

Technical Specification

ISO/TS 14265

Health informatics — Classification of purposes for processing personal health information

Informatique de santé — Classification des besoins pour le 1102108 traitement des informations de santé personnelles

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review

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Foreword

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The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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This document was prepared by Technical Committee ISO/TC 215, *Health informatics*, in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/TC 251, *Health informatics*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This second edition cancels and replaces the first edition (ISO/TS 14265:2011), which has been technically revised.

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- the list of categories has been expanded to include subdivisions of the health service management, population and public health and research categories;
- other categories have been renamed to make their meaning and distinction from other categories more explicit;
- the categories have been organised within a hierarchy;
- the informative introduction has been shortened by removing explanatory material about basic data protection principles which were relatively novel at the time of the previous version but are now well understood across jurisdictions;
- the retained portions of the introduction have been made more crisp.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

0.1 General

This document defines a set of categories of purpose for processing personal health information, to which specific purposes can be mapped if it is desirable to compare permitted and intended purposes for processing personal health data, or to determine if two or more permitted purposes are compatible. This document does not aim to present a comprehensive list of specific purposes, but that all specific purposes can be mapped to one or more of these categories. Although any specific purpose will usually map to one category, at times a purpose can be mapped to more than one category. The categories are not mutually-exclusive, and the mapping of a specific purpose might not always be unique to one category.

Categories of purpose to which specific purposes are mapped should be standardised to allow for consistent comparisons to be made, rules and guidelines developed, and people trained. Bodies that make data access decisions, sometimes known as data access bodies or data permit authorities, often specify rules for certain categories of purpose and can find this categorisation useful.

0.2 Rationale for this classification

A fundamental principle underlying the use of personal data, often codified in data protection legislation, is that it is necessary to formally specify the purpose for which data was originally collected and/or is permitted to be processed. Personal information is normally used only for the purpose or purposes for which it was collected or created, unless otherwise required or authorised by law, or with the explicit or implied consent of the data subject. All subsequent processing activities by the original data holder or others by whom the data is accessed needs to be for the same as, or compatible with, the original purpose.

Interoperability standards and common data models, and their progressive adoption by e-health programmes and clinical research platforms, are expanding the capacity for organizations to exchange personal health information, within and between countries. Large scale research and public health intelligence sharing are amongst the drivers for scaling up investments in these data infrastructures. Whilst it is common and desirable that much of the processing for analysis and knowledge generation utilises anonymised data or distributed (federated) querying mechanisms, it is sometimes necessary to use pseudonymised data if longitudinal or cross-organisational linkage is required; pseudonymised data is considered in some jurisdictions to be personal data. It can at times be difficult to robustly anonymise health data, for example in the case of rare disease patients, genetic and personalised medicine research, in which case the data can be considered still to be personal even if it has had many explicit identifiers removed.

In large distributed health data ecosystems, and even for point-to-point data sharing and access, it is important that personal data processing activities (collection, storage, access, analysis, linkage, communication, disclosure and retention) are compliant with the applicable permissions. For these data accesses and processing activities, policies need to be examined and the permissions they contain may need to be compared (brokered) between parties and systems. Ideally these policy negotiations should be capable of computable negotiation as often as possible, which can require the permissions including permitted purposes of use to be compared between a data provider and an intended data user.

Data protection legislation usually requires that permissions such as consent are granted for an intended purpose that often has to be quite precisely specified, such as when obtaining informed consent. When determining compatibility of purpose, either to arrive at a formal access/processing decision or to guide people who will make the final decision, it can be helpful to map a specific purpose to a more coarse-grained category.

0.3 Using purpose categories when communicating with the public

Many members of the public recognise the need to scale up the use and re-use of health data to improve the quality, connectivity and safety of healthcare to individuals, to improve the effectiveness of care pathways, to generate evidence to inform health service planning, public health and policy-making, for research by public and private organisations including the development of drugs, devices, algorithms and personalised health services. However, a significant barrier to scaling up learning from health data is public concern about the uses made of their health data and their not understanding why their data might be used by different actors. It is important that the range of possible purposes can be communicated to the public in

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a manageable and understandable way. This set of purpose categories can serve as a useful framework for raising awareness and education for the public about the different ways in which health data might be used, and the same framework might serve as a basis for expressing public or patient preferences in a realistic way, if these can be exercised.

0.4 Alignment with other ISO standards

ISO 22600 (PMAC) defines an architectural approach for policy services, and a generic framework for defining policies in a formal way. However, like any generic architecture, a structural framework to support policy interoperability has to be instantiated for use. Policy domains need also to specify which information properties each takes into account when making processing decisions. They need to specify a high level policy model containing those properties, to which all instances of that kind of policy must conform. ISO/EN 13606-4 defines such a policy model for requesting and providing EHR Extracts, i.e. for one particular use case.

Even if instances of policies conforming to the models defined in ISO 22600 or ISO/EN 13606-4 specify precise purposes of processing, mapping this to a standardised category of purpose provides a basic level of semantic interoperability and might support policy negotiations. It can also help to computably identify incompatibilities of purpose, even if the formal confirmation of compatibility requires the precise purposes to be compared by a decision maker.

This categorisation in accordance with this document can be used in conjunction with functional roles and data sensitivity classifications to complement and populate portions of a policy. Categories of purpose can also assist when developing role-based access models.

No particular technical approach for implementing policy services or policy bridging is implied in this document.

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