lay-ins - install			90	
32	Branch wiring and devices for lighting fixtures			Floor 1 - conduit	90
33			Floor 1 - wire	100	
34			Floor 2 - conduit	90	
35			Floor 2 - wire	100	
36			Floor 3 - conduit	90	
37			Floor 3 - wire	100	
38			Showroom - conduit	100	
39			Showroom - wire	90	
40			Devices	Floor 1 - terminate	80
41				Floor 1 - trim	60
42	Floor 2 - terminate			80	
43	Floor 2 - trim			80	
44	Floor 3 - terminate			90	
45	Floor 3 - trim			100	
46	Showroom - terminate			70	
47	Showroom - trim			80	
48	Total Budgeted Hours for Lighting & Branch Wire			2155	
49	Other Electrical Systems	Emergency generator	Equipment set	80	
50			Equipment connection	90	
51			Testing	20	
52		UPS	50		
53		Lightning and grounding protection system	90		
54		Raceway system	100		
55	Total Budgeted Hours for Other Electrical Systems			430	
56	Site Lighting	Set poles	80		
57		Wire and conduit for fixtures	100		
58		Install fixtures	90		
59	Total Budgeted Hours for Site Lighting			270	
60	Total Budgeted Hours for Job			4170	

cost code, based on the labor hours expended and the observed percent complete per cost code (Eq 8).

$$CurrentProductivity_{CostCode} = \frac{LaborHoursExpended_{CostCode}}{Observed\%Complete_{CostCode}} \quad (8)$$

TABLE 2 Calculation of BLHB Task Weights per Cost Code and per Job

Column # → Row # ↓	1	2a	2b	3	4	5	
	(UNIFORMAT II Level 3 Individual Element) Cost Code	Tasks		BLHB	BLHB Task Weight per Cost Code	BLHB Task & Cost Code Weight per Job	
2	Electrical Service & Distribution	Main switchboard	Remove Existing Switchboard	100	8 %	2.4 %	
3			Install Switchboard - Equip. Room 1	100	8 %	2.4 %	
4			Install Switchboard - Equip. Room 2	90	7 %	2.2 %	
5			Test & Inspect S. Board - Equip. Room 1	60	5 %	1.4 %	
6			Test & Inspect S. Board - Equip. Room 2	40	3 %	1.0 %	
7			Primary transformer	Remove Existing Transformers	85	6 %	2.0 %
8		Install Transformer - Equip. Room 1		95	7 %	2.3 %	
9		Install Transformer - Equip. Room 2		90	7 %	2.2 %	
10		Test & Inspect Transformer - Equip. Room 1		50	4 %	1.2 %	
11		Test & Inspect Transformer - Equip. Room 2	40	3 %	1.0 %		
12		Branch circuit panels	Remove Existing Panels	95	7 %	2.3 %	
13			Install Panels - Equip. Room 1	80	6 %	1.9 %	
14			Install Panel - Equip. Room 2	75	6 %	1.8 %	
15			Test & Inspect Panels - Equip. Room 1	70	5 %	1.7 %	
16		Test & Inspect Panel - Equip. Room 2	60	5 %	1.4 %		
17		Conduit & wiring to circuit panels	Small Feeders	95	7 %	2.3 %	
18			Large Feeders	90	7 %	2.2 %	
19		Total Budgeted Hours for Electrical Service & Distribution			1315	100 %	31.5 %
20		Lighting & Branch Wiring	Lighting Fixtures	Floor 1 - assemble	40	2 %	1.0 %
21	Floor 1 - install			95	4 %	2.3 %	
22	Floor 2 - assemble			40	2 %	1.0 %	
23	Floor 2 - install			95	4 %	2.3 %	
24	Floor 3 - assemble			35	2 %	0.8 %	
25	Floor 3 - install			80	4 %	1.9 %	
26	Showroom track lighting - assemble			40	2 %	1.0 %	
27	Showroom track lighting - install			80	4 %	1.9 %	
28	Showroom sconces - assemble			25	1 %	0.6 %	
29	Showroom sconces - install			70	3 %	1.7 %	
30	Showroom lay-ins - assemble			65	3 %	1.6 %	
31	Showroom lay-ins - install			90	4 %	2.2 %	
32	Branch wiring and devices for lighting fixtures		Floor 1 - conduit	90	4 %	2.2 %	
33			Floor 1 - wire	100	5 %	2.4 %	
34			Floor 2 - conduit	90	4 %	2.2 %	
35			Floor 2 - wire	100	5 %	2.4 %	
36			Floor 3 - conduit	90	4 %	2.2 %	
37			Floor 3 - wire	100	5 %	2.4 %	
38			Showroom - conduit	100	5 %	2.4 %	
39			Showroom - wire	90	4 %	2.2 %	
40			Devices	Floor 1 - terminate	80	4 %	1.9 %
41				Floor 1 - trim	60	3 %	1.4 %
42	Floor 2 - terminate			80	4 %	1.9 %	
43	Floor 2 - trim			80	4 %	1.9 %	
44	Floor 3 - terminate			90	4 %	2.2 %	
45	Floor 3 - trim			100	5 %	2.4 %	
46	Showroom - terminate			70	3 %	1.7 %	
47	Showroom - trim			80	4 %	1.9 %	
48	Total Budgeted Hours for Lighting & Branch Wire				2155	100 %	51.7 %
49	Other Electrical Systems	Emergency generator	Equipment set	80	19 %	1.9 %	
50			Equipment connection	90	21 %	2.2 %	
51			Testing	20	5 %	0.5 %	
52		UPS	50	12 %	1.2 %		
53		Lighting and grounding protection system	90	21 %	2.2 %		
54		Raceway system	100	23 %	2.4 %		
55	Total Budgeted Hours for Other Electrical Systems			430	100 %	10.3 %	
56	Site Lighting	Set poles	80	30 %	1.9 %		
57		Wire and conduit for fixtures	100	37 %	2.4 %		
58		Install fixtures	90	33 %	2.2 %		
59	Total Budgeted Hours for Site Lighting			270	100 %	6.5 %	
60	Total Budgeted Hours for Job			4170			

