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Sustainable cities and communities — Environmental, social and governance (ESG) indicators for cities

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Contents

Page

Foreword ..... **xii**
Introduction ..... **xiii**
1 Scope **1**
2 Normative references **1**
3 Terms and definitions **1**
4 ESG reporting for cities — General **4**
5 ESG indicators **5**
5.1 General 5
5.2 E — Environmental 5
5.3 S — Social 5
5.4 G — Governance 5
6 Environmental indicators **6**
6.1 Final energy consumption of public buildings per year (GJ/m^2) 6
6.1.1 General 6
6.1.2 Indicator requirements 6
6.2 Total residential electrical energy use per capita (kWh/year) 6
6.2.1 General 6
6.2.2 Indicator requirements 6
6.2.3 Data sources 6
6.3 Percentage of total electricity consumption from renewable sources 7
6.3.1 General 7
6.3.2 Indicator requirements 7
6.4 Electricity consumption of public street lighting per kilometre of lighted street (kWh/year) 7
6.4.1 General 7
6.4.2 Indicator requirements 7
6.5 Square metres of city owned/operated green roof space as a percentage of all roof space of all city-owned/operated buildings 7
6.5.1 General 7
6.5.2 Indicator requirements 8
6.6 Number of electric vehicle (EV) charging station ports per registered electric vehicle (EV) 8
6.6.1 General 8
6.6.2 Indicator requirements 8
6.6.3 Data sources 9
6.7 Number of hydrogen fuel cell vehicle charging nozzles per personal hydrogen fuel cell vehicle 9
6.7.1 General 9
6.7.2 Indicator requirements 9
6.8 Fine particulate matter (PM2,5) concentration 9
6.8.1 General 9
6.8.2 Indicator requirements 9
6.9 Percentage of designated natural protection areas 10
6.9.1 General 10
6.9.2 Indicator requirements 10
6.10 Greenhouse gas (GHG) emissions measured in tonnes per capita 10
6.10.1 General 10
6.10.2 Indicator requirements 10
6.11 Number of real-time remote air quality monitoring stations per square kilometre (km^2) 11
6.11.1 General 11
6.11.2 Indicator requirements 11
6.11.3 Data sources 12
6.12 Percentage of city land area covered by tree canopy 12

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(https://standards.iteh.ai)
Document Preview
ISO 37125:2024
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6.12.1 General ... 12
6.12.2 Indicator requirements ... 12
6.12.3 Data sources ... 12
6.12.4 Data interpretation ... 12
6.13 Annual expenditure allocated to ecosystem restoration in the city as a percentage of total city expenditures ... 12
6.13.1 General ... 12
6.13.2 Indicator requirements ... 12
6.13.3 Data sources ... 13
6.13.4 Data interpretation ... 13
6.14 Percentage of city area impacted by either wildfire or forest fire, or both ... 13
6.14.1 General ... 13
6.14.2 Indicator requirements ... 13
6.14.3 Data interpretation ... 14
6.15 Percentage of households with smart energy meters ... 14
6.15.1 General ... 14
6.15.2 Indicator requirements ... 14
6.15.3 Data sources ... 14
6.16 Percentage of households with smart water meters ... 14
6.16.1 General ... 14
6.16.2 Indicator requirements ... 15
6.16.3 Data sources ... 15
6.17 Percentage recycled solid waste ... 15
6.17.1 General ... 15
6.17.2 Indicator requirements ... 15
6.17.3 Data sources ... 16
6.18 Percentage of solid waste disposed of in a sanitary landfill ... 16
6.18.1 General ... 16
6.18.2 Indicator requirements ... 16
6.18.3 Data sources ... 17
6.19 Percentage of solid waste treated in energy-from-waste plants ... 17
6.19.1 General ... 17
6.19.2 Indicator requirements ... 17
6.19.3 Data sources ... 17
6.20 Percentage of solid waste biologically treated and used as compost or biogas ... 18
6.20.1 General ... 18
6.20.2 Indicator requirements ... 18
6.20.3 Data sources ... 18
6.21 Percentage of solid waste disposed of in an open dump ... 18
6.21.1 General ... 18
6.21.2 Supporting indicator requirements ... 19
6.21.3 Data sources ... 19
6.22 Percentage of solid waste disposed of by other means ... 19
6.22.1 General ... 19
6.22.2 Indicator requirements ... 19
6.22.3 Data sources ... 20
6.23 Household hazardous waste generation per capita (tonnes) ... 20
6.23.1 General ... 20
6.23.2 Indicator requirements ... 20
6.23.3 Data sources ... 21
6.24 Percentage of recycled household hazardous waste ... 21
6.24.1 General ... 21
6.24.2 Supporting indicator requirement ... 21
6.24.3 Data sources ... 21
6.25 Percentage of commuters using a travel mode to work other than a personal vehicle ... 21
6.25.1 General ... 21
6.25.2 Indicator requirements ... 22
6.25.3 Data sources ... 22
6.26 Percentage of registered low-emission vehicles ... 22

