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**Healthcare organization
management — Pandemic
response — Guidance for managing
infected patients with respiratory
infectious disease**

*Management des organisations de soins de santé — Réponse
en cas de pandémie — Lignes directrices relatives à la prise
en charge des patients atteints d'une maladie respiratoire
infectieuse*

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Foreword

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This document was prepared by ISO/TC 304, *Healthcare organization management*.

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Introduction

This document concerns patients infected with respiratory infectious diseases with a high transmission risk including Severe Acute Respiratory Syndrome (SARS), Middle East Respiratory Syndrome (MERS), and coronavirus disease 2019 (COVID-19), requiring the isolation of patients.

Major infection routes for respiratory infectious diseases include droplets from humans (e.g. droplets produced by the source person during breathing, talking, sneezing, coughing) or contact infection when a person touches one's own eyes, nose or areas surrounding the lips with their contaminated hands or after contacting a contaminated mediator.

Such patients usually experience a high fever of 38 °C or above as the most common symptom; however, no fever can be observed in the early stage. Coughing, dyspnea, fever, malaise, myalgia, headache, chilliness and other symptoms can also be developed.

This document provides standardized guidance for managing infected patients in healthcare organizations and other facilities based on the COVID-19 classification criteria of the World Health Organization (WHO) in classifying patients infected with respiratory diseases with a high transmission risk.

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