NOTE 4—Observed%Complete is expressed in whole numbers in Eq 8, taking a value between 0 and 100.

TABLE 3 Reporting CPIP per Task as Measured by Physical Observation of Percent Complete on Each Task

Column # → Row # ↓	1	2a	2b	3	4	5	6	
1	(UNIFORMAT II Level 3 Individual Element) Cost Code	Tasks		BLHB	BLHB Task Weight per Cost Code	BLHB Task & Cost Code Weight per Job	Observed % Complete	
2	Electrical Service & Distribution	Main switchboard	Remove Existing Switchboard	100	8 %	2.4 %	100 %	
3			Install Switchboard - Equip. Room 1	100	8 %	2.4 %	50 %	
4			Install Switchboard - Equip. Room 2	90	7 %	2.2 %	20 %	
5			Test & Inspect S. Board - Equip. Room 1	60	5 %	1.4 %	0 %	
6			Test & Inspect S. Board - Equip. Room 2	40	3 %	1.0 %	0 %	
7			Primary transformer	Remove Existing Transformers	85	6 %	2.0 %	95 %
8		Install Transformer- Equip. Room 1		95	7 %	2.3 %	5 %	
9		Install Transformer - Equip. Room 2		90	7 %	2.2 %	0 %	
10		Test & Inspect Transformer - Equip. Room 1		50	4 %	1.2 %	0 %	
11		Test & Inspect Transformer- Equip. Room 2		40	3 %	1.0 %	0 %	
12		Branch circuit panels	Remove Existing Panels	95	7 %	2.3 %	100 %	
13			Install Panels - Equip. Room 1	80	6 %	1.9 %	80 %	
14			Install Panel - Equip. Room 2	75	6 %	1.8 %	50 %	
15			Test & Inspect Panels - Equip. Room 1	70	5 %	1.7 %	0 %	
16		Conduit & wiring to circuit panels	Test & Inspect Panel - Equip. Room 2	60	5 %	1.4 %	0 %	
17			Small Feeders	95	7 %	2.3 %	90 %	
18			Large Feeders	90	7 %	2.2 %	100 %	
19		Total Budgeted Hours (col. 3); Weight per Cost Code (col. 4); Weight per job (col. 5); Cost Code % complete (col. 6)			1315	100 %	31.5 %	48 %
20		Lighting & Branch Wiring	Lighting Fixtures	Floor 1 - assemble	40	2 %	1.0 %	75 %
21	Floor 1 - install			95	4 %	2.3 %	20 %	
22	Floor 2 - assemble			40	2 %	1.0 %	30 %	
23	Floor 2 - install			95	4 %	2.3 %	5 %	
24	Floor 3 - assemble			35	2 %	0.8 %	0 %	
25	Floor 3 - install			80	4 %	1.9 %	0 %	
26	Showroom track lighting - assemble			40	2 %	1.0 %	15 %	
27	Showroom track lighting - install			80	4 %	1.9 %	0 %	
28	Showroom sconces - assemble			25	1 %	0.6 %	15 %	
29	Showroom sconces - install			70	3 %	1.7 %	0 %	
30	Showroom lay-ins - assemble			65	3 %	1.6 %	0 %	
31	Showroom lay-ins - install			90	4 %	2.2 %	0 %	
32	Branch wiring and devices for lighting fixtures			Floor 1 - conduit	90	4 %	2.2 %	75 %
33				Floor 1 - wire	100	5 %	2.4 %	25 %
34				Floor 2 - conduit	90	4 %	2.2 %	45 %
35				Floor 2 - wire	100	5 %	2.4 %	5 %
36				Floor 3 - conduit	90	4 %	2.2 %	0 %
37				Floor 3 - wire	100	5 %	2.4 %	0 %
38				Showroom - conduit	100	5 %	2.4 %	100 %
39			Showroom - wire	90	4 %	2.2 %	100 %	
40			Devices	Floor 1 - terminate	80	4 %	1.9 %	25 %
41				Floor 1 - trim	60	3 %	1.4 %	0 %
42	Floor 2 - terminate			80	4 %	1.9 %	0 %	
43	Floor 2 - trim			80	4 %	1.9 %	0 %	
44	Floor 3 - terminate			90	4 %	2.2 %	0 %	
45	Floor 3 - trim			100	5 %	2.4 %	0 %	
46	Showroom - terminate			70	3 %	1.7 %	0 %	
47	Showroom - trim		80	4 %	1.9 %	0 %		
48	Total Budgeted Hours (col. 3); Weight per Cost Code (col. 4); Weight per job (col. 5); Cost Code % complete (col. 6)			2155	100 %	51.7 %	20 %	
49	Other Electrical Systems	Emergency generator	Equipment set	80	19 %	1.9 %	100 %	
50			Equipment connection	90	21 %	2.2 %	100 %	
51			Testing	20	5 %	0.5 %	50 %	
52		UPS	50	12 %	1.2 %	100 %		
53		Grounding	90	21 %	2.2 %	100 %		
54		Special Raceway	100	23 %	2.4 %	100 %		
55	Total Budgeted Hours (col. 3); Weight per Cost Code (col. 4); Weight per job (col. 5); Cost Code % complete (col. 6)			430	100 %	10.3 %	98 %	
56	Site Lighting	Set poles	80	30 %	1.9 %	80 %		
57		Wire and conduit for fixtures	100	37 %	2.4 %	65 %		
58		Install fixtures	90	33 %	2.2 %	55 %		
59	Total Budgeted Hours (col. 3); Weight per Cost Code (col. 4); Weight per job (col. 5); Cost Code % complete (col. 6)			270	100 %	6.5 %	66 %	
60	Total Budgeted Hours for Job (col. 3); Observed%Complete for Job (col. 6)			4170			40 %	