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Document Preview
ISO 37125:2024
https://standards.iteh.ai/catalog/standards/iso/...

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6.26.1 General ... 22
6.26.2 Indicator requirements ... 22
6.26.3 Data sources ... 23
6.27 Percentage of the city's bus fleet that does not burn or otherwise consume fuel ... 23
6.27.1 General ... 23
6.27.2 Indicator requirements ... 23
6.27.3 Data sources ... 23
6.27.4 Data interpretation ... 23
6.28 Annual percentage of expenditures attributed to urban agriculture ... 23
6.28.1 General ... 23
6.28.2 Indicator requirements ... 23
6.28.3 Data sources ... 24
6.29 Green area owned or operated by the city (hectares) per 100 000 population ... 24
6.29.1 General ... 24
6.29.2 Indicator requirements ... 24
6.29.3 Data sources ... 25
6.30 Annual flood prevention expenditure as a percentage of total expenditures ... 25
6.30.1 General ... 25
6.30.2 Indicator requirements ... 25
6.31 Percentage of wastewater receiving centralized treatment ... 25
6.31.1 General ... 25
6.31.2 Indicator requirements ... 25
6.32 Percentage of separated storm and sanitary sewers ... 26
6.32.1 General ... 26
6.32.2 Indicator requirements ... 26
6.33 Total domestic water consumption per capita (litres/day) ... 27
6.33.1 General ... 27
6.33.2 Indicator requirements ... 27
6.33.3 Data sources ... 27
6.33.4 Data interpretation ... 27
6.34 Total water consumption per capita (litres/day) ... 27
6.34.1 General ... 27
6.34.2 Indicator requirements ... 28
6.34.3 Data sources ... 28
6.35 Percentage of water loss (unaccounted for water) ... 28
6.35.1 General ... 28
6.35.2 Indicator requirements ... 28
6.35.3 Data sources ... 28
6.36 Environmental profile indicators ... 29
6.36.1 Annual frequency of extreme rainfall events ... 29
6.36.2 Annual frequency of extreme snowfall events ... 29
6.36.3 Annual frequency of extreme heat events ... 30
6.36.4 Annual frequency of extreme cold events ... 30
6.36.5 Annual frequency of extreme wind events ... 31
6.36.6 Annual frequency of flood events ... 31
6.36.7 Heating degree days ... 32
6.36.8 Cooling degree days ... 32
6.36.9 Average annual snowfall ... 33
6.36.10 Average annual rainfall ... 33
6.36.11 Average annual temperature ... 33
6.36.12 Number of personal automobiles per capita ... 33
6.36.13 Number of two-wheeled motorized vehicles per capita ... 34

7 Social indicators ... 34
7.1 Unemployment rate ... 34
7.1.1 General ... 34
7.1.2 Indicator requirements ... 34
7.2 Percentage of persons in full-time employment ... 35
7.2.1 General ... 35

iTeh Standards
(https://standards.iteh.ai)
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ISO 37125:2024

