

**ISO/IEC PRF 20931**

ISO/IEC JTC 1/SC 35

Secretariat: AFNOR

Date: 2025-05-05

**Information technology — User interfaces — Icons for representing services in serviced offices**

**FDIS stage**

(<https://standards.iteh.ai>)

**Document Preview**

ISO/IEC PRF 20931

<https://standards.iteh.ai/catalog/standards/iso/16ec0687-34ca-40af-9ca3-e097bcd13af4/iso-iec-prf-20931>

© ISO/IEC 2025

All rights reserved. Unless otherwise specified, or required in the context of its implementation, no part of this publication may be reproduced or utilized otherwise in any form or by any means, electronic or mechanical, including photocopying, or posting on the internet or an intranet, without prior written permission. Permission can be requested from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office

CP 401 • Ch. de Blandonnet 8

CH-1214 Vernier, Geneva

Phone: + 41 22 749 01 11

E-mail: [copyright@iso.org](mailto:copyright@iso.org)

Website: [www.iso.org](http://www.iso.org)

Published in Switzerland

# iTeh Standards (<https://standards.iteh.ai>) Document Preview

ISO/IEC PRF 20931

<https://standards.iteh.ai/catalog/standards/iso/16ec0687-34ca-40af-9ca3-e097bcd13af4/iso-iec-prf-20931>

Contents

Foreword..... iv

Introduction .....v

1 Scope..... 1

2 Normative references..... 1

3 Terms and definitions ..... 1

4 General principles ..... 1

5 Icons for representing services ..... 2

Bibliography .....21

iTeh Standards  
(<https://standards.iteh.ai>)  
Document Preview

[ISO/IEC PRF 20931](https://standards.iteh.ai/catalog/standards/iso/16ec0687-34ca-40af-9ca3-e097bcd13af4/iso-iec-prf-20931)  
<https://standards.iteh.ai/catalog/standards/iso/16ec0687-34ca-40af-9ca3-e097bcd13af4/iso-iec-prf-20931>

## Foreword

ISO (the International Organization for Standardization) ~~is a~~ and IEC (the International Electrotechnical Commission) ~~form the specialized system for~~ worldwide ~~federation of national standards~~ standardization. National bodies ~~{that are members of ISO member bodies}~~. ~~The work~~ or IEC ~~participate in the development of preparing~~ International Standards ~~is normally carried out~~ through ISO technical committees. ~~Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International~~ by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO ~~and IEC~~, also take part in the work. ~~ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.~~

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ~~ISO documents~~ document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see [www.iso.org/directives](http://www.iso.org/directives) or [www.iec.ch/members\\_experts/refdocs](http://www.iec.ch/members_experts/refdocs)).

ISO ~~draws~~ and IEC ~~draw~~ attention to the possibility that the implementation of this document may involve the use of (a) patent(s). ISO ~~takes~~ and IEC ~~take~~ no position concerning the evidence, validity or applicability of any claimed patent rights in respect thereof. As of the date of publication of this document, ISO ~~and IEC~~ had not received notice of (a) patent(s) which may be required to implement this document. However, implementers are cautioned that this may not represent the latest information, which may be obtained from the patent database available at [www.iso.org/patents](http://www.iso.org/patents) and [https://patents.iec.ch](http://patents.iec.ch). ISO ~~and IEC~~ shall not be held responsible for identifying any or all such patent rights.

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see [www.iso.org/iso/foreword.html](http://www.iso.org/iso/foreword.html). In the IEC, see [www.iec.ch/understanding-standards](http://www.iec.ch/understanding-standards).

This document was prepared by ~~Joint~~ Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 35, *User interfaces*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at [www.iso.org/members.html](http://www.iso.org/members.html) and [www.iec.ch/national-committees](http://www.iec.ch/national-committees).