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Data quality —

Part 210: Sensor data: Data quality characteristics

Qualité des données —

Partie 210: Données des capteurs: Caractéristiques de qualité des données

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Foreword

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The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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This document was prepared by Technical Committee ISO/TC 184, *Automation systems and integration*, Subcommittee SC 4, *Industrial data*.

A list of all parts in the ISO 8000 series can be found on the ISO website.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

0.1 Foundations of the ISO 8000 series

Digital data deliver value by enhancing all aspects of organizational performance including:

— operational effectiveness and efficiency;

— safety and security;

— reputation with customers and the wider public;

— compliance with statutory regulations;

— innovation;

— consumer costs, revenues and stock prices.

In addition, many organizations are now addressing these considerations with reference to the United Nations Sustainable Development Goals[1)].

The influence on performance originates from data being the formalized representation of information[2)]. This information enables organizations to make reliable decisions. This decision making can be performed by human beings and also automated data processing, including artificial intelligence systems.

Organizations become dependent on digital data through widespread adoption of digital computing and associated communication technologies. This dependency amplifies the negative consequences of the lack of quality in these data, leading to the decrease of organizational performance.

The biggest impact of digital data comes from two key factors:

— the data having a structure that reflects the nature of the subject matter;

EXAMPLE 1 A research scientist writes a report using a software application for word processing. This report includes a table that uses a clear, logical layout to show results from an experiment. These results indicate how material properties vary with temperature. The report is read by a designer, who uses the results to create a product that works in a range of different operating temperatures.

— the data being computer processable (machine readable) rather than just being for a person to read and understand.

EXAMPLE 2 A research scientist uses a database system to store the results of experiments on a material. This system controls the format of different values in the data set. The system generates an output file of digital data. This file is processed by a software application for engineering analysis. The application determines the optimum geometry when using the material to make a product.

ISO 9000 explains that quality is not an abstract concept of absolute perfection. Rather, quality is the conformance of characteristics to requirements. This means that any item of data can be of high quality for one purpose but not for a different purpose. The quality is different because the requirements are different between the two purposes.

EXAMPLE 3 Time data are processed by calendar applications and also by control systems for propulsion units on spacecraft. These data include start times for meetings in a calendar application and activation times in a control system. These start times require less precision than the activation times.

1) https://sdgs.un.org/goals

2) ISO 8000-2 defines information as “knowledge concerning objects, such as facts, events, things, processes, or ideas, including concepts, that within a certain context has a particular meaning”.

The nature of digital data is fundamental to establishing requirements that are relevant to the specific decisions made by each organization.

EXAMPLE 4 ISO 8000-1 identifies that data have syntactic (format), semantic (meaning) and pragmatic (usefulness) characteristics.

To support the delivery of high-quality data, the ISO 8000 series addresses:

— data governance, data quality management and maturity assessment;

EXAMPLE 5 ISO 8000-61 specifies a process reference model for data quality management.

— creating and applying requirements for data and information;

EXAMPLE 6 ISO 8000-110 specifies how to exchange characteristic data that are master data.

— monitoring and measuring information and data quality;

EXAMPLE 7 ISO 8000-8 specifies approaches to measuring information and data quality.

— improving data and, consequently, information quality;

EXAMPLE 8 ISO/TS 8000-81 specifies an approach to data profiling, which identifies opportunities to improve data quality.

— issues that are specific to the type of content in a data set.

EXAMPLE 9 ISO/TS 8000-311 specifies how to address quality considerations for product shape data.

Data quality management covers all aspects of data processing, including creating, collecting, storing, maintaining, transferring, exploiting and presenting data to deliver information.

Effective data quality management is systemic and systematic, requiring an understanding of the root causes of data quality issues. This understanding is the basis for both correcting existing inconsistencies and implementing solutions that prevent future reoccurrence of those nonconformities.

EXAMPLE 10 If a data set includes dates in multiple formats including “yyyy-mm-dd”, “mm-dd-yy” and “dd-mm-yy”, then data cleansing can correct the consistency of the values. Such cleansing requires additional information, however, to resolve ambiguous entries (such as, “04-05-20”). The cleansing also does not address any process issues and people issues, including training, that have caused the inconsistency.