9.1.4 Calculate the productivity differential as the percent difference between the LPRP and the current productivity, for each cost code (Eq 9).

$$ProductivityDifferential_{CostCode} = \frac{(LPRP_{CostCode} - CurrentProductivity_{CostCode})}{LPRP_{CostCode}} \quad (9)$$

9.1.5 Determine the total job productivity differential by taking the weighted average of the cost code productivity differentials.

$$ProductivityDifferential_{Job} = \sum_{CostCodes} (ProductivityDifferential_{CostCode} \times BLBHCostCodeWeight) \quad (10)$$

9.1.6 Continue evaluation of LPRP on periodic basis.

## 10. Report

10.1 Report the productivity differential on each cost code and for the job on a Summary Sheet (Table 5), which includes all of the elements from Tables 1-4, and the productivity differential for one reporting period.

10.2 Graphically represent the productivity differential trend over time, with the 0 % line representing the LPRP.

10.2.1 When the productivity differential is above the line, interpret that the job productivity is better than planned according to the initial LPRP (Fig. 4).

10.2.2 When the productivity differential is below the line, interpret that the job productivity is worse than planned according to the initial LPRP (Fig. 4).

10.3 Plot the percent productivity differential from each JPM update on a line graph, to show the trend in the differential over time, on the job, and by cost code (Fig. 5).

## 11. Applications

11.1 Review productivity trends for early warning signals of deviations in the form of any gains or losses in productivity, and anomalies as shown in Fig. 6, from the productivity reference point to identify special causes. Any anomaly or deviation from the reference point is a special cause if it has any the following characteristics:<sup>9</sup>

11.1.1 Trends: 6 or more points in the same direction.

11.1.2 Shifts in the mean: 9 or more points in a row on one side of the mean with the rest of the points fall at the other side of the mean.

