



**International  
Standard**

**ISO 6763**

**Healthcare organization  
management — Pandemic response  
— Guidance on social distancing  
and source control**

*Management des organisations de soins de santé — Réponse en  
cas de pandémie — Recommandations relatives à la distanciation  
sociale et au contrôle à la source*

**First edition  
2024-05**

iTeh Standards  
standards.iteh.ai)  
Document Preview

[ISO 6763:2024](https://standards.iteh.ai/catalog/standards/iso/9ab27906-d5b3-44e8-ae1c-28124cf9f423/iso-6763-2024)

<https://standards.iteh.ai/catalog/standards/iso/9ab27906-d5b3-44e8-ae1c-28124cf9f423/iso-6763-2024>

iTeh Standards  
(<https://standards.itih.ai>)  
Document Preview

ISO 6763:2024

<https://standards.itih.ai/catalog/standards/iso/9ab27906-d5b3-44e8-ae1c-28124cf9f423/iso-6763-2024>



**COPYRIGHT PROTECTED DOCUMENT**

© ISO 2024

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office  
CP 401 • Ch. de Blandonnet 8  
CH-1214 Vernier, Geneva  
Phone: +41 22 749 01 11  
Email: [copyright@iso.org](mailto:copyright@iso.org)  
Website: [www.iso.org](http://www.iso.org)

Published in Switzerland

# Contents

Page

<b>Foreword</b> .....	<b>iv</b>
<b>Introduction</b> .....	<b>v</b>
<b>1 Scope</b> .....	<b>1</b>
<b>2 Normative references</b> .....	<b>1</b>
<b>3 Terms and definitions</b> .....	<b>1</b>
<b>4 Social distancing during pre- and post-vaccinations</b> .....	<b>2</b>
<b>5 Source control</b> .....	<b>2</b>
5.1 General.....	2
5.2 Proper use of the medical face mask and face shield.....	2
<b>6 Social distancing and source control in everyday life</b> .....	<b>3</b>
6.1 General.....	3
6.2 Public transit.....	3
6.2.1 Public transit passengers.....	3
6.2.2 Public transit authority.....	3
6.3 Healthcare organization.....	4
6.3.1 Users.....	4
6.3.2 Organization.....	4
6.4 Educational facilities.....	5
6.4.1 Learners.....	5
6.4.2 Organization.....	6
6.5 Restaurants and cafeterias.....	8
6.5.1 Customers.....	8
6.5.2 Organization.....	8
6.6 Shopping.....	9
6.6.1 Customers.....	9
6.6.2 Organization.....	10
<b>Bibliography</b> .....	<b>11</b>

[ISO 6763:2024](https://standards.iteh.ai/standards/iso/9ab27906-d5b3-44e8-ae1c-28124cf9f423/iso-6763-2024)

<https://standards.iteh.ai/catalog/standards/iso/9ab27906-d5b3-44e8-ae1c-28124cf9f423/iso-6763-2024>

## Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives)).

ISO draws attention to the possibility that the implementation of this document may involve the use of (a) patent(s). ISO takes no position concerning the evidence, validity or applicability of any claimed patent rights in respect thereof. As of the date of publication of this document, ISO had not received notice of (a) patent(s) which may be required to implement this document. However, implementers are cautioned that this may not represent the latest information, which may be obtained from the patent database available at [www.iso.org/patents](http://www.iso.org/patents). ISO should not be held responsible for identifying any or all such patent rights.

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html).

This document was prepared by Technical Committee ISO/TC 304, *Healthcare organization management*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html).

ISO 6763:2024

<https://standards.iteh.ai/catalog/standards/iso/9ab27906-d5b3-44e8-ae1c-28124cf9f423/iso-6763-2024>

## Introduction

Controlling the spread of infectious diseases involves both pharmaceutical and non-pharmaceutical measures. The pharmaceutical measures involve vaccination. The most effective non-pharmaceutical measures involve social distancing and source controls.

Vaccination reduces the risk of infection but does not eliminate the possibility of reinfection or of asymptomatic transmission of the virus to others, nor does it provide immediate protection to the vaccinated. Herd immunity has been elusive despite vaccination campaigns for several reasons:

- a) vaccination protection is less effective over time;
- b) it is possible that vaccinations do not protect against emergent variants;
- c) pre-existing health conditions, including immunosuppression can make certain individuals more susceptible to infection;
- d) individuals can choose not to receive vaccinations.

In times of increased incidence of active cases, non-pharmaceutical infection control measures are helpful. For individuals who are most susceptible, personal protective equipment such as respirators can provide additional protection.

Health authorities around the globe have made available various generic guidance for social distancing. However, as the number of the vaccinated increases, social distancing should reflect the changes in social behaviours of people with three levels of vaccination (the fully-vaccinated, the partially vaccinated and the unvaccinated) when they engage each other in daily activities. This new challenge in social distancing is dealt with as complementary, generic guidance to the existing sets of guidelines published by various authorities for social distancing. This document is intended to be applicable as long as individuals and organizations find themselves exposed to or interacting with people with varying vaccination levels.

This document is intended to provide guidance to individuals and organizations and to standardize guidance from various authorities. Organizations using recommendations of ISO/PAS 45005 for workplace safety should use this document to refine governance and management essential to the safe operation of the organizations during vaccinations, and to actively engage with changes in safety requirements.

By familiarizing themselves with this document, individuals can:

- understand revised social distancing practices in places where they find themselves;
- feel secure in places such as public markets where individuals with differing vaccination levels are present;
- understand the dynamics of the preventive measures during vaccinations;
- plan and adapt social distancing practice when engaged with others in changing disease situations.

By implementing this document, organizations can:

- put in place social distancing policies and safety messages, for both workers and visitors/customers/patrons, commensurate with vaccination levels in the population;
- establish a framework that facilitates pre-emptive adaptation to evolving disease situations.

The recommendations in the document can be subject to change, depending on the trend of the infectious disease or other circumstances.