0.2 Understanding more about the ISO 8000 series

ISO 8000-1 provides a detailed explanation of the structure and scope of the whole ISO 8000 series.

ISO 8000-2 specifies the single, common vocabulary for the ISO 8000 series. This vocabulary supports understanding the overall subject matter of data quality. ISO 8000-2 presents the vocabulary structured by a series of topic areas (for example, terms relating to quality and terms relating to data and information).

ISO has identified ISO 8000-1, ISO 8000-2 and ISO 8000-8 as horizontal deliverables[3].

0.3 Role of this document

As a contribution to the overall capability of the ISO 8000 series, this document describes quality characteristics and related data anomalies of data produced by sensors. This document focuses, in particular, on data that are a stream of individual, discrete digital values. The quality characteristics and data anomalies can serve as the basis for quality criteria to measure and improve the quality of sensor data. Such criteria are suitable when preparing data prior to data analysis or exploitation of the data.

Sensors are a fundamental enabler of digital transformation, which has resulted in the proliferation of sensor networks and sensing devices connected to the Internet-of-Things (see ISO/IEC 30141). Such sensors capture data about a wide range of aspects of the physical world. These data have significant volume, velocity and

3) Deliverable dealing with a subject relevant to a number of committees or sectors or of crucial importance to ensure coherence across standardization deliverables.

variety, making them an essential asset serving as the basis for insight and foresight that improves decision making across organizations of all types.

While offering this potential, sensor data are also vulnerable to disruption from a wide range of sources, including limited capacity of hardware (such as processors, memory and batteries), software, congested wireless communications and impact from harsh operating environments. The data are, therefore, likely to include data anomalies, which require detection and handling in order to improve the quality of sensor data. The anomalies can affect various characteristics of the data, including the time-variant aspects of sensors.

The quality characteristics are appropriate for use when preparing sensor data for subsequent data analysis and exploitation. This use involves measuring and improving the quality of the data. These characteristics are relevant to any type of industrial application, including smart manufacturing, social infrastructure and healthcare.

This document supports activities that affect:

— one or more information systems;

— data flows within the organization and with external organizations;

— any phase of the data life cycle.

Organizations can use this document individually or in conjunction with other parts in the ISO 8000 series.

Annex A contains an identifier that conforms to ISO/IEC 8824-1. The identifier unambiguously identifies this document in an open information system.

0.4 Benefits of the ISO 8000 series

By implementing parts of the ISO 8000 series to improve organizational performance, an organization can achieve the following benefits:

— objective validation of the foundations for digital transformation of the organization;

— a sustainable basis for data in digital form becoming a fundamental asset class that the organization relies on to deliver value;

— securing evidence-based trust from other parties (including supply chain partners and regulators) about the repeatability and reliability of data and information processing in the organization;

— portability of data with resulting protection against loss of intellectual property and reusability across the organization and applications;

— effective and efficient interoperability between all parties in a supply chain to achieve traceability of data back to original sources;

— readiness to acquire or supply services where the other party expects to work with common understanding of explicit data requirements.

Data quality —

Part 210:
Sensor data: Data quality characteristics

1 Scope

This document specifies quality characteristics of data that are recorded by sensors as a stream of single, discrete digital values.

The following are within the scope of this document:

— quality characteristics of sensor data;

— types of anomalies in sensor data;

— relationships between quality characteristics of sensor data and anomalies in sensor data;

— application of quality characteristics of sensor data.

The following are outside the scope of this document:

— analogue, image, video and audio data that are captured by sensors;

— signal processing that converts or modifies analogue data to create digital data;

— methods to measure and improve data quality.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 8000-2, *Data quality — Part 2: Vocabulary*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 8000-2 apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

— ISO Online browsing platform: available at https://www.iso.org/obp

— IEC Electropedia: available at https://www.electropedia.org/

4 Quality characteristics of sensor data

4.1 General

Quality characteristics are the foundation for being able to measure and improve data quality. Many different quality characteristics are specified by documents such as ISO 8000-8, ISO/IEC 25012, ISO 19157-1

and ISO/TR 21707. These documents specify relevant characteristics according to the subject of interest or the nature of the particular domain.