11.1.3 Extreme points: a point more than 3 standard deviations above or below the mean.

11.1.4 Alternating ups and downs (saw tooth pattern): 14 points alternating vigorously.

11.2 Missing data is a clear indication of lack of process control and requires immediate attention.

11.3 If anomalies do not show any of the above-mentioned behaviors, such deviations (productivity gains or losses) are

typically referred to as common variation due to daily events on the construction jobsite.

11.4 Analyze the JPM trends for individual jobs.

11.4.1 *Total Job*—Observe the total job trend for presence of any special causes. If there are no special trends as identified in Fig. 5, then use the productivity deviation to establish if the job is ahead or behind the expected productivity reference point.

11.4.2 *Cost Code*—Observe the cost code trends following the same procedure used in 11.4.1.

11.4.3 If any special cause signals are present in the total job or the cost codes, they must be explained. The General Foreman (GF) and Project Manager (PM) collaborate to identify potential reasons of the special cause, and then develop an action plan for responding to them. If the special cause is negative (that is, a downward trend, or a significantly negative shift in the mean), the PM and GF need to identify the cause and attempt to resolve it. If the special cause is positive (that is, an upward trend or an upward shift in the mean), the PM and GF identify what positively impacted the productivity. This information can be shared within the company, or with other contractors on the same job for continuous improvement.

11.4.4 The secondary information provided by observation of the cost code trends is the impact of the cost codes on the total job behavior, based on the portion of the baseline labor hour budget in each cost code, attributed to the baseline labor hour budget for the job. Use the following steps to analyze the impact of individual cost codes on the total job behavior.

11.4.4.1 Reference the Summary Sheet (Table 5) to identify which cost codes have the highest impact on the total job, based on the  $BLHB_{CostCode}$  as a portion of the  $BLHB_{Job}$ . The impact of cost codes with a  $BLHB$  comparatively larger than other cost codes can also be identified on the trend chart, by comparison of the cost code's behavior to the job total trend. The total job trend in Fig. 4 resembles the trends for the Service & Distribution and the Lighting & Branch Wire cost codes. Referencing the Summary Sheet in Table 5 (column 5), these two cost codes together represent 83 % of the  $BLHB_{Job}$ .

11.4.5 The person who analyzes the cost code trend will note the reasons for anomalies and special causes on the chart for the date of occurrence for record keeping purposes.

11.5 Review the JPM trends for a company or industry.

11.5.1 A contractor reviews the total job trend for all jobs, as shown in Fig. 7.

11.5.2 A General Contractor, Architect, Engineer, Construction Manager, or other entity managing an overall construction project reviews the total job trend for all subcontractors. This would be similar to Fig. 7 with each line representing a subcontractor rather than a job.

11.5.3 All cost codes can be compared across several jobs for a company, or for the industry. For example, a cost code may do consistently well on all jobs for a company, and another cost code may be completely unpredictable. The industry can analyze cost codes for expected productivity, and identify areas for improvement and training industry-wide.

11.6 Use JPM for contract billing.

11.6.1 Use of JPM for contract billing results in a number of benefits, both for contractors and owners, including but not

<sup>9</sup> Practice E2587 describes four signals of a shift in the process level which are suitable for manufacturing; the signals listed here are modifications which apply in construction, based on common practice of JPM.

