



FINAL DRAFT

International Standard

ISO/FDIS 31511

Requirements for contactless delivery services in cold chain logistics

*Exigences applicables aux services de livraison sans contact dans
la logistique de la chaîne du froid*

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Introduction

Contactless delivery services reduce direct face-to-face contact between personnel in logistics. Contactless delivery services are useful for people who require such services but worry about the spread of infection and foodborne illness.

Contactless delivery services in cold chain logistics can be standardized to avoid face-to-face contact, effectively prevent and control the spread of virus infection, and protect the health of consumers.

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