This document specifies quality characteristics for sensor data. These characteristics address the key features of such data. These features are the time-ordered sequence of the values in the sensor data stream and the variations in the patterns of those values over time. The characteristics are:

— accuracy (see 4.2);

— completeness (see 4.3);

— consistency (see 4.4);

— precision (see 4.5);

— timeliness (see 4.6).

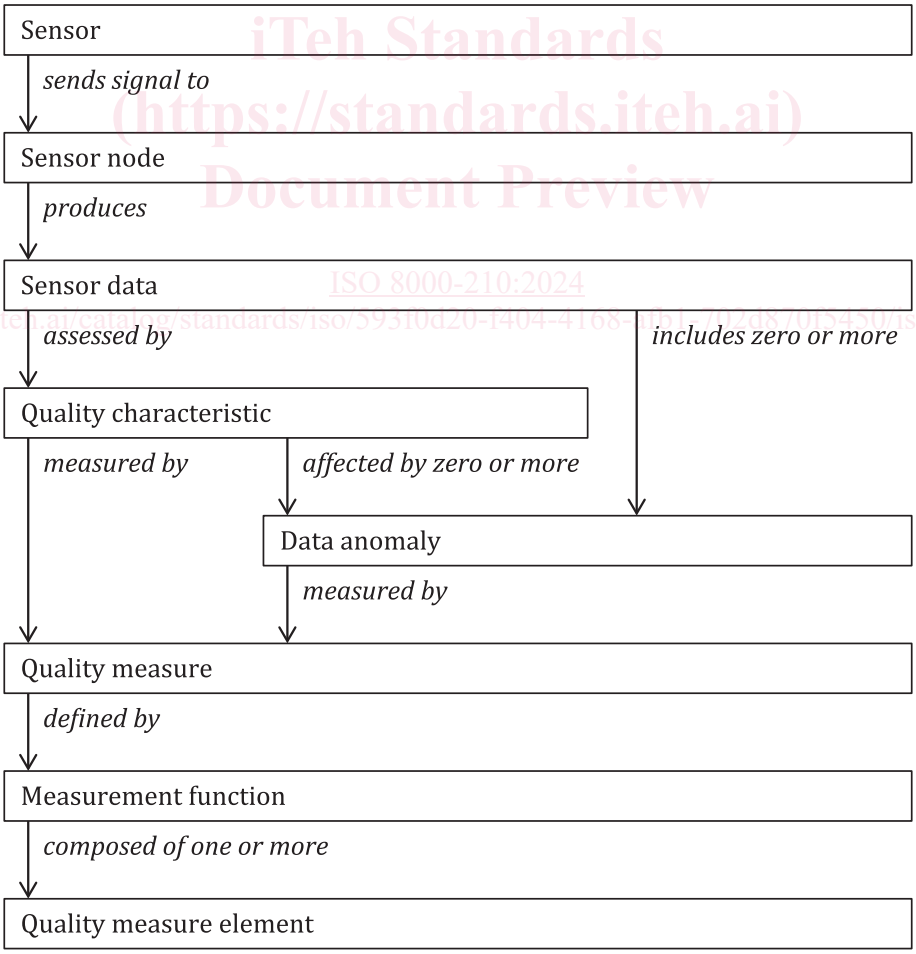
NOTE See Annex B for a comparison of these characteristics with those specified by other documents.

Such quality characteristics are (see Figure 1):

— typically affected by anomalies in the sensor data (see Clause 5 and Clause 6);

— measured by appropriate quality measures (with examples provided by this clause).

By providing the above capabilities, the quality characteristics are relevant to the data generated by different applications of sensors (see Clause 7).



NOTE See ISO/IEC 19505-1 for details on the notation in this diagram.

Figure 1 — Overview of sensor data quality

4.2 Accuracy

For sensor data, the data quality characteristic accuracy is the degree to which the sensor data, in a specific context of use, correctly represent the true value of the intended property of a concept or event. See Table 1 for an example of a data quality measure to provide quantification of the data quality characteristic accuracy.

NOTE 1 Accuracy is the basis for quality criteria that include tolerances, which determine whether sensor data values are accurate or inaccurate.