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7.2.2 Indicator requirements ... 35
7.3 Youth unemployment rate ... 35
7.3.1 General ... 35
7.3.2 Indicator requirements ... 36
7.4 Employment level ... 36
7.4.1 General ... 36
7.4.2 Indicator requirements ... 36
7.4.3 Data sources ... 36
7.4.4 Data interpretation ... 36
7.5 Average disposable household income ... 37
7.5.1 General ... 37
7.5.2 Indicator requirements ... 37
7.5.3 Data sources ... 37
7.6 Average annual consumer price index ... 37
7.6.1 General ... 37
7.6.2 Indicator requirements ... 37
7.7 Annual percentage change in average annual total electrical bill for residential customers per 500 kWh ... 37
7.7.1 General ... 37
7.7.2 Indicator requirements ... 38
7.8 Annual percentage change in food costs ... 38
7.8.1 General ... 38
7.8.2 Indicator requirements ... 38
7.9 Percentage of students completing secondary education — Adjusted cohort rate ... 38
7.9.1 General ... 38
7.9.2 Indicator requirements ... 38
7.9.3 Data sources ... 39
7.10 Primary education student–teacher ratio ... 39
7.10.1 General ... 39
7.10.2 Indicator requirements ... 39
7.10.3 Data sources ... 40
7.10.4 Data interpretation ... 40
7.11 Number of higher education degrees per 100 000 population ... 40
7.11.1 General ... 40
7.11.2 Indicator requirements ... 40
7.11.3 Data sources ... 40
7.12 Number of in-patient hospital beds per 100 000 population ... 40
7.12.1 General ... 40
7.12.2 Indicator requirements ... 40
7.12.3 Data sources ... 41
7.13 Number of physicians per 100 000 population ... 41
7.13.1 General ... 41
7.13.2 Data sources ... 41
7.14 Number of nursing personnel per 100 000 population ... 41
7.14.1 General ... 41
7.14.2 Indicator requirements ... 42
7.15 Average emergency department wait time for physician initial assessment (minutes) ... 42
7.15.1 General ... 42
7.15.2 Indicator requirements ... 42
7.16 Number of infectious disease outbreaks per year ... 42
7.16.1 General ... 42
7.16.2 Indicator requirements ... 43
7.16.3 Data sources ... 43
7.16.4 Data interpretation ... 43
7.17 Percentage of population living in affordable housing ... 43
7.17.1 General ... 43
7.17.2 Indicator requirements ... 43
7.17.3 Data sources ... 43
7.18 Residential rental dwelling units as a percentage of total dwelling units ... 44

iTeh Standards
(https://standards.iteh.ai)
Document Preview
ISO 37125:2024

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7.18.1 General ... 44
7.18.2 Indicator requirements ... 44
7.19 Average wait time for either subsidised or social housing units, or both (months) ... 44
7.19.1 General ... 44
7.19.2 Indicator requirements ... 44
7.20 Number of either subsidised or social housing units, or both as a % of total dwelling units in the city ... 44
7.20.1 General ... 44
7.20.2 Indicator requirements ... 45
7.21 Number of homeless persons per 100 000 population ... 45
7.21.1 General ... 45
7.21.2 Indicator requirements ... 45
7.22 Average annual number of shelter beds per 100 000 population ... 46
7.22.1 General ... 46
7.22.2 Indicator requirements ... 46
7.23 Percentage of residential properties located in high-risk zones ... 46
7.23.1 General ... 46
7.23.2 Indicator requirements ... 46
7.23.3 Data sources ... 46
7.24 Percentage of schools in high-risk zones ... 47
7.24.1 General ... 47
7.24.2 Indicator requirements ... 47
7.25 Capacity of designated emergency shelters per 100 000 population ... 47
7.25.1 General ... 47
7.25.2 Indicator requirements ... 47
7.25.3 Data sources ... 47
7.26 Percentage of city population living below the national poverty line ... 47
7.26.1 General ... 47
7.26.2 Supporting indicator requirements ... 48
7.26.3 Data interpretation ... 48
7.27 Number of licensed early childhood education and care spaces per 1 000 pre-mandatory school-age population ... 48
7.27.1 General ... 48
7.27.2 Indicator requirements ... 48
7.27.3 Data interpretation ... 49
7.28 Percentage of public buildings that are accessible to persons with special needs ... 49
7.28.1 General ... 49
7.28.2 Indicator requirements ... 49
7.28.3 Data sources ... 49
7.29 Percentage of marked pedestrian crossings equipped with accessible pedestrian signals ... 50
7.29.1 General ... 50
7.29.2 Indicator requirements ... 50
7.29.3 Data sources ... 50
7.30 Percentage of population enrolled in social assistance programmes ... 50
7.30.1 General ... 50
7.30.2 Indicator requirements ... 50
7.30.3 Data sources ... 50
7.31 Public indoor recreation space owned or operated by the city per capita ... 51
7.31.1 General ... 51
7.31.2 Supporting indicator requirements ... 51
7.31.3 Data sources ... 51
7.32 Public outdoor recreation space owned or operated by the city per capita ... 51
7.32.1 General ... 51
7.32.2 Indicator requirements ... 51
7.32.3 Data sources ... 52
7.33 Number of homicides per 100 000 population ... 52
7.33.1 General ... 52
7.33.2 Indicator requirements ... 52
7.33.3 Data sources ... 52