TABLE 4 Reporting Expended Labor Hours per Cost Code

Column # → Row # ↓	1	2a	2b	3	4	5	6	7	
1	(UNIFORMAT II Level 3 Individual Element) Cost Code	Tasks		BLHB	BLHB Task Weight per Cost Code	BLHB Task & Cost Code Weight per Job	Observed % Complete	Expended Labor Hours	
2	Electrical Service & Distribution	Main switchboard	Remove Existing Switchboard	100	8 %	2.4 %	100 %		
3			Install Switchboard - Equip. Room 1	100	8 %	2.4 %	50 %		
4			Install Switchboard - Equip. Room 2	90	7 %	2.2 %	20 %		
5			Test & Inspect S. Board - Equip. Room 1	60	5 %	1.4 %	0 %		
6			Test & inspect S. Board - Equip. Room 2	40	3 %	1.0 %	0 %		
7			Primary transformer	Remove Existing Transformers	85	6 %	2.0 %	95 %	
8		Install Transformer- Equip. Room 1		95	7 %	2.3 %	5 %		
9		Install Transformer- Equip. Room 2		90	7 %	2.2 %	0 %		
10		Test & Inspect Transformer- Equip. Room 1		50	4 %	1.2 %	0 %		
11			Test & Inspect Transformer- Equip. Room 2	40	3 %	1.0 %	0 %		
12		Branch circuit panels	Remove Existing Panels	95	7 %	2.3 %	100 %		
13			Install Panels - Equip. Room 1	80	6 %	1.9 %	80 %		
14			Install Panel - Equip. Room 2	75	6 %	1.8 %	50 %		
15			Test & Inspect Panels - Equip. Room 1	70	5 %	1.7 %	0 %		
16			Test & inspect Panel - Equip. Room 2	60	5 %	1.4 %	0 %		
17		Conduit & wiring to circuit panels	Small Feeders	95	7 %	2.3 %	90 %		
18			Large Feeders	90	7 %	2.2 %	100 %		
19		Total Budgeted Hours (col. 3) ; Weight per Cost Code (col. 4) ; Weight per job (col. 5) ; Cost Code % complete (col. 6) ; Expended Labor Hours per Cost Code (col. 7)			1315	100 %	31.5 %	48 %	450
20		Lighting & Branch Wiring	Lighting Fixtures	Floor 1 - assemble	40	2 %	1.0 %	75 %	
21	Floor 1 - install			95	4 %	2.3 %	20 %		
22	Floor 2 - assemble			40	2 %	1.0 %	30 %		
23	Floor 2 - install			95	4 %	2.3 %	5 %		
24	Floor 3 - assemble			35	2 %	0.8 %	0 %		
25	Floor 3 - install			80	4 %	1.9 %	0 %		
26	Showroom track lighting - assemble			40	2 %	1.0 %	15 %		
27	Showroom track lighting - install			80	4 %	1.9 %	0 %		
28	Showroom sconces - assemble			25	1 %	0.6 %	15 %		
29	Showroom sconces - install			70	3 %	1.7 %	0 %		
30	Showroom lay-ins - assemble			65	3 %	1.6 %	0 %		
31	Showroom lay-ins - install			90	4 %	2.2 %	0 %		
32	Branch wiring and devices for lighting fixtures			Floor 1 - conduit	90	4 %	2.2 %	75 %	
33			Floor 1 - wire	100	5 %	2.4 %	25 %		
34			Floor 2 - conduit	90	4 %	2.2 %	45 %		
35			Floor 2 - wire	100	5 %	2.4 %	5 %		
36			Floor 3 - conduit	90	4 %	2.2 %	0 %		
37			Floor 3 - wire	100	5 %	2.4 %	0 %		
38			Showroom - conduit	100	5 %	2.4 %	100 %		
39	Devices		Showroom - wire	90	4 %	2.2 %	100 %		
40			Floor 1 - terminate	80	4 %	1.9 %	25 %		
41			Floor 1 - trim	60	3 %	1.4 %	0 %		
42			Floor 2 - terminate	80	4 %	1.9 %	0 %		
43			Floor 2 - trim	80	4 %	1.9 %	0 %		
44			Floor 3 - terminate	90	4 %	2.2 %	0 %		
45			Floor 3 - trim	100	5 %	2.4 %	0 %		
46			Showroom - terminate	70	3 %	1.7 %	0 %		
47			Showroom - trim	80	4 %	1.9 %	0 %		
48	Total Budgeted Hours (col. 3) ; Weight per Cost Code (col. 4) ; Weight per job (col. 5) ; Cost Code % complete (col. 6) ; Expended Labor Hours per Cost Code (col. 7)			2155	100 %	51.7 %	20 %	725	
49	Other Electrical Systems	Emergency generator	Equipment set	80	19 %	1.9 %	100 %		
50			Equipment connection	90	21 %	2.2 %	100 %		
51			Testing	20	5 %	0.5 %	50 %		
52		UPS	50	12 %	1.2 %	100 %			
53		Grounding	90	21 %	2.2 %	100 %			
54		Special Raceway	100	23 %	2.4 %	100 %			
55	Total Budgeted Hours (col. 3) ; Weight per Cost Code (col. 4) ; Weight per job (col. 5) ; Cost Code % complete (col. 6) ; Expended Labor Hours per Cost Code (col. 7)			430	100 %	10.3 %	98 %	325	
56	Site Lighting	Set poles	80	30 %	1.9 %	80 %			
57		Wire and conduit for fixtures	100	37 %	2.4 %	65 %			
58		Install fixtures	90	33 %	2.2 %	55 %			
59	Total Budgeted Hours (col. 3) ; Weight per Cost Code (col. 4) ; Weight per job (col. 5) ; Cost Code % complete (col. 6) ; Expended Labor Hours per Cost Code (col. 7)			270	100 %	6.5 %	66 %	8	
60	Total Budgeted Hours for Job (col. 3) ; Observed%Complete for Job (col. 6) ; Expended Labor hours for Job (col. 7)			4170			40 %	1508	