NOTE 2 ISO 8000-2 defines "data accuracy" as "quality of data in respect of the represented value agreeing with the corresponding true value to a degree necessary for an intended purpose".

NOTE 3 ISO/IEC Guide 99 defines "measurement accuracy" as "closeness of agreement between a measured quantity values and a true quantity value of a measurand". According to the guide, the concept "measurement accuracy" is not a quantity and is not given a numerical quantity value.

Table 1 — Example data quality measure for the data quality characteristic accuracy

Data quality measure	Measurement function	Quality measure elements within the function
Accuracy of a data set	A / B	A = count of those evaluated data values being accurate B = count of all evaluated data values

4.3 Completeness

For sensor data, the data quality characteristic completeness is the degree to which the sensor data, in a specific context of use, consists of all values expected to be captured. See Table 2 for an example of a data quality measure to provide quantification of the data quality characteristic completeness.

Table 2 — Example data quality measure for the data quality characteristic completeness

Data quality measure	Measurement function	Quality measure elements within the function
Completeness of a data set	A / B	A = count of those data values actually captured B = count of all data values expected to be captured

4.4 Consistency

For sensor data, the data quality characteristic consistency is the degree to which sensor data comply with rules imposed on the time-variant patterns or values produced by sensors. Such rules are derived from not only data patterns of a single sensor but also relationships between multiple sensors. See Table 3 for an example of a data quality measure to provide quantification of the data quality characteristic consistency.

Table 3 — Example data quality measure for the data quality characteristic consistency

Data quality measure	Measurement function	Quality measure elements within the function
Consistency of a data set	A / B	A = count of those measured data values conforming with applicable rules B = count of all measured data values

4.5 Precision

For sensor data, there are two kinds of the data quality characteristic precision.

a) Representational precision is the degree to which sensor data have a value that is exact or that is sufficient to provide discrimination in a specific context of use.

EXAMPLE A precision of five decimal places allows different functionalities rather than a precision of two decimal places.

b) Measurement precision is the degree to which sensor data are within a specified confidence bound of the random distribution based on the variance of a set of data values.

NOTE ISO/IEC Guide 99 and ISO 5725-1 do not recognize representational precision as being a kind of precision. In ISO/IEC Guide 99, precision is defined as the closeness of agreement between measured quantity values obtained by repeated measuring of the same or similar objects under specified conditions. This characteristic is usually expressed numerically by measures of imprecision, such as standard deviation, variance or coefficient of variation under the specified conditions of measurement.

See Table 4 for examples of data quality measures to provide quantification of the data quality characteristic precision.

Table 4 — Example data quality measure for the data quality characteristic precision

Data quality measure	Measurement function	Quality measure elements within the function
Representational precision of a data set	A / B	A = count of those measured data values having the required representational precision B = count of all measured data values
Measurement precision of a data set	A / B	A = count of those measured data values within a specified confidence bound of the random distribution B = count of all measured data values

4.6 Timeliness

For sensor data, the data quality characteristic timeliness is the degree to which sensor data are delivered within acceptable time limits for a specific time point or for a time period. This characteristic involves the time information for an individual sensor and the temporal relationship to related sensors. See Table 5 for an example of a data quality measure to provide quantification of the data quality characteristic timeliness.

Table 5 — Example data quality measure for the data quality characteristic timeliness

Data quality measure	Measurement function	Quality measure elements within the function
Timeliness of a data set	A / B	A = count of those measured data values having timestamps within acceptable time limits B = count of all measured data values

5 Types of anomaly in sensor data

5.1 General

Sensor data are the output from a sensor capturing changes in the physical world for a specific time point or for a time period. Sensors often operate in harsh environments, capturing large volumes of data, which are likely to include data anomalies. These anomalies are irregular or abnormal data patterns that include cases which reflect either real circumstances in the physical world or failures such as sensor faults and system errors.

NOTE Data anomalies occur due to reasons such as sensor faults, software errors, poor field conditions and hardware or network failures, where:

— a fault is any kind of defect that is the cause of an error;

— an error is an incorrect system state, where, without suitable corrective intervention, the state leads to a failure;

— a failure is the deviation of a system from the applicable specification, in other words, the deviation is the delivered service that is not the correct service.