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(https://standards.iteh.ai)
Document Preview
ISO 37125:2024
https://standards.iteh.ai/catalog/standards/iso/84126081-4c08-4b25-b527-9d1330f6508/iso-37125-2024

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7.34 Crimes against property per 100 000 population 52
7.34.1 General 52
7.34.2 Indicator requirements 52
7.35 Response time for emergency response services from initial call 53
7.35.1 General 53
7.35.2 Indicator requirements 53
7.36 Number of police-reported violent crimes against women per 100 000 population 53
7.36.1 General 53
7.36.2 Indicator requirements 54
7.36.3 Data sources 54
7.37 Percentage of city population covered by multi-hazard early warning system 54
7.37.1 General 54
7.37.2 Indicator requirements 54
7.37.3 Data sources 55
7.38 Percentage of city area under a white zone/dead spot/not covered by telecommunication connectivity 55
7.38.1 General 55
7.38.2 Indicator requirements 55
7.38.3 Data sources 55
7.39 Kilometres of public transit per 100 000 population 56
7.39.1 General 56
7.39.2 Indicator requirements 56
7.39.3 Data sources 56
7.40 Kilometres of bicycle paths and lanes per 100 000 population 56
7.40.1 General 56
7.40.2 Indicator requirements 57
7.41 Annual number of public transport trips per capita 57
7.41.1 General 57
7.41.2 Indicator requirements 57
7.41.3 Data sources 58
7.42 Annual number of public transit trips on vehicles designated for accessible transit (paratransit) per capita 58
7.42.1 General 58
7.42.2 Indicator requirements 58
7.43 Percentage of population living within 0,5 km of public transit running at least every 20 min during peak periods 58
7.43.1 General 58
7.43.2 Indicator requirements 59
7.43.3 Data sources 59
7.44 Number of bicycles available through municipally provided bicycle-sharing services per 100 000 population 59
7.44.1 General 59
7.44.2 Indicator requirements 59
7.44.3 Data sources 60
7.45 Percentage of the city's population living within one km of a grocery store 60
7.45.1 General 60
7.45.2 Indicator requirements 60
7.45.3 Data sources 60
7.46 Compliance rate of drinking water quality 60
7.46.1 General 60
7.46.2 Indicator requirements 60
7.47 Percentage of city population that can be supplied with drinking water by alternative methods for the first 72 h of an emergency 61
7.47.1 General 61
7.47.2 Indicator requirements 61
7.47.3 Data sources 61
7.48 Social profile indicators 61
7.48.1 Number of persons per dwelling unit 61
7.48.2 Vacancy rate (residential) 62

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(https://standards.iteh.ai)
Document Preview
ISO 37125:2024
https://standards.iteh.ai/catalog/standards/iso/37125-2024

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7.48.3 Secondary residence rate 62
7.48.4 Percentage of foreign born population 63
7.48.5 Population demographics 63
7.48.6 Percentage of new immigrant population 64
7.48.7 Percentage of non-citizen population 64
7.48.8 Number of university and college students per 100 000 population 65
7.48.9 Annual number of deaths in the city resulting from legal intervention 65

8 Governance indicators 65
8.1 Survival rate of new businesses 65
8.1.1 General 65
8.1.2 Indicator requirements 66
8.1.3 Data sources 66
8.2 Percentage of city owned/operated properties with insurance coverage for high-risk hazards 66
8.2.1 General 66
8.2.2 Indicator requirements 66
8.2.3 Data sources 66
8.2.4 Data interpretation 67
8.3 Number of science, technology, engineering, and mathematics (STEM) higher education degrees per 100 000 population 67
8.3.1 General 67
8.3.2 Indicator requirements 67
8.3.3 Data sources 67
8.3.4 Data interpretation 67
8.4 Debt service ratio (debt service expenditure as a percentage of a city's own-source revenue) 68
8.4.1 General 68
8.4.2 Indicator requirements 68
8.4.3 Data interpretation 68
8.5 Capital spending as a percentage of total expenditures 68
8.5.1 General 68
8.5.2 Indicator requirements 68
8.5.3 Data sources 69
8.5.4 Data interpretation 69
8.6 Annual direct or in-kind city expenditure on research and development funding and grants as a percentage of total city expenditures 69
8.6.1 General 69
8.6.2 Indicator requirements 69
8.7 Annual expenditure on invasive or alien species monitoring and control as a percentage of total city expenditures 70
8.7.1 General 70
8.7.2 Indicator requirements 70
8.8 Annual expenditure on upgrades and maintenance of city service assets as a percentage of total city expenditures 70
8.8.1 General 70
8.8.2 Indicator requirements 70
8.9 Annual expenditure on upgrades and maintenance of storm water infrastructure as a percentage of total city expenditures 70
8.9.1 General 70
8.9.2 Indicator requirements 71
8.9.3 Data sources 71
8.10 Voter participation in last municipal election (as a percentage of registered voters) 71
8.10.1 General 71
8.10.2 Indicator requirements 71
8.10.3 Data sources 71
8.10.4 Data interpretation 72
8.11 Percentage of female elected city-level officers 72
8.11.1 General 72

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Document Preview
ISO 37125:2024
https://standards.iteh.ai/catalog/standards/iso/37125-2024

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8.11.2 Core indicator requirements ... 72
8.12 Annual number of online engagements with the municipal open data portal per 100 000 population ... 72
8.12.1 General ... 72
8.12.2 Indicator requirements ... 72
8.12.3 Data sources ... 73
8.13 Average response time to inquiries made through the city's non-emergency inquiry system (days) ... 73
8.13.1 General ... 73
8.13.2 Indicator requirements ... 73
8.13.3 Data sources ... 73
8.14 Average downtime of IT infrastructure due to security incident ... 74
8.14.1 General ... 74
8.14.2 Indicator requirements ... 74
8.14.3 Data sources ... 74
8.15 Percentage of city electronic data with secure and remote back-up storage ... 74
8.15.1 General ... 74
8.15.2 Indicator requirements ... 74
8.15.3 Data sources ... 74
8.16 Frequency of disaster-management plan updates ... 75
8.16.1 General ... 75
8.16.2 Indicator requirements ... 75
8.16.3 Data sources ... 75
8.17 Percentage of emergency responders with disaster response training ... 75
8.17.1 General ... 75
8.17.2 Indicator requirements ... 75
8.17.3 Data sources ... 76
8.18 Percentage of city population that can be provided with city food reserves for the first 72 h in an emergency ... 76
8.18.1 General ... 76
8.18.2 Indicator requirements ... 76
8.18.3 Data sources ... 76
8.19 Average time for building permit approval (days) ... 76
8.19.1 General ... 76
8.19.2 Indicator requirements ... 76
8.19.3 Data sources ... 77
8.19.4 Data interpretation ... 77
8.20 Percentage of city area covered by publicly available hazard maps ... 77
8.20.1 General ... 77
8.20.2 Indicator requirements ... 77
8.20.3 Data sources ... 77
8.21 Percentage of city land area in high-risk zones where risk-reduction measures have been implemented ... 77
8.21.1 General ... 77
8.21.2 Indicator requirements ... 77
8.21.3 Data sources ... 78
8.22 Percentage of city departments and utility services that conduct risk assessment in their planning and investment ... 78
8.22.1 General ... 78
8.22.2 Indicator requirements ... 78
8.22.3 Data sources ... 79
8.23 Annual expenditure on capacity building and leadership training of indigenous peoples as a percentage of total city expenditures ... 79
8.23.1 General ... 79
8.23.2 Indicator requirements ... 79
8.24 Number of environmental assessments that include evaluation of social, spiritual, and cultural impact on lands and territories as a percentage of total environmental assessments ... 79
8.24.1 General ... 79

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ISO 37125:2024
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8.24.2 Indicator requirements 79
8.25 Percentage of service contracts evaluated for green procurement principles 80
8.25.1 General 80
8.25.2 Indicator requirements 80
8.26 Governance profile indicators 80
8.26.1 Gross operating budget per capita 80
8.26.2 Gross capital budget per capita 81
8.26.3 Annual population change 81
8.26.4 Percentage of total city land area that is five or more metres below sea level (elevation) 81

Annex A (informative) **Mapping of indicators to ISO 37120, ISO 37122 and ISO 37123** **82**

Bibliography **84**

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Introduction

On a global scale, environmental, social and governance (ESG) principles are at the core of the discussion on responsible leadership in governments and private industries alike. Cities can leverage these principles to foster a more sustainable and inclusive prosperity for their citizens guided by data-driven management for sound governance into the future. However, a critical weakness has been identified in this field: a lack of standards and codes on how to measure ESG with comparable data, governed by standardized criteria and a trusted measurement platform. This lack of standardization has created a sense of skepticism in ESG assessments and organizations are seeking new guidance on how best to measure ESG performance.

It is within this global context of an evolving ESG ecosystem that cities are stepping up – understanding the need for standardization across ESG principles to ensure much-needed successes in municipal programming, planning and service delivery. To be successful in adopting ESG programs and strategies, city leaders need to be equipped with standardized criteria to build trusted measurement platforms. With standardized city-level data, city managers, planners, mayors and sector leaders will be better able to assess and track advances in a city's ESG profile. A subset of these key performance indicators (KPIs) can also be applied to measure results in regions, counties, provinces, states, countries and other geographic levels.

Worldwide, cities are already utilizing ISO 37120, ISO 37122 and ISO 37123 for cities to build standardized data sets to support their work in delivering services to their residents, in advancing quality of life, and in building smarter and more resilient futures for their cities. These municipal leaders recognize the importance of standardized data to support and validate their commitments to ESG. Figure 1 shows the relationship between the ISO 37120, ISO 37122 and ISO 37123 standards for cities.

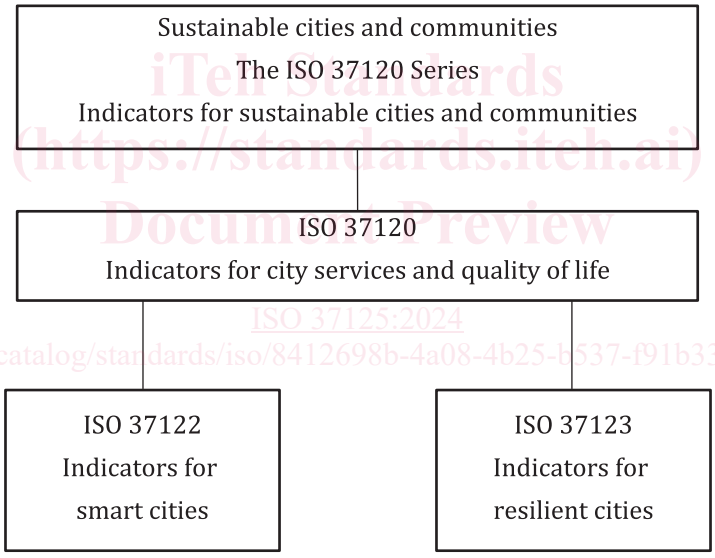

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Figure 1 — Relationship between ISO 37120, ISO 37122 and ISO 37123

While KPIs (252 in total plus a set of profile indicators) exist across ISO 37120, ISO 37122 and ISO 37123 for cities that can support ESG measurements in cities, there are also gaps within these indicators. This document is designed to draw on both a sub-set of KPIs in ISO 37120, ISO 37122 and ISO 37123 for cities (see Annex A) and also to include new KPIs developed with full definitions and methodologies to fill these critical gaps, making this document a comprehensive ESG measurement platform for cities. This document includes a core set of fully numeric KPIs that will help city leaders worldwide to direct ESG-informed and ESG-driven municipal programming, planning and service delivery. This document, in conjunction with ISO 37120, ISO 37122 and ISO 37123 is intended to provide a complete set of indicators to better assess and track advances in a city's ESG profile.

Cities of all sizes and in line with their own purposes can use their ESG profile for setting benchmarks and milestones for their growth and development. Cities, governments and researchers can also make use of the ESG profiles for inter-city comparison. This document is a flexible tool designed to support cities across

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objectives. Furthermore, indicators can be useful tools for other levels of government, including regional and other upper-tier governments when considering ESG objectives.

This document is developed with the understanding that cities are increasingly on the frontline in delivering services that improve quality of life for citizens, that protect the environment, consider equity and social needs, and prioritize social responsibility, underpinned by a strong model of governance and enduring legislation. This document will equip city leaders with data to nurture prosperous, inclusive, and liveable cities, with a high quality of life for residents, now and in the future.

iTeh Standards
(https://standards.iteh.ai)
Document Preview

ISO 37125:2024
https://standards.iteh.ai/catalog/standards/iso/8412698b-4a08-4b25-b537-f91b339f2598/iso-37125-2024

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